Say hi to Sydney

Anthem’s new app is simple, smart — and all about you

With Sydney, you can find everything you need to know about your Anthem benefits — personalized and all in one place. Sydney makes it easier to get things done, so you can spend more time focused on your health.

Get started with Sydney
Download the app today!

Simple
Ready for you to use quickly, easily, seamlessly — with one-click access to benefits info, Member Services, wellness resources and more.

Smart
Sydney acts like a personal health guide, answering your questions and connecting you to the right resources at the right time. And you can use the chatbot to get answers quickly.

Personal
Get alerts, reminders and tips directly from Sydney. Get doctor suggestions based on your needs. The more you use it, the more Sydney can help you stay healthy and save money.

With just one click, you can:
- Find care and check costs
- Check all benefits
- See claims
- Get answers even faster with our chatbot
- View and use digital ID cards

Already using one of our apps?
It’s easy to make the switch. Simply download the Sydney app and log in with your Anthem username and password.
Need a doctor — and no surprises?

Use Care & Cost Finder

Life happens. When it does, we’ve got your back.

There’s a lot to think about when you need care. Things like the best place to go and what’s covered by your benefits. Care & Cost Finder helps you put an end to the guesswork. Included in this powerful tool is the Personalized Match™ sort option. This provides customized search results based on your location, unique profile, and history to help you find the right doctor for you.

Find a doctor, check quality and compare costs all in one place — on the go or online!

You can search for doctors, dentists, pharmacies, hospitals and other health care providers in your plan with the Sydney app or on anthem.com. You’ll get important facts like office location, services provided, gender, languages spoken, patient ratings and if providers have received awards for high-quality care.

Care & Cost Finder includes costs for different kinds of care. You can compare doctors and costs side by side and get an estimate of what you’ll pay based on your benefits.

It’s easy to find, easy to use — and all in one place.

Ready to start using Care & Cost Finder?

Just register or log in with the Sydney mobile app today. You can also use anthem.com to get the same great information.

It’s easy. Everything you need to know about your plan is in one place — your medical, pharmacy, dental, vision, life insurance — all in one. Making your health care journey simple, personal — all about you.
Digital ID cards —
always current,
always accurate

Make sure we have your email so you can get your digital ID card

Have you ever handed your member ID card to a doctor only to find it's expired, or it isn't even the right one? Your digital ID card always has the latest information, so you can be sure you're giving the right details to your doctor or health care professional.

Your digital ID card can make your life easier

- No need to wait for your ID card to come in the mail — new ID cards are available faster!
- It's easy to use.
  - Print a copy any time.
  - Email or fax it right from your computer or mobile device.
  - Show it to your doctor from your smartphone.
  Your digital ID card is always there and works just like a printed ID card.

Tip: Download the card to your smartphone, so you'll always have it even if your cell signal or Internet connection goes bad.

Be sure you register at anthem.com

There’s only one thing you have to do to get your digital ID card: register on anthem.com or the Sydney mobile app. While you’re logged in, set your ID card preference to digital.