

Job Title: Manager, Technology Infrastructure

Grade Level / Terms of Employment: Grade 130 / 12 Month (260 days) Contract

FLSA Status: Exempt

Work Location: Technology Services

Immediate Supervisor: Director of Technology Services

General Description:

The Manager, Infrastructure plays a critical role in ensuring a reliable, efficient, and integrated infrastructure that supports a seamless learning and working environment within Richmond Public Schools. Specifically, the Manager, Infrastructure provides leadership to the network engineering and server teams.

Essential Duties and Responsibilities:

- Provides strategic and tactical direction to the network engineering and server teams.
- Provides cyber security leadership for the division; develops and implements best practices around cyber security.
- Manages the E-Rate program for RPS.
- Improves process automation and modernization strategies to ensure more effective service to end users.
- Provides an integrated infrastructure that is reliable, accessible, and efficient (inclusive of network, hardware, and software) ensuring a seamless learning and working process.
- Creates policies and programs that support awareness and best practices of security and appropriate use that are aligned with safety and security standards.

Qualifications:

- Bachelor's Degree with specialization in Network Engineering, Information Systems, or a related field
- A minimum of five years of successful IT management, network engineering, or systems engineering experience
- Exceptional communication and public relations skills along with executive level research, staff development, strategic planning and presentation skills
- Demonstrated leadership and management skills with a proven track record of success with managing IT infrastructure teams and solving complex technology problems
- Extensive experience managing systems and applications development and computer maintenance and repair programs
- Ability to work independently and possess effective decision making skills
- Experience with technology grants including E-Rate preferred