



# Our Commitment to a Safe Journey

## Your Journey Begins Again...

We're taking careful measures so you can travel with peace of mind when you are ready. We understand the uncertainty that the current environment has created for travelers. You can rest assured that when *Your Journey Begins Again with Friendship Tours* the following safety and wellness protocols will be followed on all of our departures.

### KNOW BEFORE YOU GO:

- \* Smaller Groups: Tours will be limited to fewer passengers. Empty seats on the coach will allow travelers to space out for a more comfortable experience.
- \* Use of Face Masks: Face masks will be required when on the coach as well as in the indoor establishments we will visit while on tour. Drivers, Tour Directors, servers, and hospitality staff will wear them as well.
- \* Two (2) signed forms will be required to travel: a Wellness Declaration Form and a Travel Liability Waiver. The forms will be provided prior to your departure and must be submitted to us before travel.
- \* If you are not feeling well, have symptoms or have been exposed to COVID-19, we ask that you NOT travel. Your wellness and the health of everyone on board is dependent on this commitment we make to each other.
- \* For overnight tours, we strongly recommend the purchase of travel insurance protection. Travel insurance protection will reimburse penalties if a cancellation is due to illness or accident. For further peace of mind, we are excited to offer Cancel For Any Reason trip protection at time of deposit.

### ON YOUR TOUR:

- \* All motorcoaches will be disinfected prior to every trip. All surfaces will be sanitized often, including regular cleaning of high touch areas. Peter Pan Bus Lines is the first coach company in the US to utilize CDC-approved PermaSafe, a protective coating, to continuously kill viruses, including COVID-19, bacteria, germs, and mold on contact.
- \* The front row on both sides of the coach will be left empty for your and the Drivers' added safety.
- \* A hand sanitizer station will be available as you board the coach. Tour Directors will have an additional supply of sanitary wipes and hand sanitizer.
- \* Frequent rest stops will be made accordingly to ensure the comfort of our passengers. Bathrooms onboard the coach will be available for emergency purposes only.
- \* We are committed to delivering a memorable and fulfilling travel experience. We will work closely with our vendor partners to ensure physical distancing during meals and sightseeing. We will also partner with accommodations, restaurants, and sightseeing venues that adhere to the highest standards of safety & cleanliness protocols.
- \* Some attractions will require us to submit a confidential list of passenger names/phone numbers/emails solely for the purpose of contact tracing and passenger protection.
- \* Keep an eye on your health throughout your trip. If you do not feel well, your Tour Director is available and trained on how to support you. Please speak up.

Our guidelines may evolve based on local government restrictions, the CDC, WHO and overall travel industry best practice recommendations. We are excited about our commitment to you and appreciate your understanding as we move forward to navigate this new *Safe Journey* together.

**Travel Liability Waiver  
COVID-19 Assumption of Risk/Release**



**Assumption of Risk**

I expressly acknowledge that naturally occurring diseases and viruses (including, but not limited to, the currently widespread COVID-19) may be present and actively occurring in all environments in which this tour will take place. I acknowledge the novel coronavirus, COVID-19, has been declared a worldwide pandemic by the World Health Organization. COVID-19 is extremely contagious and is believed to spread mainly from person-to-person contact (however the exact method of spread remains unknown). I also understand that if I am older or have underlying conditions, I may be more prone to serious infection and death due to COVID-19. As a result of the highly infectious nature of this disease, federal, state, and local governments and federal and state health agencies recommend social distancing, wearing of PPE (including masks), and have, in many locations, prohibited the congregation of groups of people.

I acknowledge that, Friendship Tours & The Ship Shop, its agents, owners, officers, employees, and suppliers, and all other persons or entities acting in any capacity on their behalf (hereinafter collectively "The Company"), has taken steps to mitigate the potential for transmittal of, and exposure to COVID 19 during the tour, but that exposure to such viruses or disease is an inherent risk of participating in the tour, one that cannot be eliminated by The Company.

By signing this agreement, I acknowledge the highly contagious nature of COVID-19 and voluntarily assume the risk for myself and any minors traveling with me, that I or they may be exposed to or infected by COVID-19 by participating in the tour and that such exposure or infection may result in personal injury, illness, permanent disability, and death. I understand that the risk of becoming exposed to or infected by COVID-19 while on the tour, may result from the actions, omissions, or negligence of myself and others, including, but not limited to, Company employees, agents, suppliers, and other participants in the tour. I understand the description of the risks due to COVID-19 is not complete and that unknown or unanticipated risks may result in injury, illness, death or any other loss. I agree that having considered these risks, I, for myself and any minors traveling with me, desire to participate in the tour and I freely and voluntarily assume complete personal responsibility for the risk of exposure, illness and death due to COVID-19, for myself and any minors traveling with me, even if such injuries or death occur in a manner that is not foreseeable at the time this agreement is signed.

**Waiver**

I, for myself, and any minors traveling with me, and on behalf of my and their heirs, assigns, personal representatives and next of kin, HEREBY RELEASE, INDEMNIFY, AND HOLD HARMLESS The Company, its officers, agents, and/or employees, suppliers, and other participants (RELEASEES), from any and all claims, demands, losses, and liability arising out of or related to any INJURY, DISABILITY, DEATH OR ANY OTHER LOSS I may suffer due to exposure, infection, or spread of COVID- 19, WHETHER ARISING FROM THE NEGLIGENCE OF THE RELEASEES OR OTHERWISE, to the fullest extent permitted by law.

I HAVE READ THIS RELEASE OF LIABILITY AND ASSUMPTION OF RISK AGREEMENT, FULLY UNDERSTAND ITS TERMS, UNDERSTAND THAT I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND SIGN IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT.

I agree that if any portion is found to be void or unenforceable, the remaining portions shall remain in full force and effect. No additions, deletions or changes can be made to the release form, and signing it is a requirement for joining the trip.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Trip Name & Trip Date



## Wellness Declaration Form

The safety of our employees, supplier partners, customers, families and guests remain our overriding priority. As COVID-19 outbreak continues to evolve and spreads globally, we are monitoring the situation closely and will periodically update company guidance based on current recommendations from the Centers for Disease Control and Prevention and the World Health Organization. In order to participate in our trips, each guest must complete this declaration form.

Traveler's Name:	Personal Phone Number (mobile/home)
Trip:	Travel Date:

### Self- Declaration by Traveler

<b>1</b>	Have you or any member(s) of your household visited any area within the United States that was reported to be highly affected by COVID-19 in the last 14 days?  Yes    No
<b>2</b>	Have you or any member(s) of your household, traveled internationally within the past 14 days?  Yes    No
<b>3</b>	Have you experienced any cold or flu-like symptoms in the last 14 days (to include fever, cough, sore throat, respiratory illness, difficulty breathing)?  Yes    No
<b>4</b>	Have you had close contact with or cared for someone diagnosed with COVID-19 within the last 14 days?  Yes    No
<b>5.</b>	Have you been diagnosed with COVID-19 in the last 14 days?  Yes    No

If the answer is “yes” to any of the questions, your trip will be considered cancelled by you and cancellation terms will apply. **For this reason, we strongly recommend a trip protection plan.**

Signature:	Date:
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Completed form must be submitted by day of travel. Forms can be given to your Tour Director on the day of trip or email in advance. (Daytrips: [anne@friendshiptours.net](mailto:anne@friendshiptours.net); Overnights: [natalie@friendshiptours.net](mailto:natalie@friendshiptours.net))



## YOUR SAFETY IS OUR #1 PRIORITY

**Peter Pan Bus Lines has invested in state of the art bus cleaning and disinfecting procedures.**

Currently, we are the only bus company using CDC approved *PermaSafe* to continuously kill viruses, including COVID-19, bacteria, germs, and mold on contact. This nontoxic product also purifies passenger cabin air while making the interior surfaces antimicrobial and self-sanitizing.

We are also using state-of-the-art Victory electrostatic hand-held sprayers, together with the powerful *BruTabSó* sealant, to sanitize and disinfect. The virus-killing sprayer is used over the bus daily.

### **Additional Safety Provisions:**

- Passengers are asked to wear a face mask while boarding and exiting the bus.
- We strongly encourage passengers to wear a face mask while traveling for their safety and the safety of those around them.
- The first row of seats behind the driver will not be open for passengers
- While on the bus fresh air will be continuously circulating.
- Our employees have been issued PPE, including face masks and hand sanitizer, to follow the CDC recommendations.

**[peterpanbus.com](http://peterpanbus.com)**