

WELCOME NEW HIRE

We are pleased to provide you with the following resources to guide you through the enrollment process.



ENROLLMENT DEADLINE

New hires are required to log in to THEbenefitsHUB to enroll or decline benefits for themselves and their eligible dependents within **30 days** of employment.



HOW TO ENROLL

1.

www.mybenefitshub.com/tulosomidwayisd

2.

CLICK LOGIN

3. ENTER USERNAME & PASSWORD

Username: Enter first six (6) characters of your last name, followed by first letter of first name, followed by last four (4) digits of your SSN. NOTE: If less than six (6) characters in your last name, enter full last name, etc.

Default Password: Enter last name (lowercase, excluding punctuation), followed by last four (4) digits of SSN.



DOWNLOAD THE APP

Get access to benefits 24/7

FBS APP:

Text **"FBS TULOSOMIDWAYISD"** to (800) 583-6908



Important Tips

- **INTERACTIVE BENEFIT GUIDES** 24/7 access to a mobile friendly summary of your benefits with interactive videos and digital resources.
- **BENEFIT WEBSITE** Your complete benefits resource for all plan brochures, provider resources, enrollment tools, and benefits support.
- **CUSTOMER SERVICE** Call BCBS at 1-866-355-5999 for Medical specific questions.
- Your next opportunity to enroll, drop or make changes is during open enrollment season unless you experience a qualified event.

Benefit Questions?

FOR PERSONALIZED SERVICE, call FBS to assist you with your enrollment from start to finish and answer your benefit questions.

JIMMY ORNELAS at 210-904-6415 or email jimmyo@fbsbenefits.com

Service Questions?

For assistance after enrollment (ID cards, claims, etc.) use the Contact Us feature on your benefit website or call (469) 385 4640.