Thank you for all your patience and understanding as we tackle this new COVID-19 Picture Day adventure. I apologize for the confusion when It comes to viewing and purchasing your child's photographs on the Lifetouch website. Here is the information I received earlier from our Lifetouch representative.

The "Fall Photos' that were taken on October 28th and 29th **will not be available for viewing for 3-4 weeks** (which would be around Barnhart School Thanksgiving Break).

Here are the different ways you can access your photos and make a decision whether or not to purchase them

1) If Parents purchased a package <u>prior</u> to picture day, you package will be delivered to the school in 3-4 weeks. At that point, the school will schedule a time when parents can come by and pick up their package from out in front of the office on the "Supply Pickup" table.

2) If you waited until after picture day, parents can log onto the website <u>https://my.lifetouch.com</u> and enter the picture day ID: **EVTFTMZ4J**. At this point you have the option to purchase your package (but no option to view the photograph, since the photograph will not be available for viewing for 3-4 weeks). If you purchase your package, it will be delivered straight to your house.

3) If you <u>DID NOT PURCHASE PRIOR PICTURE DAY</u> and <u>DID NOT</u> <u>PURCHASE POST PICTURE DAY</u>, Your child's "proof" will be sent to the office and we will need to arrange for a scheduled pickup time that parents can pick up their Lifetouch proof from the front of the office on the "Supply Pickup" table. At that time you view the photograph and decide if you want to purchase a package from the Lifetouch website or attend the "Make up" picture day.

Since everything has been pushed back because of COVID, we will need to reschedule our makeup picture day until AFTER everyone has seen their pictures and decided if they need to retake their photos. We have rescheduled our "Make up Picture Day" to Wednesday, December 9th.

Thank you for your continued patience as we figure out all the speed bumps for our <u>first ever drive through pandemic picture day</u>. If you have any question please feel free to email <u>jgilek@barnhartschool.org</u> or call the Lifetouch customer service line **1-800-736-4753**.