



# Technology Troubleshooting

1. What kind of device are you using?			
Chromebook	PC	Mac	Phone
2. Have you created local accounts			Recommended Apps
<a href="#">Video Tutorial</a>	<a href="#">Video Tutorial</a>	<a href="#">Video Tutorial</a>	Schoology, Microsoft Teams, OneDrive, Lexia, Olentangy Schools
3. What type of browser are you using?			Browser
Google Chrome is recommended	Google Chrome is recommended	Google Chrome is recommended	Log in to my.olsd.us through the mobile browser
4. Are you logged in to Google Chrome?			
<a href="#">Video Tutorial</a>	<a href="#">Video Tutorial</a>	<a href="#">Video Tutorial</a>	