



Health FSA Card

Using Your Health FSA Card

How It Works

The Health FSA Card allows you to pay for eligible medical expenses with your card instead of paying out of pocket. Although payment will come directly from your Health Flexible Spending Account (Health FSA), you must save all itemized documentation, as proof of the expense is required by the Internal Revenue Service regulations. Depending on the type of expense, documentation may come in the form of a third-party itemized statement, itemized receipt, or Explanation of Benefits.

Snap. Submit. And Go!

Help educate your customers on using their Health FSA Card with this flyer. We recommend keeping a supply of this generic flyer and giving it to any employee who elects the card.

- Use your Health FSA Card to pay your bill.
- **Snap** a photo of the itemized documentation right away with your phone.
- **Submit** the photo of the itemized documentation instantly with AFmobile®.

Create an Account

We offer two ways for you to access your personal account, online or through our mobile app.

- **MOBILE APP:** Download our mobile app, AFmobile®, in the Apple App Store or Google Play Store.
- **ONLINE:** Create an account at americanfidelity.com.

To create an account, you'll need to register with your email address and Social Security Number.

Important Tips When Using Your Health FSA Card

- **Submit all receipts!** Health FSA Card transactions will require verification in the form of a third-party itemized statement, itemized receipt, or Explanation of Benefits from your insurance carrier.
- Upload required itemized documentation to your account using our mobile app, AFmobile®, or at americanfidelity.com.
- The card is for medical expenses only. Dependent Day Care Flexible Spending Account expenses are not eligible.
- The card may not be used for over-the-counter drugs or medicines. You will need to file a manual claim for these types of expenses. A doctor's prescription is required for reimbursement of these expenses.