yesprep

Dear Parents:

In continued partnership with our transportation providers, YES Prep is launching **FirstView**®, a bus tracking and parent communications app for your smartphone or desktop.

- Live Tracking
  The FirstView® map screen shows you the live location and direction of your student's bus, your student's stop schedule for the current day and timestamps for school arrivals and departures. You'll know when the bus gets to school in the morning and leaves in the afternoon!

- Predictive Stop Arrival Times
  Analyzing route and real-time GPS data, it determines an estimated time of arrival to your stop provided on the FirstView® map.

- Custom Alerts and Messages
  Set up push or email notifications alerting you when your student's bus is a chosen distance or number of minutes away from your stop.

- Multi-Stop View
  Buses for all your students can be tracked with FirstView®. Using individual colors for each student, every selected stop appears on the map simultaneously for easy viewing.

- Additional User Notifications
  Connect up to three additional email accounts to receive email alerts. This is a great feature for grandparents or caregivers!

- Available in French & Spanish

- Secure and Easy Access
  FirstView® requires a password-protected account for app set-up. This way, only you can view your student's stop!

- Dedicated Customer Support
  We are here to help you. Whether you are having trouble getting started with FirstView®, not seeing correct data or have an idea to make FirstView® better, we want to hear from you!

  Contact FirstView® Monday – Friday by:

  - Calling the toll-free phone number 888-889-8920 from 7:00 a.m. EST to 5:00 p.m. EST;
  - Emailing Customer Support at support@firstviewapp.com; or
  - Using the in-app "!" button to provide feedback.
    - Support provided in English only

For more information and to download the app, please go to www.firstviewapp.com.

Sincerely,

YES Prep Transportation