

What to Do in the Event of a Power or Internet Outage - Please keep this guide in a safe place for future use.

Power outages are common in our region during fall and winter months. Internet outages can also occur from time to time, even when power is not out. We understand how schoolwork is impacted during power and internet outages. We hope to continue learning as much as possible during these unexpected events. Please check the table below to see expectations for educators and students in various scenarios. Student attendance will be determined based on evidence of participation in independent learning activities.

| Power or Internet Scenario | What should teachers do? | What should students and families do? |
|---|--|---|
| Power OFF or Internet OUTAGE for Teacher Only | <ul style="list-style-type: none"> Teacher or school will notify students that the teacher's power or internet is out. In advance of an outage, teachers will develop a set of independent learning activities that students can work on their own. These activities will be posted in Seesaw or Google Classroom. Teachers should show students how to find these activities before there is an outage. | <ul style="list-style-type: none"> Log into Seesaw or Google Classroom Continue work on previously assigned learning activities. Participate in independent learning activities posted in Seesaw or Google Classroom Document activities that you have participated in and report them to your teacher once power/internet returns. <p>Elementary students should try logging back into the Zoom session every 30 minutes. If after 90 minutes with no success, plan for independent learning for the remainder of the day.</p> <p>Secondary students should try logging back in after 15 minutes and again after 30. Students should attend other classes according to their secondary schedule.</p> <p>NOTE: If a teacher's power or internet goes out during class, log off Zoom. Work on current learning activities or assignments or on other learning activities that are posted in Seesaw or Google Classroom.</p> |
| Power OFF or Internet OUTAGE for Student(s) Only | <ul style="list-style-type: none"> Teacher will teach class as scheduled. Teacher will follow up with students who have been impacted by the outage with alternative attendance opportunities for missed instruction, | <ul style="list-style-type: none"> Participate in independent learning activities that do not require power or internet; refer to Independent Learning Activities for Power and Internet Outages. Document activities that you have participated in and report them to your teacher once power/internet returns. |
| Power or Internet OFF for Both Teacher and Students | <ul style="list-style-type: none"> Teacher or school will send a message to students to engage in Independent Learning Activities for Power and Internet Outages Guide | <p>Participate in independent learning activities that do not require power or internet; refer to Independent Learning Activities for Power and Internet Outages Guide</p> <ul style="list-style-type: none"> Document activities that you have participated in and report them to your teacher once power/internet returns. |

Navigating Internet Issues

If at any time your student is unable to log in to classes due to an internet outage, we encourage you to contact your service provider. We have listed some of the local providers below. You will need to log in to your provider's website to see a map of outages.

Comcast Internet Essentials

<https://www.internetessentials.com/>

844-963-0178 - Sponsorship Line

<https://internetessentials.com/get-help#mostasked>

T-Mobile Family Line

1-844-341-4834