



Helping you get the care you need

# COVID-19 Update

The COVID-19 public health emergency has been like nothing else we've seen. And with vaccines becoming available to many more Americans, relief is on the way.

Horizon Blue Cross Blue Shield of New Jersey (Horizon BCBSNJ) is committed to helping you get the care you need, when you need it.

That's why, we want to make sure you know that you will not pay for:

- The [COVID-19 vaccine](#)
- [Inpatient and outpatient](#) treatment from an in-network doctor or facility when the primary diagnosis is COVID-19, through June 30, 2021
- [COVID-19 testing](#) when ordered by your doctor<sup>1</sup>
- Telemedicine through [Horizon CareOnline](#) or your in-network doctor for routine care, therapy and mental health care<sup>1</sup>

- We will share updates as new information becomes available from state and federal health officials, and ensure you can get the care you need. Now and always.

[Learn More](#)

## Download the Horizon Blue app for FREE<sup>2</sup>

Our app makes it easier to access the full power of your health plan.



Scan the code with your phone's camera to download the app. Minimum requirement: Android 9 Pie or iOS 11

App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

Google Play is a trademark of Google LLC.

<sup>1</sup> Cost share waiver is in place now through at least 90 days after the end of the public health emergency and State of Emergency as declared by Governor Murphy.

<sup>2</sup> To download the **Horizon Blue app**, text **GetApp** to **422-272**, or go to the App Store or Google Play to download. There is no charge to download the **Horizon Blue app**, but rates from your wireless provider may apply.

Horizon CareOnline should be used for minor illnesses and injuries, symptoms from a chronic condition or general health concerns.

For more information about Horizon CareOnline, visit [info.americanwell.com/where-can-i-see-a-doctor-online](http://info.americanwell.com/where-can-i-see-a-doctor-online). For technical help, call Horizon BCBSNJ's eService Desk at **1-888-777-5075**, weekdays, between 7 a.m. and 6 p.m., Eastern Time.

Horizon Blue Cross Blue Shield of New Jersey will never send you an email asking you to click on a link to validate User ID(s), password(s) or PIN(s), Social Security Number(s), card or account number(s), cardholder verification value(s) (CVV2), or user-defined challenge information (e.g., mother's maiden name, place of birth, etc.). If such a message is received, please immediately forward it to [Abuse@HorizonBlue.com](mailto:Abuse@HorizonBlue.com).

[Read](#) about Horizon BCBSNJ's [nondiscrimination policy](#).

If you need help understanding this information, you have the right to [get help in your language](#) at no cost to you.

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