How to Check If You Visited a COVID Risk Area?

WeChat and Alipay have a handy function to prove that you haven't been to any city with a medium or high-risk area in the last 14 days.
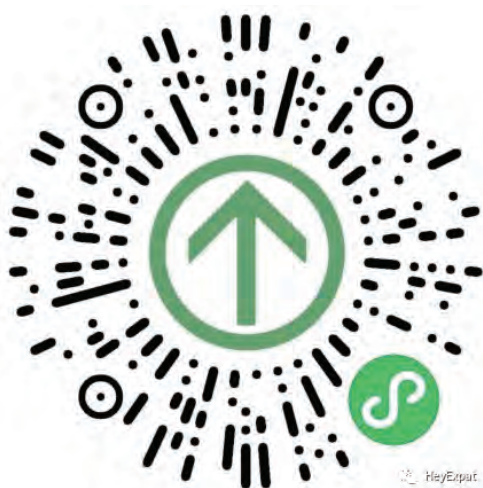

Green icon means you're safe. **Orange** or **red*** icon means you've visited a medium or high risk area in the past 14 days, and you may need to report it to your community and self-isolate.

WeChat

Tōngxìn xíngchéng kǎ

A Mini-Program in Wechat named 通信行程卡 has been released to represent your recent travel itinerary during the epidemic when needed or requested. It shows the travel history, countries (regions) and domestic cities (stayed more than 4 hours) you have visited over the last 14 days.

Once you open the Mini-Program below the app will pop-up displaying your registered mobile number and will ask you to 'Agree and authorise the app to retrieve your travel information from the past 14 days' (the blue button).

Scan/ long press the image above, extract the code to use the service.

To allow use, please tick the box and tap the blue button to retrieve your unique code, which will show one of the above symbols (green, orange, or red).

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If you cannot use Wechat, there is an Alipay option also.

For this option, you will most likely need the help of a Chinese fluent speaker to help translate the specific risk area information.

1) Download and open the Alipay app
2) Select the section that mentions the current cases
3) Select the green 'lightening' symbol
4) Find the guide to high and medium risk areas

Note: if your Alipay looks different, select the 'more' section (4 dots) on your homepage, and find the green 'lightening' symbol.

*** If, for some reason, your travel code displays as orange or red, but you have not been to or passed through a medium-high risk area, please contact your mobile operator directly.**

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