Apply Today for Two Months of Free Internet Essentials

Inspired by the Philadelphia Zoo, which is connecting with families online, so learning can continue from home.

Internet Essentials from Comcast brings you affordable, high-speed Internet so your kids can learn from home. When you're connected, you're ready for anything.

Apply today if you qualify for programs like the National School Lunch Program, housing assistance, Medicaid, SNAP, SSI, and others. Households who owe money to Comcast may still qualify if approved by 12/31/20.

New Internet Essentials customers may be eligible for two months of free service.

$9.95

Per Month + Tax
after promotional pricing

- No Term Contract
- No Credit Check
- Free Self-Install Kit
- Up to 25/3 Mbps
- Access to Xfinity WiFi Hotspots

Apply Now

InternetEssentials.com
1-855-846-8376

Apply now from your phone

internet »
essentials
FROM COMCAST

Solicita Internet Essentials hoy para recibir dos meses gratis

Inspirado por el Zoo de Philadelphia, que está conectándose con familias a través de Internet, para que el aprendizaje pueda continuar desde casa.

Internet Essentials de Comcast te ofrece Internet de alta velocidad económico para que tus niños puedan aprender desde el hogar. Cuando estás conectado, estás listo para cualquier cosa.

Solicítalo hoy si calificas para programas como el Programa Nacional de Almuerzos escolares (NSLP), asistencia para viviendas públicas, Medicaid, cupones para alimentos (SNAP), SSI y otros. Los hogares que deben dinero a Comcast aún pueden calificar si son aprobados antes de 12/31/20.

Los nuevos clientes de Internet Essentials podrían ser elegibles para dos meses de servicio gratis.

internet >> essentials
FROM COMCAST

Solicítalo ahora desde tu teléfono

$9.95
al mes + impuestos
Después del precio promocional

- Sin contrato a plazo fijo
- Sin revisión de crédito
- Paquete de Autoinstalación gratis
- Hasta 25/3 Mbps
- Acceso a hotspots de Xfinity WiFi

Solicítalo ahora

es.InternetEssentials.com
1-855-765-6995

How to Apply for Affordable High-Speed Internet

It's easy to get affordable high-speed Internet at home for $9.95 per month + tax with Internet Essentials from Comcast. New customers will receive two months of free service, if they apply and are approved by December 31, to keep families connected to the Internet during the COVID-19 crisis and beyond.

Whether you're on a smartphone, laptop, or a desktop computer, we make it fast and simple to apply online. We don't ask for a term contract, credit card, or installation fee.* If you are unable to access an Internet-enabled device, please call 1-855-846-8376 to start an application in English, or 1-855-765-6995 for Spanish. Our call center agents will ask for the same information as the online application, however wait times may vary.

APPLY ONLINE

A Before you begin, it is best to have your information available. Comcast requires applicants to verify their identity when opening a new account with us. We offer several verification options to make the process as easy and seamless as possible. You shouldn't worry if you don't have a Social Security number or if you feel uncomfortable providing it as we have other options to verify identity including through SMS text messaging on your mobile phone. The application will walk you through the options and next steps. Our application usually takes five minutes to complete. In some cases, we may ask for a document, such as a Medicaid card, to show you qualify.

B Open a web browser such as Chrome, Safari, Edge, Internet Explorer, or Firefox. Type "InternetEssentials.com" into the browser's address field.

C Our application is available in English, Spanish, Chinese Traditional, Chinese Simplified, Russian, Somali, and Arabic. You can change the language by clicking "Language" in the top right-hand corner.

D Click on any of the Apply Now buttons to begin your application.
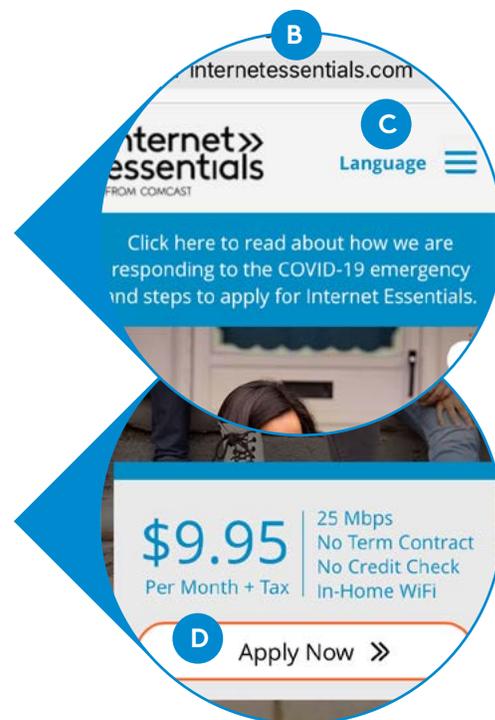
1 BASIC INFORMATION

A First, enter your address. As you type, our system may fill in suggestions. Clicking on your address when it pops up instead of typing it out can help reduce mistakes. If you receive an error message after entering your address, please call 1-855-846-8376 for support. After you have entered your address, click the Check Availability button.

B If Comcast is available in your area, enter your first and last name, email address, and phone number. Click the Next button to continue.
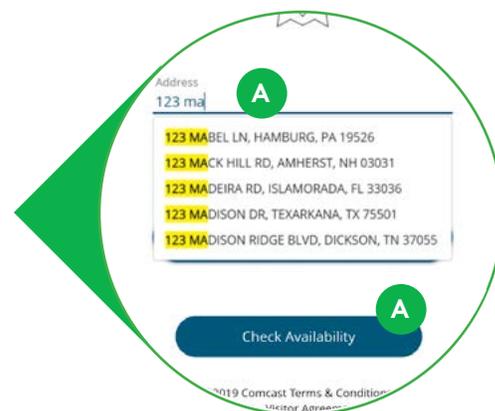
Taxes, home drop-off, and professional install extra.

InternetEssentials.com

② PERSONAL DETAILS

A-1 Enter your birthday and Social Security number (SSN) for the fastest way to verify your identity and finish your application. If you enter your SSN, skip ahead to part B. If not, continue to A-2 directly below.

A-2 If you don't have an SSN, or don't wish to share it, check the box and follow the instructions to identify yourself with your alternate ID or through SMS text messaging on your mobile phone. We accept more than 30 different documents, including a number of international documents. You can find the complete list online at **InternetEssentials.com/get-help**.

You can either take your alternate ID to an Xfinity Store, or you can upload a photo of yourself holding your ID into the application. Someone else can take the photo with your phone, or you can take a "selfie."

B Enter a promo code if you have one. Two months of free service for new customers that apply and are approved through December 31, 2020 does not need a promo code.

C Next, we will ask questions to make sure you are eligible for Internet Essentials. Select all options that apply.

D We may also ask you to provide a document to determine your eligibility. The fastest way to complete this step is to take a picture of the document with your phone by clicking the Take Photo Now button.

③ EQUIPMENT

A To protect our customers and employees during the COVID-19 pandemic, we are following state and CDC guidelines, which may limit your options to self-installation, or contactless Home Drop Off. If you need help with your installation, just call us at 1-800-XFINITY.

④ REVIEW AND CONFIRM

A After you review, check the two boxes to agree to the order summary and to accept our terms and conditions. Click the Confirm button. The next screen shows an order summary that includes your Application ID, name, address, and installation details. Be sure to write down your Application ID.

If your application needs to be reviewed, our agents will review them within three to five business days and we'll notify you if you've been approved by text message, email, or a phone call. You can check the status of a submitted application by visiting the **InternetEssentials.com** homepage and clicking "Check Application Status." You can enter your phone number and last name, or Application ID and last name, to check the status.

Date of Birth

A-1 Social Security number

A-2 ☐ Alternate ID Verification

If you don't have an SSN, or don't feel comfortable sharing it, we accept more 30 alternate IDs, including internation documents - full list available here. be asked to prove your identity la plication.

C Do you have any children living in your home?

[Yes]

[No]

Get a self-install kit
Select either option

A

In-store pickup
Check store hours ✓

Standard shipping
3-5 business days

I am at least 18 years
• I understand and agree t
  billed for the applicable ser
  equipment described in this
• I agree to the Customer Agree
  for Residential Services and th
  Comcast Customer Privacy No

A ☐ I agree to Internet Essentials Ter
Conditions.

Back