

2020-
2021

Resource Guide to Special Services



A guide to community services for families and personnel supporting students with exceptional education needs in Escambia, Okaloosa and Santa Rosa counties.

This document is formatted with live links at www.fdlrsemeraldcoast.org.

Compiled and published by

FDLRS

**Emerald Coast
Associate Center**

FDLRS/EMERALD COAST ASSOCIATE CENTER
AGENCY LISTING, CURRENT AS OF February 2021

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FDLRS/Emerald Coast Associate Center

CAUTION: We attempt to ensure that the entries in this document are accurate; however, agencies and services can change. No endorsement of any program or service is to be implied; the guide is provided for informational purposes only.

SPECIAL THANKS to the Center for Autism and Related Disorders at Florida State University for providing information on many of the resources listed that are specific to students on the autism spectrum. Thanks are also shared with FDLRS/South, the Agency for Persons with Disabilities, and the Escambia County Homeless Coalition for contributing resource listings to this document.

Any changes in listings can be emailed to fdlrsec@gmail.com.

The J. E. Hall Center
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Pensacola, FL 32503
(850) 469-5423 or 1-888-445-9662
www.fdlrsemeraldcoast.org

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Purpose of the Resource Guide

The **Resource Guide to Special Services** is provided for parents, family and community members, and education professionals to assist in providing connections to agencies and organizations that provide services to persons with developmental disabilities. **No endorsement of any program or service is to be implied; the guide is provided for information purposes only.**

Services are listed alphabetically, by category. A listing of services provided by the Center for Autism and Related Disorders (CARD) is found in the addendum.

The electronic version of this guide is updated each semester, and can be found at

<http://www.fdlrsemeraldcoast.org>.

Agencies with corrections may send corrections via email to fdlrsec@gmail.com. Copies may be printed, or obtained by calling FDLRS at (850) 469-5423 or 1-888-445-9662.

So, how do I use this book?

This book is a searchable listing found at www.fdlrsemeraldcoast.org, under Parent Services. Each hyperlink in the Table of Contents and the Index links to the specific reference in the document. Each website hyperlink in an agency's description links to that agency's website. If you hyperlink to a site, click the "back" button on your browser to return to this document.

Multi-Tiered Systems of Student Support (MTSS)

Formerly called Response to Intervention or Response to Instruction (RtI)

What is MTSS?

MTSS is referenced in the **No Child Left Behind (NCLB) Act** as well as in the **Individuals with Disabilities Education Improvement Act (IDEIA) reauthorization of 2004**. MTSS is a General Education initiative that promotes school improvement by systematically evaluating the needs of ALL students and for fostering positive outcomes through carefully selected and implemented interventions. Through this process, at-risk students are identified and strategies implemented to ensure student success in the general education environment.

Each district is responsible for implementing MTSS as a practice of providing high-quality instruction and intervention to ALL students, matched to student need. Progress is monitored frequently to make decisions about change in instruction or goals. This child response data is used to help make important educational decisions (NASDSE, 2005).

This is an exciting time in education! While MTSS is first and foremost a general education examination of student progress, because ALL students are included in that process, MTSS

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represents a true milestone in the methodology of identifying students with special needs. Prior to being referred for possible ESE eligibility, data from the General Education MTSS process must show that the interventions attempted in the general education setting have not been successful, or require more resources to sustain than can be supported in the general education setting.

View this link to learn more about Florida's approach to MTSS:

<http://www.florida-rti.org/parentResources/videos.htm>

Additional questions about MTSS? Contact your school's guidance counselor for more information about how this school improvement process is used in your district.

What You Should Know about Transition from Part C to Part B Services

Children who are receiving services from a Part C provider must transition to public school with an IEP such that those eligible to continue to receive services may begin in public school on their third birthday. How does this work?

- Early Steps, the service provider for children from birth to two years of age, holds a Transition Conference with the parent and a School District (the Local Education Agency—LEA) representative to explore options, explain the process and plan for transition. This conference is held when the child is between two years three months and two years nine months of age.
- An Early Steps Referral to a School District includes the Individualized Family Support Plan (IFSP), recent evaluations/assessments and other related information.
- Early Steps will notify families of various activities to prepare the child and family for transition to school.
- Early Steps provides documentation to the School District which will include Vision and Hearing Screening, Student Health Form, Immunization Record, certified Birth Certificate and Social Security card.
- A complete speech-language and psychological evaluation is required. Other evaluations will be completed as necessary and will be done by Early Steps or the School District.
- The Early Steps Coordinator is invited by the School District to attend an Eligibility Staffing and Individualized Education Plan (IEP) meeting; the IEP must be written to be implemented on the child's third birthday.

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Guidelines for Postsecondary College/University Transition

Governing Legislation

When students transition from high school to college/university there is a change in the law which governs services to students with disabilities. Grades K-12 receive services under the **Individuals with Disabilities Education Improvement Act (IDEIA)**. Postsecondary students receive services under the **Americans with Disabilities Act (ADA)** and **Section 504 of the Rehabilitation Act of 1973 (504)**. Once graduated from high school, students are no longer entitled to provisions under **IDEIA**.

IDEIA vs. ADA and Section 504

Under IDEIA:

- Schools are responsible for finding and identifying students
- Staff members must identify services and accommodations needed for students to be successful.

The school system is responsible for conducting assessments to determine eligibility, continued eligibility, and needs in the educational setting.

- The IEP/Transition IEP (Individual Education Plan) specifies and drives services needed.
- Accommodations that students need to be successful are provided.
- Teacher(s) are required to ensure that services and accommodations are provided.

Under ADA and 504:

- The student is required to self-declare his/her disability, college does not find/identify students *(or ask if there is a disability present prior to admission)*.
- The burden of proof for need of services lies with the student.
- At the postsecondary level, ADA and 504 do not include the proactive protections of IDEIA.
- The student is required to provide a current assessment of disability which meets the school's guidelines.
- Accommodations are based on current testing requirements. (Transition IEPs/504 plans do not usually qualify the student for services).
- Reasonable accommodations are provided to offer equal access (not to guarantee success) and protect from discrimination.
- The student is required to initiate a request for services and is encouraged to take responsibility for working with professors/instructors.

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Documentation Requirements for Accessing Postsecondary Disabilities Services

Documentation must be presented in four areas:

1. Qualifications of evaluator (check with Post-secondary school to confirm requirements)
2. Recency of documentation (check with postsecondary school to confirm requirements—usually within 3 years, except for medical, which varies).
3. Appropriate clinical documentation to substantiate the disability (usually testing done in high school for re-evaluations does not meet this requirement).
4. Evidence to establish a rationale supporting the need for accommodations (listing an accommodation on the Transition IEP does not qualify students).

Documentation Guidelines:

- Specific Learning Disability (SLD) guidelines are specified by the Association for Higher Education and Disability (AHEAD).
- Attention Deficit Disorder/Attention Deficit Hyperactivity Disorder (ADD/ADHD) guidelines are based on professional standards needed to validate this disability.
- Psychiatric disability guidelines (bipolar disorder, panic disorder, behavioral dysfunction, etc.) are based on professional standards needed to validate this disability.
- Medical guidelines (visual impairment, speech/language disabilities, hearing impairment, physical disabilities) are based on medical documentation needed to validate a medical condition.
- Postsecondary institutions may vary regarding specific documentation guidelines.
- Students must check with individual institutions to ensure proper documentation.

Provisional Coverage:

- Some colleges/universities will provide provisional coverage during the first semester to allow students to obtain the required assessments/documentation.
- Some colleges/universities do not provide provisional coverage.
- Students and parents need to check with the college/university for processes or policies specific to that institution.

For Additional Information, contact:

**The Office of Disabilities at the postsecondary school or
The District/School ESE Transition Specialist**

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Have You Considered ThinkCollege.net?

This website is dedicated to students with intellectual disabilities who may want to attend college. Currently, 199 programs exist across the United States offering transition programs for individuals with intellectual disabilities on a college campus. Below is a paragraph from the website outlining the reasons for the existence of these programs:

“As for others, the benefits of attending college for individuals with intellectual disabilities can be measured in their growth in a number of areas, including academic and person skill building, independence, self-advocacy, and self-confidence and new friendships. For individuals with disabilities, this growth is also reflected in increased self-esteem, when they begin to see themselves as enjoying what their same age peers without disabilities are experiencing. Being part of campus life, taking classes (whether auditing or for credit), joining student organizations, and learning to navigate a world of high expectations leads to the development of skills and confidence needed for successful adulthood.”

LOCAL PROGRAMS of INTEREST

PALS: Program for Adult Learning and Support

This is a project of ARC Gateway, and is housed on the campus of Pensacola State College. The purpose of the project is to provide learning on a college campus that focuses on career certification, increased independence, and preparation to enter the workforce.

PALS is designed for people with intellectual and developmental disabilities who want to learn new skills and get a job. Most applicants would have received special education services in the K-12 setting through an Individual Education Plan (IEP) or 504 Plan and exited their secondary school with a diploma, GED or certificate of completion.

PALS offers a variety of career certification options such as:

- Administrative Services
- Auto Detailing
- Carpentry Helper
- Cleaning & Maintenance
- Food Service
- Horticulture Studies
- Lawn Care & Maintenance
- Retail Services

While most students will earn their certification in one year, the program does offer one semester certification tracks. Based on each student’s abilities, PALS staff are able to work the individual, PSC, and other agencies to develop and coordinate a plan for additional college courses that lead to other vocational certification and academic degrees.

The application process, and more information, can be found at <http://www.arc-gateway.org/pals/>

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Project REAL: Relevant Experiences in Adult Life

Project REAL is a partnership between the Escambia County School District, Pensacola State College, Florida Inclusion Network (FIN), Florida Diagnostic and Learning Resources Services (FDLRS), Vocational Rehabilitation (VR), and Project 10. It is an individualized student-centered program of study that provides educational, vocational, and relevant adult life activities for students with intellectual disabilities 22 years of age or older. It is one of the first programs developed in Northwest Florida.

Project REAL creates independent lifelong learners who are connected to their community through employment, citizenship, wellness, and inclusion in all areas of adult life. This program offers students with intellectual disabilities the opportunity to participate in postsecondary education.

The REAL curriculum is individualized, person-centered, and is based on the student's individual needs, strengths, and interests.

The REAL areas of instruction are self-determination, functional academics, financial planning, and money management. Students obtain work experience by participating in internships on campus. They may audit classes, participate in recreational, wellness, and social activities. They access transportation, improve social and communication skills, share life experiences, and develop friendships. They learn how to access community resources, attend and actively participate in their Adult Individual Educational Plan (AIEP), develop and use self-advocacy skills, and engage the support of provider of adult services that will meet individual student needs prior to exiting the program. Project REAL believes every individual has the opportunity to learn.

More information can be found at <http://ecsd-fl.schoolloop.com/ese/transition>

Scholarship and Tuition Information for Florida Students

Gardiner Scholarship

<https://www.stepupforstudents.org/for-parents/special-needs/how-the-scholarship-works/>

The Gardiner Scholarship program helps parents individualize the educational plans for their children with certain special needs. The name honors Florida Senate President Andy Gardiner, who led the legislative effort to create the program, and his family. Gardiner and his wife Camille have championed the cause of children with unique abilities for many years. The Gardiners have two daughters and a son, Andrew, who has Down syndrome.

A different kind of scholarship: The Gardiner Scholarship is different than other state scholarships in that it allows parents to personalize the education of their children with unique abilities by directing money toward a combination of programs and approved providers. These include schools, therapists, specialists, curriculum, technology – even a college savings account.

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The Gardiner Scholarship amount varies according to grade and county of residence. The Gardiner Scholarship award amounts for the 2020-21 school year are still being determined. However, the average amount for most students in the 2019-2020 school year is **10,400**. [Click here to view the 2020-21 Gardiner Scholarship Amounts \(PDF\)](#).

- **Renewal students**
 - The funding calculation remains the same, and defaults to a matrix that assigns the student to 90% of the 253 level, unless the student's parent has asked the school district for a revised matrix.
- **New students**
 - If the student does not have a matrix level of services, funding defaults to 90% of the 253 level.
 - If the student has a matrix level of services on file with the Florida Department of Education, due to public school enrollment, of 254 or 255, they will be funded at 90% of that matrix level, and they will not need to utilize the matrix review process established in the Gardiner law in order to receive the additional funding.
 - Most students with an IEP will not have a matrix level of services.
 - If you have an IEP, you are not required to request a matrix level. **Please note that doing so could adjust your matrix level and corresponding amount of scholarship funding down to a lower level.**

This scholarship is for Florida students 3 years old through 12th grade or age 22, whichever comes first, with one of the following disabilities: **Autism spectrum disorder, Muscular dystrophy, Cerebral palsy, Down syndrome, Phelan McDermid syndrome, Prader-Willi syndrome, Spina bifida, Williams syndrome, Intellectual disability (severe cognitive impairment), rare diseases as defined by the National Organization for Rare Disorders, anaphylaxis, deaf, visually impaired, dual sensory impaired, traumatic brain injured, hospital or homebound as defined by the rules of the State Board of Education and evidenced by reports from local school districts, or three, four or five year-olds who are deemed high-risk due to developmental delays.**

The term "hospital or homebound" includes a student who has a medically diagnosed physical or psychiatric condition or illness, as defined by the state board in rule, and who is confined to the home or hospital for more than 6 months.

- Validation of the student's diagnosis is required and must come from a Florida physician or psychologist or a physician who holds an active license issued by another state or territory of the United States, the District of Columbia or the Commonwealth of Puerto Rico OR by an IEP written in accordance with the rules of the State Board of Education or with the rules of another state. A current IEP is **required** to demonstrate a dual sensory impaired or a hospital or homebound diagnosis.

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- Students must be at least 3 or 4 on or before Sept 1. Students entering kindergarten must be 5 on or before Sept 1. Students entering first grade must be 6 on or before Sept 1.
- Students can participate in the Gardiner Scholarship program as part of home education. However, they cannot be enrolled in a public school or receive any other state-sponsored scholarship (McKay Scholarship or the Florida Tax Credit Scholarship).

McKay Scholarship

<http://www.fldoe.org/schools/school-choice/k-12-scholarship-programs/mckay/mckay-parent-info.stml>

Florida's school choice programs allow parents to choose the best educational setting—public or private—for their child. The **McKay Scholarship Program for Students with Disabilities** provided over 31,000 Florida students with special needs the opportunity to attend a participating private school during the 2018-19 school year. The McKay Scholarship Program also offers parents public school choice. A parent of an eligible special needs student may choose to transfer the student to another public school.

In order to be eligible for the McKay Scholarship Program, a student must apply for the program prior to withdrawing from public school. The student must also have an Individual Education Plan (IEP)* or 504 Accommodation Plan, and:

- Have been enrolled and reported for funding in a Florida public school during the preceding October and February Florida Education Finance Program surveys (Grades K-12); or
- Have been a pre-kindergarten student who was enrolled and reported for funding in a Florida public school during the preceding October and February Florida Education Finance Program surveys and was at least 4 years old; or
- Have been a pre-kindergarten student who was reported as having received Specialized Instructional Services by the Office of Early Learning and was at least 4 years old; or
- Have attended the Florida School for the Deaf and Blind during the preceding October and February student membership surveys (Grades K-12).

If your child meets the eligibility requirements, you may apply for a scholarship. If your child does not meet these requirements but has an IEP or 504 Accommodation Plan he or she may be eligible for a McKay Scholarship if the child:

- is a foster child (foster intent form available [here](#)); or
- is a dependent child of a member of the United States Armed Forces who transfers to a school in Florida from out of state or from a foreign country pursuant to a parent's permanent change of station orders (Please contact this office at 1-800-447-1636 for additional information.)

** Please note that students with a "gifted only" designation and an Eligibility Plan (EP) do not meet the eligibility criteria for the McKay Scholarship Program.*

Interested? Click on the McKay link provided at the top of this section for more information.

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Assistive/Adaptive Equipment	
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AGENCY NAME:	Center for Independent Living (CIL)
ADDRESS:	3600 North Pace Boulevard, Pensacola, FL
PHONE NUMBER:	1-850-595-5566
FAX NUMBER:	1-850-595-5560
WEB PRESENCE:	https://www.cilnwf.org
DESCRIPTION of SERVICES:	<p>The Center for Independent Living Disability Resource Center is a consumer-controlled, community-based, cross-disability, nonresidential private non-profit agency that is designed and operated within a local community by individuals with disabilities and provides an array of independent living services. Our goal is to secure for all people with disabilities the opportunity to choose and realize their goals of where and how they live, learn, work and play. Also to assure that the consumer has optimal control over all their services and options. You are not charged for our four core services.</p> <p>The four core services include:</p> <ul style="list-style-type: none"> • Advocacy Services: Individual and systems advocacy to promote positive change for and with individuals. <ul style="list-style-type: none"> • Work with individuals on self-advocacy assertiveness to promote personal empowerment. Systems advocacy activities in partnership with individuals and community members to affect attitudinal and environmental change. Regional consultants available for all titles of the Americans with Disabilities Act (ADA). • US Access Board – Animations United States Access Board Animation of 2010 Standards • Information and Referral: Provide information on any subject related to living independently with all disabilities. Refer individuals to other agencies in our network to assist in gaining independence. • Independent Living Skills: Trained staff available with innovative approaches to performing basic tasks that lead to independence, such as budgeting, resume writing, application assistance and employment readiness. • Peer Mentors: Peer Mentors with disabilities serve as role models to and provide moral support and creative solutions for issues of life. • Community Transition: <ul style="list-style-type: none"> • Facilitate the transition of individuals with significant disabilities from nursing homes and other institutions to home and community-based residences, with the requisite supports and services. • Provide assistance to individuals with significant disabilities who are at risk of entering institutions so that the individuals remain in the community, and

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	<ul style="list-style-type: none"> Facilitate the transition of youth who are individuals with significant disabilities who are eligible for individualized education programs under Section 614(d) of the Individuals with Disabilities Education Act (20 U.S.C. 14149d), and who have completed their secondary education or otherwise left school, to post-secondary life. Visit the website to download the Youth Transition Brochure. <p>Additional services may be found on our website.</p>
AGENCY NAME:	Florida Alliance of Assistive Services and Technology (FAAST)
ADDRESS:	3333 West Pensacola Street, Building 100, Suite 140, Tallahassee, FL 32304-2800
PHONE NUMBER:	1-844-353-2278 TTY 1-877-506-2723
FAX NUMBER:	1-850-575-4216
WEB PRESENCE:	https://www.faaast.org
DESCRIPTION of SERVICES:	Our Mission is to improve the quality of life for all Floridians with disabilities through advocacy and awareness activities that increase access to and acquisition of assistive services and technology.
AGENCY NAME:	Florida Diagnostic and Learning Resources System/Emerald Coast Associate Center
ADDRESS:	30 East Texar Drive, Pensacola, FL 325203
PHONE NUMBER:	1-850-469-5423
FAX NUMBER:	1-850-469-5574
WEB PRESENCE:	www.fdlrsemeraldcoast.org
DESCRIPTION of SERVICES:	Consultation and training in how to select and use appropriate technologies.
AGENCY NAME:	Florida Telecommunications Relay
ADDRESS:	3600 North Pace Boulevard, Pensacola, FL 32505
PHONE NUMBER:	Voice: 1-888-554-1151 or 1-850-595-5566, TTY: 1-888-447-5620, VP: 1-850-270-2641
FAX NUMBER:	None found
WEB PRESENCE:	https://www.ftri.org/
DESCRIPTION of SERVICES:	<p>We are a statewide non-profit 501(c)3 organization that administers the Specialized Telecommunications Equipment Distribution Program for citizens of Florida who are Deaf, Hard of Hearing, Deaf/Blind and Speech Disabled. We are also responsible for the education and promotion of the Florida Relay Service.</p> <p>FTRI offers a variety of amplified phones—FREE to qualified applicants. Eligibility is open to Florida residents with hearing or speech loss. To receive specialized telephone equipment, you must provide proof of eligibility.</p> <p>FTRI specialized telephone equipment is available at no cost. You must also provide proof of residency with one of the following:</p> <ul style="list-style-type: none"> Florida Driver's License

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	<ul style="list-style-type: none"> • Florida Voter Registration Card • Florida Identification Card • Florida Vehicle Registration • Florida Medicaid Card • Letter from Social Security with your name and Florida address
AGENCY NAME:	Goodwill Easter Seals Medical Equipment Assistance and Loan
ADDRESS:	1715 East Olive Road, Pensacola, FL
PHONE NUMBER:	850-696-1174
FAX NUMBER:	None found
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Assistance to individuals with disabilities to obtain medical supplies or adaptive equipment free of charge which leads to an improved quality of life and greater independence.
AGENCY NAME:	National Deaf-Blind Equipment Distribution Program (iCanConnect Florida)
ADDRESS:	HKNC SE Office, P.O. Box 380, Concord, Georgia 30206
PHONE NUMBER:	1-800-825-4595 For information on how to apply in Florida: Contact Anindya Bhattacharyya or Janice Hanvey at the address above, or via email at Anindya.Bhattacharyya@hknc.org or janice.hanvey@hknc.org (516) 393-7733 (v) (516) 393-7597 (fax)
FAX NUMBER:	None found
WEB PRESENCE:	http://www.icanconnect.org/how-to-apply/florida
DESCRIPTION of SERVICES:	Operated by Helen Keller Services for the Blind, the Helen Keller National Center for Deaf-Blind Youths and Adults enables individuals who are deaf-blind and/or have combined hearing-vision loss to live, work and thrive in their community of choice. Types of assistance include specialized keyboards, mounts, switches, headsets, Braille devices, computers, mobile devices, phones, signalers and software.
AGENCY NAME:	National Deaf-Blind Distribution Program
ADDRESS:	Federal Communications Commission, 45 L Street NE, Washington, DC 20554
PHONE NUMBER:	1-800-825-4595 ASL Video Call: 1-844-432-2275
FAX NUMBER:	1-866-418-0232
WEB PRESENCE:	https://www.fcc.gov/general/national-deaf-blind-equipment-distribution-program http://www.icanconnect.org/states
DESCRIPTION of SERVICES:	The National Deaf-Blind Equipment Distribution Program (NDBEDP), also known as iCanConnect, provides equipment needed to make telecommunications,

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	advanced communications, and the Internet accessible to low-income individuals who have both significant vision loss and significant hearing loss.
Autism Diagnosis/ADOS	
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AGENCY NAME:	Adult and Child Mental Health Care, LLC, Karen Adams
ADDRESS:	112 West Cervantes Street, Pensacola, FL 32502 4622 Summerdale Drive, Pace, FL 32571
PHONE NUMBER:	850-466-3200
FAX NUMBER:	850-466-3203
WEB PRESENCE:	https://www.acmhc-fl.org/
DESCRIPTION of SERVICES:	Provides clinical psychotherapy and counseling services to meet the mental health needs of individuals of all ages, with the goal of maximizing personal potential and increasing resilience in the face of adversity.
AGENCY NAME:	Anchor Group, Kevin Groom, Ph.D.
ADDRESS:	890 South Palafox, Pensacola, FL 32502, and 7552 Navarre Parkway, Navarre, FL 32566
PHONE NUMBER:	850-433-1656 (Pensacola) 850-684-3884 (Navarre)
FAX NUMBER:	Contact practice for number
WEB PRESENCE:	http://anchorclinic.com/
DESCRIPTION of SERVICES:	Dr. Groom specializes in assessment of cognitive dysfunction in persons who have sustained neurological damage such as brain injury, stroke, and dementia and is currently involved in clinical research trials involving the scope of his specialties. He sees adults, adolescents and children (6 and above).
AGENCY NAME:	Aptitude Habilitation Services (serving Fort Walton Beach, FL)
ADDRESS:	Corporate offices located at 316 Mid Valley Center, Ste. 186 Carmel, CA 93923
PHONE NUMBER:	1-800-991-6070
FAX NUMBER:	1-800-991-6071
WEB PRESENCE:	http://www.aptitudeservices.com/
DESCRIPTION of SERVICES:	Aptitude Habilitation Services is a comprehensive behavioral services firm specializing in Applied Behavior Analysis Therapy for children with an Autism Spectrum Diagnosis.
AGENCY NAME:	Autism Navigator, Inc., Kristina Albrecht, M.S., CCC-SLP
ADDRESS:	5154 Bayou Boulevard, Pensacola, FL 32504
PHONE NUMBER:	844-427-3457
FAX NUMBER:	None found
WEB PRESENCE:	www.Autismnavigator.com

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DESCRIPTION of SERVICES:	Autism Navigator is a unique collection of web-based tools and courses that uses extensive video footage to bridge the gap between science and community practice.
AGENCY NAME:	Behavior Changes, LLC
ADDRESS:	5215 Dogwood Drive, Milton, FL 32570
PHONE NUMBER:	850-270-0640
FAX NUMBER:	850-564-1399
WEB PRESENCE:	http://www.behaviorchanges.org/
DESCRIPTION of SERVICES:	Various therapy services for persons on the autism spectrum
AGENCY NAME:	Beyond Expectations
ADDRESS:	Locations: Pensacola location: 975 Royce Street (ABA Clinic) Crestview location: 4100 South Ferdon Boulevard (ABA Clinic and Counseling) Fort Walton Beach location: 419 Racetrack Road (Early Intervention) Fort Walton Beach location: 103B, 105, and 107 Lewis Street (Main office, ABA Clinic, Counseling and Lotus Learning)
PHONE NUMBER:	850-362-6824
FAX NUMBER:	850-362-6826
WEB PRESENCE:	http://www.beyondexpectationsaba.com/
DESCRIPTION of SERVICES:	Beyond Expectations is owned and operated by Karen Reid, a Board-Certified Behavior Analyst and Licensed Mental Health Counselor. We have been in operation since January of 2009 and are currently providing ABA therapy for clients in the Fort Walton Beach, Navarre, Crestview, Destin, Gulf Breeze, and Pensacola areas. Services, including applied behavior analysis and counseling, are provided to clients in a variety of settings including in home, at school, or at one of our clinics. We strive to serve all our clients in a setting and time frame which best accommodates their needs.
AGENCY NAME:	Bridgeway Center
ADDRESS:	Main Office, 137 Hospital Drive, Fort Walton Beach, FL 32548 299 Railroad Avenue, Crestview, FL 32536
PHONE NUMBER:	850-733-7500 (Fort Walton Beach) 850-689-7845 (Crestview)
FAX NUMBER:	Fort Walton Beach: 850-833-7528
WEB PRESENCE:	http://www.bridgewaycenter.org/
DESCRIPTION of SERVICES:	BCI is one of the most experienced non-profit psychological healthcare companies in Okaloosa County serving Children, Adults, and Families for over fifty (50) years, including those who have historically faced barriers to quality care. BCI provides Substance Use Addiction Disorder (SUAD) Services and Mental Health Services for children and youth ages birth to 19.

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AGENCY NAME:	BTEC Behavior Therapy
ADDRESS:	Pensacola Area Perdido Key/NAS: 12385 Sorrento Road, Suite C-3, Pensacola, FL 32507 University/North Pensacola: 8500 University Parkway, Pensacola, FL, 32514 Fort Walton Beach area Hurlburt/Navarre: 151 Mary Esther Boulevard, Suite 311, Mary Esther, FL 32569 Eglin/Shalimar: 1186 Eglin Parkway, Shalimar, FL, 32579
PHONE NUMBER:	850-483-1508
FAX NUMBER:	850-435-7704
WEB PRESENCE:	http://www.btectherapy.com/
DESCRIPTION of SERVICES:	BTEC provides one-on-one behavioral therapy based on Applied Behavior Analysis (ABA) methodologies to children affected by Autism Spectrum Disorders.
AGENCY NAME:	Dr. Bonnie Benshoof—Psychologist
ADDRESS:	1417 Partin Drive North, Unit1, Niceville, FL 32578
PHONE NUMBER:	850-729-0303
FAX NUMBER:	850-729-0305
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Bonnie G Benshoof is a Clinical Psychologist Specialist in Niceville, Florida.
AGENCY NAME:	The Florida State University Multidisciplinary Center
ADDRESS:	2139 Maryland Circle, Tallahassee, FL 32303
PHONE NUMBER:	850-644-2222
FAX NUMBER:	850-644-6591
WEB PRESENCE:	http://www.mdc.fsu.edu/
DESCRIPTION of SERVICES:	The Florida State University Multidisciplinary Evaluation and Consulting Center (MDC), College of Social Work, is a grant through the Florida Department of Education, Bureau of Exceptional Educational and Student Services (BEESS). It is part of a network of six state-funded, regional FDLRS Multidisciplinary Educational Services Centers in Florida that provide a range of services including diagnostic evaluation and consultation services for children and youth identified as having complex medical, educational, emotional, and/or behavioral problems, as well as consultation, pre-service and in-service training for parents, teachers, other school and district personnel, and related providers and professionals.
AGENCY NAME:	Dr. James Donner (Fort Walton Beach)
ADDRESS:	11 Racetrack Road, N.E., Suite D2, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-586-7762
FAX NUMBER:	850-586-7763
WEB PRESENCE:	https://www.facebook.com/James-A-Donner-PsyD-Licensed-Psychologist-146417272081606/
DESCRIPTION of SERVICES:	Clinical Psychologist

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AGENCY NAME:	Dr. Karen Haggerott, Neuropsychologist
ADDRESS:	4501 Woodbine Road, Pace, FL
PHONE NUMBER:	850-994-1205
FAX NUMBER:	850-994-1206
WEB PRESENCE:	http://www.drkhagerott.com/
DESCRIPTION of SERVICES:	Pediatric neuropsychology
AGENCY NAME:	Jennifer Hogue, Pediatric Occupational Therapist
ADDRESS:	5165 Canal Street, Milton, FL 32570
PHONE NUMBER:	850-623-4054
FAX NUMBER:	Call practice for number
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Occupational therapy services
AGENCY NAME:	Dr. Ali Kizilbash, Neuropsychologist
ADDRESS:	5153 North 9 th Avenue, Pensacola, FL 32504
PHONE NUMBER:	850-484-7800
FAX NUMBER:	850-484-7811
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Neuropsychology services
AGENCY NAME:	Blessed Minds: A Direct Care Pediatric Clinic Dr. Theresa Mahaffey, Pediatrician
ADDRESS:	3949 US 90, Pace, FL
PHONE NUMBER:	850-604-4438
FAX NUMBER:	Call practice for number
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Pediatrician
AGENCY NAME:	Masino Therapy Services Dr. Rachelle Hufstedler (Destin) Dr. Theodore Masino II (Destin)
ADDRESS:	Destin, FL
PHONE NUMBER:	850-424-5210
FAX NUMBER:	850-424-3220
WEB PRESENCE:	http://www.masinotherapy.com/
DESCRIPTION of SERVICES:	Masino Mental Health Services provides individualized treatment for various mental health issues and offers child and family psychological services in an outpatient setting.

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AGENCY NAME:	Psychological Associates (Pensacola)
ADDRESS:	1120 North Palafox Street, Pensacola, FL 32501
PHONE NUMBER:	850-434-5033
FAX NUMBER:	850-433-0286
WEB PRESENCE:	http://www.psyassociates.com/
DESCRIPTION of SERVICES:	Psychological Associates, P.A. is a multi-specialty mental health practice. We provide Psychiatric and Psychological Evaluations, Testing, Legal Testimony, Psychotherapy, Medication Management and Memory Clinic Evaluations.
AGENCY NAME:	Autism Center of the Studer Family Children’s Hospital at Ascension Sacred Heart
ADDRESS:	5045 Carpenter Creek Drive, Pensacola, FL 32503
PHONE NUMBER:	850-416-4681
FAX NUMBER:	850-416-7776
WEB PRESENCE:	https://healthcare.ascension.org/Locations/Florida/FLPEN/Pensacola-Autism-Center-of-The-Studer-Family-Childrens-Hospital-at-Ascension-Sacred-Heart
DESCRIPTION of SERVICES:	The Autism Center of The Studer Family Children’s Hospital at Sacred Heart offers a range of services for children on the autism spectrum, including: <ul style="list-style-type: none"> • Direct, individualized Applied Behavior Analysis (ABA) therapy. ABA is a research-based, systematic method for improving socially significant skills and behaviors. • Parent instruction and hands-on training • Social skills groups for various ages • Group training for families and professionals
AGENCY NAME:	University of Alabama, Civitan-Sparks Clinic
ADDRESS:	1720 Second Avenue, South, Birmingham, AL 35294-2041
PHONE NUMBER:	205-934-5471, toll-free 1-800-822-2472
FAX NUMBER:	205-975-2380
WEB PRESENCE:	https://www.uab.edu/civitan Sparks/
DESCRIPTION of SERVICES:	Autism Spectrum Disorders Clinic The Autism Spectrum Disorders Clinic at UAB Civitan-Sparks Clinics is a collaboration with the UAB School of Medicine. Children are evaluated by psychologists who have been trained in the administration and interpretation of gold-standard assessment instruments, including the <i>Autism Diagnostic Observation Schedule (ADOS)</i> and <i>Autism Diagnostic Interview-Revised (ADI-R)</i> , as well as age-appropriate checklists to confirm or rule-out an ASD diagnosis. Children from 1-16 years of age are evaluated in the context of an interdisciplinary evaluation. A parent feedback session and a report summarizing assessment results, interpretation, and recommendations for home, school, and community environments are provided to the caregivers of the child following the evaluation. The ASD Clinic also provides outpatient therapy and consultation, social skills groups, school-based consultation/independent evaluations, and community-based in-service trainings and presentations.

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Behavioral/Emotional Support Services	
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AGENCY NAME:	B.A.S.I.C.S. ABA Therapy, Pat Wheat, BCBA
ADDRESS:	5165 Arrowhead Road, Pensacola, FL 32507
PHONE NUMBER:	850-572-6865
FAX NUMBER:	850-492-2645
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Email: basics2008@cox.net
AGENCY NAME:	Behavior Changes
ADDRESS:	Correspondence accepted at Behavior Changes, LLC, 5215 Dogwood Drive, Milton, FL 32570
PHONE NUMBER:	850-270-0640
FAX NUMBER:	850-564-1399
WEB PRESENCE:	https://www.behaviorchanges.org/
DESCRIPTION of SERVICES:	Behavior Changes offers Applied Behavior Analysis therapy for children on the autism spectrum.
AGENCY NAME:	Behavioral Medicine Center Direct Referral Line
ADDRESS:	1101 West Moreno Street, Pensacola, FL 32501
PHONE NUMBER:	850-469-5811
FAX NUMBER:	None found
WEB PRESENCE:	https://www.ebaptisthealthcare.org/BaptistHospital/baptist-behavioral-medicine-center
DESCRIPTION of SERVICES:	Baptist Behavioral Medicine Center serves children, adolescents and adults who are experiencing acute depression, anxiety, paranoia, schizophrenia, substance abuse or suicidal thoughts. To refer, call the Behavioral Medicine Center's 24-hour direct referral line: 850.469.5811. Patients may go directly to the Baptist Hospital emergency room, where they will be immediately received in a separate, secure and private psychiatric area.
AGENCY NAME:	Beyond Expectations, Inc.
ADDRESS:	103 Lewis Street Fort Walton Beach, FL (also have location in Crestview, FL)
PHONE NUMBER:	850-362-6824
FAX NUMBER:	850-362-6826
WEB PRESENCE:	http://www.beyondexpectationsaba.com/
DESCRIPTION of SERVICES:	Beyond Expectations provides ABA therapy, mental health counseling, and a private school for toddlers, children, teens, and adults. We serve individuals with Autism, Asperger's, PDD-NOS, ADHD, Conduct Disorder as well as other behavioral or communication difficulties.

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AGENCY NAME:	B.T.E.C. – Behavior Therapy, Inc. (Pensacola and Fort Walton)
ADDRESS:	Downtown Pensacola: 1508 West Garden Street, Pensacola, FL 32502 Perdido Key/West Pensacola: 12385 Sorrento Road, Suite C-3, Pensacola, FL University/North Pensacola, 8550 University Parkway, Pensacola, FL Fort Walton Beach: 151 Mary Esther Boulevard, Suite 311, Fort Walton Beach, FL
PHONE NUMBER:	850-483-1508
FAX NUMBER:	850-435-7704
WEB PRESENCE:	www.btectherapy.com/
DESCRIPTION of SERVICES:	Provides one-on-one behavioral therapy based on applied behavioral analysis methods for children affected by Autism Spectrum disorders.
AGENCY NAME:	Canopy Behavior Solutions
ADDRESS:	None found
PHONE NUMBER:	850-307-2828 (Misty Hicks) 850-865-7109 (Megan Dailey) Email canopybehaviorsolutions@gmail.com
FAX NUMBER:	None found
WEB PRESENCE:	http://canopybehaviorsolutions.com/
DESCRIPTION of SERVICES:	ABA therapy provider
AGENCY NAME:	Catholic Charities Counseling and Adoption Center
ADDRESS:	1815 North 6 th Avenue, Pensacola, Florida 32503
PHONE NUMBER:	850-435-3516
FAX NUMBER:	850-436-6419
WEB PRESENCE:	http://ccnwfl.org/counseling/
DESCRIPTION of SERVICES:	Counseling Services Catholic Charities counseling services offer understanding and support to clients of all ages and backgrounds struggling with any number of hardships. The primary purpose of the Counseling Program is to provide a timely response to families, children and elderly individuals who are seeking short-term professional help within the Northwest Florida area. Adoption Services We are a licensed child-placing agency with an experienced, professional staff that values you and your needs. Our fees are all inclusive. Our services are for a life-time. In addition to our agency program we can provide referrals to those seeking, international or parental placement (private) adoptions.
AGENCY NAME:	Community Drug and Alcohol
ADDRESS:	3804 North Ninth Avenue, Pensacola, FL 32503
PHONE NUMBER:	888-994-9944
FAX NUMBER:	850-433-9802
WEB PRESENCE:	http://cdac.info/

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DESCRIPTION of SERVICES:	<p>Community Drug & Alcohol Council is the primary substance-abuse and violence-prevention community resource for Escambia and Santa Rosa counties. CDAC offers programs, community support and collaboration to address drug and alcohol abuse, tobacco, mental health issues and violence both in the home and on our streets. With a holistic approach, problems are combatted by engaging the entire community including schools, law enforcement, parents, counselors, students and case managers.</p> <p>CDAC is the key resource for violence prevention, drug abuse prevention, and training for parents and teachers through our Savvy Parent Series. CDAC partners with individuals and other organizations in the schools and in the community, because eradicating drug abuse and violence requires total community participation. Social and emotional skills in children are addressed by providing outreach aimed at high-crime and poverty-stricken areas; hosting community awareness events; offering parenting programs; and providing technical assistance to community groups like Project Graduation and Northwest Florida Prevention Coalitions. CDAC is a source for speakers or fair displays for civic and volunteer agencies as well as church groups, providing drug abuse prevention, parenting skills and other related information.</p>
AGENCY NAME:	Developmental Behavioral Solutions (Okaloosa)
ADDRESS:	171 Brooks Street, Suite 308, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-226-6172
FAX NUMBER:	850-807-5200
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	ABA therapy provider
AGENCY NAME:	Panhandle Behavioral Services
ADDRESS:	P. O. Box 1019, Lynn Haven, FL 32444
PHONE NUMBER:	850-615-0358
FAX NUMBER:	850-665-0123
WEB PRESENCE:	www.panhandlebehavioralservices.com/
DESCRIPTION of SERVICES:	ABA therapy provider
AGENCY NAME:	Positive Behavior Supports (Katlyn Harmon)
ADDRESS:	None found
PHONE NUMBER:	1-855-832-6727 extension 1242 (Toll-Free)
FAX NUMBER:	None found
WEB PRESENCE:	https://www.teampbs.com/
DESCRIPTION of SERVICES:	ABA therapy provider

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Child Care/Respite Care	
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AGENCY NAME:	Early Learning Coalition [includes accessing Voluntary Pre-K (VPK) for 4-year-olds]
ADDRESS:	Pensacola: 3300 North Pace Boulevard, Suite 210, Pensacola, FL 32505 Milton: 6460 Justice Avenue, Milton, FL 32570 Gulf Breeze: 3200 Gulf Breeze Parkway, Gulf Breeze, FL 32563 Crestview: 550 North Main Street, Suite F, Crestview, FL 32536 Shalimar: 1130 North Eglin Parkway, Shalimar, FL 32579
PHONE NUMBER:	Pensacola: 1-850-595-5400 Milton: 1-850-983-5312 Gulf Breeze: 1-850-916-5422 Crestview: 1-850-634-2555 Fort Walton Beach: 1-850-833-3627
FAX NUMBER:	Pensacola: 1-850-332-5140 Milton: 1-850-983-5312 Gulf Breeze: 1-850-916-5423 Crestview: 1-850-634-2559 Fort Walton: 1-850-833-9344
WEB PRESENCE:	Escambia: http://www.elcescambia.org/ Okaloosa: https://www.elc-ec.org/ Santa Rosa: https://www.elcsantarosa.org/
DESCRIPTION of SERVICES:	ELC offers subsidized child care, and is the agency to contact for accessing referrals to Voluntary Prekindergarten providers. To use VPK services, children must be 4 years old.
AGENCY NAME:	Panhandle 211 (serves Okaloosa and Walton)
ADDRESS:	Chatauqua Health Services, Panhandle 211 Helpline, 3686 US Highway 331S, DeFuniak Springs, FL 32435
PHONE NUMBER:	850-892-8045; extension 256 is Stephanie King, 211 Coordinator
FAX NUMBER:	850-892-8039, ATTN 211
WEB PRESENCE:	https://panhandle211.communityos.org/
DESCRIPTION of SERVICES:	As a program of Chatauqua Healthcare Services of Lakeview, the Panhandle 2-1-1 Helpline has been designed to strengthen the health and human service information and referral provider network in Walton and Okaloosa County, Florida through advocacy, coordination and education. Panhandle 2-1-1 offers resources for Substance Abuse and Mental Health needs for our community as well as basic needs such as utility assistance, emergency shelter, and food pantries. As a result of our commitment to human services in Okaloosa and Walton County, Panhandle 2-1-1 Helpline is nationally accredited through the Alliance of Information and Referral Systems (AIRS) and a member of the Florida chapter (FLAIRS). This accreditation attests that we have taken the needed steps, as an Information & Referral (I &R) program, to provide the highest quality of services

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	<p>to the individuals and agencies we desire to serve.</p> <p>Chautauqua Healthcare Services recognizes that 2-1-1 programs help individuals, families and communities identify, understand and effectively use the programs that are part of the human service delivery system. We encourage agencies and individuals in need of I&R services in Walton and Okaloosa County to call our 24 hour Helpline at 2-1-1 or 850-892-4357. See our Confidentiality Policy for callers/clients.</p> <p>Agencies offering human services may contact us to potentially add their service information to our growing database. Please see the Database Inclusion policy and send an e-mail to Panhandle211Helpline@chhealthcare.org to learn more.</p>
AGENCY NAME:	PURE Friendship, Destry Lebrun
ADDRESS:	Marcus Pointe Baptist Church, 6205 North W Street, Pensacola, FL
PHONE NUMBER:	850-375-4790
FAX NUMBER:	None found
WEB PRESENCE:	http://www.purefriendship.org/ or email Destry LeBrun at, dlebrun@me.com to set up an appointment or tour of the facility.
DESCRIPTION of SERVICES:	<p>OUR MISSION</p> <p>PURE Friendship Ministries exists to help P.U.R.E. people discover (and use) their God-given gifts, talents and abilities to be a part of the community and to fill their role in life that God intended for them. Because we are intentionally reaching out to P.U.R.E. people, we are able to give them the opportunity to learn about the gifts and talents they have been given. Many are learning for the first time that they possess something that can contribute to society. Our students are learning about their gifts and talents that they never knew existed. Many times, their skills allow them to become involved with job training and readiness via our Tuesday PURE Empowerment Center classes.</p> <p>P.U.R.E. = Perfectly Created. Uniquely Gifted. Receptive and responsive to our communication, touch and acts of love. Eternal: there are no disabled souls. David Glover.</p>
AGENCY NAME:	United Way 211 (serves Escambia and Santa Rosa)
ADDRESS:	ESCAMBIA: 1301 West Government St., Pensacola, FL 32502 SANTA ROSA: 6479-A Caroline Street, Milton, FL 32570
PHONE NUMBER:	ESCAMBIA: 1-850-434-3157 SANTA ROSA: 1-850-623-4507
FAX NUMBER:	ESCAMBIA: 1-850-444-7117 SANTA ROSA: 1-850-623-4507
WEB PRESENCE:	ESCAMBIA: https://www.uwwf.org/211nwfl SANTA ROSA: http://www.unitedwaysrc.org/
DESCRIPTION of SERVICES:	Childcare information and referral service.

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Deaf/Hard-of-Hearing	
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AGENCY NAME:	Center for Independent Living of Northwest Florida (serves Escambia, Okaloosa, Santa Rosa, and Walton counties)
ADDRESS:	3600 North Pace Blvd., Pensacola, Florida 32505
PHONE NUMBER:	850-595-5566
FAX NUMBER:	850-595-5560
WEB PRESENCE:	http://www.cilnwf.org/
DESCRIPTION of SERVICES:	<p>The Center for Independent Living Disability Resource Center is a consumer-controlled, community-based, cross-disability, nonresidential private non-profit agency that is designed and operated within a local community by individuals with disabilities and provides an array of independent living services. We serve clients in Escambia, Okaloosa, Santa Rosa and Walton counties.</p> <p>Our goal is to secure for all people with disabilities the opportunity to choose and realize their goals of where and how they live, learn, work and play; also, to assure that the consumer has optimal control over all their services and options. You are not charged for our five core services.</p> <p>The five core services include:</p> <ul style="list-style-type: none"> • Advocacy Services: Individual and systems advocacy to promote positive change for and with individuals. <ul style="list-style-type: none"> • Work with individuals on self-advocacy assertiveness to promote personal empowerment. Systems advocacy activities in partnership with individuals and community members to affect attitudinal and environmental change. Regional consultants available for all titles of the Americans with Disabilities Act (ADA). • US Access Board – Animations United States Access Board Animation of 2010 Standards • Information and Referral: Provide information on any subject related to living independently with all disabilities. Refer individuals to other agencies in our network to assist in gaining independence. • Independent Living Skills: Trained staff available with innovative approaches to performing basic tasks that lead to independence, such as budgeting, resume writing, application assistance and employment readiness. • Peer Mentors: Peer Mentors with disabilities serve as role models to and provide moral support and creative solutions for issues of life. • Community Transition: <ul style="list-style-type: none"> • Facilitate the transition of individuals with significant disabilities from nursing homes and other institutions to home and community-based residences, with the requisite supports and services.

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	<ul style="list-style-type: none"> • Provide assistance to individuals with significant disabilities who are at risk of entering institutions so that the individuals remain in the community, and • Facilitate the transition of youth who are individuals with significant disabilities who are eligible for individualized education programs under Section 614(d) of the Individuals with Disabilities Education Act (20 U.S.C. 14149d), and who have completed their secondary education or otherwise left school, to post-secondary life. Visit the website to download the Youth Transition Brochure. <p>Additional services may be found on our website.</p>
AGENCY NAME:	Deaf and Hard-of-Hearing Services of Northwest Florida
ADDRESS:	2600 West Fairfield Drive, Pensacola, FL 32505
PHONE NUMBER:	850-433-7128
FAX NUMBER:	None found
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Support for the deaf/hard-of-hearing community
AGENCY NAME:	Deaf and Hard-of-Hearing Services of the Emerald Coast, Inc.
ADDRESS:	7100 Plantation Road, Suite 11, Pensacola, FL 32504
PHONE NUMBER:	850-607-8453
FAX NUMBER:	850-607-6935
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Support for the deaf/hard-of-hearing community
AGENCY NAME:	Florida and Virgin Islands (FAVI) Deaf-Blind Collaborative
ADDRESS:	P. O. Box 100234, 1600 SW Archer Road, Gainesville, FL 32610
PHONE NUMBER:	1-800-667-4052
FAX NUMBER:	352-273-8539
WEB PRESENCE:	https://deafblind.ufl.edu/
DESCRIPTION of SERVICES:	<p>The FAVI Deaf-Blind Collaborative serves the entire state of Florida providing training and consultation services to the families and educational teams of Florida's children and young adults (ages 0-22) with concurrent hearing loss and vision loss.</p> <p>FAVI has an experienced team ready to help young individuals with deaf-blindness. FAVI services include training and technical assistance. Make sure to confirm eligibility for FAVI services or help us by filling out a needs assessment (this is found on their website).</p>
AGENCY NAME:	Florida Association for the Deaf
ADDRESS:	7852 Mansfield Hollow Road, Delray Beach, FL 33446
PHONE NUMBER:	Email info@fadcentral.org

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FAX NUMBER:	None found
WEB PRESENCE:	www.fadcentral.org
DESCRIPTION of SERVICES:	The Florida Association of the Deaf, Inc., (FAD) is affiliated with the National Association of the Deaf (NAD) and seeks to support the deaf, hard-of-hearing and late deafened community. Please visit the website for specific services.
AGENCY NAME:	Florida Coordinating Council for the Deaf and Hard of Hearing
ADDRESS:	4052 Bald Cypress Way, Bin A16, Tallahassee, FL 32399
PHONE NUMBER:	1-866-602-3275 or 1-850-245-4913
FAX NUMBER:	1-850-414-6625
WEB PRESENCE:	www.FCCDHH.org
DESCRIPTION of SERVICES:	<p>Florida Coordinating Council for the Deaf and Hard of Hearing, hereafter referred to as the “Coordinating Council” is mandated by Section <u>413.271</u> Florida Statutes to serve as an advisory and coordinating body which recommends policies that address the needs of Florida’s deaf, hard of hearing, late-deafened and deaf-blind (hereafter referred to collectively as “hearing loss”) community.</p> <p>The Coordinating Council is a resource for deaf and hard of hearing Floridians who need assistance with everyday needs including employment, education and access to services. The Coordinating Council is dedicated to assisting the nearly 3 million Floridians affected by hearing loss through providing technical assistance and resources to individuals, governmental agencies, private and public organizations.</p> <p>The Coordinating Council’s technical assistance allows both public and private entities to better and more efficiently serve persons with hearing loss and their families. This information can also help those entities avoid costly and unnecessary litigation resulting from violations of the <u>Americans with Disabilities Act (ADA)</u> and other laws and statutes that provide for protection of civil rights.</p>
AGENCY NAME:	Florida Relay (Florida Telecommunications Relay, Inc.)
ADDRESS:	1-866-462-6509 (Voice/TTY) 1-800-855-2886 (Spanish) 1-866-931-9027 (VCO)
PHONE NUMBER:	Dial 7-1-1 for assistance in getting set up to use Florida Relay. View the website for phone numbers associated with support for various types of relay services.
FAX NUMBER:	1-877-877-3291
WEB PRESENCE:	https://www.ftri.org/relay
DESCRIPTION of SERVICES:	<p>Florida Relay is a service provided to residents in the State of Florida who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Disabled that connects them to standard (voice) telephone users. Through the use of highly trained Operators, calls can be made 24/7, 365 days a year allowing our Florida residents who are in need of Relay services to connect and communicate with anyone at any time.</p> <p>All calls remain confidential, and no records of conversations are ever maintained.</p>

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AGENCY NAME:	Florida School for the Deaf and Blind
ADDRESS:	207 North San Marco Avenue, St. Augustine, FL 32084
PHONE NUMBER:	1-904-827-2200
FAX NUMBER:	None found
WEB PRESENCE:	Fsdbk12.org/parent-services
DESCRIPTION of SERVICES:	This web link takes you to the Parents portal, which includes links to various pages and resources within the Florida School for the Deaf and the Blind (FSDB) website. This portal is designed for parents, guardians, and families of FSDB students, and for families who are considering the option of enrolling their child at FSDB.
AGENCY NAME:	Gallaudet University – College Program for the Hearing Impaired
ADDRESS:	800 Florida Avenue, N.E., Washington, D.C. 20002-3695
PHONE NUMBER:	1-202-651-5000 (Voice)
FAX NUMBER:	None found
WEB PRESENCE:	www.gallaudet.edu
DESCRIPTION of SERVICES:	Gallaudet University is the premier institution of learning, teaching and research for deaf and hard-of-hearing students. A comprehensive liberal arts university with the feel of a small college, Gallaudet is distinctive in that our students learn in American Sign Language and English, a bilingual approach built into our mission and identity.
AGENCY NAME:	Hearing Loss Association of America
ADDRESS:	6616 Executive Boulevard, #320, Rockville, MD 20852
PHONE NUMBER:	1-301-657-2248
FAX NUMBER:	1-301-913-9413
WEB PRESENCE:	www.hearingloss.org
DESCRIPTION of SERVICES:	HLAA provides assistance and resources for people with hearing loss and their families to learn how to adjust to living with hearing loss. HLAA is working to eradicate the stigma associated with hearing loss and raise public awareness about the need for prevention, treatment, and regular hearing screenings throughout life.
Dentists (serving students with special needs)	
Return to Table of Contents	
AGENCY NAME:	Dr. Stu Bonnin
ADDRESS:	Pensacola location: 3201 East Olive Road, Pensacola, FL Crestview location: 101 4 th Avenue East, Crestview, FL 32539
PHONE NUMBER:	Pensacola: 850-477-1722 Crestview location: 850-477-1722
FAX NUMBER:	Call practice for number
WEB PRESENCE:	https://www.stubonnin.com/

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DESCRIPTION of SERVICES:	Dr. Bonnin is the first Board Certified Pediatric Dentist in Northwest Florida. We have two locations, our main office is in Pensacola at 3201 E. Olive Rd. Pensacola, FL 32514, and our newest location is in Crestview at 101 E. 4th Ave. Crestview, FL 32539.
AGENCY NAME:	Dr. Laura McAuley
ADDRESS:	4500 Spanish Trail, Pensacola, FL 32504
PHONE NUMBER:	850-505-9778
FAX NUMBER:	850-505-9768
WEB PRESENCE:	http://www.readysmile.net/
DESCRIPTION of SERVICES:	Dental services
AGENCY NAME:	Dr. Barbara Mizell (Destin only)
ADDRESS:	4500 Mountain Drive, Suite 4, Destin, FL 32541
PHONE NUMBER:	850-424-6996
FAX NUMBER:	Contact practice for number
WEB PRESENCE:	http://www.destinharbordentist.com/
DESCRIPTION of SERVICES:	Dental services
AGENCY NAME:	Dr. Charles Stavelly
ADDRESS:	1560 Airport Boulevard, Pensacola,
PHONE NUMBER:	850-479-1677
FAX NUMBER:	Contact the practice for number
WEB PRESENCE:	http://www.stavellydentalcare.com/
DESCRIPTION of SERVICES:	Dental services
AGENCY NAME:	Dr. Erin Sutton (Fort Walton)
ADDRESS:	Emerald Coast Dentistry, 931 MarWalt Drive, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-863-1722
FAX NUMBER:	850-863-5189
WEB PRESENCE:	www.emeraldcoastdentistry.com/
DESCRIPTION of SERVICES:	Will perform services under sedation.
DEVELOPMENTAL DELAY	
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AGENCY NAME:	Agency for Persons with Disabilities (serves Escambia, Okaloosa, Santa Rosa, and Walton counties)
ADDRESS:	160 West Government Street, Suite 412, Pensacola, FL
PHONE NUMBER:	850-595-8351

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FAX NUMBER:	850-595-8020
WEB PRESENCE:	www.apd.myflorida.com/area/1
DESCRIPTION of SERVICES:	<p>The APD works in partnership with local communities and private providers to assist people who have developmental disabilities and their families. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services. The agency serves people with:</p> <ul style="list-style-type: none"> • Severe autism • Cerebral palsy • Spina bifida • Intellectual disabilities • Down syndrome • Prader-Willi syndrome • Phelan McDermid syndrome <p>Children ages 3-5 who are at a high risk of a developmental delay</p>
AGENCY NAME:	The ARC (Association for Retarded Citizens) Gateway
ADDRESS:	3932 North 10 th Avenue, Pensacola, FL 32503
PHONE NUMBER:	850-434-2638
FAX NUMBER:	850-438-2180
WEB PRESENCE:	http://www.arc-gateway.org
DESCRIPTION of SERVICES:	<p>The Pearl Nelson Child Development Center provides early intervention services and pediatric therapies.</p> <p>The Pollak Training Center provides adults with basic education classes, computer courses and art instruction. PTC also offers training and jobs through the subcontract projects handled on the work floor and the Arc Gateway Plant Nursery.</p> <p>Pollak Industries provides training and jobs through the production of plant sleeves, survey stakes and concrete products.</p> <p>Community Based Employment connects people with jobs at the I-10 Welcome Center, the I-10 weigh stations, or enclaves at Armstrong World Industries and Gulf States Recycling.</p> <p>Employment Services helps people find jobs in the community and succeed at work.</p> <p>The Senior Adult Program at Bayview Senior Center provides health, social and leisure activities for senior citizens.</p> <p>Supported Living and In-Home Support ensure that individuals receive the assistance that they need to live in their own homes in the community.</p> <p>Group Homes provide opportunities for people to live in the community while receiving support and companionship.</p>
AGENCY NAME:	The ARC of the Emerald Coast: Okaloosa
ADDRESS:	123 Truxton Avenue, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-863-1530

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FAX NUMBER:	850-862-4589
WEB PRESENCE:	arcemeraldcoast.org
DESCRIPTION of SERVICES:	Horizons offers a variety of opportunities for individuals with developmental disabilities and/or behavior challenges to live as independently as possible. Horizons makes this possible through behavior focus group homes and non-behavior group homes; supported living coaching; flexible in-home-supports; and behavior analysis service. For more information, please call 850-863-1530 x212.
AGENCY NAME:	The ARC of the Emerald Coast: Santa Rosa County
ADDRESS:	6225 Dixie Road, Milton, FL 32570
PHONE NUMBER:	850-623-9320
FAX NUMBER:	850-623-2877
WEB PRESENCE:	arcemeraldcoast.org
DESCRIPTION of SERVICES:	<p>Adult Services</p> <p>Adult Day Training (ADT): Center-based program serving as a training ground for independent living skills, employment skills, and social skills for our consumers. Approximately 44 recipients receive six hours of training on a daily basis.</p> <p>Lifelong Learning: Individuals who participate in the center-based program may also participate in Lifelong Learning Class. This is a program of enhanced lifelong living skill are taught by certified teacher from the Santa Rosa Adult School. This is funded through an Adults with Disabilities Grant through the Florida Department of Education/Vocational Rehabilitation. The focus of this grant is to provide employment, transition into community and academic skills to our participants. Approximately 30 recipients may access this program in conjunction with the Adult Day Training Program.</p> <p>Mobile Adult Day Training (MADT): An off-site program that allow our participants to train in the community at a minimum wage. One supervisor and 6 individuals clean the northern part of Santa Rosa County. I -10 Litter Pick-Up: One supervisor and 4-6 clients clean the county's busier roadways such as I -10 or Highway 90 and 98. Participants earn minimum wage.</p> <p>Community Services</p> <p>Supported Living: Supported Living coaches provide assistance to individuals wishing to live independently. This allows persons to remain living in their own homes/apartments within the community and attain independence. An individual cannot receive more than 20 hours/month of this service, which is 4-5 hours/week.</p> <p>In Home Supports: Staff member provide the daily assistance that is needed to assist individuals to live independently in the community. This is the "nuts and bolts" service to our individuals. 11 individuals receive this service.</p> <p>Supported Employment: Supported Employment coaches provide assistance to individuals assisting them with job development and job training. Job coaches provide follow along assistance so that persons with developmental disabilities can obtain and maintain employment within the community. There are currently 21 individuals in Phase II (long term) employment, 15 recipients in Phase I employment (employed less than 150 days.)</p>

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	<p>Community Access: Staff members provide services to individuals which include:</p> <ul style="list-style-type: none"> ▪ Companion - (socialization activities/one on one) ▪ Personal care - (bathing, feeding, toileting) ▪ Respite - (give caregiver time out from day to day caring of their loved one)
AGENCY NAME:	Center for Independent Living of Northwest Florida
ADDRESS:	3600 North Pace Boulevard, Pensacola, FL
PHONE NUMBER:	850-592-5566
FAX NUMBER:	850-595-5560
WEB PRESENCE:	www.cilnwf.org
DESCRIPTION of SERVICES:	<p>The Center for Independent Living Disability Resource Center is a consumer-controlled, community-based, cross-disability, nonresidential private non-profit agency that is designed and operated within a local community by individuals with disabilities and provides an array of independent living services. Our goal is to secure for all people with disabilities the opportunity to choose and realize their goals of where and how they live, learn, work and play. Also, to assure that the consumer has optimal control over all their services and options. You are not charged for our five core services.</p> <p>The four core services include:</p> <ul style="list-style-type: none"> • Advocacy Services: Individual and systems advocacy to promote positive change for and with individuals. <ul style="list-style-type: none"> • Work with individuals on self-advocacy assertiveness to promote personal empowerment. Systems advocacy activities in partnership with individuals and community members to affect attitudinal and environmental change. Regional consultants available for all titles of the Americans with Disabilities Act (ADA). • US Access Board – Animations United States Access Board Animation of 2010 Standards • Information and Referral: Provide information on any subject related to living independently with all disabilities. Refer individuals to other agencies in our network to assist in gaining independence. • Independent Living Skills: Trained staff available with innovative approaches to performing basic tasks that lead to independence, such as budgeting, resume writing, application assistance and employment readiness. • Peer Mentors: Peer Mentors with disabilities serve as role models to and provide moral support and creative solutions for issues of life. • Community Transition: <ul style="list-style-type: none"> • Facilitate the transition of individuals with significant disabilities from nursing homes and other institutions to home and community-based residences, with the requisite supports and services.

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	<ul style="list-style-type: none"> • Provide assistance to individuals with significant disabilities who are at risk of entering institutions so that the individuals remain in the community, and • Facilitate the transition of youth who are individuals with significant disabilities who are eligible for individualized education programs under Section 614(d) of the Individuals with Disabilities Education Act (20 U.S.C. 14149d), and who have completed their secondary education or otherwise left school, to post-secondary life. Visit the website to download the Youth Transition Brochure. <p>Additional services may be found on the website provided above.</p>
AGENCY NAME:	Division of Vocational Rehabilitation
ADDRESS:	Florida Department of Education, 600 University Office Boulevard, Suite 6, Pensacola, FL 32504
PHONE NUMBER:	850-471-6950
FAX NUMBER:	850-471-6958
WEB PRESENCE:	www.RehabWorks.org
DESCRIPTION of SERVICES:	<p>Vocational Rehabilitation (VR) is a federal-state program that helps people who have physical or mental disabilities get or keep a job. VR is committed to helping people with disabilities find meaningful careers. Our Mission is "to help people with disabilities find and maintain employment and enhance their independence." Our Vision is "to become the first place people with disabilities turn when seeking employment and a top resource for employers in need of qualified employees."</p> <p>In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.</p> <p>VR is now offering Job Retention Services</p> <p>VR has made the decision to provide job retention services to eligible individuals, regardless of order of selection, who require specific services or equipment to keep their job. This new option was created by the federal Workforce Innovation and Opportunity Act (WIOA). VR discussed this service option with the state rehabilitation council, and public input was received. VR is now offering these services.</p> <p>Examples of VR Services:</p> <ul style="list-style-type: none"> ▪ Medical and Psychological Assessment ▪ Vocational Evaluation and Planning ▪ Career Counseling and Guidance ▪ Training and Education After High School ▪ Job-Site Assessment and Accommodations ▪ Job Placement ▪ Job Coaching ▪ On-the-Job Training

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	<ul style="list-style-type: none"> ▪ Supported Employment ▪ Assistive Technology and Devices Time-Limited Medical and/or Psychological Treatment
AGENCY NAME:	Goodwill Easter Seals of the Gulf Coast
ADDRESS:	1715 East Olive Road, Pensacola, FL 32514
PHONE NUMBER:	850-438-3930
FAX NUMBER:	None found
WEB PRESENCE:	https://www.gesgc.org/
DESCRIPTION of SERVICES:	<p>Easter Seals offers help, hope and answers to more than a million children and adults living with autism spectrum disorder (ASD) and other disabilities or special needs and their families each year. Services and support are provided through a network of more than 550 sites in the U.S. and through Ability First Australia. Each center provides exceptional services that are individualized, innovative, family-focused and tailored to meet specific needs of the particular community served.</p> <p>Primary Easter Seals services include:</p> <ul style="list-style-type: none"> • Medical Rehabilitation • Employment & Training • Children's Services • Adult & Senior Services • Camping & Recreation
AGENCY NAME:	Pyramid
ADDRESS:	Pensacola: 7309 West Highway 98, Pensacola, FL Fort Walton Beach: 432 Green Acres Road, Fort Walton, FL 32547
PHONE NUMBER:	Pensacola: 850-453-3341 Fort Walton Beach: 850-862-7139
FAX NUMBER:	Pensacola: 850-457-9975 Fort Walton Beach: None found
WEB PRESENCE:	http://www.pyramidinc.org/
DESCRIPTION of SERVICES:	<p>The organization is committed to serving those with severe disabilities as it seeks new ways to engage its students, to provide an environment in which they can find excitement and meaning – and to provide them the opportunity to become full participants in their communities.</p> <p>Pyramid is best known for its unique arts program, which offers a full range of visual and performing arts, catering to each student’s level of ability and interest. The Pyramid Players perform across Florida and in Georgia and Alabama.</p> <p>Pyramid’s artists exhibit from St. Petersburg, Tampa and Orlando to the Panhandle. Their work is on display from south Florida to Chicago and beyond.</p> <p>In addition to the arts, Pyramid offers therapeutic repositioning, physical/nutritional and behavioral assistance, peer counseling, sensory</p>

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	<p>integration, social and life-management skills training and a variety of educational classes designed to increase their independence. Our staff-to-student ratios far surpass regulatory requirements.</p> <p>Pyramid's programs are supported by Medicaid and the Medicaid Waiver. That basic support is increasingly supplemented by grants, fund-raising and partnerships with universities and private businesses.</p> <p>Pyramid's programs are shaped by an innate belief in the abilities of the people we serve, by a commitment to individualized curricula and a holistic view of our students' lives.</p>
AGENCY NAME:	Vision of Hope
ADDRESS:	5555 Woodbine Road, Pace, FL 32571
PHONE NUMBER:	850-994-2000
FAX NUMBER:	850-994-2010
WEB PRESENCE:	http://www.visionofhopefl.org/
DESCRIPTION of SERVICES:	<p>Vision of Hope is a non-profit, Christian-based organization where young adults with developmental disabilities learn life skills, receive vocational training, job placement assistance, and other services and support they need to fully develop their potential. Our comprehensive approach builds a bridge between secondary education and valued, responsible, productive futures. Vision of Hope strives to provide an environment where young adults with disabilities will be encouraged to reach their full potential, enjoy a sense of fulfillment and independence, and live full lives. We will achieve this by focusing on their individual strengths, skills, interests, and preferences.</p> <p>The goal of Vision of Hope's Transition and Resource Center is to provide vocational training to persons with disabilities. Our program focuses on developing individual interests, while promoting self-confidence, decision making, communication, and other skills necessary for community and workforce integration</p>

Disability Advocates

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AGENCY NAME:	Advocacy Center for Persons with Disabilities, Inc.
ADDRESS:	2728 Centerview Drive, Tallahassee, FL 32301
PHONE NUMBER:	1-850-488-9071
FAX NUMBER:	None found
WEB PRESENCE:	http://www.advocacycenter.org/
DESCRIPTION of SERVICES:	The Advocacy Center for Persons with Disabilities Inc., is a non-profit organization providing protection and advocacy services in the State of Florida. The Center's mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities.

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AGENCY NAME:	Center for Independent Living (Disability Resource Center)
ADDRESS:	3600 North Pace Boulevard, Pensacola, FL
PHONE NUMBER:	1-850-595-5566
FAX NUMBER:	1-850-595-5560
WEB PRESENCE:	http://www.cilnwf.org/
DESCRIPTION of SERVICES:	<p>The Center for Independent Living Disability Resource Center is a consumer-controlled, community-based, cross-disability, nonresidential private non-profit agency that is designed and operated within a local community by individuals with disabilities and provides an array of independent living services. We serve clients in Escambia, Okaloosa, Santa Rosa and Walton counties.</p> <p>Our goal is to secure for all people with disabilities the opportunity to choose and realize their goals of where and how they live, learn, work and play; also, to assure that the consumer has optimal control over all their services and options. You are not charged for our five core services.</p> <p>The five core services include:</p> <ul style="list-style-type: none"> • Advocacy Services: Individual and systems advocacy to promote positive change for and with individuals. <ul style="list-style-type: none"> • Work with individuals on self-advocacy assertiveness to promote personal empowerment. Systems advocacy activities in partnership with individuals and community members to affect attitudinal and environmental change. Regional consultants available for all titles of the Americans with Disabilities Act (ADA). • US Access Board – Animations United States Access Board Animation of 2010 Standards • Information and Referral: Provide information on any subject related to living independently with all disabilities. Refer individuals to other agencies in our network to assist in gaining independence. • Independent Living Skills: Trained staff available with innovative approaches to performing basic tasks that lead to independence, such as budgeting, resume writing, application assistance and employment readiness. • Peer Mentors: Peer Mentors with disabilities serve as role models to and provide moral support and creative solutions for issues of life. • Community Transition: <ul style="list-style-type: none"> • Facilitate the transition of individuals with significant disabilities from nursing homes and other institutions to home and community-based residences, with the requisite supports and services. • Provide assistance to individuals with significant disabilities who are at risk of entering institutions so that the individuals remain in the community, and • Facilitate the transition of youth who are individuals with significant disabilities who are eligible for individualized education programs under Section 614(d) of the Individuals with Disabilities

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	Education Act (20 U.S.C. 14149d), and who have completed their secondary education or otherwise left school, to post-secondary life. Visit the website to download the Youth Transition Brochure. Additional services may be found on the website.
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Early Education/Voluntary Pre-Kindergarten (VPK)

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AGENCY NAME:	Capstone Adaptive Learning and Therapy Centers, Inc./United Cerebral Palsy of Northwest Florida
ADDRESS:	2912 N. E. Street, Pensacola, FL 32501
PHONE NUMBER:	850-432-1596 or toll-free, 877-432-1596
FAX NUMBER:	850-432-1930
WEB PRESENCE:	http://www.capstonelearning.org
DESCRIPTION of SERVICES:	<p>Capstone Adaptive Learning and Therapy Centers, Inc., is a provider of care for persons with developmental disabilities, associated with United Cerebral Palsy (UCP) of Northwest Florida. UCP services include:</p> <p>Capstone Academy A public charter school for children ages three to five (3 to 5) years with developmental disabilities or delays. Many receive physical, occupational and/or speech therapies. Capstone Academy Milton is NAEYC (National Association for the Education of Young Children) accredited.</p> <p>Group Homes (Pensacola and Milton) We have five wheelchair accessible group homes for adults and children to enjoy life in a family centered environment.</p> <p>Milton Child Care Center, 6656 Park Avenue, Milton The center serves infants to five years at Milton High School. Voluntary Pre-Kindergarten classes are offered for four- year-olds. We provide child-centered and developmentally appropriate curriculum. The center is APPLE (Accredited Professional Preschool Learning Environment) accredited with Gold Seal status.</p> <p>Student Skills Training Program and Capstone Pet Place (Milton) (850) 626-3004</p> <p>Transition Employment Center (TEC), 2600 West Fairfield, Pensacola This program is primarily for high school aged students to learn job skills as well as independent living skills to ensure a smooth transition to adulthood.</p> <p>Voluntary Pre-Kindergarten (VPK) VPK is an early education program for four-year-olds. High quality childhood education prepares children to enter kindergarten better prepared in areas of pre-reading and pre-math and better social skills with less behaviors.</p>

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AGENCY NAME:	Child Development Education Center—Northwest Florida State College
ADDRESS:	100 College Boulevard East, Niceville FL 32578
PHONE NUMBER:	850-729-5343
FAX NUMBER:	None found
WEB PRESENCE:	https://nwfsc.edu/about/partners/mary-lou-oconnor-child-development-education-center/
DESCRIPTION of SERVICES:	Providing quality care and education for children ages 2 years, 6 months - 5 years, NWF State College's Child Development and Education Center offers parents who are students, staff, and faculty (and community members on a space available basis) comprehensive and accessible care for their children. The center, open Monday through Friday from 7:00 a.m. to 5:30 p.m. is accredited by the NAEYC (National Association for the Education of Young Children).
AGENCY NAME:	Child Find: Escambia, Okaloosa, and Santa Rosa counties (see FDLRS/Emerald Coast)
ADDRESS:	30 East Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-469-5423
FAX NUMBER:	850-469-5574
WEB PRESENCE:	http://www.fdlrsemeraldcoast.org
DESCRIPTION of SERVICES:	Free screenings are provided for children, ages 3-21, who are not currently enrolled in public school. Screenings are done in Pensacola, Milton, Navarre, Fort Walton Beach and Crestview, FL. Call to schedule a free screening! For students already enrolled in public school, please contact the Guidance Counselor for assistance.
AGENCY NAME:	Community Action Program
ADDRESS:	1380 North Palafox Street, Pensacola, FL 32501
PHONE NUMBER:	850-438-4021
FAX NUMBER:	850-438-0121
WEB PRESENCE:	http://capc-pensacola.org/
DESCRIPTION of SERVICES:	Community Action Program Committee, Inc., or CAPC, has been serving Northwest Florida since April, 1965. CAPC has four major programs under its umbrella: Housing and Safety Program, Head Start/Early Head Start , Low-Income Home Energy Assistance (LIHEAP), and Community Services Block Grant. With Family Self-Sufficiency as its targeted end result, these four programs work cohesively together as the organization focuses on its vision to change people's lives, embody the spirit of hope, and make the community a better place to live.
AGENCY NAME:	Early Learning Coalition [includes accessing Voluntary Pre-K (VPK) for 4-year-olds]
ADDRESS:	Pensacola: 3300 North Pace Boulevard, Suite 210, Pensacola, FL 32505 Milton: 6460 Justice Avenue, Milton, FL 32570 Gulf Breeze: 3188 Gulf Breeze Parkway, Gulf Breeze, FL 32563 Crestview: 550 North Main Street, Suite F, Crestview, FL 32536 Fort Walton: 107 Tupelo Avenue, SE, Fort Walton Beach, FL 32548
PHONE NUMBER:	Pensacola: 1-850-595-5400

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	Milton: 1-850-933-5313 Gulf Breeze: 1-850-916-5422 Crestview: 1-850-634-2555 Shalimar: 1-850-833-3627
FAX NUMBER:	Pensacola: 1-850-332-5140 Milton: 1-850-933-5312 Gulf Breeze: 1-850-916-5423 Crestview: 1-850-634-2559 Shalimar: 1-850-833-9344
WEB PRESENCE:	Escambia: http://www.elcescambia.org/ Okaloosa: https://www.elc-ec.org/ Santa Rosa: https://www.elcsantarosa.org/
DESCRIPTION of SERVICES:	ELC offers subsidized child care, and is the agency to contact for accessing referrals to Voluntary Prekindergarten providers. To use VPK services, children must be 4 years old.
AGENCY NAME:	Early Steps Children’s Hospital at Sacred Heart
ADDRESS:	Pensacola: 2441 North 9 th Avenue, Building B, Pensacola, FL 32504 Niceville: 4400 Highway 20, Suite 507, Niceville, FL 32578
PHONE NUMBER:	Both locations: 850-416-7656
FAX NUMBER:	Pensacola: 850-416-7348 Niceville: 850-279-3346
WEB PRESENCE:	https://www.earlystepsatsacredheart.org/
DESCRIPTION of SERVICES:	The goal of Early Steps is to connect families and caregivers with services to enhance their child’s development so that children will be ready to succeed when they enter school. These services are provided at no cost to families. Early Steps helps infants and toddlers with special needs to: <ul style="list-style-type: none"> • Make the most of everyday natural learning opportunities • Be involved in as many of their family’s activities as possible • Be supported while participating in community activities
AGENCY NAME:	East Hill Academy
ADDRESS:	Pensacola: 635 West Garden Street, Pensacola, FL 32502 Milton: 4401 Avalon Boulevard, Milton, FL 32583
PHONE NUMBER:	Pensacola: 1-850-437-5560 Milton: 1-850-437-5560
FAX NUMBER:	None found
WEB PRESENCE:	www.easthillacademy.org
DESCRIPTION of SERVICES:	Provides educational services to children in grades 1-12 with autism and other related behaviors. Our program has been developed for students who have been identified as having a learning disability or disorder in these areas: ADD, ADHD, Asperger’s, Autism, Dyslexia/Dysgraphia, Central Auditory Processing Disorder, and Tourette’s Syndrome.

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AGENCY NAME:	Florida Office of Early Learning
ADDRESS:	250 Marriott Drive, Tallahassee, FL 32399
PHONE NUMBER:	1-866-357-3239
FAX NUMBER:	None found
WEB PRESENCE:	http://www.floridaearlylearning.com/
DESCRIPTION of SERVICES:	<p>Part of the Florida Department of Education, the Office of Early Learning dedicates its people, time and energy to ensuring access, affordability and quality of early learning services for the state’s children and families.</p> <p>Home to more than one million children under age 5, Florida welcomes nearly 600 newborns every day. As many as 700,000 Florida children attend some type of early learning program. We support these children, their families and the child care providers who serve them, through administration of 30 early learning coalitions across the state.</p>
AGENCY NAME:	Head Start—Escambia County
ADDRESS:	Spencer Bibbs Center, 2005 North 6 th Avenue, Pensacola, FL 32503
PHONE NUMBER:	850-595-6915
FAX NUMBER:	850-595-6933
WEB PRESENCE:	http://ecsd-fl.schoolloop.com/title1headstart
DESCRIPTION of SERVICES:	<p>Escambia County School District Title I Head Start Collaborative</p> <p>Head Start is locally administered by the Community Action Program. Title I is a collaborative partner with Head Start/ Community Action Program.</p> <p>Emphasis</p> <p>The Head Start program is authorized by the Improving Head Start for School Readiness Act of 2007. Head Start promotes the school readiness of young children who have limited resources, giving them the opportunity to develop academic and social skills.</p> <p>The Head Start Collaborative promotes school readiness by.:</p> <ul style="list-style-type: none"> • Promoting family participation in school events and activities • Participating in home visits and parent conferences • Planning field trips that are directly related to community needs and local culture • Setting goals with families and assisting in the steps to achieve the goals • Providing physical, dental, and mental health services • Implementing a curriculum that is research based, aligned to the Florida Early Learning and Developmental Standards for 4-year-old's
AGENCY NAME:	Head Start—Okaloosa County
ADDRESS:	2018 Lewis Turner Boulevard, Suite B, Fort Walton Beach, FL 32547 Call the center number provided below for location information.
PHONE NUMBER:	850-651-0645 (Administrative Offices) Bay Street Head Start (Crestview): 850-689-3645 Chester Pruitt Head Start (Fort Walton): 850-244-4959

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	<p>Edney Head Start (Crestview): 850-682-2912 Kennedy Early Head Start (Crestview): 850-682-1992 Lakeview Early Head Start (Crestview): 850-682-5931 Laurel Hill Head Start: 850-652-4909 McGriff Head Start (Fort Walton): 850-244-2606 Niceville Head Start: 850-543-6960</p>
FAX NUMBER:	None found
WEB PRESENCE:	Okaloosaheadstart.org
DESCRIPTION of SERVICES:	<p>Okaloosa County Head Start/Early Head Start is committed empowering children with diverse backgrounds, families and staff through the support of our community for personal growth and development that will lead to a successful future.</p> <p>Birth-to-Three (“Early Head Start”): The birth to 3 program promotes nurturing, consistent and loving interactions between the children and the caregivers. The experiences the children have are appropriately challenging to assist in their growth and development while joyfully exploring their surroundings.</p> <p>Ages 3-5 (“Head Start”): The creative curriculum designed for early childhood education programs serving children aged 3 to 5 is based on the latest scientific research on how children develop and learn. Included are guidance in how children develop and learn, what children learn, the teacher's role and the family's role.</p>
AGENCY NAME:	Head Start and Early Head Start—Santa Rosa County
ADDRESS:	4950 Susan Street, Milton, FL 32570
PHONE NUMBER:	850-983-5720
FAX NUMBER:	850-750-2120
WEB PRESENCE:	https://trjpk.weebly.com/eligibilityplacement.html
DESCRIPTION of SERVICES:	<p>Registration is on-going during the year. Children must be three years old on or before September 1 of the current year. PRIORITY WILL BE GIVEN TO THOSE STUDENTS WHO ARE FOUR YEARS OF AGE BY SEPTEMBER 1 of the current year. FAMILIES MUST MEET THE FEDERAL OR STATE INCOME GUIDELINES.</p> <p>Children with special needs/disabilities are welcomed.</p> <p>To apply, YOU MUST BRING ALL of the following information to the registration:</p> <ul style="list-style-type: none"> • Child's Birth Certificate • Proof of income for ALL household members receiving income (W-2, WAGES, all pay stubs for the preceding month, Social Security, SSI, child support, grants, unemployment comp., etc.) • Proof of residence in Santa Rosa County (utility bill, rent receipt, lease agreement, etc.) <p>The following information is requested but not mandatory:</p> <ul style="list-style-type: none"> • Child's Medicaid or health insurance card • Social Security numbers for all family members

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	Children are not required to attend registration but are welcome to come. If you have questions or need additional information, please call 983-5720 ext. 208 between the hours of 7:30 a.m. to 2:00 p.m.
AGENCY NAME:	Okaloosa-Walton Child Care: Information for child care programs in Okaloosa and Walton counties
ADDRESS:	107 Tupelo Avenue, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-833-9330 in Okaloosa County
FAX NUMBER:	850-833-9344 in Okaloosa County
WEB PRESENCE:	http://www.owccs.org/
DESCRIPTION of SERVICES:	<p>Services include:</p> <ul style="list-style-type: none"> • Eligibility screening for School Readiness (subsidized) child care assistance • Listings of area child care providers, hours, and rates (CCR&R) • Parenting education and information • Education Center and toy lending library • Training/technical assistance: developmental, special needs, and health screenings • VPK Eligibility and Enrollment.
AGENCY NAME:	Pearl Nelson Child Development Center
ADDRESS:	916 East Fairfield Drive, Pensacola, FL 32503
PHONE NUMBER:	850-434-7755
FAX NUMBER:	850-438-2180
WEB PRESENCE:	https://arc-gateway.org/our-programs/pearl-nelson/
DESCRIPTION of SERVICES:	As the largest early intervention provider in the community for Part C/Early Steps, with a staff of 11 therapists and four infant/toddler developmental specialists, we continue to provide outstanding pediatric services for our speech, occupational and physical therapy patients.

ESE Prekindergarten – Grade 12 EDUCATIONAL SERVICES

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AGENCY NAME:	Center for Autism and Related Disorders (CARD) at Pensacola
ADDRESS:	4900 Bayou Boulevard, Suite 200, Pensacola, FL 32503
PHONE NUMBER:	1-866-863-0138
FAX NUMBER:	1-850-215-4337
WEB PRESENCE:	https://fsucard.com/
DESCRIPTION of SERVICES:	FSU CARD is a community-based program providing assistance and supports to people with autism spectrum disorder and related disabilities, their families, the professionals serving them, and the community. CARD was established by the Florida Legislature, and is funded by the Florida Department of Education, to provide free services and supports to eligible constituents throughout our five-county service area.

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AGENCY NAME:	Child Find: Escambia, Okaloosa, and Santa Rosa counties (see FDLRS/Emerald Coast)
ADDRESS:	30 East Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-469-5423
FAX NUMBER:	850-469-5574
WEB PRESENCE:	http://www.fdlrsemeraldcoast.org
DESCRIPTION of SERVICES:	Free screenings are provided for children, ages 3-21, who are not currently enrolled in public school. Screenings are done in Pensacola, Milton, Navarre, Fort Walton Beach and Crestview, FL. Call to schedule a free screening in your district! For students already enrolled in public school, please contact the Guidance Counselor for assistance.
AGENCY NAME:	Choice High School and Technical Center (serving Okaloosa)
ADDRESS:	1976 Lewis Turner Boulevard, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-833-3500
FAX NUMBER:	850-833-3466
WEB PRESENCE:	http://www.okaloosaschools.com/choice/
DESCRIPTION of SERVICES:	CHOICE High School and Technical Center offers quality high school and adult education programs featuring state-of-the-art training facilities and professional, industry-experienced instructors. Our programs will provide you with nationally recognized industry certifications that will qualify you to enter the workforce or continue your education. High school students can enroll full time at CHOICE High School or take academic courses at their home high school and attend CHSTC to fulfill their requirements for elective credits. Transportation is provided during the regular school day to and from CHSTC to Choctawhatchee, Niceville and Fort Walton Beach High Schools.
AGENCY NAME:	Exceptional Student Education: Escambia County
ADDRESS:	The J E Hall Center, 30 E. Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-429-2977. This is the main ESE office line; see the website for program contacts which will include telephone and fax numbers for each program.
FAX NUMBER:	Varies by program; see website for program listings.
WEB PRESENCE:	http://ecsd-fl.schoolloop.com/ease
DESCRIPTION of SERVICES:	Director: Mrs. Teri Szafran It is the mission of the Exceptional Student Education Department to support and sustain the educational structures and practices, to be inclusive of all students with or without disabilities, and to empower them to become responsible and productive citizens in today's global society. Each student will be welcomed, valued, given access to rigorous teaching and appropriately supported to access the general education curriculum.

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AGENCY NAME:	Exceptional Student Education: Okaloosa County
ADDRESS:	The School District of Okaloosa County, 202 A North Highway 85, Niceville, FL 32578
PHONE NUMBER:	850-833-3164
FAX NUMBER:	850-833-3436
WEB PRESENCE:	https://www.okaloosaschools.com/depts/ese
DESCRIPTION of SERVICES:	Director: Dr. Heather Willis-Doxsee The Exceptional Students Education (ESE) Department is part of Student Intervention Services. The department oversees the implementation of policies and procedures related to Florida statutes or State Board of Education rules affecting programs for exceptional students, including gifted students. Specifically, the department works with schools and parents to ensure that students with disabilities and gifted students receive the appropriate educational opportunities and related services through the IEP and/or EP process.
AGENCY NAME:	Exceptional Student Education: Santa Rosa County
ADDRESS:	The Douglas A. Dillon Center, 6032 Highway 90, Milton, FL 32570
PHONE NUMBER:	850-983-5167
FAX NUMBER:	850-983-5053
WEB PRESENCE:	https://santarosacountyeseedepartment.weebly.com/
DESCRIPTION of SERVICES:	Director: Mrs. Debbie Anderson Services are provided to all students eligible for ESE and/or gifted education programs.
AGENCY NAME:	FDLRS/Emerald Coast Associate Center
ADDRESS:	The J E Hall Center, 30 E. Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-469-5423 or 1-888-445-9662
FAX NUMBER:	850-469-5574
WEB PRESENCE:	http://www.fdlrsemeraldcoast.org
DESCRIPTION of SERVICES:	FDLRS/Emerald Coast is pleased to provide training and support for parents and educators throughout Escambia, Santa Rosa, and Okaloosa counties, focused on improving the student achievement of exceptional and gifted education students. We also provide free CHILD FIND screenings for non-public school children potentially in need of specialized educational services. When on the website, click the Child Find link above to initiate an online CHILD FIND referral in Escambia, Okaloosa, or Santa Rosa counties.
AGENCY NAME:	Florida Inclusion Network/FDLRS Emerald Coast Associate Center
ADDRESS:	30 East Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-430-7520 Toll-Free: 1-888-445-9662
FAX NUMBER:	850-469-5574
WEB PRESENCE:	http://www.floridainclusionnetwork.com/
DESCRIPTION of SERVICES:	The Florida Inclusion Network (FIN), based at FDLRS/Emerald Coast Associate Center, collaborates with all districts and schools to provide customized services

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	and supports ensuring all students with disabilities have the same educational, social, and future opportunities as their peers.
	FIN creates a variety of products to aid families and education professionals in meeting their goals, including the District or School-Based Best Practices for Inclusive Education (BPIE) instrument .
AGENCY NAME:	Morning Star Program (Sacred Heart Cathedral Schools)
ADDRESS:	1603 N. 12 th Avenue, Pensacola, FL 32503
PHONE NUMBER:	850-436-6440
FAX NUMBER:	850-436-6444
WEB PRESENCE:	https://shcs.ptdiocese.org/morning-star/
DESCRIPTION of SERVICES:	Sacred Heart Cathedral School oversees two classrooms for children who are developmentally delayed. The Morning Star Program's goals are to help each student develop a sense of self-worth, respect for others, a recognition of God as One who loves and values them, a sound academic foundation, occupational competencies, social skills, cultural appreciation and recreational outlets.
AGENCY NAME:	PACE Center for Girls
ADDRESS:	1028 Underwood Avenue, Pensacola, FL 32504
PHONE NUMBER:	1-850-478-7060
FAX NUMBER:	1-850-494-0840
WEB PRESENCE:	https://www.pacecenter.org/locations/escambia-santa-rosa
DESCRIPTION of SERVICES:	PACE provides girls and young women an opportunity for a better future through education, counseling, training and advocacy.
AGENCY NAME:	Pensacola State College Student Resource Center for ADA Services
ADDRESS:	Building 6, Room 603, 1000 College Boulevard, Pensacola, FL 32501
PHONE NUMBER:	850-484-1637 (Voice, TDD, TTY)
FAX NUMBER:	850-484-2049
WEB PRESENCE:	http://www.pensacolastate.edu/services/adaServices.asp
DESCRIPTION of SERVICES:	ADA Services provides assistance to students who have physical, visual, hearing, speech, learning, and psychological disabilities.
AGENCY NAME:	Pyramid, Inc.: Escambia
ADDRESS:	7309 W. Highway 98, Pensacola, FL 32506
PHONE NUMBER:	850-453-3341
FAX NUMBER:	850-457-9975
WEB PRESENCE:	http://www.pyramidinc.org/
DESCRIPTION of SERVICES:	Pyramid offers a full range of visual and performing arts, catering to each student's level of ability and interest. The Pyramid Players perform across Florida and in Georgia and Alabama. Pyramid's artists exhibit from St. Petersburg, Tampa and Orlando to the Panhandle. Their work is on display from south Florida to Chicago and beyond.

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	In addition to the arts, Pyramid offers therapeutic repositioning, physical/nutritional and behavioral assistance, peer counseling, sensory integration, social and life-management skills training and a variety of educational classes designed to increase their independence.
AGENCY NAME:	Pyramid, Inc.: Okaloosa
ADDRESS:	432 Green Acres Road, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-862-7139
FAX NUMBER:	850-863-2384
WEB PRESENCE:	http://www.superpages.com/bp/Fort-Walton-Beach-FL/Pyramid-Inc-L0094521406.htm
DESCRIPTION of SERVICES:	See Pyramid, Inc.: Escambia
AGENCY NAME:	SED Network, Region I
ADDRESS:	30 East Texar Drive, Pensacola, FL 32503
PHONE NUMBER:	850-430-7473
FAX NUMBER:	850-469-5574
WEB PRESENCE:	http://www.sednetfl.info/
DESCRIPTION of SERVICES:	In Florida's system of care, SEDNET works with education, mental health, child welfare, and juvenile justice professionals; along with other agencies and families, to ensure that children with mental, emotional and behavioral problems, and their families, have access to the services and supports they need to succeed. Areas of Focus/Initiatives <ul style="list-style-type: none"> • Capacity Building • Technical Assistance and Training • Interagency Collaboration • Education and Systems of Care; Legislation and Policy • Parent and Youth Development and Involvement

Medical, Health and Insurance Services

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AGENCY NAME:	American Cancer Society
ADDRESS:	Panhandle Area Location: 5401 Corporate Woods Dr., Suite 100, Pensacola, FL 32504
PHONE NUMBER:	850-475-0850 24 hour Cancer Information Specialist: 1-800-227-2345
FAX NUMBER:	None found
WEB PRESENCE:	http://www.cancer.org/
DESCRIPTION of SERVICES:	Open from 8 a.m. – 4 p.m. Monday – Friday. Learn about making treatment decisions, coping with side effects, handling financial matters, caregiving, and living well after cancer. The American Cancer Society also has programs and

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	services to help you manage cancer treatment and recovery and find the emotional support you need. And best of all, our help is free!
AGENCY NAME:	American Diabetes Association
ADDRESS:	12385 Sorrento Road, Suite A-2, Pensacola, Florida, 32507
PHONE NUMBER:	850-492-6100
FAX NUMBER:	850-492-6997
WEB PRESENCE:	http://www.diabetes.org/
DESCRIPTION of SERVICES:	Promoting healthy living and educating the public about living with diabetes are the main goals of the ADA. Volunteers are welcomed! Visit the website for more resources and links to available supports.
AGENCY NAME:	American Lung Association of Florida
ADDRESS:	4300 Bayou Blvd, Suite 2, Pensacola, FL 32503
PHONE NUMBER:	850-478-5864
FAX NUMBER:	None found
WEB PRESENCE:	http://www.lung.org/
DESCRIPTION of SERVICES:	The American Lung Association is the leading organization working to save lives by improving lung health and preventing lung disease through Education, Advocacy and Research. With the generous support of the public, we are "Fighting for Air." When you join the American Lung Association in the fight for healthy lungs and healthy air, you help save lives today and keep America healthy tomorrow.
AGENCY NAME:	American Red Cross of Northwest Florida
ADDRESS:	9111 Sturdevant Street, Pensacola, FL 32514
PHONE NUMBER:	850-432-7601
FAX NUMBER:	
WEB PRESENCE:	https://www.redcross.org/local/florida/north-florida/about-us/locations/northwest-florida.html
DESCRIPTION of SERVICES:	The American Red Cross exists to provide compassionate care to those in need. Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world, through five key service areas: <ul style="list-style-type: none"> • Disaster Relief • Supporting America's Military Families • Lifesaving Blood • Health and Safety Services • International Services
AGENCY NAME:	Arthritis Foundation: Home Office
ADDRESS:	1305 Peachtree Street, NE, Suite 600, Atlanta, GA 30309
PHONE NUMBER:	404-872-7100, (800) 283-7100
FAX NUMBER:	None found
WEB PRESENCE:	http://www.arthritis.org/florida

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DESCRIPTION of SERVICES:	<p>The Arthritis Foundation improves thousands of lives through programs, services, information and referral, as well as professional and patient education.</p> <p>Staff and volunteers conduct patient service programs including public forums, seminars, health fairs, self-help groups, support groups, speaking engagements, land and water exercises, Juvenile Arthritis summer camps and arthritis clinics. The Chapter conducts public education forums about arthritis and the programs and services of the Arthritis Foundation. Professional education and training are provided to healthcare professionals to increase knowledge of the disease for better treatment and care of arthritis patients.</p>
AGENCY NAME:	Caring Hearts
ADDRESS:	9020 University Parkway, Pensacola, FL 32514
PHONE NUMBER:	1-850-475-0555
FAX NUMBER:	1-850-475-0650
WEB PRESENCE:	www.caringheartspc.com
DESCRIPTION of SERVICES:	<p>Caring Hearts offers a continuum of health care services driven by a holistic view of the needs of medically fragile and medically complex patients and their families. By offering the highest quality of nursing, therapeutic and developmental care, we endeavor to provide the best possible outcomes for patients and families touched by disease, injury and disability.</p>
AGENCY NAME:	Children’s Medical Services Health Plan
ADDRESS:	WellCare Health Plans, P. O. Box 31370, Tampa, FL 33631
PHONE NUMBER:	<p>Children’s Medical Services Plan Members: 1-866-799-5321 WellCare Medicare Current Members: 1-833-444-9088 WellCare Medicare Prospective Members: 1-866-527-0056 WellCare Medicare Duals Special Needs Plans Current Members: 1-833-444-9089 WellCare Medicare Duals Special Needs Plans Prospective Members: 1-866-527-0056 Medicaid Provider: Florida StayWell Kids: 1-866-698-5437 TTY: 711</p>
FAX NUMBER:	None found
WEB PRESENCE:	https://www.wellcare.com/en/Florida/Members/Medicaid-Plans/CMS
DESCRIPTION of SERVICES:	<p>***The link above contains a provider directory which can be downloaded. The director includes providers in Escambia, Okaloosa, Santa Rosa, and Walton counties. Links to providers in other service areas are also available.</p> <p>This plan is for children with special health care needs. It provides a comprehensive system of care that's centered around the family. CMS Health Plan has partnered with WellCare of Florida, Inc. (WellCare) to provide managed care services to our members. WellCare is a licensed Florida health plan.</p> <p>Eligibility The CMS Health Plan is for children who:</p> <ul style="list-style-type: none"> • Are under age 21 and eligible for Medicaid or

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	<ul style="list-style-type: none"> • Are under age 19 and eligible for Florida KidCare, and • Have special health care needs that require extensive preventive and ongoing care <p>Services CMS Health Plan provides many types of services for children and their families. Each child has unique needs. Medical services are designed to meet your child's needs.</p> <p>There are two versions of the CMS Health Plan. The benefits and services offered depend on which plan your child is enrolled in.</p> <p>How do I know which version my child is enrolled in?</p> <ul style="list-style-type: none"> • If you do not pay a monthly premium for your child's health insurance, your child is enrolled in the Medicaid CMS Health Plan. Learn More. • If you pay a monthly premium for your child's health insurance, your child is enrolled in the KidCare CMS Health Plan. Learn More. <p>Questions? Our Customer Service representatives are just a phone call away. They are dedicated to helping you get access to the right care. So, don't hesitate to pick up the phone and give us a call if you have questions about your plan. You can call us toll-free at 1-866-799-5321 Monday through Friday 8 a.m. to 7 p.m. (TTY 711). We look forward to serving you.</p> <p>Not a member yet? To enroll with Children's Medical Services Health Plan, you must be eligible for Florida Medicaid. You can call Medicaid Choice Counseling toll-free at 1-877-711-3662 (TTY 1-866-467-4970), Monday-Thursday, 8 a.m.-8 p.m., and Friday, 8 a.m.-7 p.m. You can also visit the SMMC website at www.flmedicaidmanagedcare.com. A Medicaid Choice Counselor will help you select a plan.</p>
AGENCY NAME:	County Public Health Department—Escambia
ADDRESS:	MAIN OFFICE: 8390 N Palafox St, Pensacola, FL 32534 Downtown Service Center: 1300 West Gregory Street, Pensacola, FL 32502 Fairfield Service Center: 1295 West Fairfield Drive, Pensacola, FL 32501 Molino Location: 3470 Highway 29 North, Cantonment, FL 32533 Northside Location: 8390 North Palafox Street, Pensacola, FL 32534 WIC Clinic Naval Hospital: 6000 Highway 98, Pensacola, FL 32512 WIC Clinic Century: 511 Church Street, Century, FL 32535
PHONE NUMBER:	Main Office: 850-484-5121 Downtown Service Center: 859=0-595-6700 Fairfield Service Center: 850-595-6500 Molino Location: WIC phone number: 850-587-5007 Northside Location: 850-484-5151 WIC Clinic Naval Hospital: 850-595-6670

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	WIC Clinic Century: 850-595-6670
FAX NUMBER:	None found
WEB PRESENCE:	http://escambia.floridahealth.gov/locations/index.html
DESCRIPTION of SERVICES:	<p>We are a multicultural organization of public health professionals, here to serve our community. The mission of the Florida Department of Health in Escambia County is to protect the public's health by partnering with the community to: prevent disease, promote wellness, and prepare for disaster.</p> <p>MAIN OFFICE Services:</p> <ul style="list-style-type: none"> • Child Health • Dental • Family Planning - Mon - Fri 7:30 AM to 5 PM (First appointment at 7:40 AM) • Healthy Start • Immunization - Mon-Fri - 8AM to 4PM - Same Day/Next Day Appointments • Medical Records • MOM Care • WIC & Nutrition
AGENCY NAME:	County Public Health Department—Okaloosa
ADDRESS:	Crestview Location: 810 E James Lee Blvd, Crestview, FL 32539 Fort Walton Beach Location: 221 Hospital Dr NE, Ft Walton Beach, FL 32548
PHONE NUMBER:	850-833-9240
FAX NUMBER:	Please contact the appropriate department for that department's fax number.
WEB PRESENCE:	http://okaloosa.floridahealth.gov/locations/index.html
DESCRIPTION of SERVICES:	<p>At the Crestview Location, please call the following numbers to obtain services as noted:</p> <ul style="list-style-type: none"> • Clinic Appointments 850-689-7808 • Dental Appointments 850-689-5593 • WIC Appointments 850-689-7858 • Environmental Health 850-689-7859 <p>At the Fort Walton Beach Location, please call the following numbers to obtain services as noted:</p> <ul style="list-style-type: none"> • Clinic Appointments 850-833-9246 • WIC Appointments 850-833-9254 • Environmental Health 850-833-9247 • Vital Statistics 850-833-9255 • School Health 850-833-9240 ext 2363 • Business Office 850-833-9233
AGENCY NAME:	County Public Health Department—Santa Rosa
ADDRESS:	Milton Office: 5527 Stewart Street, Milton, Florida 32572-0929 Midway Office: 5840 Gulf Breeze Parkway, Gulf Breeze, Florida 32563
PHONE NUMBER:	Milton Office: Clinic: 850-983-5200; WIC: 850- 983-5250; Dental: 850-983-5210; We Care: 850-983-4643

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	Midway Office: Clinic: 850- 934-4074; WIC: 850- 934-5170; Dental: 850- 916-5456
FAX NUMBER:	None found
WEB PRESENCE:	http://santarosa.floridahealth.gov/locations/index.html
DESCRIPTION of SERVICES:	<p>Our mission is to protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts. We are pleased to provide you with more information on the many ways we serve the community. As you browse our website, please remember that public health is much more than the services we provide at the health department. Public health is influenced by everyone in the community, so it is important that we all work together to make Santa Rosa County a healthier place. Our health department is dedicated to providing the expertise and resources necessary to improve the county's health, but we need your commitment to make a Healthy Santa Rosa!</p> <p>Clinic Services are provided on a sliding fee scale basis, and immunizations are FREE through age 18. Adults have to pay for the vaccines per approved fee schedule. Clinic fees are based on income and family size at the initial visit and annually updated.</p> <p>We accept Medicaid, and for those who are uninsured or prefer to pay out-of-pocket, we accept cash, check, Visa and Mastercard. Bilingual staff is available for translation services for Spanish speaking clients.</p> <p>To make an appointment please call (850) 983-5200 and choose option 3.</p>
AGENCY NAME:	Covenant Care
ADDRESS:	5041 North 12 th Avenue, Pensacola, FL 32504
PHONE NUMBER:	850-433-2155
FAX NUMBER:	850-433-7212
WEB PRESENCE:	https://www.choosecovenant.org/
DESCRIPTION of SERVICES:	<p>Offers these services:</p> <ul style="list-style-type: none"> • Home Health Care • Hospice Care • Palliative Care • Companion and Personal Care • Assisted Living/Memory Care • Veterans' Program • My Wish • Bereavement and Spiritual Care
AGENCY NAME:	Cystic Fibrosis Foundation
ADDRESS:	4550 Montgomery Avenue, Suite 1100 N, Bethesda, MD 20814
PHONE NUMBER:	(301) 951-4422
FAX NUMBER:	1-800-344-4823
WEB PRESENCE:	https://www.cff.org/
DESCRIPTION of SERVICES:	The mission of the Cystic Fibrosis Foundation is to cure cystic fibrosis and to provide all people with CF the opportunity to lead long, fulfilling lives by funding

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	research and drug development, partnering with the CF community, and advancing high-quality, specialized care.
AGENCY NAME:	Down Syndrome Foundation of Florida
ADDRESS:	P. O. Box 533462, Orlando, FL 32853-3462
PHONE NUMBER:	(407) 538-3537
FAX NUMBER:	None found
WEB PRESENCE:	https://dsfflorida.org/
DESCRIPTION of SERVICES:	<p>The FOUNDATION provides people with Down syndrome and families opportunities to enhance their lives through strategic partnerships, unique programs that create 'inclusion' settings naturally, family support, and meaningful community involvement.</p> <p>The mission of The FOUNDATION is to empower lives for a brighter future by facilitating projects that enhance the welfare, education, health, and artistic and athletic abilities of individuals with Down syndrome.</p> <p>The vision of The FOUNDATION is to create an environment where people with Down syndrome are included in every facet of the community.</p>
AGENCY NAME:	Epilepsy Society of NW Florida
ADDRESS:	8 North Coyle Street, Pensacola, FL 32502
PHONE NUMBER:	850-433-1395
FAX NUMBER:	None found
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	This agency provides support services for people with epilepsy. You can get referrals to doctors. They offer resources such as support groups, first aid instruction and information about wrist monitors. Please see the website for more information.
AGENCY NAME:	First Call for Help—Escambia and Santa Rosa
ADDRESS:	1301 West Government Street, Pensacola, FL 32502
PHONE NUMBER:	Main Number: 211. Alternate Number: 850-434-3157
FAX NUMBER:	850-444-7141
WEB PRESENCE:	https://www.uwwf.org/
DESCRIPTION of SERVICES:	<p>Have a problem and don't know who can help you with it? There are services that can help! Finding the right service however, is another story! The health and human service industry can be very difficult to maneuver on your own.</p> <p>That's where we come in.....</p> <p style="text-align: right;"><i>Se habla Español!</i></p> <p>What is 2-1-1?</p> <ul style="list-style-type: none"> * 2-1-1 is an, easy to remember, three digit phone number * When you dial 2-1-1, you will be connected with an Information and Referral (I&R) Specialist * Let the I&R Specialist know what type of problem you are having * The I&R Specialist will then help lead you to an agency or program, that can

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	<p style="text-align: center;"><i>* It's that simple!</i></p> <p>What kind of problems can I get help with? You name it! 2-1-1 can get you connected with services to help with:</p> <ul style="list-style-type: none"> • Emergency food assistance • Addiction • Domestic abuse • Foreclosure assistance • Legal help • Food stamps • Mental health counseling • Family counseling • Emergency clothing • Shelters • Children services • Elder help <p style="text-align: center;"><i>.....and the list goes on!</i></p>
AGENCY NAME:	First Call for Help—Okaloosa
ADDRESS:	112 Tupelo Ave, Fort Walton Beach, FL, 32548
PHONE NUMBER:	Main Number: 211. Alternate Number: 850-243-9111
FAX NUMBER:	None found
WEB PRESENCE:	https://www.uwwf.org/
DESCRIPTION of SERVICES:	See the Escambia listing for First Call for Help
AGENCY NAME:	Florida Spinal Cord Injury Resource Center
ADDRESS:	Tampa General Rehabilitation Center, c/o Florida Spinal Cord Injury Resource Center, 6 Tampa General Circle - Room R212, Tampa, FL 33606
PHONE NUMBER:	866-313-2940 or 813-844-4711
FAX NUMBER:	813-844-1674
WEB PRESENCE:	http://fscirc.com/
DESCRIPTION of SERVICES:	<p>The Florida Spinal Cord Injury Resource Center (FSCIRC), established in January 1994, serves as the statewide clearinghouse of SCI resource information for persons who have survived an SCI, their families and friends, healthcare professionals, support groups, the media, and the general public. The purpose and benefits in operating such a center are to:</p> <ul style="list-style-type: none"> • Increase knowledge of SCI related resources. • Help prevent secondary medical complications resulting from lack of knowledge. • Foster independence through self-knowledge. • Provide immediate access to current SCI resource information when needed by consumers throughout their lifetime. • Provides newly injured clients with resource information specific to traumatic spinal cord injury. This information is distributed to the BSCIP regional offices in backpacks that case managers deliver and discuss with newly injured clients. The FSCIRC also maintains a resource library, toll-free telephone line, and web page to provide information to consumers, family members, and professionals. The

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	<p>resource center provides education and training on the medical and psychosocial issues related to spinal cord injuries to third-year medical students attending state universities in Florida. The center also conducts awareness education to selected high schools highlighting the cause of spinal cord injury and the actions that should be taken to reduce the chance of injury.</p> <ul style="list-style-type: none"> • Recruits peer mentors with spinal cord injuries, coordinates the background checks, and provides training and certification. Assigns peer mentors to newly injured clients. Coordinates payments to peer mentors for travel. • Conducts ongoing satisfaction surveys on all BSCIP clients successfully reintegrated back into the community. The purpose of these surveys is to ensure clients were provided appropriate information, were able to access federal, state and community resources, and were not experiencing issues impacting their health and safety. Provides information on resources available to address any issues identified in these surveys. • Conducts one-year follow-up survey to assess client’s status in the community. Provide clients with technical assistance to address any issues they may be experiencing.
AGENCY NAME:	Fresenius Medical Care
ADDRESS:	Various; see the website for more information
PHONE NUMBER:	To locate a dialysis facility, call 1-888-373-1470
FAX NUMBER:	None found
WEB PRESENCE:	http://www.ultracare-dialysis.com
DESCRIPTION of SERVICES:	Fresenius Medical Care North America provides ongoing dialysis treatment for more than 139,000 patients through our network of more than 1,800 facilities nationwide, making us the largest provider of such renal services in North America. More than 35,000 employees share a commitment to deliver the highest quality care. We provide education and support for Chronic Kidney Disease (CKD), including treatment options classes for patients in later stage CKD. Our dialysis care services include hemodialysis, peritoneal dialysis, and transplant services, in-center, at home, or in a hospital, to fit our patients’ needs. We also provide a number of other services to meet the medical, dietary, financial, and social service needs of patients with kidney failure.
AGENCY NAME:	Healthy Start Coalition—Escambia
ADDRESS:	318 North Alcaniz Street, Pensacola, FL 32501
PHONE NUMBER:	850-696-2291
FAX NUMBER:	850-696-2251
WEB PRESENCE:	http://www.healthystart.info/
DESCRIPTION of SERVICES:	Healthy Start provides free services that help you have a healthy baby and to be the best parent you can be. When you find out you’re pregnant, make an appointment to see a doctor or midwife right away. This is your first “prenatal” appointment. Talk to your doctor about Healthy Start on your first visit.

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	<p>If you need help finding a doctor, Healthy Start can help you with that, too! Call the Healthy Start MomCare Program at (850) 696-2291.</p> <p>At your first prenatal appointment, your doctor or midwife will ask you to fill out the Healthy Start Screen. It's a questionnaire that helps find out if you might need extra help during your pregnancy to make sure you and your baby stay healthy.</p> <p>Healthy Start can help you learn about eating right, help you quit smoking, find ways to reduce stress, and more.</p> <p>Here are some of the services available to you:</p> <ul style="list-style-type: none"> • Home visits by health professionals • Childbirth education • Nutrition education • Breastfeeding support and education • Parenting support and education • Counseling services • Family planning • Access to and Coordination of other community services • Help quitting smoking <p>Our Care Coordination services include home visits by registered nurses and social workers who will help you learn how to stay healthy during your pregnancy and beyond.</p>
AGENCY NAME:	Healthy Start Community Coalition of Okaloosa and Walton Counties, Inc.
ADDRESS:	102 Beal Parkway, SW, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-833-9284
FAX NUMBER:	850-833-9484
WEB PRESENCE:	http://www.healthystartokawalton.org/
DESCRIPTION of SERVICES:	<p>A Healthy Start Care Coordinator can help you arrange a variety of services, if needed, to help you have a healthy baby including:</p> <ul style="list-style-type: none"> • Finding a Doctor • Childbirth Classes • Nutrition Education • Breastfeeding Support • Information on how to Quit Smoking • Parenting Support and Education • Information on Counseling Services • Family Planning or Baby Spacing • Links to Other Community Resources • Home Visits by Health Professionals • Help with Transportation • For Healthy Start Services, Call: <ul style="list-style-type: none"> • Okaloosa County (COPE Center): 683-5002 • Walton County (Walton County Health Dept.): 892-8015 Ext. 1178 <p>Good nutrition, healthy habits, and a positive state of mind for the new mom are important for a healthy baby. Healthy Start can help you learn how to have a healthy, baby-friendly lifestyle.</p>

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	<p>To obtain Healthy Start services, be sure to say YES when offered a Healthy Start screen:</p> <ul style="list-style-type: none"> • Prenatally with OB/GYN physician • Postnatally at the hospital where your baby is born <p>Or, you can also refer yourself by calling Healthy Start at 833-9284</p>
AGENCY NAME:	Healthy Start Coalition of Santa Rosa County, Inc.
ADDRESS:	5055 Stewart Street, Milton, FL 32570
PHONE NUMBER:	850-626-6751
FAX NUMBER:	850-626-9921
WEB PRESENCE:	http://www.healthystartsantarosa.org/
DESCRIPTION of SERVICES:	<p>The services Healthy Start provides are:</p> <ul style="list-style-type: none"> • Care Coordination for High-risk pregnancies and births • Childbirth Education • Parenting Education and support • Breastfeeding Education and support • Tobacco Cessation • Interconception Education • Home visiting • Care seat safety • Coordinate Nutritional education and Psychosocial counseling <p>TEXT FOR BABY - Get free messages each week on your cell phone to help you through your pregnancy and your baby's first year. Just click here to sign up. Text4Baby</p> <p>FLORIDA KIDCARE - Get assistance with health insurance for your child. Apply to Florida KidCare to see if you qualify. Florida KidCare</p> <p>FOOD STAMPS and other state assistance - if you want to apply for any state assistance such as food stamps, Medicaid (IMPORTANT: If you are applying for Medicaid because you are pregnant PLEASE go to the Santa Rosa County Healthy Dept. and ask for PEPW - Presumptive Eligibility for Pregnant Women.</p>
AGENCY NAME:	Leukemia and Lymphoma Society: North Florida Chapter
ADDRESS:	40 East Adams Street, Suite LL40, Jacksonville, FL 32202
PHONE NUMBER:	(904) 332-6414
FAX NUMBER:	None found
WEB PRESENCE:	http://www.lls.org/nofl
DESCRIPTION of SERVICES:	Using this agency's website, find ways to participate in local events supporting research as well as locating patient support and information programs.
AGENCY NAME:	March of Dimes Birth Defects Foundation
ADDRESS:	Gainesville, FL 32501
PHONE NUMBER:	352-378-9522
FAX NUMBER:	Not provided
WEB PRESENCE:	http://www.marchofdimes.org/index.aspx

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DESCRIPTION of SERVICES:	The March of Dimes helps moms have full-term pregnancies and researches the problems that threaten the health of babies. View the website for information on programs that are aimed at supporting moms-to-be and professionals as well as comfort and support to families with a baby in the NICU.
AGENCY NAME:	Mental Health Association of Okaloosa and Walton Counties
ADDRESS:	Mental Health Association of O/W, 571 Mooney Road, Ft. Walton Beach, FL 32547
PHONE NUMBER:	Office Line: 850-244-1040 Suicide Life Line 1-800-784-2433 Abuse/Neglect of Children or Vulnerable Adults 1-800-962-2873 Veteran Crisis Line 1-800-273-8255 press 1 Crisis Line: 850-244-9191
FAX NUMBER:	850-244-2573
WEB PRESENCE:	http://www.mhaow.org/
DESCRIPTION of SERVICES:	The Mental Health Association of Okaloosa/Walton Counties is a not-for-profit, United Way Agency that provides information and referrals, education, free year-round depression, anxiety and substance abuse screenings, and provides Kids Link, a free information and referral program for children's mental health and substance abuse.
AGENCY NAME:	Mental Health Services—The Lakeview Center (Escambia and Santa Rosa)
ADDRESS:	1221 W Lakeview Ave, Pensacola, FL 32501
PHONE NUMBER:	Main Number: 850-432-1222 Teen Line: 433.TEEN / 850.433.8336 Rape Crisis Line: 433.RAPE / 850.433.7273
FAX NUMBER:	None found
WEB PRESENCE:	http://www.elakeviewcenter.org/mentalhealth
DESCRIPTION of SERVICES:	Lakeview Center is a private, nonprofit organization whose mission is "helping people overcome life's challenges." The professionals at Lakeview Center understand life's problems and offer more than 60 treatment and vocational programs that provide solutions for children, teens, adults and seniors.
AGENCY NAME:	Mental Health Services—Bridgeway Center (Okaloosa)
ADDRESS:	Main Office, Ft. Walton Beach, 137 Hospital Drive, Ft. Walton Beach, FL 32548 Crestview Office: 299 Railroad Ave., Crestview, FL 32536
PHONE NUMBER:	850-833-7500 (Fort Walton); 850-689-7810 (Crestview)
FAX NUMBER:	850-833-7528 (Fax)
WEB PRESENCE:	http://www.bridgewaycenter.org/
DESCRIPTION of SERVICES:	Bridgeway Center is a non-profit health and human services company serving residents of Okaloosa County and beyond. Our organization consists of Behavioral, Educational and Driving School Services.
AGENCY NAME:	Multiple Sclerosis Foundation
ADDRESS:	SHALIMAR Location: Bob Hope Friends of Shalimar MS Group, Bob Hope Village, 92 Sunset Lane. Please contact: Robin 850-384-1259 / jimrobin80@hotmail.com

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	Meeting information is updated on the website, meets quarterly.
PHONE NUMBER:	See above
FAX NUMBER:	None found
WEB PRESENCE:	http://www.msfocus.org/support-groups/search?state=FL
DESCRIPTION of SERVICES:	<p>The Multiple Sclerosis Foundation provides a comprehensive approach to helping people with MS maintain their health and well-being. We offer programming and support to keep them self-sufficient and their homes safe, while our educational programs heighten public awareness and promote understanding about the disease.</p> <p>Our resources assist people who have MS, their families and caregivers, regional support groups, and healthcare professionals. Access to our programs and services is available through our interactive web site or our national, toll-free helpline staffed by caring caseworkers and peer counselors. Our priority is to serve with empathy, resourcefulness and responsibility.</p> <p>All MSF services, as well as information, literature and subscriptions to our publications are provided free of charge. The MSF neither sells memberships nor requires participation in fund-raising activities by individuals or support groups.</p>
AGENCY NAME:	Muscular Dystrophy Association
ADDRESS:	6196 Lake Gray Boulevard, #105, Jacksonville, FL 32244
PHONE NUMBER:	904-296-7434
FAX NUMBER:	850-224-5886
WEB PRESENCE:	http://mda.org/office/Jacksonville
DESCRIPTION of SERVICES:	<p>MDA is the world's leading nonprofit health organization sponsoring research seeking the causes of and effective treatments for neuromuscular diseases. MDA research grants currently are supporting more than 250 projects worldwide.</p> <p>Search the MDA website for information about specific services that MDA offers and how to best utilize these many resources, which can make a critical difference in understanding, managing and living day-to-day with muscle disease.</p>
AGENCY NAME:	NAMI: National Alliance on Mental Illness, Florida Chapter
ADDRESS:	NAMI Florida, P. O. Box 961, Tallahassee, FL 32302
PHONE NUMBER:	800-950-6264 or 850-671-4445
FAX NUMBER:	850-671-5272
WEB PRESENCE:	http://www.namiflorida.org/
DESCRIPTION of SERVICES:	<p>NAMI Florida provides information and referral services through our toll-free telephone line (877-626-4352) and email at NAMI Florida. Hours are 8:30-5:00, Monday-Friday. NAMI Florida maintains a library, publishes a newsletter and family guide, and provides resources on mental health topics.</p>
AGENCY NAME:	New Horizons of Northwest Florida, Inc.
ADDRESS:	10050 Hillview Drive, Pensacola, FL 32514
PHONE NUMBER:	850-474-0667
FAX NUMBER:	850-474-0603

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WEB PRESENCE:	http://www.newhorizonofnwf.org/
DESCRIPTION of SERVICES:	This organization provides personalized services to physically challenged individuals, including habilitation training, by licensed occupational, physical and speech therapists.
AGENCY NAME:	Pavilion: West Florida Regional Medical Center
ADDRESS:	8383 North Davis Highway, Pensacola, FL 32514
PHONE NUMBER:	850-494-5001
FAX NUMBER:	850-494-6517 (for faxing Medical Records)
WEB PRESENCE:	http://westfloridahospital.com/specialties/behavioral-health/
DESCRIPTION of SERVICES:	The Pavilion offers comprehensive diagnostic evaluations and treatment programs in an environment of comfort, caring and privacy. The facility features comfortable patient rooms, a private dining room and a specially designed occupational therapy department. Nondenominational church services are held weekly.
AGENCY NAME:	Shriner's Hospital for Crippled or Burned Children--Escambia
ADDRESS:	None found
PHONE NUMBER:	850-476-9384 or 800-237-5055
FAX NUMBER:	None found
WEB PRESENCE:	http://www.shrinershospitalsforchildren.org/shc/locations
DESCRIPTION of SERVICES:	Shriner's Hospitals are committed to providing the best care for children in our specialty areas of Orthopedics, Burn Care, Spinal Cord Injury, and Cleft Lip and Palate, regardless of a family's ability to pay.
AGENCY NAME:	Sickle Cell Disease Association
ADDRESS:	514 N De Villiers St, Pensacola, FL 32501
PHONE NUMBER:	850-434-6092
FAX NUMBER:	850-434-6092
WEB PRESENCE:	http://scdaescambia.org/
DESCRIPTION of SERVICES:	Sickle Cell Disease Association of Escambia County, Inc. Is a non-profit organization dedicated to serving individuals and families with sickle cell disease to assist them to receive necessary services and support.
AGENCY NAME:	Tourette Syndrome (Florida Office)
ADDRESS:	P.O. Box 411416 Melbourne, FL, 32941-1416
PHONE NUMBER:	727-418-0240
FAX NUMBER:	None found
WEB PRESENCE:	http://www.tsa-fl.org/
DESCRIPTION of SERVICES:	The Tourette Syndrome Association of Florida is a volunteer organization dedicated to helping individuals and families living with Tourette Syndrome
AGENCY NAME:	West Florida Rehabilitation Institute
ADDRESS:	8383 North Davis Highway, Pensacola, FL 32514

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PHONE NUMBER:	850-494-6100 or 800-342-1123
FAX NUMBER:	None found
WEB PRESENCE:	http://westfloridahospital.com/our-services/rehab/
DESCRIPTION of SERVICES:	<p>The Rehabilitation Institute offers an extensive array of rehabilitative services for individuals with activity limitations and is licensed by the Florida Department of Health and Rehabilitation Services as the only comprehensive physical medicine rehabilitation hospital in the Pensacola area.</p> <p>Additionally, West Florida Rehabilitation Institute provides an in-depth education program for family members and caregivers so that the patient is well prepared upon discharge.</p>

MILITARY FAMILIES

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AGENCY NAME:	Airman and Family Readiness Center (Eglin AFB)
ADDRESS:	Eglin AFB, Building 205, Fort Walton Beach, FL 32548
PHONE NUMBER:	850-882-9060
FAX NUMBER:	850-883-1191
WEB PRESENCE:	http://www.eglinforcesupport.com
DESCRIPTION of SERVICES:	<p>The Airman and Family Readiness Centers support the missions at Eglin AFB and Hurlburt Field by supporting military families. They provide information and support by helping people maintain quality lives while assisting them in remaining mission ready. The AFRC serves as a one-stop information and referral center for single, married, active-duty, Guard, Reserves, civilians who work on base, and retired members as well as their families.</p> <p>The AFRC's goal is to enhance mission readiness, retention and adaptation to the Air Force's way of life by building resilient families and promoting self-sufficiency by providing effective programs and services.</p> <p>Exceptional Family Member Program The Air Force's Exceptional Family Member Program (EFMP) is designed to provide support to military family members with special needs. Services include a variety of personnel, medical, and family support functions. The Exceptional Family Member Program-Family Support (EFMP-FS) is the community support function provided by Eglin's Airman & Family Readiness Center that includes, but is not limited to, on-and-off-base information and referral, parent training, support groups, relocation assistance, financial management, and school information. The A&FRC's monthly EFMP family working group provides a forum to identify and champion issues facing special needs families, in hopes of fostering ideas, promoting creativity, integrating work, and solving problems. This working group will allow for greater coordination and collaboration in accessing quality support services. For more information on Eglin's EFMP program, or to get involved, please contact the Airman & Family Readiness Center at 850-882-9060.</p>
AGENCY NAME:	Eglin Child Development Center
ADDRESS and TELEPHONE:	CDC II* Building 2782 Boatner Rd

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	(850)883-7425 CDC III Building 2781 Boatner Rd 850 882-5519
FAX NUMBER:	850-882-5194
WEB PRESENCE:	eglinforcesupport.com/activity/index.html
DESCRIPTION of SERVICES:	<p>The Eglin Child Development Program is a comprehensive service, which consists of two locations, and provides the following: Full Day Care; Hourly Care (based on availability); Florida Voluntary Pre-Kindergarten; and Preschool Program for Department of Defense families and contractors assigned to Eglin AFB.</p> <p>Ages of children served are 6 weeks to 5 years from 6:00 a.m. to 6:00 p.m. in both main child care centers. Hourly drop-in care is available from 7:00 a.m. to 5:00 p.m. in both main child care centers. The centers are DoD Certified and Accredited by the National Association for the Education of Young Children (NAEYC).</p> <p>Parents may call 850-882-5519 or 850-883-7425 for hourly reservations and more information. Waiting list information can be accessed at 850-882-2994.</p> <p>Nutritionally balanced meals and snacks are served at no extra cost to parents.</p> <p>*One Saturday a month, CDC II is open for Parent’s Night Out/Give Parents a Break. This service alternates from 4:00 p.m. – 6:00 p.m. and 10 a.m. – 4 p.m.). The cost is \$25 per child.</p> <p>Child Development Centers are conveniently located near base housing areas, on Gaffney Road (CDC I) and Boatner Road (CDC II & CDC III).</p>
AGENCY NAME:	US Military Family Service Centers, Fleet and Family Support, NAS Pensacola School Liaison Officer Program
ADDRESS:	NAS Pensacola: 4119 Children’s Lane, Pensacola, FL 32511 NAS Whiting Field: 7523 California St., Milton, Florida 32570
PHONE NUMBER:	NAS Pensacola: 850-458-6588 NAS Whiting Field: 850-665-6105
FAX NUMBER:	None found
WEB PRESENCE:	NAS Pensacola: www.navymwrpensacola.com NAS Whiting Field: www.navymwrwhitingfield.com
DESCRIPTION of SERVICES:	<p>The School Liaison Officer serves as the primary point of contact for school-related matters. These personnel represent, inform, and assist military families with school issues, and can assist with making connections in the school system.</p> <p>The goals of the School Liaison Officer Program are to:</p> <ul style="list-style-type: none"> • Identify barriers to academic success and develop solutions;

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	<ul style="list-style-type: none"> • Promote parental involvement and educate local communities and schools regarding the needs of military children; • Develop and coordinate partnerships in education; and • Provide parents with the tools they need to overcome obstacles to education that stem from the military lifestyle. <p>The School Liaison Officers will:</p> <ul style="list-style-type: none"> • Serves as the primary point of contact for school-related matters. • Represents, informs, and assists Command. • Assists military families with school issues. • Coordinates with local school systems. • Forges partnerships between the military and schools.
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PARENT SUPPORTS

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AGENCY NAME:	Autism Pensacola
ADDRESS:	10001 North Davis Highway, Building 1, Pensacola, FL 32514
PHONE NUMBER:	850-434-7171
FAX NUMBER:	None found
WEB PRESENCE:	www.autismpensacola.org
DESCRIPTION of SERVICES:	Autism Pensacola is dedicated to supporting parents and professionals in Northwest Florida with the best answers regarding diagnosis, education and treatment of people with autism.
AGENCY NAME:	Bright Expectations
ADDRESS:	Florida Department of Health, 4052 Bald Cypress Way, Bin A13 Tallahassee, FL 32399-1721
PHONE NUMBER:	850-245-4465
FAX NUMBER:	None found
WEB PRESENCE:	http://www.floridahealth.gov/programs-and-services/people-with-disabilities/bright-expectations/about.html
DESCRIPTION of SERVICES:	Bright Expectations is the Department of Health's website to provide resources and information on developmental disabilities for pregnant women, health care providers, parents and families. This website is a portal to provide information on evaluation and intervention services, support programs for families, resources for health care providers, and serve as a clearinghouse of information on developmental disabilities as directed in section 383.141, Florida Statutes . The Information Clearinghouse on Developmental Disabilities Advisory Council advises the Department of Health on the resources included in the Bright Expectations website.
AGENCY NAME:	Cerebral Palsy Guide
ADDRESS:	1073 Willa Springs Drive, Suite 2005, Winter Springs, FL 32708
PHONE NUMBER:	1-866-779-4630
FAX NUMBER:	None found

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WEB PRESENCE:	https://www.cerebralpalsyguide.com/
DESCRIPTION of SERVICES:	Cerebral palsy is a disability caused by brain damage that restricts normal movement and coordination. Each year, 10,000 children in the U.S. are diagnosed with cerebral palsy. Cerebral Palsy Guide provides free educational materials, financial options, and support to help those affected by this condition.
AGENCY NAME:	Children and Adults with Attention Deficit Hyperactivity Disorder (CHADD)
ADDRESS:	4221 Forbes Boulevard, Suite 270, Lanham, Maryland 20706
PHONE NUMBER:	(301) 306-7070
FAX NUMBER:	(301) 706-7090
WEB PRESENCE:	https://chadd.org/
DESCRIPTION of SERVICES:	A clearinghouse for evidence-based information on attention-deficit, hyperactivity disorder
AGENCY NAME:	Empowerment Parent Resource Center
ADDRESS:	6205 North W Street, Pensacola, FL 32505
PHONE NUMBER:	850-444-8554
FAX NUMBER:	NA
WEB PRESENCE:	www.eprcnwfl.com
DESCRIPTION of SERVICES:	Project Empower is a Coalition for supporting persons with developmental disabilities. The coalition provides tools and training for individuals with disabilities and the community at large. The coalition actively connects those in the community who can help each other - our approach is solution-oriented, and designed to achieve complete community inclusion for all! Project Empower provides support, information, advocacy, and referral services. Advocacy, job search and placement, etc.
AGENCY NAME:	Family Care Council
ADDRESS:	PO Box 17391, Pensacola, FL 32522
PHONE NUMBER:	1-800-470-8101
FAX NUMBER:	None found
WEB PRESENCE:	https://www.area1fcc.org/
	The mission of the Family Care Council is to advocate, educate, and empower individuals with developmental disabilities and their families, partnering with the Agency for Persons with Disabilities (APD), to bring quality services to individuals for dignity and choice.
	Family Care Council Area 1 consists of the western most counties in the Florida Panhandle: Escambia, Santa Rosa, Okaloosa and Walton.
AGENCY NAME:	Family Network on Disabilities
ADDRESS:	2196 Main Street, Suite K, Dunedin, FL 34698
PHONE NUMBER:	800-825-5736 or 727-523-1130
FAX NUMBER:	727-523-8687
WEB PRESENCE:	Fndfl.org

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DESCRIPTION of SERVICES:	<p><u>Family Network on Disabilities (FND)</u> is a national network of individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens. The mission of Family Network on Disabilities is striving for complete integration and equality of people with disabilities in a society without barriers.</p> <p><u>Special Needs Trusts</u> Family Network on Disabilities provides comprehensive special needs trust services, including service as a trustee, co-trustee, or trust administrator. We handle all types of special needs trusts, including pooled trusts. Family Network serves as trustee for the Family Network on Disabilities National Pooled Trust, proudly serving persons with disabilities since 1999. We also serve as administrators for several other pooled trusts, including FND's Family Pooled Fund of third-party trusts, as well as many individual special needs trusts.</p>
AGENCY NAME:	Learn to Read of NW Florida
ADDRESS:	1720 W. Fairfield Dr., Suite 315 Pensacola, FL 32501
PHONE NUMBER:	850-432-4347
FAX NUMBER:	850-432-7372
WEB PRESENCE:	http://learntoreadnwf.org/
DESCRIPTION of SERVICES:	Learn to Read of Northwest Florida, Inc. is an adult literacy program providing free, one-on-one instruction to adults in basic reading and writing, English for speakers of other languages, and GED preparation. We are here to teach every willing non-reading adult in Escambia and Santa Rosa counties how to read.
AGENCY NAME:	Parenting Special Needs Magazine
ADDRESS:	518 South Valencia Circle Southwest, Vero Beach, FL 32968
PHONE NUMBER:	1-772-532-4423
FAX NUMBER:	None found
WEB PRESENCE:	www.parentingspecialneeds.org
DESCRIPTION of SERVICES:	Through Parenting Special Needs On-Line Magazine, we've created a world that provides practical tips, shares life's lessons, tackles the challenges and celebrates the joys, of one of life's greatest gifts. Navigating our world together, we explore the changing face of parenting a special needs child. Continually seeking change for the better with new and helpful information that is "simplified" to fit our already busy schedules. A few of our features will include: "REAL LIFE" with a special needs child, S.O.S.: Siblings Offering Support, "Practical Tips", Do you Know or Did you Know?, Development, Special Needs Planning, Rights, Caregiver Care, information and resources to help navigate your course.
PHYSICAL THERAPY SERVICES	
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AGENCY NAME:	Pearl Nelson Child Development Center
ADDRESS:	916 East Fairfield Drive, Pensacola, FL 32503
PHONE NUMBER:	850-434-7755

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FAX NUMBER:	850-469-0858
WEB PRESENCE:	http://www.arc-gateway.org/ or https://www.facebook.com/PearlNelsonCenter
DESCRIPTION of SERVICES:	As the largest early intervention provider in the community for Part C/Early Steps, with a staff of 11 therapists and four infant/toddler developmental specialists, we continue to provide outstanding pediatric services for our speech, occupational and physical therapy patients.

RECREATIONAL SERVICES/THERAPIES (including Riding Centers)

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AGENCY NAME:	Bay Haven Farms
ADDRESS:	Navarre, FL
PHONE NUMBER:	850-259-3582
FAX NUMBER:	None found
WEB PRESENCE:	http://bayhavenfarms.weebly.com/ facebook.com/Bay-Haven-Farms
DESCRIPTION of SERVICES:	Horseback riding lessons

AGENCY NAME:	Cecil T. Hunter Pool
ADDRESS:	200 East Blount Street, Pensacola, FL 32503
PHONE NUMBER:	1-850-436-5197
FAX NUMBER:	None found
WEB PRESENCE:	Cityofpensacola.com/Facilities/Facility/Details/Cecil-T-Hunter-Pool-98
DESCRIPTION of SERVICES:	A 25y x 25m outdoor heated swimming pool. Activities: Lap swim, Masters and youth swim teams, lifeguard training, swim lessons. Offers a lift at the pool to assist with entry.

AGENCY NAME:	Leaning Post Ranch
ADDRESS:	4150 Cedar Springs Road, Molino, FL
PHONE NUMBER:	850-587-5940
FAX NUMBER:	None found
WEB PRESENCE:	http://www.theleaningpostranch.org/
DESCRIPTION of SERVICES:	<p>The Leaning Post Ranch's mission is to provide equine assisted activities and therapeutic riding to individuals with disabilities and at-risk youth in Northwest Florida. We offer health, hope, and healing through horses.</p> <p>The Leaning Post Ranch is a Professional Association of Therapeutic Horsemanship International (PATH) Premier Accredited Center. PATH was founded to provide the framework for equine facilitated therapies and activities. As a Premier Accredited Center, our facility adheres to PATH standards for safety and high-quality service.</p>

AGENCY NAME:	GRACE Rides, Okaloosa County
ADDRESS:	1560 Hickory Street, Niceville, FL
PHONE NUMBER:	850-259-9195
FAX NUMBER:	None found

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WEB PRESENCE:	http://www.gracerides.com/GRACE_Rides_Story.html
DESCRIPTION of SERVICES:	The mission of GRACE Rides is to provide the therapeutic benefits of equine-assisted activities to individuals with special needs, and in doing so, to improve the lives and community of each of our riders and their family members, each of our service horses, and each of our volunteers.
AGENCY NAME:	Miracle League
ADDRESS:	P. O. Box 567 Cantonment, FL; games played at Mitchell Homes Miracle League Park, 555 East Nine Mile Road Pensacola, FL
PHONE NUMBER:	850-393-5043 (President, Larry Thompson), or 850-232-3845 (Public Relations, Shirley Godwin)
FAX NUMBER:	None found
WEB PRESENCE:	http://miracleleaguepensacola.org
DESCRIPTION of SERVICES:	<p>The Miracle League of Pensacola provides physically and mentally challenged children a safe and spirited program in which they can hit, run, and catch on a baseball field – just like other kids. MLP offers a unique and memorable opportunity these children would not otherwise have.</p> <p>The Miracle League of Pensacola is a place where every player plays, every player hits, every player wins – every inning. Players who need help with hitting, catching, and throwing the ball are paired with a “buddy” who helps out.</p>
AGENCY NAME:	Northwest Florida Regional Library: Escambia
ADDRESS:	239 North Spring Street, Pensacola, FL 32502
PHONE NUMBER:	Pensacola: 850-436-5060
FAX NUMBER:	850-436-5039
WEB PRESENCE:	http://mywfpl.com/
DESCRIPTION of SERVICES:	<p>Our Vision The vision of the West Florida Library is to be a destination which serves as a civic space encompassing the roles of a public library, cultural center and a community gathering spot.</p> <p>Our Mission The mission of the West Florida Public Library is to act as the community’s independent learning center for residents of all ages who live in Escambia County, Florida. The library will strive to meet the informational, recreational, and educational needs of the community by providing free access to reading, and audio-visual materials, and serving as an information portal offering public computing, database, and Internet access technology.</p>
AGENCY NAME:	Northwest Florida Regional Library: Okaloosa
ADDRESS:	Varies; see website for hours of operation and addresses for seven locations.
PHONE NUMBER:	Crestview: 850-682-4432 Destin: 850-837-8572 Fort Walton Beach: 850-833-9590 Mary Esther: 850-243-5731

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	Niceville: 850-279-6486 ext. 1500
FAX NUMBER:	None found
WEB PRESENCE:	http://www.readokaloosa.org/
DESCRIPTION of SERVICES:	The Okaloosa County Public Library Cooperative fosters the spirit of exploration, the joy of reading, and the pursuit of knowledge for all ages and cultures. It will offer individual enlightenment in every aspect of information and technology in a welcoming environment that provides challenge, collaboration and entertainment through proactive service that exceeds customer expectations.
AGENCY NAME:	Parks and Recreation Department: Escambia County
ADDRESS:	222 W Main St, Pensacola, FL 32502
PHONE NUMBER:	840-436-5670 TTY/D: 850-435-1666
FAX NUMBER:	850-436-5199
WEB PRESENCE:	https://www.cityofpensacola.com/132/Parks-Recreation
DESCRIPTION of SERVICES:	The City of Pensacola has a total of 93 parks & open spaces, plus resource centers maintained by the Parks & Building Maintenance Divisions, programmed by the Recreation Division, and utilized by Pensacola residents and City organizations.
AGENCY NAME:	Parks and Recreation Department: Okaloosa County
ADDRESS:	5489 Old Bethel Road Crestview, FL 32536
PHONE NUMBER:	850-689-5770
FAX NUMBER:	850-689-5630
WEB PRESENCE:	http://www.co.okaloosa.fl.us/pw/parks
DESCRIPTION of SERVICES:	In addition to maintaining parks and open spaces, beach wheelchairs are available without charge on a first-come first-served basis for use only at County Parks on Okaloosa Island and James Lee Park. Contact Beach Safety at (850) 259-4131, or the nearest lifeguard, for arrangements for a beach wheelchair.
AGENCY NAME:	Parks and Recreation Department: Santa Rosa County
ADDRESS:	4530 Spikes Way, Milton, FL 32583
PHONE NUMBER:	850-983-1940
FAX NUMBER:	850-983-1861
WEB PRESENCE:	http://www.santarosa.fl.gov/201/Park-and-Recreation-Services
DESCRIPTION of SERVICES:	Parks are maintained by the county in various locations: <ul style="list-style-type: none"> • Central Area County Parks (Milton, Bagdad, Avalon, Pace, Pea-Ridge, Wallace, Florida Town) • North End Area County Parks (Jay, Berrydale, Munson, Allentown, Chumuckla) • South End Area County Parks (Gulf Breeze, Tiger Point, Midway, Holley-Navarre, Navarre Beach)
AGENCY NAME:	Play Pensacola Neighborhood Services
ADDRESS:	222 West Main Street, Pensacola, FL 32502
PHONE NUMBER:	1-850-436-5670
FAX NUMBER:	1-850-436-5199

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WEB PRESENCE:	www.cityofpensacola.com/132/parks-recreation
DESCRIPTION of SERVICES:	Programs and recreational activities located in Pensacola for children, adults, and seniors. Also has a list of camps for kids.
AGENCY NAME:	Sea Star Aquatics
ADDRESS:	5425 Hibiscus Road, Pensacola, FL Mailing Address: 1805 Creighton Road, Suite 5, Pensacola, FL 32504
PHONE NUMBER:	850-418-0644
FAX NUMBER:	None found
WEB PRESENCE:	http://www.seastarsaquatics.org/
DESCRIPTION of SERVICES:	Mission Statement To promote and foster the success and growth of children who are economically, physically, and mentally challenged by providing individualized attention as a part of a structured competitive swim team program. To improve the quality of life for challenged children by developing successful student-athlete skills. These skills help aid their pursuit of higher education and achievement of life goals.
AGENCY NAME:	Special Olympics—Escambia and Santa Rosa
ADDRESS:	2001 East Lloyd Street, Pensacola, FL 32503
PHONE NUMBER:	850-921-6234
FAX NUMBER:	None found
WEB PRESENCE:	http://specialolympicsflorida.org/
DESCRIPTION of SERVICES:	The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.
AGENCY NAME:	Special Olympics—Okaloosa
ADDRESS:	1978-B Lewis Turner Boulevard, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-567-8248
FAX NUMBER:	None found
WEB PRESENCE:	http://specialolympicsflorida.org/
DESCRIPTION of SERVICES:	The mission of Special Olympics Florida is to provide year-round sports training and competition in a variety of Olympic-type sports for people with intellectual disabilities who wish to participate, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in the sharing of gifts, skills, and friendship with their families, other Special Olympics athletes, and the community.
RESIDENTIAL SERVICES	
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AGENCY NAME:	Eckerd Support Center
ADDRESS:	Eckerd National Headquarters, 100 Starcrest Drive, Clearwater, FL 33765

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PHONE NUMBER:	727-461-2990 or 800-554-4357
FAX NUMBER:	727-442-5911
WEB PRESENCE:	http://www.eckerd.org/
DESCRIPTION of SERVICES:	Provides life-changing child welfare, behavioral health and juvenile justice services to more than 15,000 children and families every year.
AGENCY NAME:	Horizons of Okaloosa County
ADDRESS:	123 Truxton Avenue, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-863-1530
FAX NUMBER:	862-4589
WEB PRESENCE:	http://www.horizonsfwb.com/
DESCRIPTION of SERVICES:	Horizons of Okaloosa County, Inc., is a home care provider that services Fort Walton Beach, FL 32547. Home care services allow seniors to remain safely in their own home while receiving medical care or assistance with personal care and other daily tasks. Services vary, but some providers offer companionship services or skilled home health care services for individuals who require ongoing health monitoring, assistance with administering medications or wound care.
AGENCY NAME:	New Horizons of Northwest Florida Inc./Northview Community
ADDRESS:	10050 Hillview Dr., Pensacola, FL, 32514
PHONE NUMBER:	850-474-0667
FAX NUMBER:	850-474-0290
WEB PRESENCE:	http://www.newhorizonofnwf.org/
DESCRIPTION of SERVICES:	New Horizons Communities serve physically challenged people in our community. These services have grown to include habilitation training by licensed occupational, physical and speech therapists, the Emerald Coast Workshop (day program) and both Kingsfield and Vera Manor group homes.
AGENCY NAME:	Pensacola Care, Inc. – Pensacola Developmental Center (PDC)
ADDRESS:	One Villa Drive, Pensacola FL 32506
PHONE NUMBER:	850-453-2323
FAX NUMBER:	850-455-4203
WEB PRESENCE:	https://pensacolacare.org/
DESCRIPTION of SERVICES:	<p>Pensacola Developmental Center (PDC) is licensed by the Florida Department of Children and Families as an Intermediate Care Facility for the Developmentally Disabled (ICF/DD).</p> <p>The 63-bed facility provides 24-hour care and supervision to adult individuals who are 18 years of age or older, as well as training in developmental skill areas. PDC is located in Pensacola, Florida, one block north of Highway 98; off Fairfield on Villa Drive. Each of the 4 separate living units consists of semi-private bedrooms, shared living, recreation, dining, kitchen, and storage areas.</p>

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SAFETY	
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AGENCY NAME:	Project Lifesaver, Escambia Search and Rescue
ADDRESS:	99530 Nims Lane, Pensacola, FL
PHONE NUMBER:	850-450-0656 Children/Young Adults: 850-434-7171 Older Adults (Alzheimer's): 800-541-3072
FAX NUMBER:	None found
WEB PRESENCE:	http://esar.ordercounter.com/project-lifesaver
DESCRIPTION of SERVICES:	<p>Project Lifesaver International is a LOCATING technology for those who are prone to wandering, becoming lost, and not likely to be able to find their way back to safety on their own.</p> <p>Persons with Alzheimer's, dementia, Autism, Traumatic Brain Injury, or other related cognitive conditions are eligible for Project Lifesaver.</p> <p>Project Lifesaver uses a small radio transmitter (about the size of a watch) that can be worn on the wrist, or ankle. It emits a radio signal which has a unique frequency for each transmitter. Escambia Search and Rescue has trained searchers, and receivers ready to respond with your loved one's frequency to quickly locate them.</p> <p>Nationally, Project Lifesaver has locate times averaging ~30 minutes with over 3,200 rescues. Locally, ESAR has seen locate times in the 15 – 30-minute range.</p>
AGENCY NAME:	Take Me Home, Pensacola Police Department, Sgt. Jimmy Donohoe
ADDRESS:	711 North Hayne Street, Pensacola, FL
PHONE NUMBER:	850-436-5416
FAX NUMBER:	None found
WEB PRESENCE:	http://www.CityofPensacola.com/2446/Take-Me-Home-Program
DESCRIPTION of SERVICES:	<p>The Pensacola Police Department offers the Take Me Home program for anyone who may not be able to speak to a law enforcement officer for various physical/mental challenges (i.e., autism, Alzheimer's, Down Syndrome, etc.).</p> <p>If the person is registered with the program, officers can look for their information in the computer database. Using the person's physical description and photograph, officers can determine who they are, where they live and call someone to come and get them.</p> <p>To register for Take Me Home or for additional information, please contact Sgt. Jimmy Donohoe at (850)-436-5416 or via at jdonohoe@cityofpensacola.com.</p>
SOCIAL SERVICES	
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AGENCY NAME:	Agency for Persons with Disabilities, Tallahassee
ADDRESS:	State Office

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	Agency for Persons with Disabilities 4030 Esplanade Way, Suite 280 Tallahassee, FL 32399-0950
PHONE NUMBER:	850-488-4257
FAX NUMBER:	888-329-2731
WEB PRESENCE:	http://apd.myflorida.com/
DESCRIPTION of SERVICES:	<p>APD works with local communities and private providers to support people who have developmental disabilities and their families in living, learning, and working in their communities. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services so they can reach their full potential.</p> <p>The agency also works to educate the public on disability issues and focuses attention on employment for people with disabilities.</p> <p>What disabilities does APD serve? APD serves more than 50,000 Floridians with developmental disabilities as defined in Florida Statutes, Chapter 393. This includes individuals with:</p> <ul style="list-style-type: none"> • Autism • Cerebral palsy • Spina bifida • Intellectual disabilities • Down syndrome • Prader-Willi syndrome • Children age 3-5 who are at a high risk of a developmental disability <p>What services does APD provide? APD provides:</p> <ul style="list-style-type: none"> • Medicaid HCBS Waiver through iBudget Florida • Placement in an intermediate care facility for those with developmental disabilities • Supported employment services • Supported living services • Consumer Directed Care Plus (CDC+) • IFS funding for non-waiver customer expenses
AGENCY NAME:	Center for Independent Living Disability and Resource Center
ADDRESS:	3600 North Pace Blvd., Pensacola, Florida 32505
PHONE NUMBER:	850-595-5566
FAX NUMBER:	850-595-5560
WEB PRESENCE:	http://www.cilnwf.org
DESCRIPTION of SERVICES:	<p>Four core services (provided free of charge):</p> <ul style="list-style-type: none"> • Advocacy Services: Individual and systems advocacy to promote positive change for and with individuals. <ul style="list-style-type: none"> • Work with individuals on self-advocacy assertiveness to promote personal empowerment. Systems advocacy activities in partnership with individuals and community members to affect attitudinal and environmental change. Regional consultants available for all titles of the Americans with Disabilities Act (ADA).

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	<ul style="list-style-type: none"> • Information and Referral: Provide information on any subject related to living independently with all disabilities. Refer individuals to other agencies in our network to assist in gaining independence. • Independent Living Skills: Trained staff available with innovative approaches to performing basic tasks that lead to independence, such as budgeting, resume writing, application assistance and employment readiness. • Peer Mentors: Peer Mentors with disabilities serve as role models to and provide moral support and creative solutions for issues of life. <p>Other Services (there is a charge for these services):</p> <ul style="list-style-type: none"> • Communication Services: Sign Language Interpreter referral service, text telephone (TTY) and video phone is available in the office for local calls. • Internet and web page information: Systems to access assistive technology, peer interaction and services. Email individual peer counselors by using the Meet Our Board and Staff page. • Alternative Format Services: Brailled materials, large print copies, audio recordings and description of visually presented materials.
AGENCY NAME:	Children’s Home Society (Western Division): Escambia, Okaloosa, Santa Rosa
ADDRESS:	1300 N. Palafox St., Suite 103 Pensacola, FL 32501
PHONE NUMBER:	850-266-2700
FAX NUMBER:	850-595-0180
WEB PRESENCE:	http://www.chsfl.org/locations/Western
DESCRIPTION of SERVICES:	<p>Through parent education, counseling, early education and care, in-home services, and connections to local resources, we help families learn to nurture their children to full potential.</p> <p>We also help families raising children with developmental delays. Offering physical and speech therapy, nursing and medical services, counseling, and more, we help kids reach milestones while providing hope to the entire family.</p> <p>Through individual and family counseling, parents and children learn how to cope with stress, anger, discipline, depression, and other feelings and situations. As we families stay safely together, bonds strengthen and trust builds.</p>
AGENCY NAME:	Community Action Program Committee (CAPC)
ADDRESS:	1380 North Palafox Street, Pensacola, FL
PHONE NUMBER:	850-438-4021
FAX NUMBER:	850-438-0121
WEB PRESENCE:	http://capc-pensacola.org/
DESCRIPTION of SERVICES:	CAPC assesses customers in 7 domain areas: housing, employment, education, health, childcare, transportation and nutrition. Using a matrix, we evaluate family risk levels with specific goals and objectives designed to help families move from “in crisis” to “thriving.”

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	In order to help families, move along this continuum of care, CAPC provides coordinated case management services as well as financial support. The agency's efforts focus on first stabilizing the family then coordinating goals that help customers acquire new vocational/educational skills to help eliminate barriers that have kept them from entering or advancing in the work force. CAPC's case management includes a strategically aligned internal network of programmatic efforts, and the agency constantly identifies available external resources Social Service Advocates use to help move the agency's customers toward self-sufficiency.
AGENCY NAME:	Families Count
ADDRESS:	422 North Baylen Street, Pensacola, FL 32501
PHONE NUMBER:	1-850-437-1450
FAX NUMBER:	None found
WEB PRESENCE:	http://www.Rightservicefl.org/node/19236
DESCRIPTION of SERVICES:	A non-profit charitable organization made up of social workers, nurses, and other professionals. Families Count works to end homelessness, poverty, and family violence. Programs include service stations, host homes, family support team, child protection team, support services for veteran families, youth count, children's medical foster care, healthy families Florida, and Tree of Hope.
AGENCY NAME:	Guardian Ad Litem—Escambia, Santa Rosa, Okaloosa, Walton
ADDRESS:	First Judicial Circuit, 1800 West St. Mary Ave. Box 3, Pensacola, FL 32501
PHONE NUMBER:	850-595-3728
FAX NUMBER:	None found
WEB PRESENCE:	http://www.guardianadlitem.org/
DESCRIPTION of SERVICES:	The State of Florida Guardian ad Litem Program is a network of professional staff and community advocates, partnering to provide a strong voice in court and positive systemic change on behalf of Florida's abused and neglected children. There are 21 local Guardian ad Litem programs in 20 judicial circuits in Florida.
AGENCY NAME:	Okaloosa-Fort Walton Beach Developmental Center
ADDRESS:	1045 Mar Walt Drive, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-862-0108
FAX NUMBER:	850-862-7103
WEB PRESENCE:	https://www.pensacolacare.org/FWBDC.html
DESCRIPTION of SERVICES:	Fort Walton Beach Developmental Center is an adult community based residential (24/7) intermediate care facility (ICF) serving individuals with a primary diagnosis of a developmental disability. It is the facilities' goal to provide services that will allow all individuals, who have chosen the facility for services, to lead as productive and independent life as possible. In addition, FWBDC offers physical, nutritional and occupational therapies. Psychiatric and psychological services are also provided. The facility takes a team approach in determining training and services needs to those who reside at

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	FWBDC. Off center activities are scheduled to provide needed recreation and socialization, ensuring a more normal and well-rounded lifestyle.
AGENCY NAME:	Ronald McDonald House
ADDRESS:	5200 Bayou Boulevard, Pensacola, FL 32503
PHONE NUMBER:	850-477-2273
FAX NUMBER:	850-477-7607
WEB PRESENCE:	http://rmhc-nwfl.org/
DESCRIPTION of SERVICES:	Ronald McDonald House Charities of Northwest Florida serves as a home-away-from-home and source of respite and resources for families with children currently receiving medical treatment in the Pensacola area. Please call 850-477-2273 to check availability at the house.
AGENCY NAME:	US Social Security Administration [for Supplemental Security Income (SSI)]
ADDRESS:	Escambia and Santa Rosa: 411 West Garden Street, Pensacola, FL 32502 Okaloosa: 111 Racetrack Rd NW, Fort Walton Beach, FL 32547
PHONE NUMBER:	Escambia and Santa Rosa: 850-434-5488 Okaloosa: 866-331-2194 Washington, D.C.: 800-772-1213; TTY: 800-325-0778; Disability: 866-763-0786
FAX NUMBER:	None found
WEB PRESENCE:	www.ssa.gov/
DESCRIPTION of SERVICES:	Retirement, Disability and Medicare; includes Supplemental Security Income for disabled and blind children and adults. Visit the website or contact the local office for assistance in determining eligibility for SSI.
AGENCY NAME:	United Way
ADDRESS:	Escambia: 1301 W. Government St., Pensacola, Fla. 32502 Okaloosa: 112 Tupelo Avenue, Fort Walton Beach, FL Santa Rosa: 6479-A Caroline Street, Milton, FL 32570
PHONE NUMBER:	Escambia: 850-434-3157 Okaloosa: 850-243-0315 Santa Rosa: 850-623-4507 211 (Formerly "First Call for Help")
FAX NUMBER:	Escambia: 850-444-7117 Okaloosa: 850-243-6625 Santa Rosa: 850-626-9584
WEB PRESENCE:	Escambia: www.unitedwayescambia.org/ Okaloosa: http://www.united-way.org/index.htm Santa Rosa: http://www.unitedwaysrc.org/
DESCRIPTION of SERVICES:	If you need help finding resources related to food, housing, utilities, childcare, etc. or need a referral to a community resource, please dial 2-1-1 from any cell phone or land line in Escambia County. Help is available 24 hours a day.

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Speech, Language, and Occupational Therapies

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AGENCY NAME:	Capstone Academy
ADDRESS:	4901 West Fairfield Drive, Pensacola, FL
PHONE NUMBER:	850-458-7735, 850-432-1596
FAX NUMBER:	850-432-1930
WEB PRESENCE:	http://www.capstoneacademy.org/
DESCRIPTION of SERVICES:	ABA, VPK, PT, OT, Speech services
AGENCY NAME:	Center for Pediatric Rehabilitation
ADDRESS:	1180 Airport Boulevard, Pensacola, FL
PHONE NUMBER:	850-484-9292
FAX NUMBER:	850-484-9525
WEB PRESENCE:	http://www.centerforpediatricrehabilitation.com/
DESCRIPTION of SERVICES:	Offers speech, occupational and physical therapies for children with developmental, neurological and organic disorders.
AGENCY NAME:	Fort Walton Beach Development Center
ADDRESS:	1045 Mar Walt Drive Fort Walton Beach, FL 32547
PHONE NUMBER:	80-862-0108
FAX NUMBER:	850-862-7103
WEB PRESENCE:	http://www.pensacolacare.org
DESCRIPTION of SERVICES:	<p>Fort Walton Beach Developmental Center (FWBDC) is licensed by the Florida Department of Children and Families as an Intermediate Care Facility for the Developmentally Disabled (ICF/DD). Fort Walton Beach Developmental Center is owned by Pensacola Care, Incorporated, a not for profit organization.</p> <p>The facility provides twenty-four-hour care and supervision, as well as training in developmental skill areas. FWBDC is located in Fort Walton Beach, Florida, one block East of Beal Parkway at 1045 Mar Walt Drive. Each of the four living units consists of semi-private bedrooms, shared living, recreation, dining, kitchen, and storage areas.</p>
AGENCY NAME:	Pearl Nelson Child Development Center
ADDRESS:	3932 N. 10th Ave., Pensacola FL 32503
PHONE NUMBER:	850-434-7755
FAX NUMBER:	850-469-0858
WEB PRESENCE:	http://www.arc-gateway.org/children-s-services/pearl-nelson-center/
DESCRIPTION of SERVICES:	ARC Gateway's experienced pediatric professionals provide services through the Pearl Nelson Center for children who have, or are at risk of, developmental

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	<p>disabilities. The children reach their potential in a fun and safe environment while learning and playing with friends.</p> <p>As the largest early intervention provider in the community for Part C/Early Steps, with a team of highly skilled occupational and physical therapists and infant-toddler developmental specialists, children thrive in a fun, safe child-centered environment that allows them to learn through play.</p> <p>To receive pediatric therapies (PT, OT and/or speech therapy) at Pearl Nelson Center, referrals can be made by your child’s physician. Referrals for infant-toddler developmental specialist instruction must come through the Early Steps Program at Sacred Heart Health System.</p>
AGENCY NAME:	Pediatric Therapy Center of Northwest Florida
ADDRESS:	4624 Summerdale Boulevard, Pace, FL (also has location in Crestview)
PHONE NUMBER:	850-994-3456
FAX NUMBER:	850-994-3476
WEB PRESENCE:	http://pediatrictherapycenterflorida.com/
DESCRIPTION of SERVICES:	<p>Pediatric Therapy Center of NWFL was established as a provider of occupational, physical and speech therapy to children from birth to twenty-one years of age. We serve children in clinic environments, child care centers, homes, and schools in Okaloosa, Santa Rosa and Escambia counties. Pediatric Therapy Center of NWFL is owned by Kids Talk Place, LLC.</p> <p>Our mission is to provide quality, evidence-based, multidisciplinary therapy services in tandem with the child’s family. Our caring staff is committed to meeting the individual needs of children and their parents by providing a comfortable environment where families can enjoy their children and rejoice in their achievements.</p> <p>The PTC team of pediatric specialists includes occupational therapists, physical therapists, and speech therapists who work closely together to create individualized treatment plans. Therapy is carried out in an atmosphere focused on creativity and fun, where every child can be successful.</p> <p>PTC values the critical role that families play in their child's development. Training is provided to families and caregivers on ways to incorporate therapeutic activities into their daily routines. We want you to be an integral and active participant in your child’s therapy and learn how to provide an environment for your child and family that will support his/her development. We also want you to be involved in establishing goals, treatment planning, home exercises, and discharge planning. Our intention is to move towards a level of independence within everyone’s abilities.</p>

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AGENCY NAME:	Sacred Heart Hospital
ADDRESS:	5151 North 9 th Avenue, Pensacola, FL
PHONE NUMBER:	850-416-7340
FAX NUMBER:	850-416-6799
WEB PRESENCE:	http://www.sacred-heart.org/childrenshospital/main/aboutus/
DESCRIPTION of SERVICES:	<p>Our 117-bed children’s hospital includes pediatric oncology, surgery and intensive care, as well as the area’s only Level III neonatal intensive care unit.</p> <p>Our pediatric emergency room and pediatric trauma referral center are available when you need us most, and our neonatal and pediatric ambulances – coupled with our pediatric helicopter – bring life-saving care to communities across our region. For children with chronic conditions and complex medical problems, we provide a wide array of highly-trained pediatric subspecialists in partnership with Nemours Children’s Specialty Care.</p>
AGENCY NAME:	Scottish Rite Clinic for Childhood Language Disorders
ADDRESS:	1717 North E Street, Suite 236, Pensacola, FL 32501 (located at Baptist Hospital)
PHONE NUMBER:	1-850-434-4957
FAX NUMBER:	1-850-469-7490
WEB PRESENCE:	https://scottishrite.org/philanthropy/ritecare/ritecare-srclp/
DESCRIPTION of SERVICES:	<p>This program provides evaluations, individual speech/language therapy sessions, parent training, in-service training for professionals, and coordination of services. Any child with a speech and language disorder, ages birth to 16, who do not have insurance, state or federal funding is available for services.</p>
AGENCY NAME:	Speech and Neuro Rehab Center/Center for Pediatric Rehabilitation
ADDRESS:	1108-A Airport Boulevard, Pensacola, FL 32504
PHONE NUMBER:	850-484-9292
FAX NUMBER:	850-484-9525
WEB PRESENCE:	http://www.speechandneurorehab.com/
DESCRIPTION of SERVICES:	<p>This is a private, pediatric outpatient rehabilitation clinic specializing in the diagnosis and treatment of communication, swallowing, speech and voice disorders. Speech, occupational and physical therapies are provided to children with developmental, neurological and organic disorders.</p>
State and Federal Services	
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AGENCY NAME:	Agency for Persons with Disabilities
ADDRESS:	160 West Government Street, Suite 412, Pensacola, FL 32502
PHONE NUMBER:	850-595-8351
FAX NUMBER:	850-595-8020
WEB PRESENCE:	http://apdcares.org/area/1/
DESCRIPTION of SERVICES:	<p>The APD works in partnership with local communities and private providers to assist people who have developmental disabilities and their families. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services.</p>

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	<p>Who We Serve</p> <p>The agency serves more than 50,000 Floridians with the following disabilities:</p> <ul style="list-style-type: none"> • People severely impaired by autism • Cerebral palsy • Spina bifida • Intellectual disabilities • Down syndrome • Prader-Willi syndrome • Phelan-McDermid syndrome • Children age 3-5 who are at a high risk of a developmental disability
AGENCY NAME:	Medicaid, Area 1 Program Office (serves Escambia, Okaloosa, Santa Rosa and Walton counties)
ADDRESS:	160 West Government Street, Room 510, Pensacola, FL 32502
PHONE NUMBER:	850-595-2300
FAX NUMBER:	850-595-5718
WEB PRESENCE:	https://medicaidoffice.us/florida-medicaid-offices/pensacola-fl-medicaid-medicare-food-stamp-office/
DESCRIPTION of SERVICES:	<p>Each state operates a Medicaid program that provides health coverage for lower-income people, families and children, the elderly, and people with disabilities.</p> <p>Section 1331 of the Affordable Care Act gives states the option of creating a Basic Health Program (BHP), a health benefits coverage program for low-income residents who would otherwise be eligible to purchase coverage through the Health Insurance Marketplace. The Basic Health Program gives states the ability to provide more affordable coverage for these low-income residents and improve continuity of care for people whose income fluctuates above and below Medicaid and Children’s Health Insurance Program (CHIP) levels.</p> <p>Through the Basic Health Program, states can provide coverage to individuals who are citizens or lawfully present non-citizens, who do not qualify for Medicaid, CHIP, or other minimum essential coverage and have income between 133 percent and 200 percent of the federal poverty level (FPL). People who are lawfully present non-citizens who have income that does not exceed 133 percent of FPL but who are unable to qualify for Medicaid due to such non-citizen status, are also eligible to enroll.</p> <p>The eligibility rules for Medicaid are different for each state, but most states offer coverage for adults with children at some income level. In addition, beginning in 2014, most adults under age 65 with individual incomes up to about \$15,000 per year will qualify for Medicaid in every state.</p>
AGENCY NAME:	Social Security – Escambia and Santa Rosa Office
ADDRESS:	411 West Garden Street, Pensacola, FL 32502
PHONE NUMBER:	850-434-5488, 877-505-4550
FAX NUMBER:	None found

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WEB PRESENCE:	https://www.ssa.gov/
DESCRIPTION of SERVICES:	Government agency paying benefits for retirement, disability, Medicare, survivor benefits, and supplemental security income to eligible applicants. See the website for details.
AGENCY NAME:	Social Security – Okaloosa Office
ADDRESS:	111B Racetrack Road NW, Fort Walton Beach, FL 32547
PHONE NUMBER:	866-331-2194
FAX NUMBER:	None found
WEB PRESENCE:	https://www.ssa.gov/
DESCRIPTION of SERVICES:	Government agency paying benefits for retirement, disability, Medicare, survivor, and supplemental security income to eligible applicants. See website for details.
SUPPORT GROUPS and SERVICES (including LIFE COACHES)	
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AGENCY NAME:	Autism Society of the Emerald Coast: Brad Burnette
ADDRESS:	P. O. Box 1786 Niceville, FL
PHONE NUMBER:	850-496-3062
FAX NUMBER:	None found
WEB PRESENCE:	www.ASECFL.com
DESCRIPTION of SERVICES:	<p>OUR MISSION To serve as the leading voice and resource of the local autism community. Autism Spectrum on the Emerald Coast, Inc. intends on raising community awareness while providing support for individuals with autism and their families through outreach opportunities, educational programming, and providing inclusion opportunities within schools and the community.</p> <p>OUR VISION Autism Spectrum on the Emerald Coast, Inc. intends on raising community awareness while providing support for individuals with autism and their families through outreach opportunities, educational programming, and providing inclusion opportunities within schools and the community.</p> <p>OUR PURPOSE Autism Spectrum of the Emerald Coast, Inc. is organized exclusively for charitable and educational purposes, to ensure that all individuals affected by autism will be fully included within their community.</p>
AGENCY NAME:	Autism Society of Florida, Ven Sequenzia, Jr., President
ADDRESS:	P. O. Box 677055, Orlando, FL
PHONE NUMBER:	407-207-3388
FAX NUMBER:	None found
WEB PRESENCE:	www.autismfl.com

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DESCRIPTION of SERVICES:	Organization dedicated to improving the lives of all affected by autism. Website contains resources helpful to understanding autism, as well as a listing of service providers.
AGENCY NAME:	Autism Pensacola, Inc.
ADDRESS:	10001 North Davis Highway, Building 1, Pensacola, FL 32514
PHONE NUMBER:	850-434-7171
FAX NUMBER:	None found
WEB PRESENCE:	http://autismpensacola.org/
DESCRIPTION of SERVICES:	Through active engagement with our community, Autism Pensacola aims to: <ul style="list-style-type: none"> • Educate the general public about autism • Serve as a support group and network for parents and professionals • Provide information to parents and professionals regarding the diagnosis, education and treatment of persons with autism • Advocate for, and obtain, better services for the citizens of the Pensacola area who are affected by autism • Provide social opportunities for people with autism through camps, activities and enriching programs
AGENCY NAME:	Compassionate Friends of Pensacola
ADDRESS:	Located at Holy Cross Episcopal Church, 7979 North 9 th Avenue, Pensacola, FL 32514
PHONE NUMBER:	Linda, 405-625-4440 or Holy Cross, 850-477-8596
FAX NUMBER:	None found
WEB PRESENCE:	http://www.compassionatefriends.org/chapter/tcf-of-pensacola/
DESCRIPTION of SERVICES:	Whether your family has had a child die (at any age from any cause) or you are trying to help those who have gone through this life altering experience, The Compassionate Friends exists to provide friendship, understanding, and hope to those going through the natural grieving process. In Pensacola, Chapter#: 1726 meets the 2nd Tuesday of each month at 6:30 - 8:00 pm at Holy Cross Episcopal Church, 7979 North 9 th Avenue, Pensacola, FL 32514. The chapter can be emailed at compassionatefriendspensacola@yahoo.com Notes: This chapter also offers survivors of suicide group which meets as needed.
AGENCY NAME:	Compassionate Friends of Okaloosa
ADDRESS:	Holy Name of Jesus Catholic Church (Room 2, Education Bldg.), 1200 Valparaiso Blvd, Niceville, FL 32578
PHONE NUMBER:	Diane, 850-865-7918
FAX NUMBER:	None found
WEB PRESENCE:	http://www.compassionatefriends.org/home.aspx
DESCRIPTION of SERVICES:	Whether your family has had a child die (at any age from any cause) or you are trying to help those who have gone through this life altering experience, The Compassionate Friends exists to provide friendship, understanding, and hope to those going through the natural grieving process.

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	In Okaloosa, Chapter# 1927 meets the 1st Thursday of each month at 6:00 pm at Holy Name of Jesus Catholic Church (Room 2, Education Bldg.), 1200 Valparaiso Blvd, Niceville, FL 32578. The chapter can also be emailed at diane.kingsley@us.af.mil
AGENCY NAME:	Domestic Violence Center Favor House—Escambia and Santa Rosa counties
ADDRESS:	2001 West Blount Street, Pensacola, FL 32501
PHONE NUMBER:	850-434-6600 (Quick Escape Hotline) or 850-434-1177
FAX NUMBER:	Unlisted
WEB PRESENCE:	http://www.favorhouse.org/
DESCRIPTION of SERVICES:	If someone you know is suffering from domestic violence, we can help. FavorHouse of Northwest Florida, Inc., is a domestic violence center serving Escambia and Santa Rosa Counties. FavorHouse shelters and crisis lines are staffed 24 hours a day, year round. Victims, their families and those who are assisting them may call for help at any time.
AGENCY NAME:	Wyette Donovan, Licensed Clinical Social Worker and Life Coach
ADDRESS:	1521 North 14 th Avenue, Pensacola, FL
PHONE NUMBER:	850-375-5630 (cell)
FAX NUMBER:	850-361-4272
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	https://www.facebook.com/Wyette-Donovan-MSW-LCSW-107520839329315/ http://wyettedonovan.com/
AGENCY NAME:	Family Network on Disabilities Parents of the Panhandle Information Network
ADDRESS:	2196 Main Street, Suite L, Dunedin, FL (state office)
PHONE NUMBER:	727-523-1130
FAX NUMBER:	None found
WEB PRESENCE:	http://fndusa.org/contact-us/programs/popin/
DESCRIPTION of SERVICES:	Family Network on Disabilities is a national network of individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens. The mission of FND is to strive for the complete integration and equality of persons with disabilities in a society without barriers and to serve families of children with disabilities, ages birth through 26, who have the full range of disabilities described in section 602(3) of IDEA. FND is a parent organization as defined in section 671(a)(2) of IDEA 2004. Family Network on Disabilities operates the following programs in Florida: <ul style="list-style-type: none"> • Parent Education Network (PEN), Parents of the Panhandle Information Network (POPIN), and Parents Educating Parents in the Community (PEP) are all programs designed to ensure that parents of children with the full range of disabilities have the training and information they need to prepare their children for not only school, but to be able to lead productive, independent lives to the fullest extent possible. These

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	<p>programs offer free help and information to families of students with disabilities and the professionals that serve them. POPIN provides these services to families living in the Panhandle of Florida from Escambia to Alachua County. PEN provides these services to the nine most southern counties in the state (Collier, Hendry, Glades, Martin, Broward, Miami-Dade, Lee, Palm Beach, and Monroe), and PEP provides these services to families in isolated, rural areas of Florida.</p> <ul style="list-style-type: none">• Family STAR (Support, Training, Assistance, Resources) is Florida’s Family to Family Health Information Center (F2F HIC). This program provides information and support to families of children and youth with special health care needs.• The Jan La Belle Scholarship Program was established to provide financial help to individuals with disabilities who desire to pursue personal and career goals via attendance at a postsecondary institution. Awards are made annually. Awards are targeted at individuals between the ages of 16-24 who have a disability and are pursuing higher education in an academic or vocational setting.• The Youth Advocacy and Action Project Youth Action and Advocacy is a project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. Youth Action and Advocacy activities are designed to enable individuals with disabilities and their families to participate more effectively with professionals in meeting the vocational, independent living, and rehabilitation needs of individuals with disabilities. The activities and resources provided by Youth Action and Advocacy are free to families. The project serves youth with disabilities by providing training in leadership and advocacy. The youth put those skills into practice by advocating for themselves and for improvement in their communities. By motivating youth to action, we hope to inspire a generation to take responsibility for their communities. The ultimate goal of this project is to leave in place a well-trained, confident group of youth with disabilities who will then be able to advocate for themselves – to improve their own lives – as well as their communities. <p>FND provides assistance and support to parents, educators, community organizations, and faith-based groups to increase the kinds and types of parental involvement and engagement to increase student academic achievement across Florida. FND provides these free services to form and foster partnerships between home and school to build sustainable relationships for student success.</p> <p>All services provided by FND are delivered to families in a format that is suitable to their needs and culture by professionals who have a personal understanding of what it’s like to have a disability or a loved one with a disability.</p>
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AGENCY NAME:	Genes of Joy
ADDRESS:	2920 Bellview Avenue, Pensacola, FL
PHONE NUMBER:	850-377-0018
FAX NUMBER:	None found
WEB PRESENCE:	https://www.genesofjoy.org/
DESCRIPTION of SERVICES:	This agency provides support services for parents of children with Down Syndrome. Please contact this organization via the email listing provided above.
AGENCY NAME:	Regan Hager: Life Coach
ADDRESS:	4300 Bayou Boulevard, Suite 21B, Pensacola, FL
PHONE NUMBER:	850-462-3595
FAX NUMBER:	850-607-2771
WEB PRESENCE:	http://www.pensacolacounselor.com/
DESCRIPTION of SERVICES:	Mental health therapy/counseling
AGENCY NAME:	Kelcey Killingsworth, Cordova Counseling Center: Life Coach
ADDRESS:	1150 North 12 th Avenue, Pensacola, FL
PHONE NUMBER:	850-633-2571
FAX NUMBER:	850-469-1081
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	Mental health therapy/counseling
AGENCY NAME:	Lakeview Center
ADDRESS:	1221 West Lakeview Avenue, Pensacola, FL 32501
PHONE NUMBER:	Main line: 850-432-1222 Mental Health Helpline: 850-435-1617 Gulf Coast Enterprises (vocational assistance): 850-595-1330 Helpline: 850-438-1617 Teen Line: 850-433-TEEN (850) 433-8336 Rape Crisis: 850-433-RAPE (850-433-7273)
FAX NUMBER:	None found
WEB PRESENCE:	http://www.elakeviewcenter.org
DESCRIPTION of SERVICES:	Counseling assistance is provided in several settings including residential, outpatient, case management, day treatment and therapeutic foster care. Lakeview staff offer assessments; individual and group counseling; and professional and community education. Additional clinics and programs located throughout Escambia County and Santa Rosa County make it easy for individuals outside of Pensacola to receive services. Lakeview Center offers drug and alcohol treatment programs for teens and adults. Various programs provide detoxification, inpatient care, outpatient counseling; residential treatment and day treatment for teens; specialized day

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	<p>treatment for mothers with substance abuse problems, and education for individuals arrested for drinking and driving.</p> <p>Individuals who needs help finding employment after treatment for mental illness or who have a physical disability or another barrier to employment, may turn to Lakeview Center's vocational services. Services include skills assessment, education, job placement and sometimes employment through Gulf Coast Enterprises, another program of Lakeview Center.</p> <p>If you need help, you may call Lakeview Center directly at (850) 432-1222. (Please see the Contact Page on the Lakeview website for other telephone numbers.) You may also be referred to a Lakeview Center program by your physician, your employer, or another service agency.</p>
AGENCY NAME:	Ronald Yarbrough: Life Coach
ADDRESS:	1576 Airport Boulevard, Pensacola, FL
PHONE NUMBER:	850-478-3888
FAX NUMBER:	850-478-0914
WEB PRESENCE:	http://www.mentalhealthpensacola.com/index.html
DESCRIPTION of SERVICES:	Mental health therapy/counseling
TRANSITION (Post-Secondary)	
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AGENCY NAME:	Agency for Persons with Disabilities
ADDRESS:	160 West Government Street, Suite 412, Pensacola, FL
PHONE NUMBER:	850-595-8351; Intakes and Referrals, 850-487-1922, 1-800-452-3895
FAX NUMBER:	850-595-8020; Intakes and Referrals, 850-488-3763
WEB PRESENCE:	www.apd.myflorida.com/area/1
DESCRIPTION of SERVICES:	<p>APD provides supports to connect individuals to their communities. For children, services such as respite care or personal care may be provided. For adults, services may include supported employment, supported living, residential living (group/foster homes), as well as services such as respite care or personal care in the family home. May provide medical equipment and/or consumable medical supplies if not provided by State Plan Medicaid.</p> <p>Persons eligible for services include those with a confirmed diagnosis of at least one of the following:</p> <ul style="list-style-type: none"> • Autism • Cerebral Palsy • Down Syndrome • Intellectual disabilities (TMH, PHM, EMH) • Phelan-McDermid Syndrome • Prader Willi • Spina Bifida

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	Please contact the support coordinator to assist with referral to community agencies and services, Northwest.eligibility@apdcares.org
AGENCY NAME:	AmeriCorps at Northwest Florida State College
ADDRESS:	Northwest Florida State College, South Walton Center, 109 Greenway Trail, Santa Rosa Beach, FL 32459
PHONE NUMBER:	850-729-6037
FAX NUMBER:	None found
WEB PRESENCE:	www.nwfsc.edu/ameri-corps
DESCRIPTION of SERVICES:	AmeriCorps is a component of the National Service Network. Its goal is to engage Americans of all ages and backgrounds in service to help meet communities' critical education, public safety, environmental, and other human needs.
AGENCY NAME:	ARC of the Emerald Coast (Okaloosa, Santa Rosa, Walton)
ADDRESS:	123 Truxton Avenue, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-863-1530
FAX NUMBER:	850-862-4589
WEB PRESENCE:	www.arcemeraldcoast.org
DESCRIPTION of SERVICES:	To provide a path from disability to capability by providing exceptional services so people of all ages can work, play, learn, achieve personal goals, and live meaningful lives. Supported employment, job assessment, job search, counseling on the job, intensive on-the-job training, and follow along services. Employment services are time-limited to 90 days. Residential services (supported living and group homes), adult day training, personal supports, behavior services, and respite are provided.
AGENCY NAME:	ARC Gateway PALS Program (Programs for Adult Learning and Support)
ADDRESS:	1000 College Boulevard, Building 1, Room 4, Pensacola, FL 32504
PHONE NUMBER:	850-484-1185 (T)
FAX NUMBER:	None found
WEB PRESENCE:	Arc-gateway.org/pals/
DESCRIPTION of SERVICES:	PALS is a two-year college learning experience for intellectually disabled students to experience <ul style="list-style-type: none"> • Academics • Living skills • Career experience • College life
AGENCY NAME:	Capstone Transitional Center
ADDRESS:	2600 West Fairfield Drive, Pensacola, FL 32505
PHONE NUMBER:	850-432-7477
FAX NUMBER:	850-432-7479
WEB PRESENCE:	https://www.capstonelearning.org/transition-employment-center
DESCRIPTION of SERVICES:	Provides training and assistance in a wide variety of engaging activities to high school students (ages 18-22) with significant developmental disabilities in seeking

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	<p>and sustaining employment and overcoming barriers for a better quality of life as they transition from high school to adulthood.</p> <p>Program plans are developed to coordinate a set of activities for a student designed within an outcomes-oriented process that promotes movement from school to post-school activities. Plans are based upon the individual student's needs, considering the student's preferences and interests.</p> <p>Curriculum includes instruction, community experiences, the development of employment and other post-school adult living objectives, and acquisition of daily living skills and functional vocational evaluations as appropriate.</p>
AGENCY NAME:	CareerSource Okaloosa Walton Workforce 2020
ADDRESS:	409 Northeast Racetrack Road, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-833-7587, ext. 221 [TTY available via Florida Relay Service (711)]
FAX NUMBER:	None found
WEB PRESENCE:	www.careersourceokaloosawalton.com
DESCRIPTION of SERVICES:	The CareerSource Okaloosa Walton Workforce 2020 program is designed to target low-income, at-risk youth between the ages of 14 – 21 who face barriers to employment and educational achievement. The goal is for the young adults to continue their education and training in order to advance their skills and pursue the best jobs possible.
AGENCY NAME:	Center for Independent Living of Northwest Florida
ADDRESS:	3600 North Pace Boulevard, Pensacola, FL 32505
PHONE NUMBER:	850-595-5566 (Voice/TDD), or 1-877-245-2457 (Voice/TDD)
FAX NUMBER:	850-595-5560 VRS850-208-3106
WEB PRESENCE:	None found
DESCRIPTION of SERVICES:	CIL works to secure, for all people with disabilities, the opportunity to choose and realize their goals of where and how they learn, live, work, and play, and assure that the consumer has optimal control over all options and services.
AGENCY NAME:	Escarosa Career Centers: Administrative Offices
ADDRESS:	6193 North 9 th Avenue, Pensacola, FL 32504
PHONE NUMBER:	850-473-0939
FAX NUMBER:	850-473-0935
WEB PRESENCE:	http://www.careersourceescarosa.com/
DESCRIPTION of SERVICES:	The Florida Workforce System connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
AGENCY NAME:	Escarosa Career Centers: Escambia
ADDRESS:	6193 North 9 th Avenue, Pensacola, FL 32504
PHONE NUMBER:	850-607-8700
FAX NUMBER:	850-607-8849

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WEB PRESENCE:	http://www.careersourceescarosa.com/
DESCRIPTION of SERVICES:	The Florida Workforce System connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
AGENCY NAME:	Escarosa Career Centers: Santa Rosa
ADDRESS:	5725 Highway 90, Milton, FL 32583
PHONE NUMBER:	850-983-5325
FAX NUMBER:	850-983-5330
WEB PRESENCE:	http://www.careersourceescarosa.com/
DESCRIPTION of SERVICES:	The Florida Workforce System connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
AGENCY NAME:	Escarosa Career Centers: Town of Century, FL
ADDRESS:	3670-B North L Street Pensacola, FL 32505
PHONE NUMBER:	850-256-6259
FAX NUMBER:	850-256-6266
WEB PRESENCE:	http://www.careersourceescarosa.com/
DESCRIPTION of SERVICES:	The Florida Workforce System connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
AGENCY NAME:	Florida High School High Tech
ADDRESS:	15 East Brent Lane, Pensacola, FL 32503
PHONE NUMBER:	1-850-438-3930
FAX NUMBER:	1-850-432-9853
WEB PRESENCE:	www.abletrust.org/hsht/
DESCRIPTION of SERVICES:	Florida High School High Tech is designed to provide high school students with all types of disabilities the opportunity to explore jobs or postsecondary education leading to technology-related careers.
AGENCY NAME:	Fort Walton Beach Developmental Center (FWBDC)
ADDRESS:	1045 Mar Walt Drive, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-862-0108
FAX NUMBER:	None found
WEB PRESENCE:	http://www.pensacolacare.org/fort-walton-beach
DESCRIPTION of SERVICES:	FWBDC provides twenty-four-hour care and supervision, as well as training in developmental skill areas. The facility is licensed by the Florida Department of Children and Families as an Intermediate Care Facility for the Developmentally Disabled (ICF/DD).
AGENCY NAME:	Global Connections to Employment [(GCE) a program of Lakeview Center]
ADDRESS:	2001 North Palafox Street, Pensacola, FL 32501-1922
PHONE NUMBER:	850-595-1330, toll-free 1-877-827-2372

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FAX NUMBER:	850-595-1335 Toll-free 877-604-3622
WEB PRESENCE:	https://www.elakeviewcenter.org/GlobalConnectionsToEmployment
DESCRIPTION of SERVICES:	GCE exists to employ people with disabilities in accordance the requirements of the Javis-Wagner-O'Day Act. This program, now called the AbilityOne Program, creates jobs sand training opportunities for people who are blind or have other severe disabilities, empowering them to lead more productive and independent lives by providing employment-related rehabilitative services, evaluation, career counseling, and community employment services for people with disabilities.
AGENCY NAME:	Goodwill Industries, Big Bend, Inc., Valparaiso Career Training Center
ADDRESS:	143 John Sims Parkway W, Valparaiso, FL 32580
PHONE NUMBER:	850-316-4951
FAX NUMBER:	None found
WEB PRESENCE:	https://www.goodwillbigbend.org/training/career-training-centers/
DESCRIPTION of SERVICES:	This agency provides job training, education and employment to people with disabilities and other barriers to employment, helping them to reach their fullest potential in supporting themselves and their families. Goodwill also provides barrier-free apartment complexes in which people with disabilities can live independently.
AGENCY NAME:	H.E.R.O.E.S. Express
ADDRESS:	113 Main Street, Crestview, FL 32536
PHONE NUMBER:	850-689-1448
FAX NUMBER:	None found
WEB PRESENCE:	NA
DESCRIPTION of SERVICES:	To provide and encourage the necessary training, support and advocacy for individuals with developmental disabilities, assisting each person to achieve his or her potential.
AGENCY NAME:	Jobs4U
ADDRESS:	728 A Edge Street, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-226-1994
FAX NUMBER:	None found
WEB PRESENCE:	https://www.jobs4u.org/
DESCRIPTION of SERVICES:	Jobs4U, Inc., teaches skills to individuals with disabilities to enhance their vocational independence and to promote growth within the community.
AGENCY NAME:	Northwest Florida State College Accommodation Resource Center
ADDRESS:	100 College Boulevard, Building 410, Room 119, Niceville, FL 32578
PHONE NUMBER:	850-729-6079, 850-729-6014
FAX NUMBER:	850-729-6893
WEB PRESENCE:	https://www.nwfsc.edu/accommodations/
DESCRIPTION of SERVICES:	The Accommodation Resource Center (ARC) at Northwest Florida State College is committed to providing equal access and opportunities for educational success to

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	<p>all students with disabilities as guided by the American Disabilities Act and other disability-related laws.</p> <p>Northwest Florida State College does not discriminate against qualified individuals with disabilities in any of our programs, services, or activities based on Title II of the Americans with Disabilities Act.</p> <p>Choose a link below to jump to a section:</p> <ul style="list-style-type: none"> • How Accommodations Work • Getting Started with ARC • Download an Application • Supporting Documentation & Resources • Student Rights and Responsibilities • Types of Accommodations
AGENCY NAME:	Project 10: Transition Education Network
ADDRESS:	Project 10: Transition Education Network, University of South Florida St. Petersburg, 140 7th Avenue South, SVB 108, St. Petersburg, FL 33701
PHONE NUMBER:	(727) 873-4370
FAX NUMBER:	None found
WEB PRESENCE:	http://project10.info/
DESCRIPTION of SERVICES:	The mission of Project 10: Transition Education Network, hereinafter referred to as "Project 10," is to assist Florida school districts and relevant stakeholders in building capacity to provide secondary transition services to students with disabilities in order to improve their academic success and post-school outcomes. Project 10 serves as the primary conduit between the Florida Department of Education, specifically the Bureau of Exceptional Education and Student Services (BEES), and relevant school district personnel in addressing law and policy, effective practices, and research-based interventions in the area of transition services for youth with disabilities.
AGENCY NAME:	Southeastern Vocational Services
ADDRESS:	2001 North E Street, Pensacola, FL 32501
PHONE NUMBER:	850-595-1330
FAX NUMBER:	None found
WEB PRESENCE:	http://www.ebaptisthealthcare.org/SoutheasternVocationalServices/
DESCRIPTION of SERVICES:	Providing employment-related rehabilitative services, Southeastern Vocational Services specializes in evaluation, career counseling and community employment services for people with disabilities. It serves nearly 200 people a year in Escambia, Santa Rosa, Okaloosa and Walton counties.
AGENCY NAME:	Ticket to Work, CareerSource Okaloosa Walton
ADDRESS:	409 Racetrack Road, NE, Fort Walton Beach, FL 32547
PHONE NUMBER:	850-833-7587, ext. 2106
FAX NUMBER:	None found
WEB PRESENCE:	www.careersourceokaloosawalton.com

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DESCRIPTION of SERVICES:	Assist people with disabilities to access and navigate programs. Develops linkages and collaboration with employers to facilitate job placements.
AGENCY NAME:	Vocational Rehabilitation: Escambia, Okaloosa, Santa Rosa
ADDRESS:	600 University Office Blvd., Bldg. 5 Pensacola, Florida 32504-6251 (Area Director: Brenda Moorer)
PHONE NUMBER:	850-494-7152
FAX NUMBER:	850-494-7158
WEB PRESENCE:	http://www.rehabworks.org/area1_offices.shtml
DESCRIPTION of SERVICES:	<p>Vocational Rehabilitation (VR) is a federal-state program that helps people who have physical or mental disabilities get or keep a job. VR is committed to helping people with disabilities find meaningful careers.</p> <p>Our Mission is "to help people with disabilities find and maintain employment and enhance their independence." Our Vision is "to become the first place people with disabilities turn when seeking employment and a top resource for employers in need of qualified employees."</p> <p>In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed.</p> <p><i>Message from the Director</i> "Florida VR currently operates under a prioritization methodology called the Order of Selection. Federal rules require that when a program cannot serve every eligible individual who applies, due to resource constraints, it must prioritize services to individuals with the most significant barriers to employment. Florida has three (3) service categories, all of which are currently closed. We are still accepting applications, but eligible individuals will be placed on a waiting list for services. We anticipate that we will begin serving individuals assigned to service Category 1 again in July, with no current projected release date for customers assigned to service Categories 2 and 3. Please do continue to apply for VR services – people are released from the waiting list according to their application date, and the sooner you apply, the sooner you will be served. Thank you for your interest in the VR program – we look forward to working with you in the future." - - Aleisa McKinlay, VR Director</p>
AGENCY NAME:	Vocational Rehabilitation: Okaloosa
ADDRESS:	119 Beal Parkway, SE, Suite 101 Fort Walton Beach, FL 32548-5386
PHONE NUMBER:	850-833-9114
FAX NUMBER:	(850) 833-9278
WEB PRESENCE:	http://www.rehabworks.org/area1_offices.shtml
DESCRIPTION of SERVICES:	See "Vocational Rehabilitation: Escambia"

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AGENCY NAME:	Vocational Rehabilitation: Santa Rosa
ADDRESS:	c/o Pensacola State College 5988 W Hwy. 90, Milton, FL 32583-1713
PHONE NUMBER:	850-626-2124 or 850-983-5340
FAX NUMBER:	(850) 484-5341
WEB PRESENCE:	http://www.rehabworks.org/area1_offices.shtml
DESCRIPTION of SERVICES:	See "Vocational Rehabilitation: Escambia"

TRANSPORTATION

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AGENCY NAME:	Escambia County Area Transit
ADDRESS:	1515 West Fairfield Drive, Pensacola, FL 32501
PHONE NUMBER:	850-595-3228, TTY 850-595-3222
FAX NUMBER:	None found
WEB PRESENCE:	http://www.goecat.com
DESCRIPTION of SERVICES:	Escambia County Community Transportation (ECCT) is the local Community Transportation Coordinator (CTC) which coordinates medical and non-medical transportation services, including ECAT's ADA complimentary Paratransit Services for the Transportation Disadvantaged community, Medicaid Services, and Non-Sponsored Services. ECCT's primary goal is to provide citizens with access to places for work, medical care, and shopping so that they can live vital, productive, and rewarding lives.

AGENCY NAME:	Community/Medicaid Transportation—Escambia
ADDRESS:	1515 West Fairfield Drive, Pensacola, Florida 32501
PHONE NUMBER:	850-595-3228 TTY: 850-595-3227
FAX NUMBER:	850-595-3222
WEB PRESENCE:	https://goecat.com/
DESCRIPTION of SERVICES:	<p>ECCT provides transportation services for Medicaid recipients in need of transport to a qualified Medicaid provider for medically necessary and Medicaid-compensable services, provided the client's ability to choose a specific transportation provider shall be limited to those options resulting from policies established by the agency to meet the fiscal limitations of the General Appropriations Act. The agency may pay for transportation and other related travel expenses as necessary only if these services are not otherwise available.</p> <p>Medicaid Transportation is provided to Medicaid covered services, to Medicaid providers only. Escort over 15 allowed for medical necessity.</p> <ul style="list-style-type: none"> • Medicaid funding is limited, you may be asked to reschedule your appointment for a day funds are available. • Appointments should be scheduled to go to the closest provider to your home.

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	<ul style="list-style-type: none"> • Trips must be reserved by noon, the day before transportation is needed. • No more than 2 one-way trips per day permitted, unless the CTC authorizes otherwise. • Nursing home patients, persons under age 21, pregnant women, and family planning clients are exempt from co-payments. • Stretcher trips that do not require the administration of life support or medication may be arranged within 72-hour notice.
AGENCY NAME:	Community/Medicaid Transportation—Okaloosa
ADDRESS:	600 Transit Way Ft. Walton Beach, FL 32547
PHONE NUMBER:	To schedule a ride: 850-833-9168 (South) 850-689-7809 (North)
FAX NUMBER:	850-833-9286
WEB PRESENCE:	www.rightservicefl.org/node/16468
DESCRIPTION of SERVICES:	<p>Types, Hours and Days of Service</p> <ul style="list-style-type: none"> • Ambulatory, wheelchair and stretcher service are provided. • Para transit service provides door to door and curb to curb pick-up and drop-off. • Normal operating hours are Monday - Friday, 5:00 A.M. to 11:00 P.M. and Saturday 7:00 A.M. to 7:00 P.M. • Service is available 7 days a week/24 hours per day. After hours service is limited to urgent transportation needs (Hospital discharges, urgent non-emergency medical care, etc.). • Deviated Fixed Route service is available in Crestview, Ft. Walton Beach, Destin, and a North/South County Connector with service through Niceville. • Mandatory use of the deviated fixed route is required when it will satisfy the transit needs of the client and there are no contraindications of its use by the client. • Subscription trips are provided to riders requiring repetitive trips to the same destination 3 or more times per week. <p>Accessing Services</p> <ul style="list-style-type: none"> • Trips may be reserved up to 7 days in advance. • Reservations must be made by 1:00 P.M. the day prior to the requested ride. Reservations must be received by close of business (1:00 P.M.) the last working day prior to weekend and holiday transportation. • Reservations may be made by calling 833-9168 (South County) or 689-7809 (North County), Monday through Friday 7:30 A.M. to 4:30 P.M. Reservations are closed on weekends and holidays. • Cancellations should be made as soon possible. Late cancellations (within 1 hour of scheduled pick up) will be treated as a no show. • A No Show is charged when a trip is cancelled within 1 hour of scheduled pick up time or the client is not at the scheduled pick-up location. Three

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	<p>no shows within a 30-day period will result in suspension of service for 30 days.</p> <ul style="list-style-type: none"> • The CTC will issue a warning letter after the second no show advising the client of possible suspension of service. • Medicaid and Non-Sponsored riders must complete an application with proper documentation to be eligible to utilize those funds. Eligibility is determined based on availability of other transportation, income, disability, and the ability to use the deviated fixed route.
AGENCY NAME:	Escambia County Area Transit
ADDRESS:	1515 West Fairfield Drive, Pensacola, FL 32501
PHONE NUMBER:	1-850-595-3228
FAX NUMBER:	1-850-595-3222
WEB PRESENCE:	www.goecat.com
DESCRIPTION of SERVICES:	A list of transportation services can be found at this website.
AGENCY NAME:	National Patient Air Travel Helpline (and long-distance Ground Transportation)
ADDRESS:	4620 Haygood Rd, Ste. 1, Virginia Beach, VA 23455
PHONE NUMBER:	800-296-1217
FAX NUMBER:	800-550-1767
WEB PRESENCE:	https://www.migrantclinician.org/toolsource/resource/national-patient-air-transport-helpline-8002961217.html
DESCRIPTION of SERVICES:	<p>The National Patient Travel Center provides information about all forms of charitable, long-distance medical transportation and provides referrals to all appropriate sources of help available in the national charitable medical transportation network.</p> <p>The purpose of the National Patient Travel Center is to ensure that no financially-needy patient is denied access to distant specialized medical evaluation, diagnosis or treatment for lack of a means of long-distance medical transportation. Please check the website for current information and services.</p> <p>Long Distance Ground Transportation This program provides non-emergency long-distance ground transportation for financially strapped ambulatory patients traveling for treatment. Transportation provided by commercial means (Greyhound, Amtrak, etc.) as well as the provision of gas cards. Typical trip does not exceed 250 miles (one-way).</p>
Vision Services	
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AGENCY NAME:	American Council of the Blind
ADDRESS:	1703 North Beauregard Street, Suite 420, Alexandria, VA 22311
PHONE NUMBER:	1-800-424-8666, 202-467-5081
FAX NUMBER:	1-703-465-5085

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WEB PRESENCE:	https://acb.org/about
DESCRIPTION of SERVICES:	<p>The American Council of the Blind strives to increase the independence, security, equality of opportunity, and quality of life, for all blind and visually-impaired people.</p> <p>The American Council of the Blind has a great opportunity for students who are legally blind to earn a scholarship, whether you are going to a technical college, an entering freshman, undergraduate or a graduate student. The 2018 scholarship application is now open! To learn more, visit: https://acb.org/scholarships</p>
AGENCY NAME:	American Foundation for the Blind
ADDRESS:	1401 South Clark Street, Arlington, VA 22202
PHONE NUMBER:	1-212-502-7600
FAX NUMBER:	None found
WEB PRESENCE:	www.afb.org
DESCRIPTION of SERVICES:	<p>Over 20 Million Americans Experience Vision Loss: AFB Improves Lives. The mission of the American Foundation for the Blind is to create a world of no limits for people who are blind or visually impaired. We mobilize leaders, advance understanding, and champion impactful policies and practices using research and data.</p> <p>Helping Those New to Vision Loss by:</p> <ul style="list-style-type: none"> • Supporting Parents • Preparing Job Seekers • Improving Access to Technology • Strengthening Professional Development • Promoting Literacy and Inclusion
AGENCY NAME:	College Guide for Students with Visual Impairments
ADDRESS:	1101 Red Ventures Drive, Fort Mill, SC 29707
PHONE NUMBER:	(281) 846-3072
FAX NUMBER:	None found
WEB PRESENCE:	https://www.bestcolleges.com/resources/college-planning-with-visual-impairments/
DESCRIPTION of SERVICES:	Individuals who are blind or visually impaired face unique challenges in the classroom. Instructors can ease these struggles by offering different accommodations for students with visual disabilities and structuring courses around these learners. Our guide for students with visual impairments explores the different accommodations and teaching strategies that allow these learners to receive a proper education and enter the job market as qualified professionals.
AGENCY NAME:	Florida Division of Blind Services
ADDRESS:	600 University Office Boulevard, Building 4, Pensacola, FL 32504
PHONE NUMBER:	850-484-5112
FAX NUMBER:	850-484-5129

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WEB PRESENCE:	http://dbs.myflorida.com/
DESCRIPTION of SERVICES:	The Florida Division of Blind Services helps blind and visually impaired individuals achieve their goals and live their lives with as much independence and self-direction as possible. To apply for services, download the Application for Services Form and submit it to your nearest Division of Blind Services office.
AGENCY NAME:	Florida School for the Deaf and Blind
ADDRESS:	207 North San Marco Avenue, St. Augustine, FL 32084
PHONE NUMBER:	1-904-827-2200 or VP 904-245-1022
FAX NUMBER:	1-904-827-2200
WEB PRESENCE:	www.fsbk12.org
DESCRIPTION of SERVICES:	This website includes links to various pages and resources within the Florida School for the Deaf and the Blind (FSDB) website.
AGENCY NAME:	Independence for the Blind of Northwest Florida
ADDRESS:	3107 North Davis Highway, Pensacola, FL
PHONE NUMBER:	1-850-477-2663
FAX NUMBER:	1-850-479-5025
WEB PRESENCE:	www.ibwest.org
DESCRIPTION of SERVICES:	Our mission is to teach independent living skills, computer and adaptive technology, and to provide vocational training, and employment-related services to people who are blind or visually impaired so they can achieve maximum independence.
AGENCY NAME:	Lion's Club Eye Clinic
ADDRESS:	1125 West Hayes Street, #B, Pensacola, FL 32501
PHONE NUMBER:	850-438-8989
FAX NUMBER:	None found
WEB PRESENCE:	http://www.pensacolalions.com/eye-clinic-info
DESCRIPTION of SERVICES:	The Lion's Club Sight Clinic, works with local Opticians and Ophthalmologists to donate eye exams and eyeglasses. Occasionally, the club works with local Ophthalmologists to acquire eye exams when surgery is involved.
AGENCY NAME:	VISION
ADDRESS:	215 East New Hampshire Street, Orlando, FL 32804
PHONE NUMBER:	1-407-898-2483
FAX NUMBER:	1-407-898-0236
WEB PRESENCE:	www.lighthousecfl.org
DESCRIPTION of SERVICES:	A parent support group, provides opportunities for parents of children with visual impairments.
AGENCY NAME:	West Florida Public Library, Braille and Talking Books (serves Escambia)
ADDRESS:	239 North Spring Street, Pensacola, FL 32502
PHONE NUMBER:	850-471-6000, 850-494-7373
FAX NUMBER:	850-595-5286

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WEB PRESENCE:	http://dbs.myflorida.com/Library/index.html
DESCRIPTION of SERVICES:	<p>If you or someone you know has trouble reading print because of an eye problem, a reading disability, or difficulty holding a book because of arthritis, a stroke, or an accident, the Braille and Talking Books Library can help.</p> <p>The Bureau of Braille and Talking Books Library serves more than 31,647 Florida residents who cannot use standard print reading materials as the result of a visual, physical, or reading disability. It is the largest library of its kind in the U.S., with a collection of more than 2.4 million items in Braille and audio format, and annual loans exceeding 1.99 million items.</p>

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Additional Web Sites of Interest

Acoustic Neuroma Association

<http://ANAUUSA.org>

email: ANAUUSA@aol.com

**AMBUCS Therapeutic Tricycles for
Disabled Children**

<https://ambucs.org/>

American Council of the Blind

www.acb.org

**Association of Pediatric Oncology
Nurses (APON)**

<http://www.apon.org/>

email: apon@amctec.com

Association of Blind Citizens

www.blindcitizens.org

Autism Research Institute

www.autism.com

Autism Speaks

www.autismspeaks.org

Autism Society of America

www.autism-society.org

Blinded Veteran's Association

www.bva.org

Cancer Net

National Cancer Institute

<http://cancernet.nci.nih.gov/>

**Candlelighters Childhood Cancer Family
Alliance**

<http://www.candle.org/>

email: candle@candle.org

Centers for Disease Control

<https://www.cdc.gov/>

**CSEFEL Center on Social and Emotional
Foundations for Early Learning**

www.vanderbilt.edu/csefel/

Children's Disabilities Information

www.childrensdisabilities.info

Council for Exceptional Children (CEC)

<http://www.cec.sped.org>

email: service@cec.sped.org

Disability Employment Policy

<https://www.dol.gov/agencies/odep/topics>

**Federation of Families for Children's Mental Health
(FFCMH)**

<http://www.ffcmh.org>

email: ffcmh@crosslink.net

Great Schools

www.greatschools.net

**Hellen Keller National Center for Deaf Blind Youths
and Adults**

www.hknc.org

International Child Abuse Network

<https://changingthepresent.org/collections/international-child-abuse-network-inc>

Leukemia and Lymphoma Society

www.lls.org

email: pockf@leukemia.org

LRP Publications

Special Education Law Publications

<http://www.LRP.com/ed>

email: custserve@LRP.com

LD (Learning Disabilities) On-Line

<http://www.LDonline.org>

email: LDonLine@weta.com

FDLRS/EMERALD COAST ASSOCIATE CENTER
AGENCY LISTING, CURRENT AS OF February 2021

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Make-A-Wish Foundation

<http://www.wish.org>

email: MAWFA@wish.org

National Autism Association

www.nationalautismassociation.org

National Council on Disability

NCD is an independent federal agency working with the President and the Congress to increase the independence and Empowerment of all Americans with Disabilities. The site has news of issues Affecting people with disabilities including IDEA.
202-272-2004

<http://www.ncd.gov>

email: mquigley@ncd.gov

National Early Childhood Technical Assistance Center

<https://ectacenter.org/>

National Institute of Mental Health

www.nimh.nih.gov

National Marrow Donor Program

<http://www.marrow.org/>

email: webmaster@nmd.org

**National Mental Health Services/
Knowledge Exchange Network (KEN)**

1-800-790-2647

<http://www.mentalhealth.org>

email: hen@mentalhealth.org

National Organization for Persons with Albinism and Hypopigmentation (NOAH)

<http://www.albinism.org>

email: webmaster@albinism.org

National Organization for Rare Disorders (NORD)

<http://www.rarediseases.org>

email: orphan@rarediseases.org

National Respite Network (formerly ARCH Network)

<http://archrespite.org>

email: HN4735@connectinc.com

National Technical Assistance consortium for Children and Young Adults Who Are Deaf-Blind (NTAC)

www.nationaldb.org

Pfizers Epilepsy Scholarship Award

www.epilepsy-scholarship.com

Sickle Cell Anemia

www.ascaa.org

State of Florida

The Official Portal of the State

<http://www.myflorida.com>

TASH

TASH is an international membership association leading the way to inclusive communities through research, education, and advocacy. TASH members are people with disabilities, family members, fellow citizens, advocates, and professionals working together to create change and build capacity so that all people, no matter their perceived level of Disability, are included in all aspects of society.

202-263-5600

202-637-0138—FAC

<http://www.tash.org>

Technical Assistance Center on Social Emotional Intervention for Young Children

<http://www.challengingbehavior.org/>

Turner's Syndrome Society of the US

<https://www.turnersyndrome.org/>

Yes I Can Foundation for Exceptional Children

<http://www.cec.sped.org>

Zero to Three

www.zerotothree.org

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Did you know?

Positive parent supports are one of the primary drivers of school success for all students, and particularly for those with disabilities. FDLRS Centers offer consultation and training services for any educator, family, or agency/community member supporting the education of students with exceptional education needs served with an Individual Education Plan.

Did you know?

A FDLRS needs assessment is conducted from January – March every year; check our website at www.fdlrsemeraldcoast.org to access the FDLRS needs assessment survey link.

Did you know?

Every district in Florida is served by a FDLRS Center! Parents in other school districts will find their local FDLRS Center at www.fdlrs.org under the “locate by district” tab.

Do you have a question or a concern?

Our local center, FDLRS/Emerald Coast, serves families and educators in Escambia, Okaloosa and Santa Rosa counties. Please contact our office at (850) 469-5423, or 1-888-445-9662 with any questions or concerns related to exceptional student education. We are happy to help!

