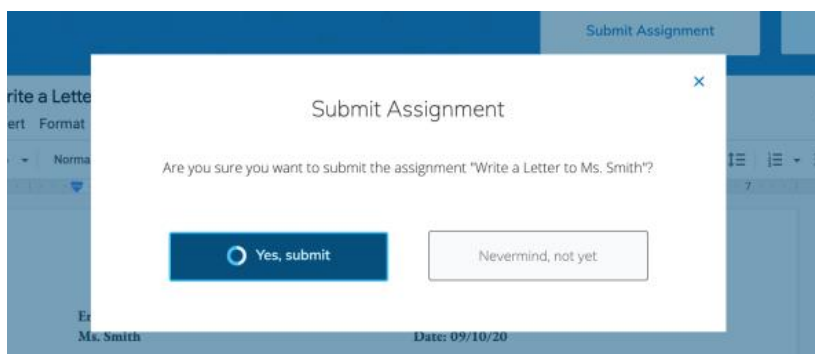
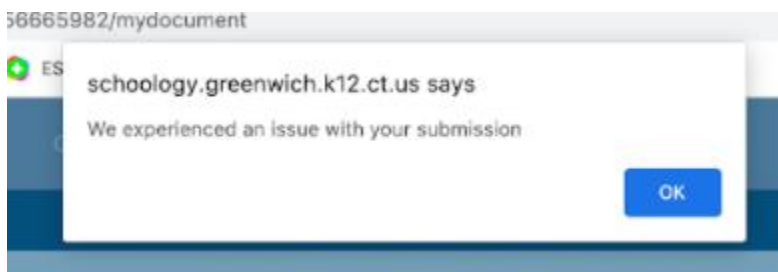


## How to resolve issues with Google Drive Assignments in Schoology:

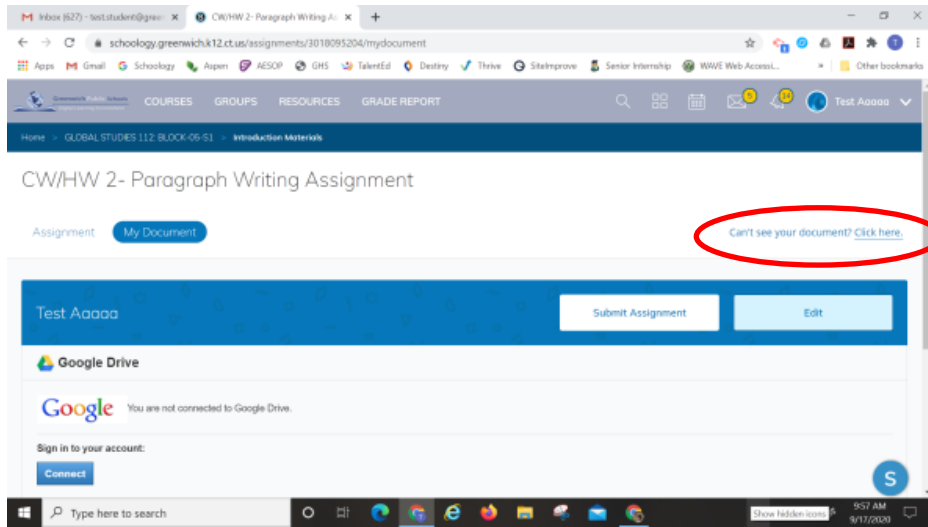
Typically, when students click “Submit” on a Google Drive Assignment in Schoology, they are prompted to confirm that they want to submit. Once they click the “Yes Submit” button, the document is officially submitted to the teacher and students will not be able to edit their document.



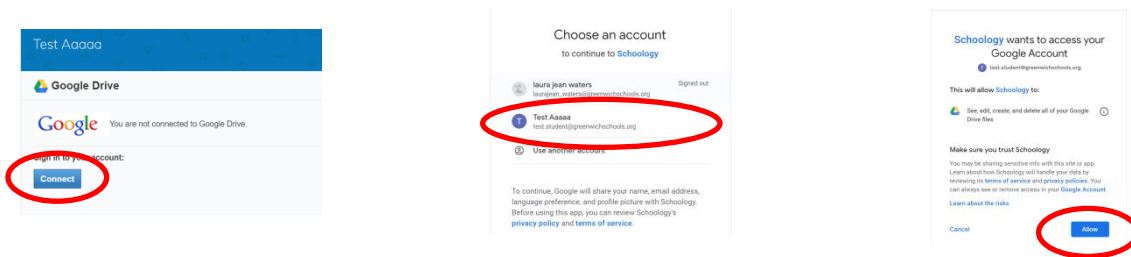
Sometimes students get an error message when they attempt to submit a document to a Google Drive Assignment in Schoology. For example, students might see a pop up that indicates that Schoology is “experiencing an issue with your submission.” If you get this error message or another similar message, click OK. You need to reconnect your Google Drive and Schoology Accounts.



From the Google Drive Assignment page, locate the “Can’t see your document? Click Here” link. It is above the submit Assignment button in the upper right.



When prompted, click “Connect” to Google Drive. Choose your email account and then Allow Schoology to access your Google Account



Try submitting to Schoology again. If the document is submitted successfully, a pop up will appear that says “Submitted.” The user can click Done and return to the Schoology Drive Assignment page.

