



NEED TECH SUPPORT?

The Salt Lake Education Foundation, Salt Lake City School District and Salt Lake City Public Library System have resources available for students and their families.



COMPUTERS

- Families can check out a computer/laptop or device from the Salt Lake City School District.
- Community members can come into any Salt Lake City Public Library location for Express Services beginning on September 21st. They will be able to access a public computer for 30 minutes and receive staff help for up to 10 minutes.



TECH HELP

- Community members may set up a phone appointment with the City Library's Tech Help. Appointments are available Monday–Thursday, 4–8 pm, and Friday–Saturday 4–6 pm. Call 801.524.8200 to schedule an appointment.*
- Parents can enter a [technical support request on the district website](#) or visit one of the district's three technical support locations from 11–7 pm, Monday–Thursday.
 - SLCSD Technical Support Locations
 - Liberty Community Learning Center
 - Rose Park Community Learning Center
 - Glendale Community Learning Center

**For support with passwords, security, and student data, please contact SLCSD.*



BROADBAND ACCESS

- Families can check out hotspots from the Salt Lake City School District. Ask your school for more information.
- The Salt Lake Education Foundation has promo codes available to allow households to sign up for Comcast Internet Essentials at no charge. See your school for more information.
- The City Library has a limited number of hotspots available to check out. Hotspots can be placed on hold on the [SLCPL website](#).



CANVAS TRAININGS

- The Salt Lake City School District has on demand Canvas [training online](#).
- The City Library is able to assist parents with basic Canvas questions; please contact your local library for more information.



The City Library
THE SALT LAKE CITY PUBLIC LIBRARY SYSTEM



SALT LAKE CITY
SCHOOL DISTRICT
Your Best Choice