



Family and Student Technical Help During Distance Learning

1

Having an iPad problem? You're not the only one! We've documented some common problems and solutions in our [troubleshooting guide](#).

2

Still having an iPad problem? Most questions can be answered online. Please contact one of the support staff below with any technical questions related to iPads and next steps will be decided through that contact.

Building	Technician	Contact
Middle School Gr. 6-8	Drew Tinaglia	Schoology message or dtinaglia@faribault.k12.mn.us
High School Gr. 9-12 Faribault Education Center	Brad Hofius	Schoology message or bhofius@faribault.k12.mn.us
Lincoln Elementary Roosevelt Elementary Area Learning Center	Stacy Messer	smesser@faribault.k12.mn.us or Google Voice/Text: (507) 330-9993
Jefferson Elementary McKinley Early Childhood Area Learning Center	Mustafe Abdulahi	mabdulahi@faribault.k12.mn.us

3

Need help with parent accounts? Use the guide below to get help with parent accounts, or email techsupport@faribault.k12.mn.us with any general questions.

Campus Parent: If you do not have a Campus Parent account or are having trouble logging in please email portalhelp@faribault.k12.mn.us.

Schoology: If you do not have a Schoology account or are having trouble logging in please email techsupport@faribault.k12.mn.us.

SeeSaw: If you do not have a SeeSaw account or are having trouble logging in please email your child's teacher for an access code.