

NWCC Student Satisfaction Report - Fall 2020

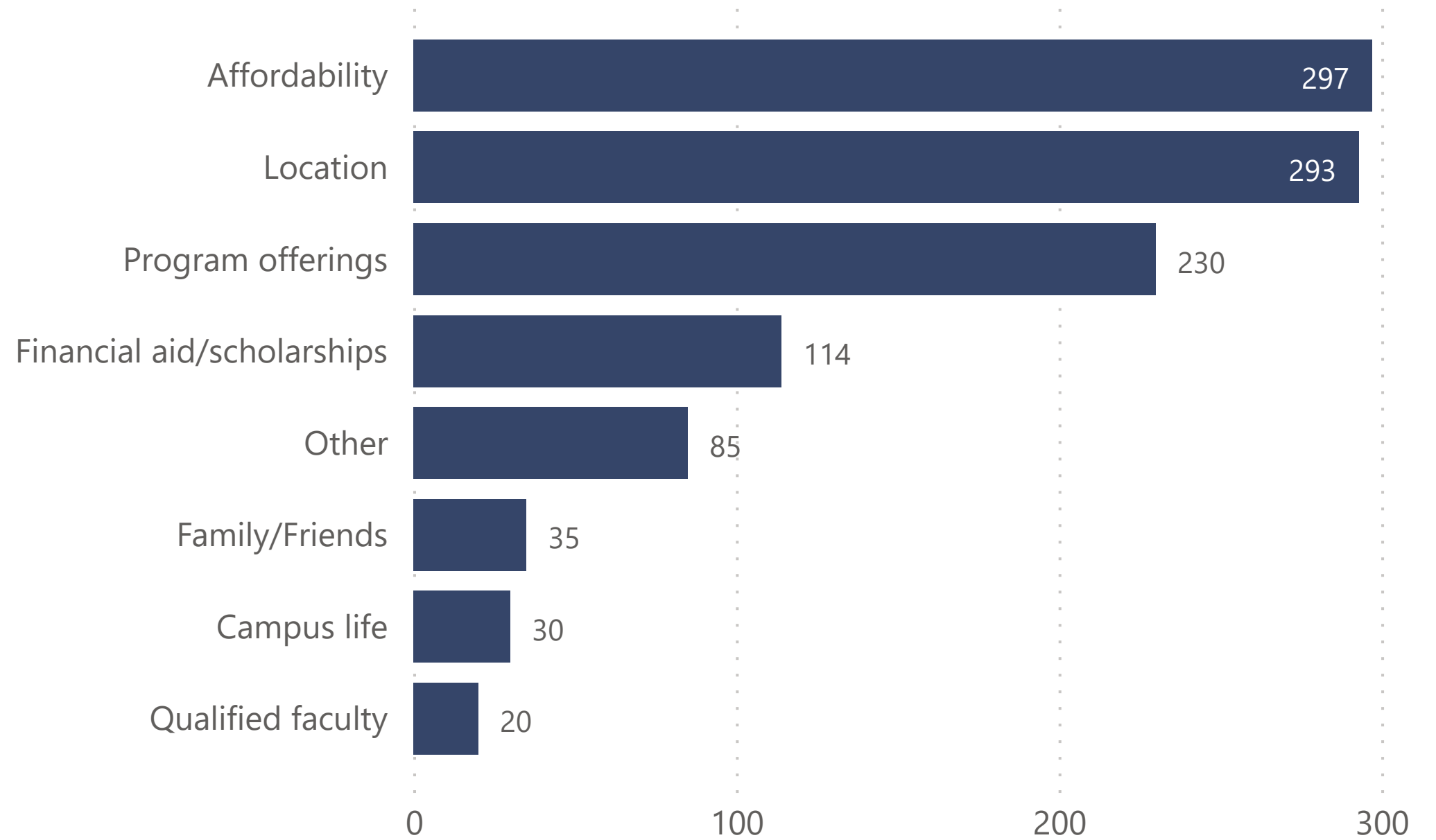
92%

are satisfied with the quality of education.

93%

would recommend Northwest.

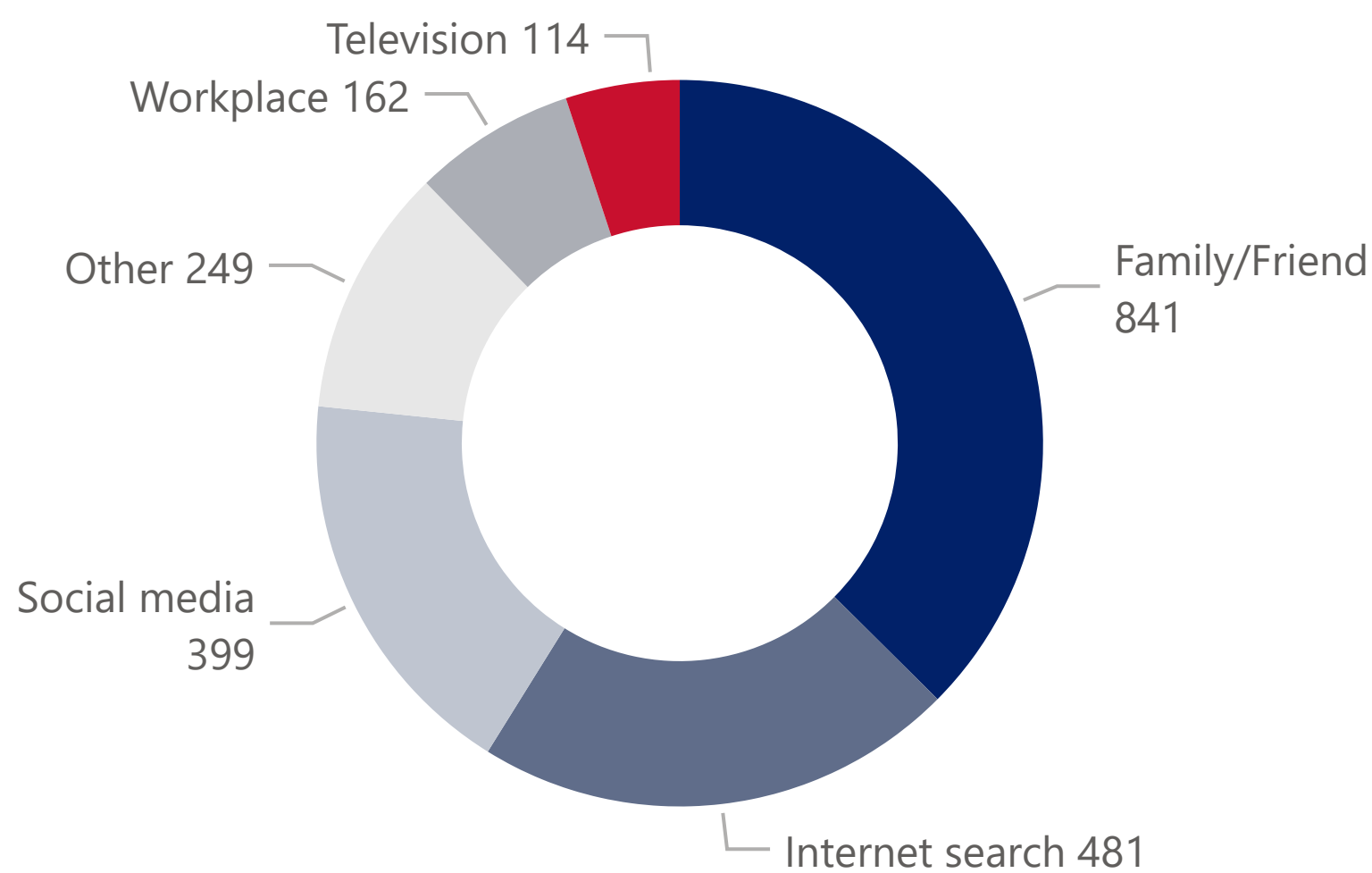
MAIN REASON FOR CHOOSING NWCC:



58% of participants were enrolled in at least one online course.

76% of participants were enrolled in at least one face-to-face course.

HEARD ABOUT NWCC FROM:



COMMUTERS

912

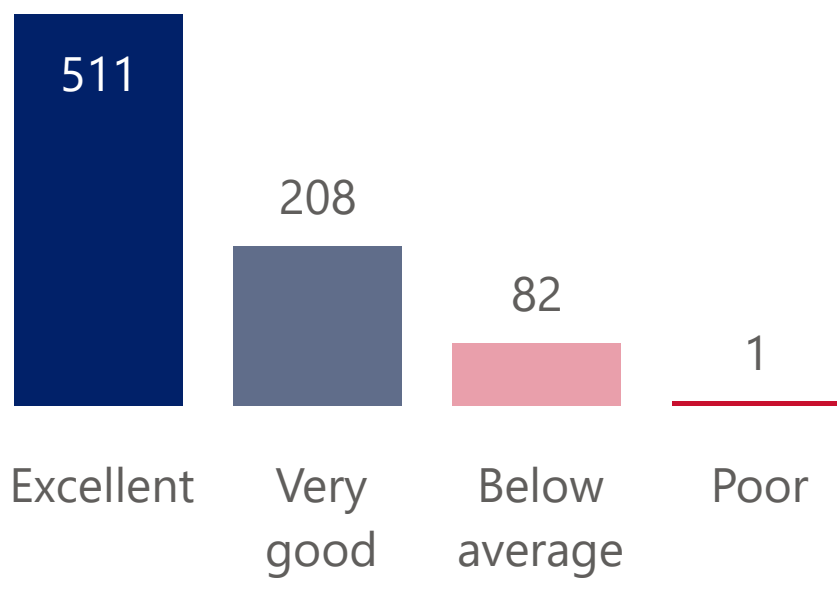
RESIDENTS

197

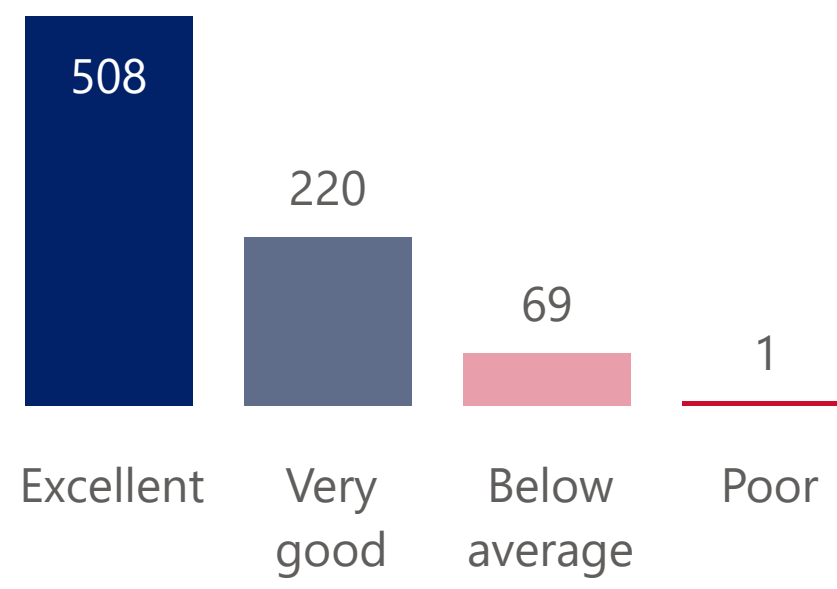
NUMBER OF PARTICIPANTS: 1,109

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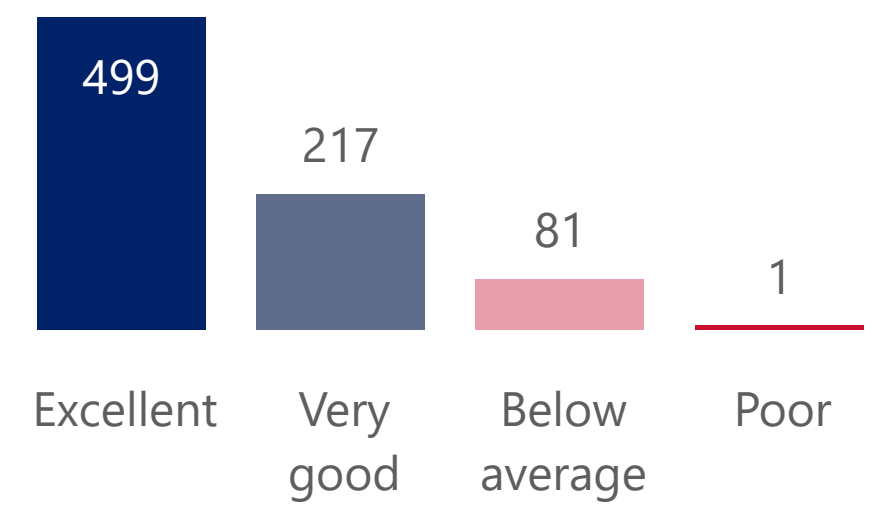
Cleanliness of campus buildings



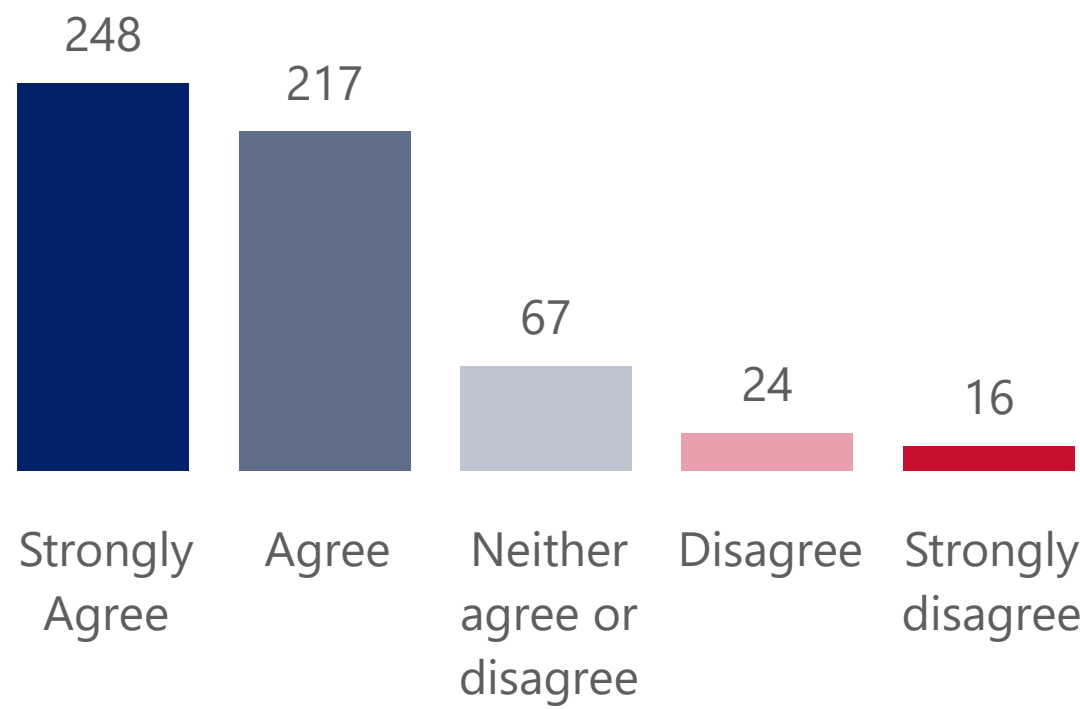
Condition of campus grounds



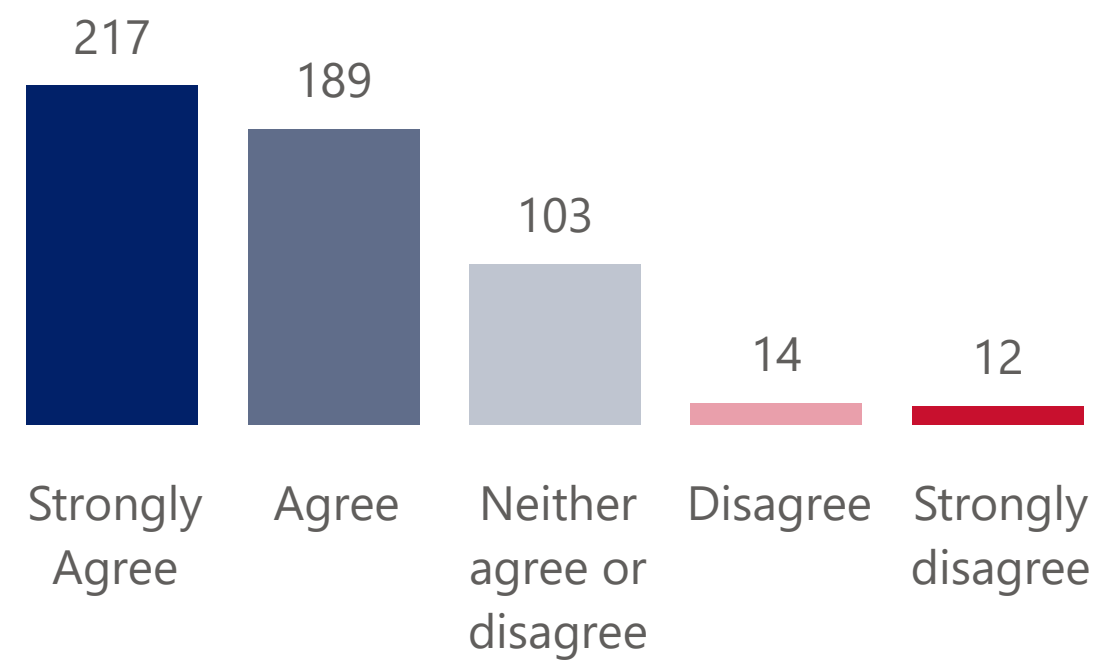
Overall maintenance and condition of campus facilities



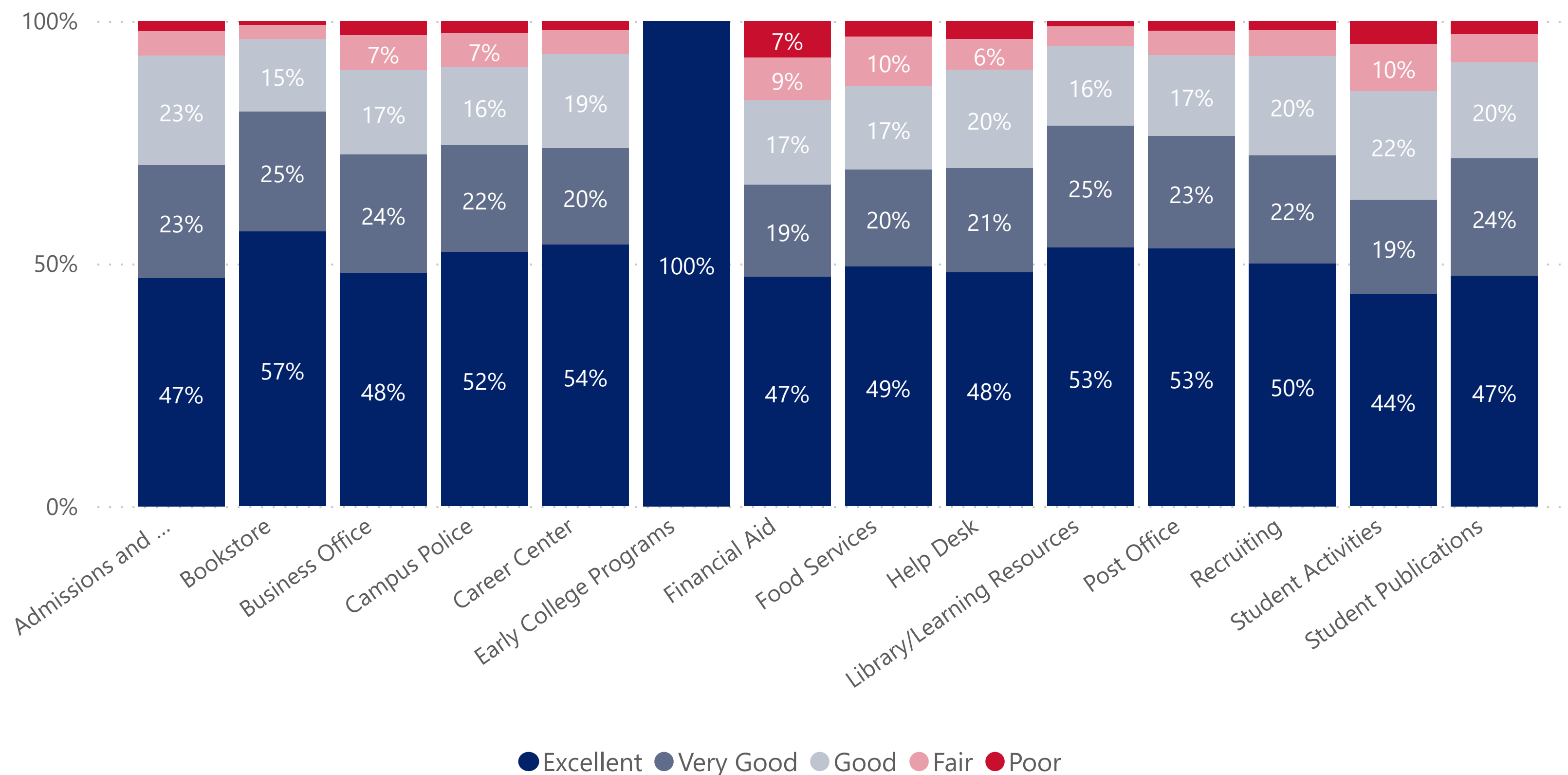
I was satisfied with the services provided by the eLearning department.



The eLearning staff was available to help me when needed.



SERVICE AREA



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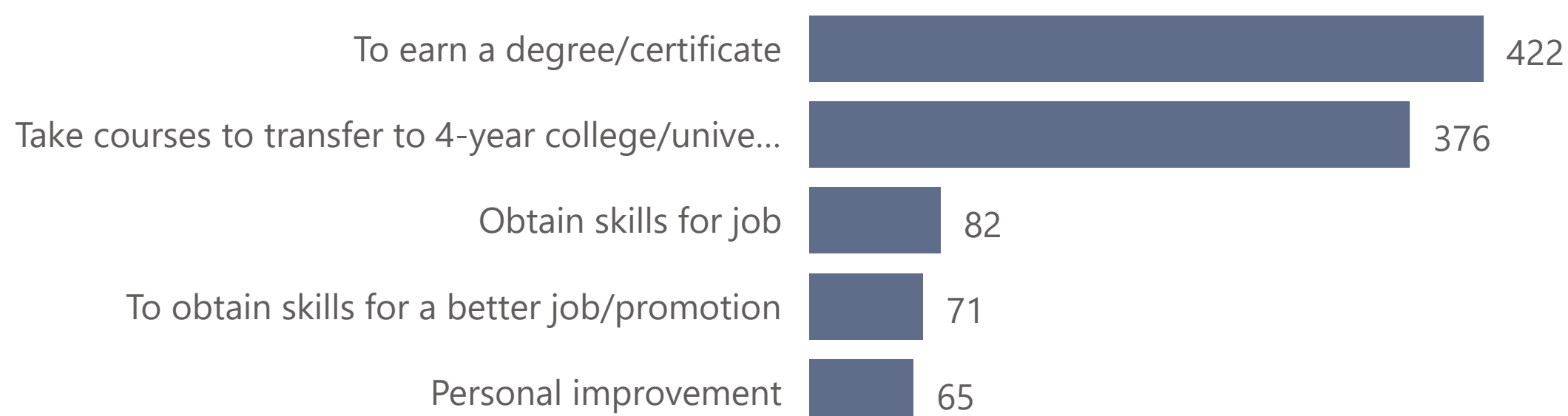
96%

Felt the environment was healthy, safe, and secure.

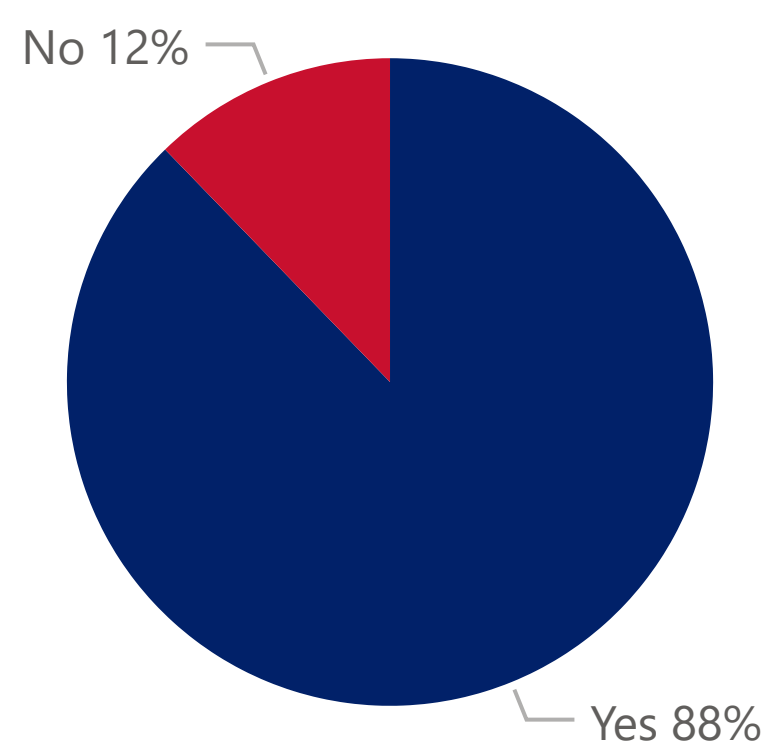
93%

Felt NWCC's computer resources and available software were adequate to meet my needs.

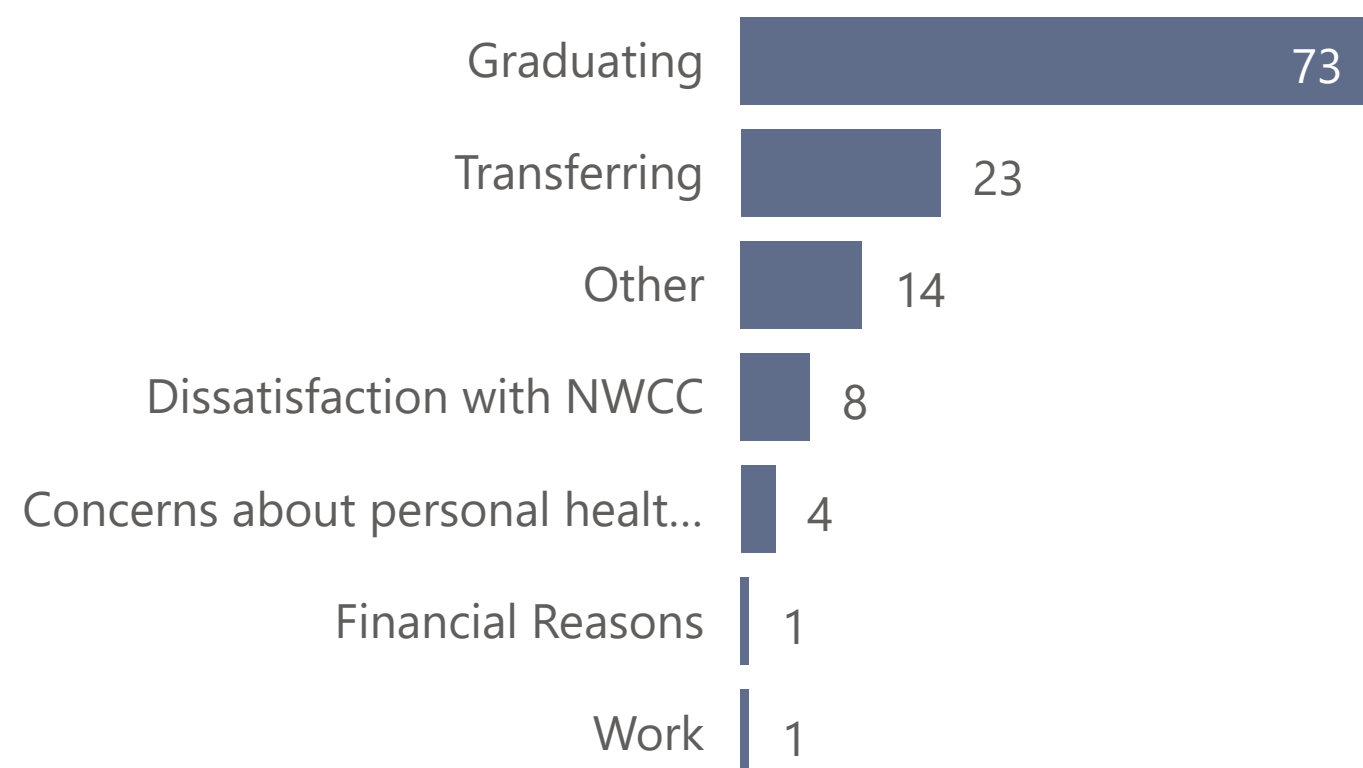
PRIMARY OBJECTIVE FOR ATTENDING



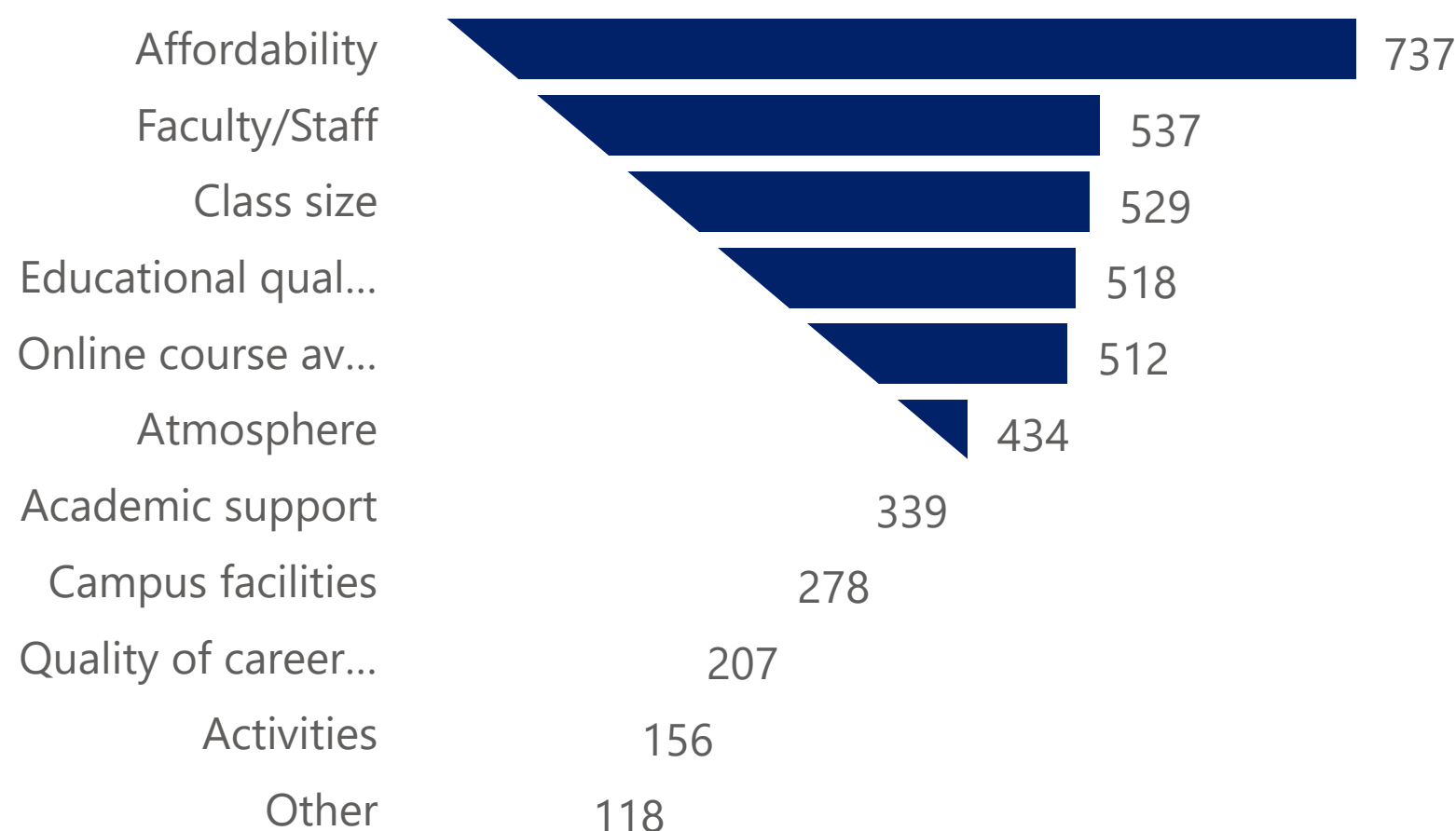
Will you be returning to NWCC next semester?



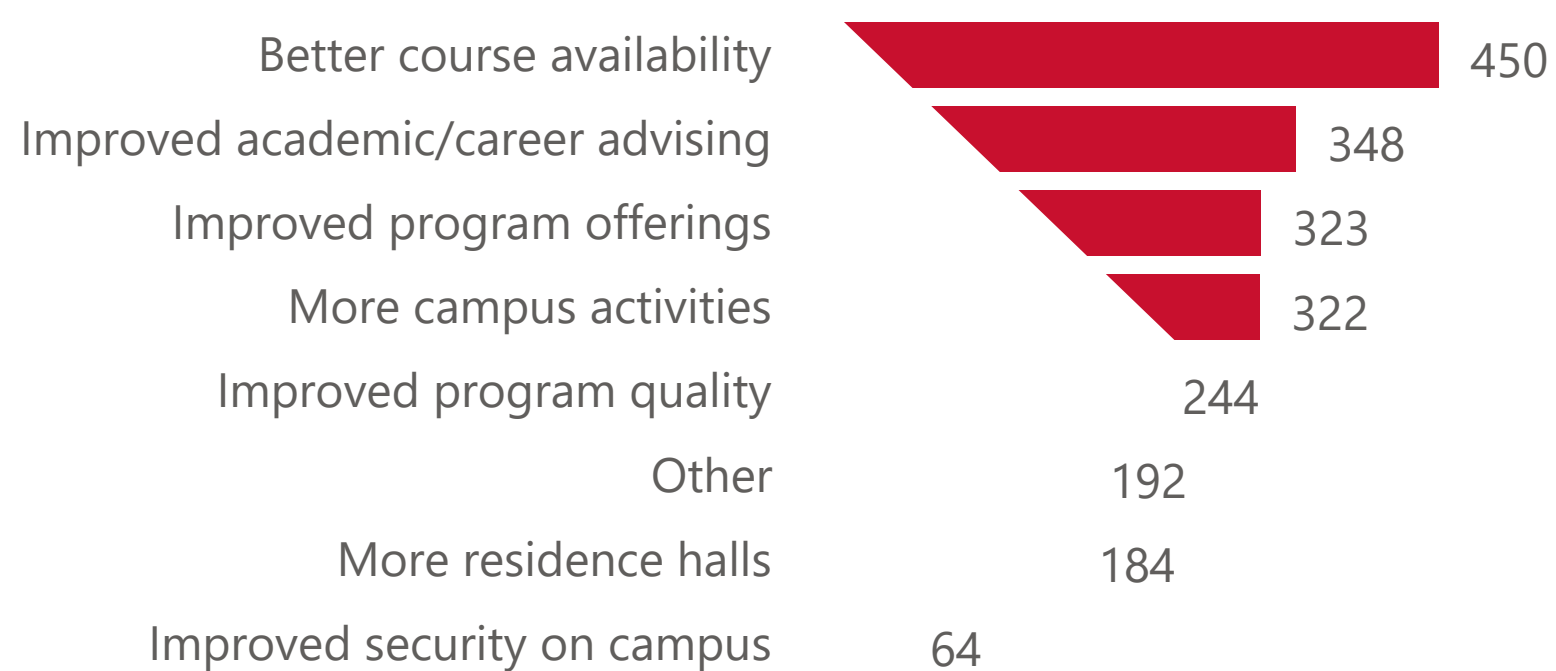
Please indicate why you will not be returning:



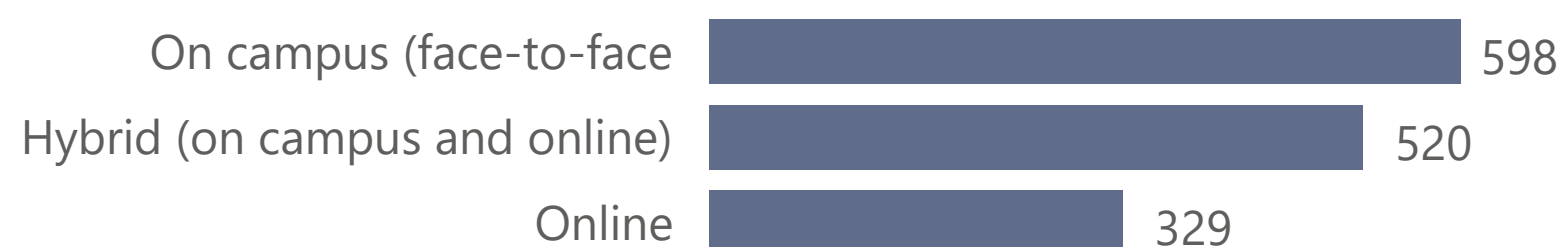
LIKED ABOUT NWCC:



IMPROVEMENTS FOR NWCC:

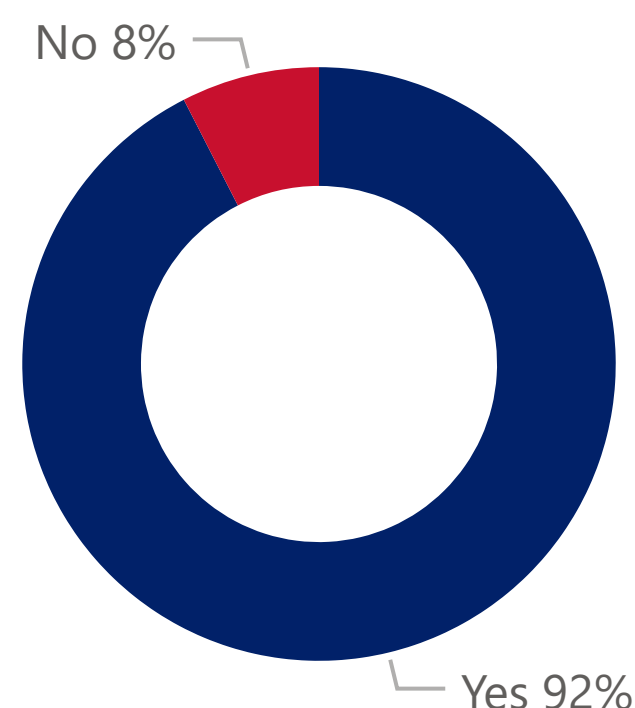


PREFERRED COURSE DELIVERY METHOD:

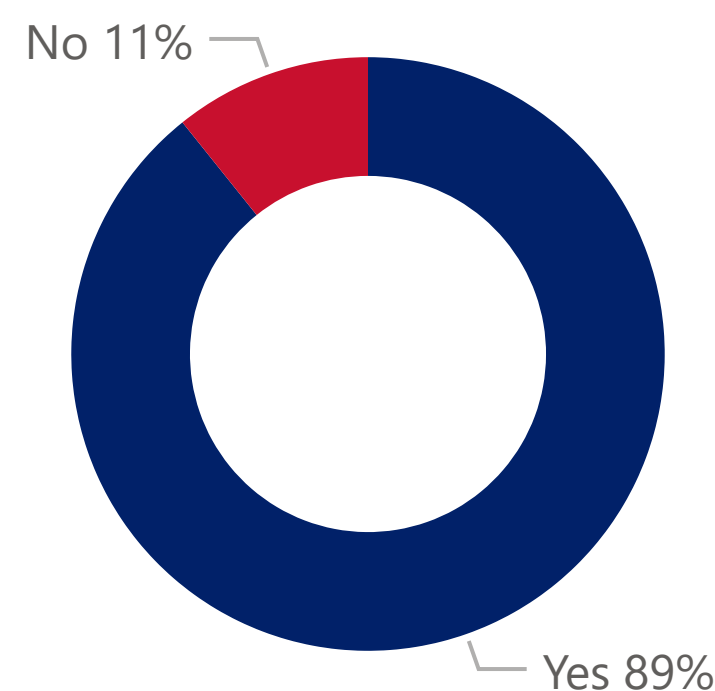


AREA	COUNT
Academic	54
General College - Art	3
General College - Biology	1
General College - Business Administration	7
General College - Communicative Disorders	1
General College - Computer Information Systems	2
General College - Electrical Engineering	1
General College - Elementary Education	2
General College - Forestry	1
General College - General College	19
General College - Health And Physical Education	1
General College - Mathematics B.A.	1
General College - Mechanical Engineering	1
General College - Music Business/industry	1
General College - Nursing - Bachelors	1
General College - Office Administration	1
General College - Physical Therapy	1
General College - Pre-social Work	2
General College - Psychology	2
General College - Psychology - B.A.	2
General College - Radiological Sciences - Bachelors	3
General College - Social Sci Education	1
Career-Technical	8
Administrative Office Technology	1
Cosmetology	3
Early Childhood Education Technology	1
Industrial Electronics Engineering Technology	1
Medical Office Technology	1
Paralegal Technology	1
Health Sciences	31
General College - Pre Nursing Associates General	8
Health Care Assistant	4
Nursing	16
Practical Nursing (LPN)	3
Total	93

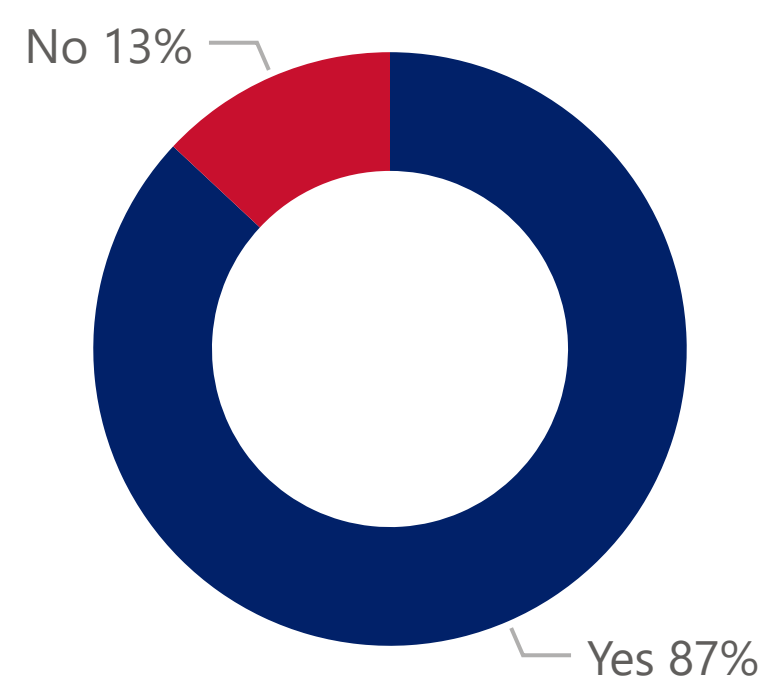
Did you accomplish your objective while attending NWCC?



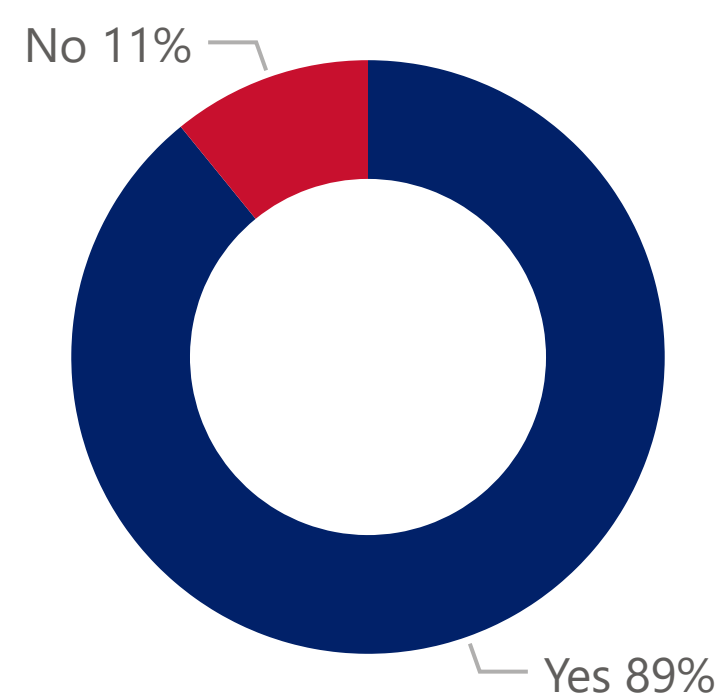
Were you satisfied with the quality of instruction you received at NWCC?



Did the use of technology in your program enhance your learning?



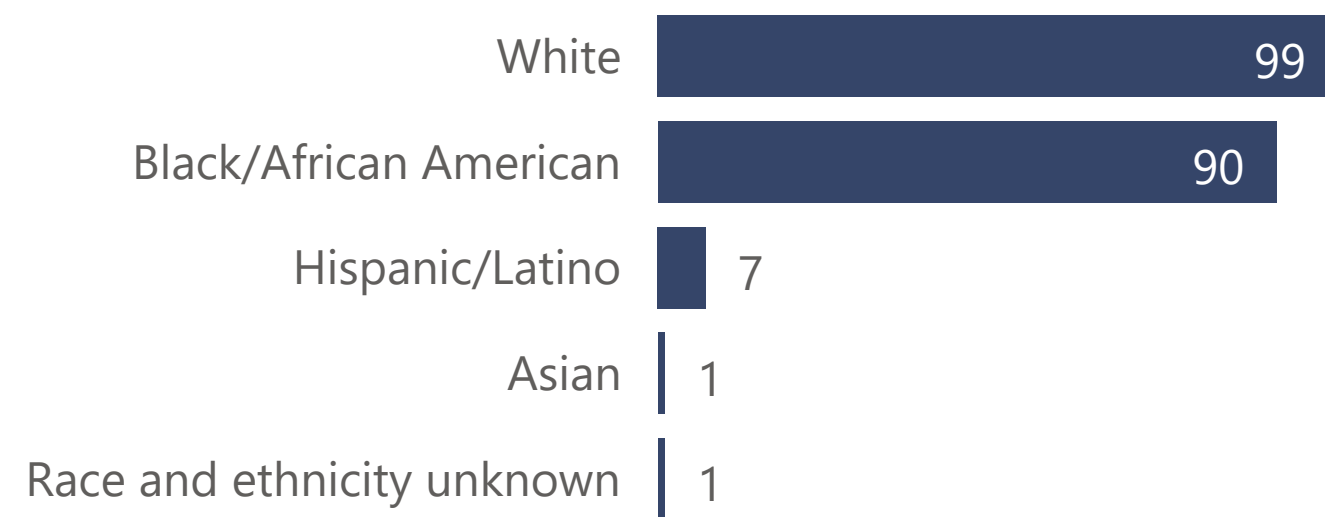
Did NWCC have adequate physical resources for your program?



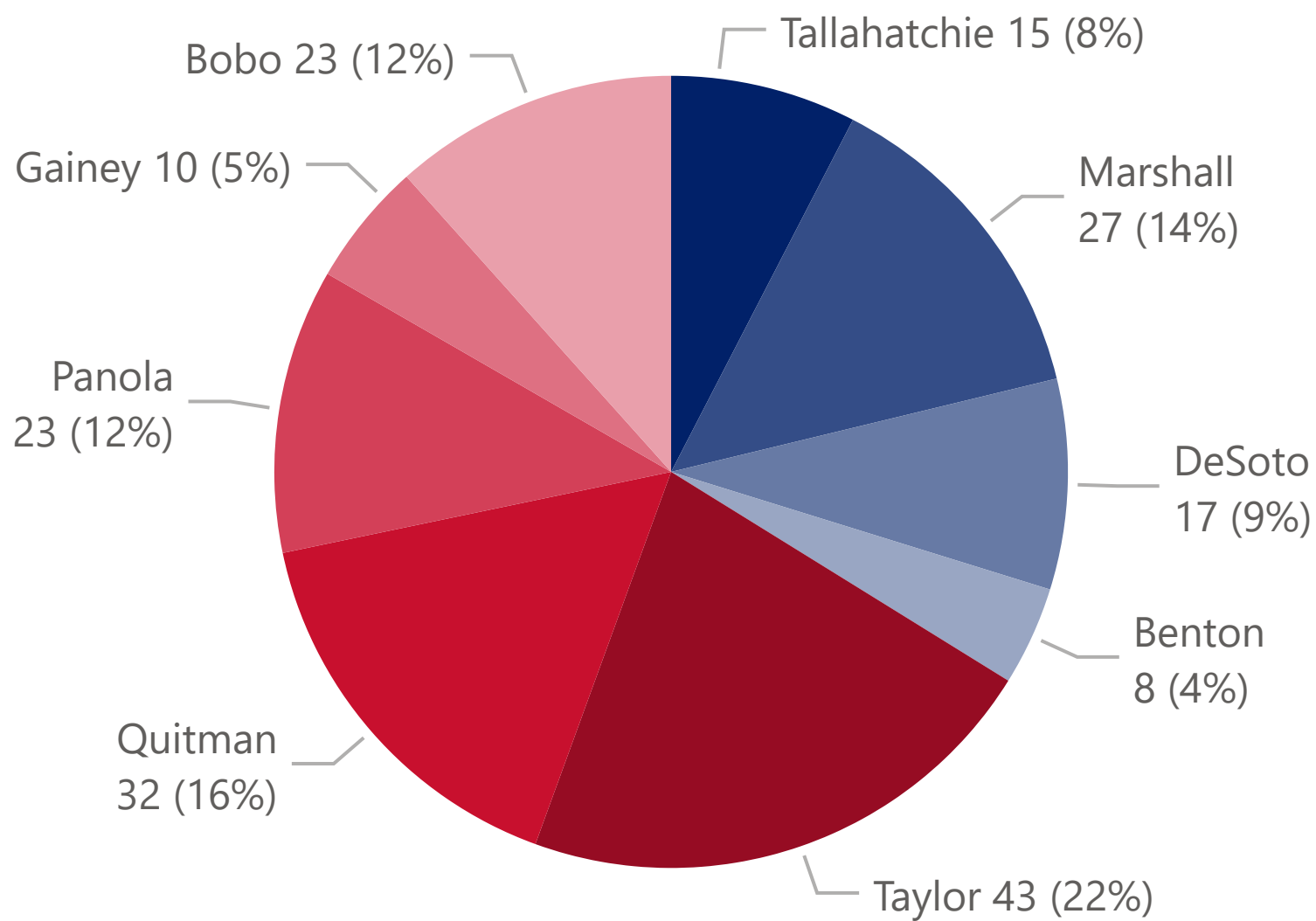
RESIDENCE HALL TYPE



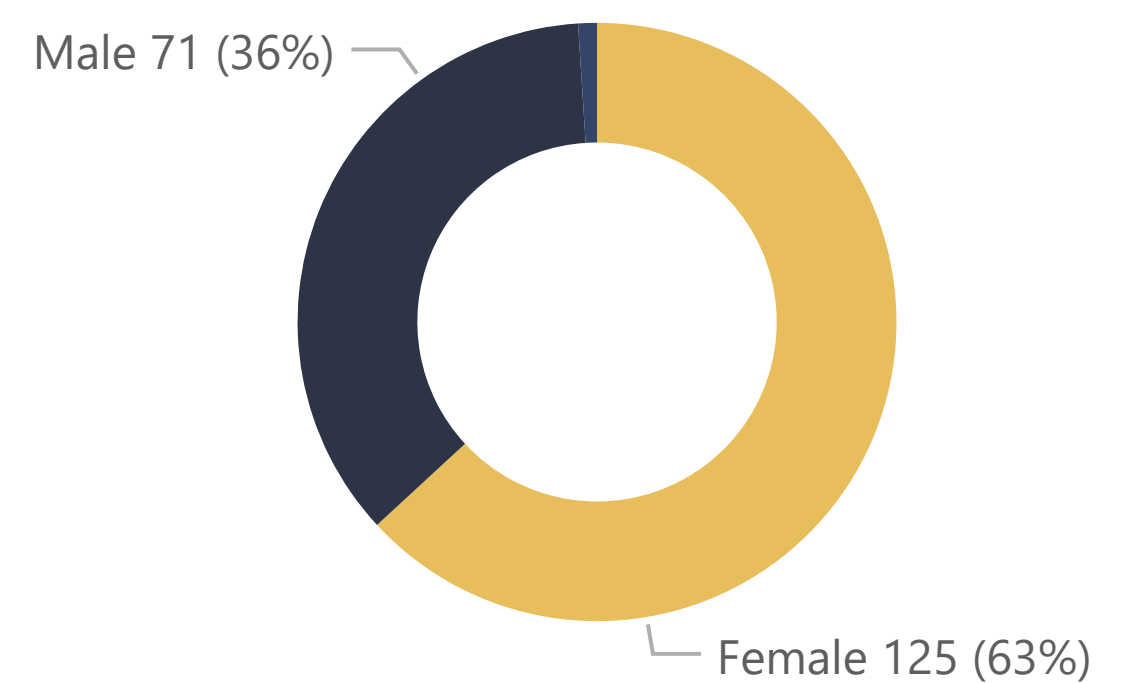
RACE/ETHNICITY



RESIDENCE HALL



SEX/GENDER



	Strongly disagree		Disagree		Neither agree nor disagree		Agree		Strongly agree	
	%	#	%	#	%	#	%	#	%	#
1. I am satisfied with housing at NWCC.	3%	5	10%	19	20%	36	36%	65	31%	56
2. I find it easy to study in my room.	2%	4	13%	23	17%	31	38%	69	29%	53
3. My residence hall is loud and chaotic.	16%	28	31%	55	24%	43	15%	27	15%	27
4. I am satisfied with the food services offered at NWCC.	8%	14	8%	14	21%	37	37%	66	27%	49
5. I am pleased with the meal plan options available to me.	4%	8	8%	14	11%	19	45%	81	32%	58
6. I find the cafeteria serves food that I enjoy.	7%	13	9%	16	21%	37	38%	68	26%	46
7. I find eating at the cafeteria to be affordable.	5%	9	2%	4	11%	20	47%	85	34%	62
8. The cafeteria schedule is convenient for me.	6%	10	9%	17	14%	25	43%	77	28%	51
9. I wish the cafeteria offered other food options.	1%	1	1%	1	13%	24	35%	63	50%	90