

Welcome to

# schoolblazer

Your school uniform will be ready to order on the 2nd of August 2021

Simply register and log in at [www.schoolblazer.com](http://www.schoolblazer.com)

We have extended our returns period to 120 days, meaning that you can return your items for free if you find that something you've ordered at the start of the summer holidays doesn't fit at the end of the summer holidays!

Enjoy our simple, easy-to-navigate website for straightforward shopping - we even feature a How to Shop video. Plus, you can shop easily on your phone and tablet.

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Fully name-taped orders dispatched within 3 days, FastTrack delivery is available.

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Free UK returns with 120 days to return your item



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We are committed to making your preparations for the new term as easy and pain-free as possible. If you have any questions or require help, please do not hesitate to contact our Helpline on 0333 7000 703, Mon-Fri 9am-8pm, Sat 9am-5pm or email Schoolblazer at [customerservices@schoolblazer.com](mailto:customerservices@schoolblazer.com)

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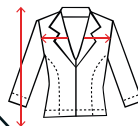
Name tapes applied free of charge



Ethically-sourced



Our Intelligent Sizing System offers a simple step by step process to help you determine the right size



120 days to return items

24-hour  
365 days  
Availability of all school uniform

Telephone helpline available  
Mon-Fri 9am-8pm,  
Sat 9am-5pm



Fully-customised website, displaying only items specific to your school and/or house once a registered user is logged in.

An environmentally responsible company



Mobile and tablet-friendly website, enabling easy and quick shopping



# schoolblazer

Schoolblazer.com was founded by parents for parents to take the chore out of shopping for school uniform.

Our secure online ordering service allows you to shop for uniform and sportswear at your convenience, on a website personalised to your child's school. Order early and enjoy your summer, knowing that you can return an item for up to 120 days!

## Frequently Asked Questions

### **How do I know what sizes to order?**

We ask you to input your child's measurements and our Intelligent Sizing System will indicate the recommended size on the shopping page. However, this is a suggestion only, based on the measurements you have entered. Should you wish to choose an alternative size, you can use the drop-down menu to select this.

### **What if I need to return an item?**

We offer a free returns service so please return any item unsuitable using our online returns tool, and we will either refund or exchange as required.

### **Do I have to pay for name tags?**

We only charge for the cost of the name tags and sew them in free of charge.

### **How long will my order take to be despatched?**

We aim to despatch orders within 3 working days, and more swiftly than this wherever possible.

### **I need an item that is showing as out of stock on the website, what should I do?**

As an online retailer we typically hold much higher levels of stock than a high street store, but if an item you require is showing as out of stock, please place your order and we will work to supply this as quickly as possible.

### **What if I need further information or help with my order?**

Our Schoolblazer website features lots of useful information including a How to Shop video and more Frequently Asked Questions. Alternatively you can call our Customer Services Team on 0333 7000 703 and they will be happy to help.

