

# Pop-up Blockers

## CHROME (WINDOWS)

By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off pop-up blocker, follow these instructions:

1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Site Settings button.
5. Select Pop-ups and redirects.
6. To disable the pop-up blocker, uncheck the Blocked (recommended) box.
7. To enable pop-ups on specific sites, check Blocked (recommended) and click Add next to Allow and enter the URL(s).

## FIREFOX (WINDOWS)

1. Click the menu button  and select Settings.
2. Select the Privacy & Security panel.
  - Under the Permissions section, uncheck the box next to Block pop-up windows to disable the pop-up blocker altogether.
  - A click on Exceptions... opens a dialog box with a list of sites that you want to allow to display pop-ups.
  - The dialog box offers you the following choices:
    - Allow: Click this to add a website to the exceptions list.
    - Remove Website: Click this to remove a website from the exceptions list.
    - Remove All Websites: Click this to remove all of the websites in the exceptions list.

## EDGE (WINDOWS)

1. In the new Microsoft Edge, go to Settings and more > Settings > Site permissions.
2. Select Pop-ups and redirects.
3. Move the Block toggle to On.

## CHROME (MAC)

By default, Chrome will notify you when a pop-up is blocked and give you an option to see it. To turn off the pop-up blocker, follow these instructions:

1. Click the Customize and control Google Chrome menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Advanced at the bottom.
4. Under Privacy and security, click the Content Settings button.
5. Select Pop-ups and redirects.
6. To disable the pop-up blocker, uncheck the Blocked (recommended) box.
7. To enable pop-ups on specific sites, check Blocked (recommended) and click Add next to Allow and enter the URL(s).

### **FIREFOX (MAC)**

1. Select Preferences from the Firefox menu.
2. Select the Privacy and Security tab.
3. To disable the pop-up blocker, uncheck the Block pop-up windows box below Permissions.
4. To allow specific pop-ups, click Exceptions and enter the URL(s).
5. Close the window.
6. Click OK.

### **SAFARI (MAC)**

1. In the pop-up window that opens, click the Security icon along the top.
2. Make sure the "Block pop-up windows" selection is not checked.
3. Close the Security pop-up window.
4. Make sure the "Block pop-up windows" selection is not checked.
5. Close the Security pop-up window.

**Note: After disabling the pop-up blocker, you may need to refresh the page.**

**Please contact us if you experience any issues or need further assistance.**