

HOW TO ACCESS THE WARMING HOUSE

located at:

**The Salvation Army
630 E Washington Avenue
Madison, WI 53703**

1. Every day, between 11am and Noon, call this number: 608-250-2251
Places with phones (Directions Attached):
 - **Job Center lobby**
 - **Hospitality House**
 - **Joining Forces for Families (JFF) offices**
 - **You may have an advocate/friend/family member call on your behalf!**
 - **For the future, apply for a “Safe-Link” phone (application attached)**
2. Leave a message stating your name, the number of people in your family, and the children’s ages. Leave your call-back number OR the number of someone we can contact on your behalf. You will be contacted by 1:00pm and told whether or not there is room for your family
3. If you are told that your family has a place for the night:
 - Come to Warming House at 5:00pm
 - When you arrive: check in with Warming House staff
 - Your family is welcome to eat dinner in the cafeteria after checking in with Warming House staff
 - Your family may use The Road Home’s warming shelter space the next day until 4:30 pm.
4. If you are told you do not have a place for the night, please call again the following day between 11am and 12pm.
5. To get into family shelter you must ALSO call 250-2298 each day

The process for securing a place in a Family Shelter (90 day shelter at the YWCA, Salvation Army or Motel):

1. Remember the Family Shelters are full and there is a waiting list. To stay on the waiting list, call the following number every day: 608.250-2298
2. In the meantime, you will need:
 - IDs for all adults in the family
 - Birth Certificates for all children/court documentation of custody of children
 - Social Security Cards for all members of the family
3. In order to obtain Social Security Cards you need to go to the Social Security Office (6011 Odana Road)
4. In order to obtain Wisconsin Birth Certificates, you need to go the Wisconsin Vital Records Office (1 West Wilson Street, Room 158)
5. In order to obtain all other states’ Birth Certificates, inquire with the Vital Records Office in that state and/or see a case manager or advocate.

Directions to Key Locations

All directions from 630 E. Washington Ave (Salvation Army)

** The front of the building is on East Washington

** The back of the building is the parking lot entrance on East Mifflin

PLACES TO GO DURING THE DAY:

Hospitality House 1490 Martin St (608) 255-4401

By Bus:

1. Walk up E Mifflin toward capitol to Mifflin at Pinckney bus stop
2. Take bus #4 to South Transfer Pt
3. Get off at Fish Hatchery @ Carver stop

By Car:

1. Going out of Parking lot, Turn Left on East Mifflin.
2. Take a Left onto Blair
3. Go Straight through E. Washington intersection and merge right onto John Nolen Dr.
4. Turn right onto North Shore Drive
5. Stay straight on Proudfit
6. Turn left onto Park Street
7. Turn right onto Fish Hatchery
8. Turn left onto Martin Street (Hospitality House will be on your left side)

The Road Home (Day Shelter) 128 E Olin Ave (608) 294-7998 x 309

*** Only for families who stayed at Warming House the night before***

By Bus:

1. Walk up East Washington toward capitol to East Washington and Blair st bus stop
2. Take bus # 15 to University and Park street
3. Get off at University and Park street and transfer to Bus #13
4. Take Bus #13 toward Olin Avenue
5. Get off at Olin Avenue and Expo

By Car:

1. Take a Left onto Blair
2. Go Straight through E. Washington intersection and merge right onto John Nolen Dr.
3. Turn Right onto East Olin Avenue (The Road Home will be on your Right Side)

FOR ACCESS TO FREE PUBLIC PHONES, TO LOOK FOR WORK, OR TO APPLY FOR PUBLIC ASSISTANCE:

Dane County Job Center 1819 Aberg Ave (608) 245-5390 *local phones in lobby, but no call backs.

By Bus:

1. Walk up E Washington toward the capitol to Main at Carroll bus stop
2. Take bus #4 toward North Transfer Pt
3. Get off at Aberg @ Loftsgordan stop

By Car:

1. Going out of parking lot, turn Right on East Mifflin
2. Turn Left on Dickinson Street
3. Turn Right on Johnson Street
4. Follow Johnson street and turn Left on Fordem Avenue
5. Continue onto North Sherman
6. Take a Right onto Aberg Avenue (Job Center on Left side)

9/1/10

OTHER USEFUL RESOURCES:

Joining Forces for Families offices

It is a great idea to get to know the JFF staff person in your neighborhood.
Below are phone numbers for JFF staff- call ahead to learn office hours

Allied Drive (Cherokee and Toki): (608) 273-6342
Badger Road/Magnolia (Cherokee and Jefferson): (608) 261-9764
Broadway/Lakepoint (Sennett): (608) 224-3624
Darbo/Worthington (O'Keefe): (608) 246-2967
DeForest: (608) 846-9603
Fitchburg: (608) 273-6953
Middleton/Cross Plains/West side of Madison: (608) 273-6623
Monona/Oregon/Belleville/McFarland: (608) 835-4188
Mount Horeb/Wisconsin Heights: (608) 795-2103
Southdale (Sennett): (608) 273-6676
Southwest Madison: (608) 273-6622
Stoughton/Cambridge/Deerfield: (608) 873-2180
Sun Prairie/Marshall: (608) 825-3225
Truax (Sherman): (608) 240-2045
Vera Court (Blackhawk): (608) 241-4849
Verona: (608) 848-2108
Waunakee/Dane: (608) 849-9093
Whitehorse/Sennett: (608) 240-2045

Social Security Office (obtain social security cards here) 6011 Odana Rd

By Bus:

1. Walk up E Mifflin toward capitol to Mifflin at Pinckney bus stop
2. Take bus #3 to West Transfer Pt
3. Get off at Tokay @ Odana stop

By Car:

1. Going out of Parking lot, Turn Left on East Mifflin.
2. Take a Left onto Blair
3. Go Straight through E. Washington intersection and merge right onto John Nolen Drive
4. Take the 12/18- beltline going West (ramp exit on right)
5. Take 12/18 beltline to Exit 257- Whitney Way
6. Take Exit 257 Whitney way exit and turn right onto Whitney Way
7. Take first left onto Odana Road (Social Security Office on the left side)

Wisconsin Vital Records Office (obtain WI birth certificates here) 1 West Wilson St

By Walking:

1. Walk up E Washington toward the capitol
2. Turn left onto Butler St
3. Turn right onto Wilson St (Vital Records on left side)

By Car:

1. Going out of Parking lot, Turn Left on East Mifflin.
2. Take a Left onto Blair
3. Take a second right onto W Wilson (Vital Records is on left side)