

Action Steps for iPad Success

Video Details available at <https://bit.ly/196ipadtips>



1. Update iPadOS regularly

- Open *Settings>General>Software*
- Select Download and Install if available
- Select Install to complete
- Plug the iPad into power and make sure it is connected to WiFi.



2. Reinstall Apps in Self Service

- Open *Self Service* & reinstall apps downloaded on your iPad to update
- Remember you may have to reinstall to update more than once per OS update



3. Do a hard restart on your iPad

- Hold down the *power button* at the top of your iPad and the *home button* until the Apple logo appears



4. Verify iPad storage used does not exceed 75% (24 GB used storage)

- Go to *Settings>General>iPad Storage*



5. Keep iPad Charged

Still not working?

Go to <https://www.district196.org/techhelp> for assistance