





You now have access to DirectPath support throughout the year. Here's what you need to know.

DirectPath Advocates are available to assist with any benefits or health care concern. Here are a few common scenarios to demonstrate how DirectPath can support you and your covered dependents:



I'm new to the company and to benefits. I don't really understand my options.

DirectPath can explain the benefit options and help identify the best choices for her unique situation.



I have some medical procedures coming up. How can I save on costs?

DirectPath will provide a cost comparison report showing up to three options. If the employee selects a lower-cost option, not only will he save on his medical expenses, he will be rewarded* with 20% of the savings (up to \$1,000!)

*Savings are based on the difference from the highest cost provider to the lower cost options. Associates are eligible for one reward per test or procedure per calendar year. Reward payments are subject to tax.



I am interested in the COVID-19 vaccine, but I don't know how to find an appointment near me.

DirectPath can answer questions about COVID-19 and the vaccine, and can assist with finding a vaccination appointment.



I just moved, and I need help finding a doctor in my new city.

DirectPath will find high-quality, in-network physicians in the area —and even set up an appointment.



Help! My claim was denied and now I have a huge medical bill.

DirectPath will review the employee's claim to determine whether it was coded incorrectly, and begin the appeals process. They'll also carefully review all medical bills for errors and work to have corrections made.



I turn 26 this year and need my own benefits. What's the process?

DirectPath will explain the Qualifying Life Event process as well as benefit options available through the company and on the marketplace.

DirectPath is completely confidential and provided as part of your benefits program at no cost!

(866) 253-2273

advocate@directpathhealth.com



M-F: 7:00am –8:00pm CT SAT: 8:00am – 1:00pm CT