According to our quality standards, we are happy to purchase textbooks that meet our criteria. Consider if you would be willing to purchase the book as a used book – if not, then it is most likely in unacceptable condition.

Check out our standards below to see if your book(s) meet these guidelines.

**Generally acceptable:**
- Notes written in the margins
- Highlighting, from a little to a lot
- Typical wear and tear
- Rounded corners
- Scrapes and scratches
- Faded cover art
- Creased pages

**Unacceptable book conditions:**
- Water damage
- Missing, torn or loose covers
- Loose leaf
- Broken spine
- Writing on spine
- Missing pages
- Workbooks with writing on more than five pages
- Excessive highlighting

*Books in unacceptable condition are not eligible for buyback and are either discarded or sent back to the last owner.

**Questions**
If you have any additional questions, contact the 24/7 Customer Contact Center at 1.800.325.3252 or email customerservice@bnccservices.com
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