

Parent Liaison Translator
New Hanover County Schools

Job Description

Class: **Classified**
Division: **Instruction and Accountability**

TITLE: **Parent Liaison Translator**

QUALIFICATIONS:

1. Associate Degree or 48 semester hours from an accredited college or university. Bachelor Degree preferred.
2. Experience in an office environment with responsibility for a large variety of complex duties including data entry.
3. Strong computer and communication skills in both English and Spanish preferred.

REPORTS TO: Executive Director of Secondary Education and Federal Programs

JOB GOAL: Facilitate communication between school staff and ESL parents. Perform other duties as assigned for the purpose of ensuring the efficient and effective functioning of the ESL program.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

1. Follow all rules, policies and procedures of New Hanover County Schools, along with state and federal regulations pertaining to school issues.
2. Serve as a bridge of communication between schools and ESL families.
3. Make telephone calls and/or home visits to build reciprocal communication between ESL parents and the schools.
4. Provide assistance and information to school personnel to improve relationships between parents-teacher, cross cultural understanding, and to improve the involvement of ESL parents and families.
5. Serve as the emergency contact person in the schools for ESL families.
6. Provide direct support for families during critical school periods such as registration and parent teacher conferences.
7. Work with principals, teachers and staff to modify communication-contact procedures at each school.

8. Translate necessary applications and enrollment documents, required forms, letters, for ESL parents/families.
9. Work with schools and the special education department to ensure that appropriate support and effective interpretation are provided for ESL parents and families at special education meetings and conferences.
10. Provide reciprocal information to increase cross cultural knowledge and understanding.
11. Maintain strict confidentiality for all matters.
12. Perform other duties and responsibilities as requested by the Director and/or building principal.

The above statements describe the general nature and level of work being performed by individuals assigned to this job. This is not intended to be an exhaustive list of all responsibilities and duties required of personnel so employed.

Terms of Employment: Ten-month work year/At Will/FLSA Non-Exempt

Starting Salary and/or Grade: Grade 61

Evaluation: Performance of this job will be evaluated in accordance with provisions of the Board and local policy on evaluation of personnel.

Knowledge, Skills and Abilities:

- Demonstrate functional knowledge of computers and all aspects of the Microsoft Office Professional software programs and Google Suite.
- Ability to communicate clearly and concisely, both orally and in writing, ability to communicate with school personnel, employees, and central office staff while complying with the confidentiality requirements in local, state, and federal policies and statutes.
- Ability to work collaboratively and flexibly with ESL parents, students and school staff.
- Ability to interact and deal with the public in a professional manner.
- Ability to establish and maintain effective working relationships as necessitated by work assignments.
- Physical ability (able to exert up to 20 pounds of force occasionally) and dexterity to perform the duties and responsibilities of the job.