

**PARKLAND SCHOOL DISTRICT  
FOOD SERVICES DEPARTMENT**

**Frequently Asked Questions about Food Services**

**What's new for 2021/2022?**

- Breakfast and lunch are FREE.
- Breakfast and lunch menus, along with nutritional information, may be obtained from the food services department page of the District web site.

**What is a reimbursable meal at breakfast?**

- A reimbursable meal at breakfast consists of 4 components:
  - meat/meat alternative, bread/bread alternative, or combination
  - fruit
  - fruit juice
  - 8oz fluid milk
- A child **must** take either a ½ cup fruit or ½ cup juice to receive the meal price.

**What is a reimbursable meal at lunch?**

- A reimbursable meal at lunch consists of 5 components:
  - meat/meat alternative
  - bread/bread alternative
  - vegetable
  - fruit
  - 8oz fluid milk
- A child **must** take either a ½ cup fruit or ½ cup vegetable to receive the meal price.

**Why don't the lunch ladies put everything being served on my child's plate?**

- The National School Lunch Program requires food service departments to operate under "Offer vs Serve".
- Offer vs Serve allows students to take 3 of the 5 components to make a meal.
- Reasons:
  - Eliminates waste;
  - Allows for mass customization;
  - Meets individual needs, giving student's control of choice; and
  - Controls costs.

**How do I pay for a la carte items?**

- Cash is not accepted at the building level.
- "MySchoolBucks.com" is an easy and secure way for parents to add money to their students' account using a credit or debit card, view their transactions, and receive low balance notifications.
- Personal checks made payable to "PSD Cafeteria" may be mailed to the food services office at 2219 N. Cedar Crest Blvd., Allentown, PA 18104. Returned checks are subject to a \$25.00 fee. One check may be sent in for multiple siblings.

**Does every student have a cafeteria account?**

- Every student receives an account upon entering Parkland.
- Students keep their same PIN throughout their years at Parkland.
- Their PIN is their student identification number.

### **Can I regulate what my child purchases in the cafeteria?**

- Restrictions may be applied to any child's account by emailing Mrs. Seier at [seier1@parklandsd.org](mailto:seier1@parklandsd.org).
- Once a restriction is applied to an account, an email must be sent to remove the restriction.

### **Where did all my money go?**

- Parents may view their students' account activity through "**MySchoolBucks.com**".
- Student activity history is available for approximately 60 days.
- Low balance alerts may be sent via email or text message.
- MySchoolBucks is a third-party vendor providing a service for the District. Fees charged through the web site are retained by MySchoolBucks. The current program fee is \$2.75.

### **What happens to my child's account balance at the end of each school year?**

- If your child's balance is positive, it carries over to the next school year.
- At the end of May of your child's senior year, their balances are withdrawn. The money is either transferred to a sibling or refunded from the account.
- Account balances less than five dollars may be picked up in person or donated to another student.
- Refunds may be requested by contacting the food services office at 610-351-5670.

### **What is the difference between a meal price and an a la carte price?**

- Meal price:
  - must contain 3 of the 5 components;
  - is reimbursable by the State and federal government;
  - may only be applied once per child per day;
  - must contain ½ cup of fruit OR vegetable;
- A la carte price:
  - the price for any item served in a cafeteria that is not part of a reimbursable lunch;
  - the price for an additional menu item; (for example, if a child wants to purchase 2 cheeseburgers, the first cheeseburger is part of their lunch. The second cheeseburger would be at the a la carte price.)
  - A la carte prices can be found on our web site and are available in each cafeteria.

### **If my child packs, may he/she still purchase an item from the cafeteria?**

- All items served in the cafeteria may be purchased on an a la carte basis by any child.
- Students must have funds in their account to purchase a la carte items.

### **How do I apply for free or reduced-price meals?**

- New applications are available and must be submitted each year.
- Applications are submitted at [www.schoolcafe.com](http://www.schoolcafe.com).
- Families participating in the program at the end of last school year will automatically receive benefits at the start of the new school year. Each family has 30 days at the start of each school year to submit a new application.

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