

## ***Policy Type: Operational Expectations***

### **Relationship with and Engagement of Community Stakeholders**

The Superintendent will maintain an organizational culture that treats parents and citizens with respect, dignity, and courtesy.

The Superintendent will:

1. Protect confidential information.
2. Effectively handle complaints.
3. Maintain an organizational culture that:
  - a. Values individual differences of opinion.
  - b. Reasonably includes people in decisions that affect them.
  - c. Provides open and honest communication in all written and interpersonal interaction.
  - d. Focuses on common achievement of the Board's *Results* policies.
  - e. Is open, responsive, and welcoming.
4. Provide communication that:
  - a. Is transparent, open, and timely.
  - b. Ensures opportunities for appropriate input and strategic two-way communication between the District and its stakeholders.
  - c. Builds understanding and support for District efforts.
  - d. Includes an annual progress report.

Adopted:

***Monitoring Method: Internal report***

***Monitoring Frequency: BiAnnually***

Ferndale School District, Ferndale, WA