

## Options using state database, online and telephone resources

- <u>Healthcare Provider</u>: Many residents have already been or will be contacted to schedule an appointment by their healthcare provider if their provider is participating in the state's vaccine program. Not all providers are administering the vaccine. A list of participating providers is available at <a href="mailto:ct.gov/covidvaccine">ct.gov/covidvaccine</a>. Is recommended to the residents not to contact their physician or healthcare provider directly for COVID vaccine appointments.
- <u>Online</u>: A form can be accessed online at <u>ct.gov/covidvaccine</u> that allows individuals to schedule an appointment through the web-based Vaccine Administration Management System (VAMS).
- Telephone: Those without internet access can call Connecticut's COVID Vaccine Appointment Assistance Line at 877-918-2224. The phone system was created in partnership with the Department of Public Health and United Way of Connecticut and is specifically targeted to provide support for eligible vaccine recipients who have limited technology access, or who have language, disability, or other barriers that could prevent them from using existing self-scheduling options successfully. The line will take calls on Mondays through Fridays from 8:00 a.m. to 4:30 p.m. and will offer a callback option when all contact specialists are busy serving other callers. The team will aim to return calls as soon as possible, with the goal of same-day response.

<u>At UCONN Hospital</u>: You have to make an account online with them and sign up online: <a href="https://health.uconn.edu/coronavirus/covid-vaccine/">https://health.uconn.edu/coronavirus/covid-vaccine/</a>. Any questions to call (860) 679-4400.

## **At Hartford Hospital:**

People in that age group with a <u>MyChartPlus</u> account already can <u>log in</u> and make an appointment at a Hartford HealthCare vaccine clinic. If you do not have a <u>MyChartPlus</u> account, you can set one up on Hartford HealthCare's <u>MyChartPlus.org</u> website. People can book appointments at Hartford HealthCare vaccine clinics in Wethersfield, Norwich, Shelton and Hartford. Any questions call Hartford HealthCare vaccine help line at (860) 972-4993.

<u>At St Francis Hospital</u>, for now only healthcare and essential workers: <a href="https://www.trinityhealthofne.org/find-a-service-or-specialty/covid-19/covid-19-vaccine">https://www.trinityhealthofne.org/find-a-service-or-specialty/covid-19/covid-19-vaccine</a>

At CVS, when available, visit

https://www.cvs.com/immunizations/covid-19-vaccine and follow instructions.

At Walgreens, when available, visit

https://www.walgreens.com/topic/promotion/covid-vaccine and follow instructions.

If you are eligible for the vaccine and do not have access to an email and live in any senior housing in West Hartford, ask your property manager/staff, a family member or a friend to set up an email address for you. If you need further assistance, please call the Social Services Department of the Town of West Hartford at 860-561-7560 or 7561 or the West Hartford Bloomfield Health District at 860-561-7900 for additional information and guidance. This document is for informational purposes; all information is subject to changes. The Town of West Hartford and any of it divisions, does not endorse or promote any particular business or organizations.