

## **Safeguarding at KHS**

If you have any concerns please use the following:

**Multi Agency Safeguarding Hub (MASH):** 01926 414144

**MASH email:** [mash@warwickshire.gov.uk](mailto:mash@warwickshire.gov.uk)

**Out of hours Emergency Duty Team:** 01926 886922

**Emergency Contact** - If you think that a child is at immediate risk, contact the police immediately by phoning **999**

### **Other recommended numbers:**

**Childline** free, private, and confidential service for children up to 19 years old **24-hour freephone helpline:**

**0800 1111**

**Visit:** <https://www.childline.org.uk>

**NSPCC** if you're worried about a child, even if you're unsure, contact our professional counsellors for help, advice, and support.

**0808 800 5000**

**Visit:** <https://www.nspcc.org.uk>

| Area             | Name                                    | Description  | Contact   |
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| Age concern      | Age UK                                  | Age UK is national charity dedicated to helping everyone make the most of later life.  | 0800 678 1602<br><a href="https://www.ageuk.org.uk">https://www.ageuk.org.uk</a>  |
|                  | Alzheimer's Society                     | Alzheimer's Society is national dementia charity supporting people living with dementia including a helpline.                | 0333 150 3456 Dementia Connect<br>Support line<br><a href="https://www.alzheimers.org.uk">https://www.alzheimers.org.uk</a>   |
| Bereavement      | Guy's Gift                              | Local charity providing bereavement support for children, young people and their families across Coventry and Warwickshire.  | 0845 467 3035<br><a href="https://www.guysgift.co.uk">https://www.guysgift.co.uk</a><br>Email: info@guysgift.co.uk  |
|                  | Winston's Wish                          | National childhood bereavement charity offering free support to children and their families.                                 | 08088 020 021<br><a href="https://www.winstonswish.org">https://www.winstonswish.org</a><br>Email: ask@winstonswish.org   |
|                  | Child Bereavement UK                    | Child Bereavement UK helps children, parents, and families to rebuild their lives when a child grieves or when a child dies. | 0800 02 888 40<br><a href="https://www.childbereavementuk.org">https://www.childbereavementuk.org</a>   |
|                  | Cruse Bereavement Care                  | National charity for bereaved people offering free helpline and support  | 0808 808 1677<br><a href="https://www.cruse.org.uk">https://www.cruse.org.uk</a><br>Email: helpline@cruse.org.uk  |
| Child Carers     | Warwickshire Young Carers               | Local charity to help improve the lives of Young Carers across Warwickshire by offering free and confidential support.       | 01926 963940<br><a href="https://www.warwickshireyoungcarers.org.uk">https://www.warwickshireyoungcarers.org.uk</a>   |
|                  | Carers Trust Heart of England           | Local charity that supports carers and those they care for providing information, advice, and support                        | 02476 632972<br><a href="https://www.carerstrusthofe.org.uk">https://www.carerstrusthofe.org.uk</a><br>Email: contactus@carerstrusthofe.org.uk                      |
|                  | Carer's trust                           | National charity that supports young carers.   | <a href="https://carers.org">https://carers.org</a>   |
| Children in Care | Become                                  | National support for those in care or a care leaver  | 0800 023 2033<br><a href="https://www.becomecharity.org.uk">https://www.becomecharity.org.uk</a><br>Email: mailbox@becomecharity.org.uk                             |
|                  | Children in Care Council (CiCC)         | Local group of young people in care that supports council services for those in care   | Email: <a href="mailto:cicc@warwickshire.gov.uk">cicc@warwickshire.gov.uk</a>   |
|                  | Catch-22                                | National organisation offering a range of services to improve children's life chances  | <a href="https://www.catch-22.org.uk/offers/looked-after-children-and-care-leavers/">https://www.catch-22.org.uk/offers/looked-after-children-and-care-leavers/</a> |
| Domestic abuse   | Talk2Someone                            | Local one-stop advice and support site   | 0800 408 1552 24-hour helpline<br><a href="https://www.talk2someone.org.uk">https://www.talk2someone.org.uk</a>   |
|                  | Family Intervention Counselling Service | Local specialist counselling agency  | 01926 429628<br><a href="https://www.interventionservice.co.uk">https://www.interventionservice.co.uk</a>   |

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|                             |  |   | Email: <a href="mailto:admin@interventionservice.co.uk">admin@interventionservice.co.uk</a>  |
|                             | Domestic Abuse Counselling Service                                   | Local free therapeutic intervention   | 024 7635 1137<br><a href="http://dacservicere.org.uk/safe-browsing/">http://dacservicere.org.uk/safe-browsing/</a><br>Kerry.thorpe@dacservicere.org.uk   |
|                             | Refuge   | National service to keep families safe  | 0808 2000 247 24-hour helpline<br><a href="https://www.nationaldahelpline.org.uk">https://www.nationaldahelpline.org.uk</a><br>Email: DVSW@refuge.org.uk   |
|                             | National Centre for Domestic Violence                                | National free support for county court injunctions  | 0800 970 2070<br><a href="https://www.ncdv.org.uk">https://www.ncdv.org.uk</a><br>Text: NCDV to 60777  |
|                             | galop  | Charity that offers support for LGBT+ helpline  | 0800 999 5428<br><a href="https://galop.org.uk">https://galop.org.uk</a><br>Email: help@galop.org.uk   |
|                             | Women's aid  | Federation to provide a range of services   | <a href="https://www.womensaid.org.uk">https://www.womensaid.org.uk</a><br>Email: helpline@womensaid.org.uk  |
|                             | Mankind initiative   | Confidential helpline for male victims  | 01823 334244<br><a href="https://www.mankind.org.uk">https://www.mankind.org.uk</a>  |
| Drugs Health and Well-being | COMPASS Children and Young Peoples Drug and Alcohol Service (CYPDAS) | Local free, confidential service to support young people about their own or another's drug or alcohol use | 01788 578 227<br><a href="https://www.compass-uk.org/services/warwickshire-cypdas/">https://www.compass-uk.org/services/warwickshire-cypdas/</a>   |
|                             | Alcoholics anonymous   | National charity with local meetings to support people with alcohol problems                              | 0800 9177 650<br><a href="https://www.alcoholics-anonymous.org.uk">https://www.alcoholics-anonymous.org.uk</a><br>Email: help@aamail.org   |
|                             | UK rehab   | National confidential charity with local centres for drugs counsellors and addiction support              | 02038 115 619 24-hour helpline<br><a href="https://www.uk-rehab.com">https://www.uk-rehab.com</a>  |
|                             | COMPASS School Health & Wellbeing Service                            | Local school nurse-led service that supports children, young people, and their families.                  | 03300 245 204<br><a href="https://www.compass-uk.org/services/warwickshire-school-health-wellbeing-service/">https://www.compass-uk.org/services/warwickshire-school-health-wellbeing-service/</a>           |
| Family support              | Family Information Service   | Local one-to-one support for families   | 01926 742274<br><a href="mailto:fis@warwickshire.go.uk">fis@warwickshire.go.uk</a><br>Twitter - @WarksFIS<br><a href="https://www.facebook.com/WarwickshireFIS">https://www.facebook.com/WarwickshireFIS</a> |
|                             | Family support helpline  | Local support from family support workers   | 01926 412412   |

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|   |   |  | <a href="https://www.warwickshire.gov.uk/children-families/service-changes-children-families/2">https://www.warwickshire.gov.uk/children-families/service-changes-children-families/2</a> |
|   | Stratford Children and Family Centre        | Local face-to-face support from family support workers   | 01789 266624<br><a href="https://www.facebook.com/Stratfordchildrenscentres/">https://www.facebook.com/Stratfordchildrenscentres/</a>   |
|   | Lighthorne Heath Children and Family Centre | Local face-to-face support from family support workers   | 01926 691105  |
|   | Barnardo's Family Space                     | National information, advice, and support for parents  | <a href="https://families.barnardos.org.uk">https://families.barnardos.org.uk</a>   |
| Housing<br>Sexual violence and exploitation | Citizen's advice                            | Free site providing advice on a range of topics including housing  | <a href="https://www.citizensadvice.org.uk">https://www.citizensadvice.org.uk</a>   |
|   | Shelter                                     | National free charity offering housing advice  | 0808 800 4444<br><a href="https://england.shelter.org.uk/housing_advice">https://england.shelter.org.uk/housing_advice</a>  |
|   | Something's not right                       | Something's Not Right explains and raises awareness of child sexual exploitation in Warwickshire                                 | <a href="https://www.somethingsnotright.co.uk">https://www.somethingsnotright.co.uk</a>   |
| Mental health                               | Samaritans                                  | National free charity dedicated to reducing feelings of isolation and disconnection  | Call: 116 123 24-hour helpline<br><a href="https://www.samaritans.org">https://www.samaritans.org</a><br>Email: jo@samaritans.org   |
|   | Shout                                       | National charity providing a free, confidential, anonymous text support service 24/7.  | Text 'SHOUT' to 85258   |
|   | Mind  | National charity providing free advice and support to empower anyone experiencing a mental health problem.                       | <a href="https://www.mind.org.uk">https://www.mind.org.uk</a><br>0300 123 3393 Information line<br>Email: info@mind.org.uk  |
|   | Kooth                                       | National , free, safe, and anonymous online and emotional well-being platform for children and young people                      | <a href="https://www.kooth.com">https://www.kooth.com</a>   |
|   | Young Minds                                 | National charity providing free support for young people, parents, and carers  | <a href="https://www.youngminds.org.uk">https://www.youngminds.org.uk</a>   |
|   | Housing help and advice                     | Warwickshire Council   | <a href="https://www.warwickdc.gov.uk/info/20162/housing_help_and_advice">https://www.warwickdc.gov.uk/info/20162/housing_help_and_advice</a>   |
| Serious Child illness                       | Rainbow trust                               | Rainbow Trust Children's Charity supports families who have a child aged 0-18 years with a life-threatening or terminal illness. | <a href="https://www.rainbowtrust.org.uk">https://www.rainbowtrust.org.uk</a>   |

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| Sexual violence and Exploitation Crime | Barnardo's Beacon Service  | National charity with local support for 0–19-year-olds who have experienced sexual abuse  | 01384 411722<br><a href="https://www.barnardosbeacon.org.uk">https://www.barnardosbeacon.org.uk</a><br>Email: barnardosbeacon@barnardos.org.uk                 |
|  | Marie Collins Foundation for on-line sexual harm   | Support for children and young people who suffer sexual abuse facilitated by the internet   | 01765 688827<br><a href="https://www.mariecollinsfoundation.org.uk">https://www.mariecollinsfoundation.org.uk</a><br>Email: info@mariecollinsfoundation.org.uk |
|  | Safeline   | Safeline is an independent and non-discriminatory charity that provides specialist, tailored support for anyone affected by sexual abuse or rape and works to prevent the sexual exploitation of children.                      | 0808 800 5008 Warwickshire helpline for all<br>0808 800 5005 National male survivors<br><a href="https://www.safeline.org.uk">https://www.safeline.org.uk</a>  |
|  | CRASAC   | Coventry rape and sexual abuse centre helpline and telephone counselling  | 024 7627 7777<br><a href="https://www.crasac.org.uk">https://www.crasac.org.uk</a><br>Email: helpline@crasac.org.uk  |
|  | OSARCC   | Oxfordshire rape and sexual abuse centre helpline and telephone counselling   | 0800 783 6294<br><a href="https://www.osarcc.org.uk">https://www.osarcc.org.uk</a><br>Email: support@osarcc.org.uk   |
|  | Blue Sky Centre  | Blue Sky Centre is for anyone who has been sexually assaulted and aims to make it easier for victims of rape or sexual assault to come forward for treatment and support.   | 0800 970 0370<br><a href="https://blueskycentre.org.uk">https://blueskycentre.org.uk</a>   |
|  | RoSA   | RoSA is an independent charity offering free confidential support for anyone who has experienced the trauma of rape, sexual abuse, or sexual violence.  | 01788 551151<br><a href="https://rosasupport.org">https://rosasupport.org</a><br>Email: support@rosasupport.org  |
|  | Disrespect Nobody  | Disrespect Nobody is for young people about healthy relationships and respecting each other. It gives information and advice about disrespectful and unacceptable behaviour and abuse and links to organisations that can help. | <a href="https://www.disrespectnobody.co.uk">https://www.disrespectnobody.co.uk</a>  |
|  | Stop it Now!   | Free, confidential helpline and support to help prevent child sexual abuse  | 0808 1000 900<br><a href="https://www.stopitnow.org.uk">https://www.stopitnow.org.uk</a>   |
|  | Parents against child exploitation   | Charity that supports parents and carers whose children are being exploited by offenders outside of the family.   | 0113 240 3040<br><a href="https://paceuk.info">https://paceuk.info</a>   |
|  | Rape Crisis  | Rape Crisis England and Wales provides emotional support, information and self-help tools for women and girls.  | <a href="https://rapecrisis.org.uk">https://rapecrisis.org.uk</a>  |
|  | Survivors UK   | Survivors UK is a site for male victims of rape and sexual abuse.   | SMS: 020 3322 1860<br><a href="https://www.survivorsuk.org">https://www.survivorsuk.org</a>  |
| The Survivors Trust                    | The Survivors Trust offers free helpline, support and advice for survivors who are living with the consequences of rape or sexual abuse. | 08088 010 818<br><a href="https://www.thesurvivorstrust.org">https://www.thesurvivorstrust.org</a>  |  |

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| Crime | Prevent strategy against radicalisation | Prevent operates in a pre-criminal space, providing support and re-direction to vulnerable individuals at risk of being groomed into terrorist activities before any crimes are committed.  | <a href="https://safeinwarwickshire.com/prevent/">https://safeinwarwickshire.com/prevent/</a>  |
|       | Hate Crimes                             | A hate crime is any criminal offence which is perceived by the victim or any other person to be motivated by an offender's hostility or prejudice towards someone because of their perceived: disability, gender identity, race, religion, sexual orientation, or individual characteristic | <a href="https://www.reporthatenow.com">https://www.reporthatenow.com</a>  |
|       | galop                                   | Charity that offers support for LGBT+ hate crimes   | 020 7704 2040<br><a href="https://galop.org.uk">https://galop.org.uk</a><br>Email: HateCrime@galop.org.uk                              |
|       | EQuIP                                   | EQuIP are a local charity providing support, advice, and training to people across Warwickshire to combat discrimination.   | 07377 431 997<br><a href="https://www.equipequality.org.uk">https://www.equipequality.org.uk</a><br>Email: advice@equipequality.org.uk |
|       | Victim Support                          | Victim Support is an independent charity dedicated to supporting victims of crime and traumatic incidents.  | 08 08 16 89 111<br><a href="https://www.victimsupport.org.uk">https://www.victimsupport.org.uk</a>                                     |
|       | Youth justice service                   | Local service working with young people who have offended or are likely to do so  | 01926 682650   |
|       | Crime stoppers                          | We're an independent charity that gives people the power to speak up and stop crime – 100% anonymously.   | 0800 555 111<br><a href="https://crimestoppers-uk.org">https://crimestoppers-uk.org</a>  |