Frequently Asked Questions

Q. My bus is late, what should I do?
A. There are many reasons why your bus is running later than usual. Weather, traffic or mechanical problems can cause your bus to be late. If your bus is running more than 15 minutes later than it should, contact the Royal Coach office at 914-236-3223 and they will advise you on the status of your bus.

Q. What should I do if my child misses the bus?
A. If your child misses the bus because he/she was not ready at the bus stop, it is your responsibility to take him/her to school. Do not attempt to catch up with the bus and have your child run up to the bus. This is unsafe and puts your child and all the other children on the bus in danger. If the reason your child missing the bus is our fault, we will do what we can to correct the problem.

Q. Why is there a different driver/bus for my child today?
A. The reason for a different driver is that the regular bus driver is not working that day and a substitute driver was assigned. If there is a different bus, it is because the regular bus is out of service that day.

Q. What is the transportation policy regarding children getting off the bus without a parent present?
A. Students in grades 3 through 12 will be let off the bus without a parent or guardian at the stop. Pre-K through 2nd grade students will not be let off the bus unless their parent or guardian is at the stop. You must let the school know if there will be another person, unknown to the driver, who is going to pick up your child. Person/s receiving your child from the bus must be able to produce identification, if asked by the driver. If there is no one to receive your child, the child will remain on the bus and he/she will be brought back to school for their safety. You will be responsible for picking up your child at the school.

Q. Who is allowed to ride the school bus?
A. Only students that are assigned to that bus or given a bus pass by the school may ride on the bus. There are no passes to ride on other buses for Park and Brookside students. Parents, guardians and others are not allowed to ride the bus. Students from other districts are not allowed to ride with our students.

Q. Do I have to stop for buses with flashing red lights?
A. Passing a bus with lights flashing is a violation of the law. Regardless if the bus is on school grounds or stopped on a divided highway, the law states that you must come to a complete stop when approaching a stopped school bus. The fine for passing a stopped school bus is a minimum $250 to a maximum of $500 or imprisonment for not more than 30 days or both and five (5) points on your license.