We are very excited to announce that we are ready to release our new workorder and maintenance system. Effective today May 28th, we will be using a web accessible software application called Maintenance Direct. The software can be accessed from any device with web browsing capabilities, from any location! This includes from your school, your smart-phone, or even from home. You can fill out your location as well as a description of your request or issue. Your request will route electronically through the approval process and you will receive email updates about the status of your request.

The application is provided by SchoolDude.com; with more than 6,000 clients, SchoolDude is the nation’s leading provider of on-demand operations management solutions designed exclusively for the unique needs of educational professionals. SchoolDude’s easy to use, affordable solutions help both small and large educational institutions save money, increase efficiency, and improve services.

Benefits of using this new process

- reduce the amount of time it takes to handle requests
- share information regarding repairs
- track progress of work requests
- reporting
- manage our schools’ operations and maintenance needs and more
- assists with proactive and prevent issues before they happen

There are two ways to access our work order system:

1. google app grid

![Google App Grid](image1)

2. Choose a browser or click/use this link

Once you get to School Dude:

- Enter your email address to log in. No password is required.
- Complete five questions with the information pertaining to your request.
- You can upload a photo if you would like however it is not required.
- Click submit and your workorder is submitted.

Once you submit your ticket, you’ll receive an email that confirms we’ve received your message.

This new process is a District Wide best practice and it’s the only way to guarantee prompt service. You will need to submit a request, to have your issue or concerns addressed.

Thank you for your time and patience with us while implementing our work order system. We are looking forward to working with you and Maintenance Direct, School Dude.

Bridgett Phimister
St. Louis Park Public Schools Facility Coordinator