

Parent Portal Frequently Asked Questions

What will PowerSchool allow me to see from home?

You will be able to see your child's grades and attendance only at this time. Double-click on the blue marking period grade to view specific assignments.

What grades will I be able to see?

Grades will go back to the beginning of the year.

Will I still get a "regular" report card from my child's school?

Yes. PowerSchool Parent Portal is not designed to replace report cards. It will, however, enhance the grade reporting offered to parents by including more detailed information for parents.

Can I change my PowerSchool student password?

No.

What if I lose my password?

If your password is lost or misplaced, please contact school. Staff will have the ability to generate a new parent letter, which includes the login/password information for a student. These letters will either be mailed home via US Mail, or sent home with the student. Please note that login/password information will NOT be given out over the telephone.

What if I want others to have access to my child's grades (Grandparents, Aunt/Uncle)?

If you want others to have access to your child's grades via the internet/PowerSchool, then you will need to simply provide them with the login & password that was provided to you in your letter. There will be one (1) login & one (1) password issued for each student. It will be the responsibility of each parent/guardian to distribute (or not distribute) this login/password as they see fit.

Can I set something up to automatically e-mail me my child's grades?

Yes. See the PowerSchool Parent Handbook for more information.

I don't understand the grades that have been entered and I have questions. Who do I contact?

Contact your child's teacher.

What if I don't have a computer at home?

PowerSchool can be accessed anywhere there is internet access. Computers are available to the public at no charge at the Telfair County Public Library.

