High standards of hygiene and cleanliness are already delivered across all our brands, all over the world. However, the COVID-19 pandemic demands that we elevate those standards even further; therefore, we have launched the ALLSAFE label, which represents some of the most stringent cleaning standards & operational procedures in the hospitality industry.

- Masks worn by employees and guests
- Front desk set up to promote physical distancing
- Welcome letter communicating cleaning procedures, amenities available upon request, and protocols in public spaces
- Hand sanitizer stations in key areas throughout hotel
- Increased frequency of cleaning and disinfecting with EPA-registered chemicals, proven effective in preventing the transmission of COVID-19, with special attention to high-touch points
- Signage and markers communicating physical distancing protocols in public spaces and meeting space
- Adherence to all state & city mandates and recommendations regarding masking
- Elevator signage to indicate maximum occupancy to promote physical distancing
- All hotel employees are required to always wear a mask. If hotel staff tested positive during the conference, ISACS will be notified immediately.

We welcome you to visit ALLMeetWell.com for specific information around Accor’s updated cleanliness standards and social distancing policy.

Any attendee who is not feeling well during the conference should get tested for COVID and quarantine in their room until the results are received. If the results are positive the hotel will work with ISACS and the attendee to drop off meals at the door and have an express elevator set up for the attendee’s departure date. If the attendee does not want to be tested, the hotel asks that they quarantine in their room for their entire stay for the safety of other attendees and hotel employees.

CLOSEST LOCATION FOR RAPID TESTING

Northwestern University Urgent Care
635 N Fairbanks Ct, Chicago, IL 60611
Hours: 8:00 am – 7:45 pm
Appointments: nm.org
Telephone: (312) 694-2273