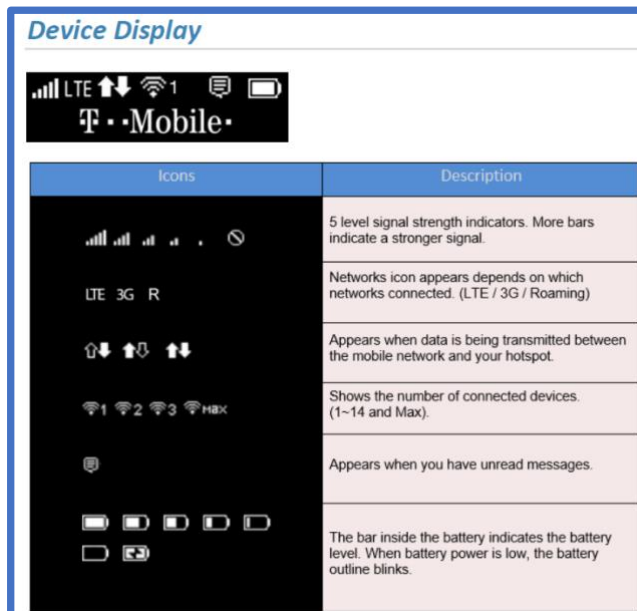**Your Hot Spot Setup**

Turn on your computing device

1. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select network name (Franklin T9 ####, the numbers are the last 4 of the IMEI) located inside the back panel of your mobile hotspot.
   - From a Windows PC:
     1. Left-click Wireless Network Connection on the taskbar to view available networks.
     2. Choose the SSID from the list of available networks.
   - From a Mac computer:
     1. Select **System Preferences > Network > Airport.**
     2. Click **Advanced to choose SSID from the list of available networks.**
     3. Choose the SSID from the list of available networks.
   - From an iOS device:
     1. Go to **Settings > Wi-Fi.**
     2. Choose the SSID from the available networks.
   - From an Android device:
     1. Go to **Settings > Wi-Fi settings.**
     2. Choose the SSID from the available networks.

Device Display

Icons	Description
(signal strength icons)	5 level signal strength indicators. More bars indicate a stronger signal.
LTE 3G R	Networks icon appears depends on which networks connected. (LTE / 3G / Roaming)
(data arrows)	Appears when data is being transmitted between the mobile network and your hotspot.
📶1 📶2 📶3 📶Max	Shows the number of connected devices. (1~14 and Max).
(message icon)	Appears when you have unread messages.
(battery icons)	The bar inside the battery indicates the battery level. When battery power is low, the battery outline blinks.

Button Operation

	Operations	Actions
(power button)	Turn On	Press and hold the button for 3 seconds.
	Turn Off	Press and hold the button until "Goodbye" message appears.
	Display Wake-Up	When the display is off (sleep mode), the first quick press of the button wakes up the display.
	Info Display	When the display is on, press the button quickly to go through the device menu and information.

LED Indicator

	Colors	Charging Status
(power icon)	Off	Power off.
(power icon)	Solid	Power off and connected to a charger.
(power icon)	Blinking	Power on/Operating normally.

T-Mobile (with the LCD window) Model T9

- Password issues. If there's a sticker on the bottom and you can't get the password to work, toggle through the LCD screen to show the password.
- If you can't get the chromebook/laptop to recognize the password that shows in the LCD screen, Reset the device to factory.   Pull the battery cover off and there's a reset button.   With the device turned on (plugged in if the battery is not charged) hold the reset button down until the LCD screen indicates that it's doing a factory rest.   The password may be changed. The password will be shown in the screen when you toggle through.
- <u>Inconsistent connections.</u> Try moving the device to a better "outside viewing" location. If you can see the nearest cell tower, that's where you should place the Hotspot, looking that direction.
- Random connection issues
    o Try pulling the battery (Cold Boot) and turning back on

- Blinking Green light
    o Battery charging
- Welcome word comes up as the hotspot is powering up and connecting
    o LCD screen top screen
        ▪ Signal bars 1 – 5 (best)
        ▪ LTE   (Best)
        ▪ Up/Down arrows   Data transfer between hotspot and chromebook
        ▪ Battery   Charge and/or battery level
    o Data usage screen
        ▪ Cycle Ends, this will be the date that you will have your data renewed.
        ▪ Data bar window that will appear blank if the data isn't used, it will fill as data is used.   It will also have a number ###.#/20GB   The first number is how much is used and the last is how much they are authorized.
    o Wifi Name
        ▪ Franklin T9 ####
        ▪ Password
        ▪ Letter and number combo 8 characters
    o Web access into device
- Power button
    o Hold for three seconds to power on
    o Hold for three seconds to power off