

Academy Online Safety Policy 2020-21



The Burgess Hill Academy

This policy was adopted on 22.10.20

This policy is due for review on 22.10.21

Key contacts

Role	Name	Contact details
Designated Safeguarding Lead (DSL)	Aine McGeough	01444 241691 EXT 205
Deputy Designated Safeguarding Lead	Deborah Simmons	01444 241691 EXT 135
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Nominated Local Board member for safeguarding and child protection	Adam White	01444 241691

1. Policy Aims

- This online safety policy has been adapted by The Burgess Hill Academy, involving staff, students and parents/carers, building on the East Sussex County Council/The Education People online safety policy template, with specialist advice and input as required.
- It takes account of the DfE statutory guidance Keeping Children Safe in Education 2020 and Early Years and Foundation Stage.
- The purpose of The Burgess Hill Academy online safety policy is to:
 - Safeguard and protect all members of The Burgess Hill Academy community online.
 - Identify approaches to educate and raise awareness of online safety throughout the community.
 - Enable all staff to work safely and responsibly, to role model positive behaviour online and to manage professional standards and practice when using technology.
 - Identify clear procedures to use when responding to online safety concerns.
- The Burgess Hill Academy identifies that the issues classified within online safety are considerable, but can be broadly categorised into three areas of risk:
 - **Content:** being exposed to illegal, inappropriate or harmful material
 - **Contact:** being subjected to harmful online interaction with other users
 - **Conduct:** personal online behaviour that increases the likelihood of, or causes, harm.

2. Policy Scope

- The Burgess Hill Academy believes that online safety is an essential part of safeguarding and acknowledges its duty to ensure that all pupils/students and staff are protected from potential harm online.
- The Burgess Hill Academy identifies that the internet and associated devices, such as computers, tablets, mobile phones and games consoles, are an important part of everyday life.
- The Burgess Hill Academy believes that students should be empowered to build resilience and to develop strategies to manage and respond to risk online.
- This policy applies to all staff including the Board of Trustees, Local Board members, teachers, support staff, external contractors, visitors, volunteers and other individuals who work for, or provide services on behalf of the academy (collectively referred to as “staff” in this policy) as well as students, parents and carers.
- This policy applies to all who access the internet and use of technology, including personal devices, or where students, staff or other individuals have been provided with Trust/academy issued devices for use off-site, such as work laptops, tablets or mobile phones.

2.1 Links with other policies and practices

- This policy links with several other policies, practices and action plans including:
 - Academy Anti-bullying policy
 - Acceptable Use Policies (AUP)
 - Staff Code of conduct
 - Behaviour and discipline policy
 - Academy Child protection and safeguarding policy
 - Curriculum policies, such as: Computing, Personal Social and Health Education (PSHE), Citizenship and Relationships and Sex Education (RSE)
 - Data Protection
 - Photography and image sharing policy
 - Social media policies

3. Monitoring and Review

- Technology in this area evolves and changes rapidly; this policy will be reviewed at least annually
 - The policy will also be revised following any national or local policy requirements, any child protection concerns or any changes to the technical infrastructure
- We will regularly monitor internet use and evaluate online safety mechanisms to ensure that this policy is consistently applied.
- To ensure they have oversight of online safety, the Principal will be informed of online safety concerns, as appropriate.
- The named Local Board member for safeguarding will report on, at least, an annual basis to the Local Board on online safety practice and incidents, including outcomes.
- Any issues identified via monitoring will be incorporated into our action planning.

4. Roles and Responsibilities

- The Designated Safeguarding Lead (DSL) Aine McGeough Assistant Principal, has lead responsibility for online safety.
 - Whilst activities of the designated safeguarding lead may be delegated to appropriately trained deputies, the ultimate lead responsibility for safeguarding and child protection remains with the DSL.

- The Burgess Hill Academy recognises that all members of the community have important roles and responsibilities to play with regards to online safety.

4.1 The Board of Trustees will:

- Ensure that online safety is viewed as a safeguarding issue and that practice is in line with national and local recommendations and requirements.
- Ensure there are appropriate and up-to-date policies regarding online safety; including a staff code of conduct and acceptable use policies, which covers acceptable use of technology.
- Ensure that suitable and appropriate filtering and monitoring systems are in place which enable technical staff to monitor the safety and security of our systems and networks; as schools increasingly work online, it is essential that children are safeguarded from potentially harmful and inappropriate online material (including when they are online at home).

4.2 The Principal will:

- Ensure that online safety is embedded within a progressive curriculum, which enables all students to develop an age-appropriate understanding of online safety.
- Support the DSL and any deputies by ensuring they have appropriate time and resources to fulfil their online safety responsibilities.
- Ensure there are robust reporting channels for the community to access regarding online safety concerns, including internal, local and national support.
- Ensure that appropriate risk assessments are undertaken regarding the safe use of technology.
- Audit and evaluate online safety practice to identify strengths and areas for improvement.

4.3 The Designated Safeguarding Lead (DSL) will:

- Act as a named point of contact on all online safeguarding issues and liaise with other members of staff or other agencies, as appropriate.
- Work alongside deputy DSLs to ensure online safety is recognised as part of the academy's safeguarding responsibilities and that a coordinated approach is implemented.
- Ensure all members of staff receive regular, up-to-date and appropriate online safety training.
- Access regular and appropriate training and support to ensure they understand the unique risks associated with online safety and have the relevant knowledge and up to date required to keep students safe online
- Access regular and appropriate training and support to ensure they recognise the additional risks that students with SEN and disabilities (SEND) face online.
- Keep up to date with current research, legislation and trends regarding online safety and communicate this with the community, as appropriate.
- Work with staff to coordinate participation in local and national events to promote positive online behaviour, such as Safer Internet Day.
- Ensure that online safety is promoted to parents, carers and the wider community, through a variety of channels and approaches.
- Maintain records of online safety concerns, as well as actions taken, as part of the academy's safeguarding recording mechanisms.
- Monitor online safety incidents to identify gaps and trends, and use this data to update the education response, policies and procedures.
- Report online safety concerns as appropriate.
- Work with the leadership team to review and update online safety policies on a regular basis (at least annually) with stakeholder input.

- Meet regularly (three times per year) with the Local Board Link member for safeguarding and provide information to the Principal to ensure that online safety concerns are reported to the Local Board via the Principal's report.

4.4 It is the responsibility of all members of staff to:

- Contribute to the development of online safety policies.
- Read and adhere to the online safety policy and acceptable use policies.
- Take responsibility for the security of academy systems and the data they use or have access to.
- Model good practice when using technology and maintain a professional level of conduct in their personal use of technology, both on and off site.
- Embed online safety education in curriculum delivery, wherever possible.
- Have an awareness of a range of online safety issues and how they may be experienced by the children in their care.
- Identify online safety concerns and take appropriate action by following the academy's safeguarding policies and procedures.
- Know when and how to escalate online safety issues, including signposting to appropriate support, internally and externally.
- Take personal responsibility for professional development in this area.

4.5 It is the responsibility of students (at a level that is appropriate to their individual age and ability) to:

- Engage in age appropriate online safety education opportunities.
- Contribute to the development of online safety policies.
- Read and adhere to the acceptable use policies.
- Respect the feelings and rights of others both on and offline.
- Take responsibility for keeping themselves and others safe online.
- Seek help from a trusted adult, if there is a concern online, and support others that may be experiencing online safety issues.

4.6 It is the responsibility of parents and carers to:

- Read the acceptable use policies and encourage their children to adhere to them.
- Support our online safety approaches by discussing online safety issues with their children and reinforcing appropriate and safe online behaviours at home.
- Role model safe and appropriate use of technology and social media.
- Abide by the home-school agreement and acceptable use policies.
- Identify changes in behaviour that could indicate that their child is at risk of harm online.
- Seek help and support from the academy, or other appropriate agencies, if they or their child encounter risk or concerns online.
- Contribute to the development of the online safety policies.
- Use our systems, such as learning platforms, and other network resources, safely and appropriately.
- Take responsibility for their own awareness in relation to the risks and opportunities posed by new and emerging technologies.

4.7 The Trust ICT team will:

- Provide technical support and perspective to the DSL and leadership team, especially in the development and implementation of appropriate online safety policies and procedures.
- Implement appropriate security measures to ensure that the academy's IT infrastructure/system is secure and not open to misuse or malicious attack, whilst allowing learning opportunities to be maximised.
- Ensure that our filtering policy is applied and updated on a regular basis; responsibility for its implementation is shared with the leadership team.
- Ensure that any safeguarding concerns, identified through monitoring or filtering breaches are reported to the DSL (or deputy DSLs), in accordance with the safeguarding procedures.

5. Education and Engagement Approaches

5.1 Education and engagement with pupils/students

- The academy will establish and embed a progressive online safety curriculum to raise awareness and promote safe and responsible online behaviour at school and at home amongst pupils/students by:
 - Ensuring education regarding safe and responsible use precedes internet access.
 - Including online safety in Personal, Social, Health and Economic (PSHE), Relationships and Sex Education (RSE) and computing programmes of study.
 - Reinforcing online safety messages whenever technology or the internet is in use.
 - Educating students in the effective use of the internet to research; including the skills of knowledge location, retrieval and evaluation.
 - Teaching pupils/students to be critically aware of the materials they read and shown how to validate information before accepting its accuracy.
- The academy will support pupils/students to read and understand the acceptable use policies in a way which suits their age and ability by:
 - Displaying acceptable use posters in all rooms with internet access.
 - Informing students that network and internet use will be monitored for safety and security purposes and in accordance with legislation.
 - Rewarding positive use of technology through Class Charts.
 - Providing online safety education and training as part of the transition programme across the key stages and when moving between establishments.
 - Seeking student voice when writing and developing online safety policies and practices, including curriculum development and implementation.
 - Using support, such as external visitors, where appropriate, to complement and support our internal online safety education approaches.

5.2 Vulnerable Pupils/students

- The Burgess Hill Academy recognises that some students are more vulnerable online due to a range of factors. This may include, but is not limited to children in care, children with Special Educational Needs and Disabilities (SEND) or mental health needs, children with English as an additional language (EAL) and children experiencing trauma or loss.
- When implementing an appropriate online safety policy and curriculum The Burgess Hill Academy will seek input from specialist staff as appropriate, including the SENCO and Looked After Children Designated Teacher. (SENCO is Mrs A Lake and Designated teacher for Looked After Children is Ms A McGeough)

5.3 Training and engagement with staff

We will:

- Provide and discuss the online safety policy and procedures with all members of staff as part of induction.
- Provide up-to-date and appropriate online safety training for all staff on a regular basis, with at least annual updates. This will include (but is not limited to):
 - Setting the privacy levels of their personal sites.
 - Being aware of location sharing services.
 - Opting out of public listings on social networking sites.
 - Logging out of accounts after use.
 - Keeping passwords safe and confidential.
 - Ensuring staff do not represent their personal views as that of the academy/Trust. Staff are reminded during CPD and staff briefing.
 - This will cover the potential risks posed to pupils/students (Content, Contact and Conduct) as well as our professional practice expectations.
- Recognise the expertise staff build by undertaking safeguarding training and managing safeguarding concerns and provide opportunities for staff to contribute to and shape online safety policies and procedures.
- Make staff aware that our IT systems are monitored, and that activity can be traced to individual users; staff will be reminded to behave professionally and in accordance with our policies when accessing our systems and devices.
- Make staff aware that their online conduct outside of the academy, including personal use of social media, could have an impact on their professional role and reputation.
- Highlight useful educational resources and tools which staff should use, according to the age and ability of the students.
- Ensure all members of staff are aware of the procedures to follow regarding online safety concerns affecting students, colleagues or other members of the community.

5.4 Awareness and engagement with parents and carers

- The Burgess Hill Academy recognises that parents and carers have an essential role to play in enabling children and young people to become safe and responsible users of the internet and associated technologies.
- We will build a partnership approach to online safety with parents and carers by:
 - Providing information and guidance on online safety in a variety of formats.
 - This will include offering specific online safety awareness training and highlighting online safety at other events such as parent evenings, transition events, fetes and sports days.
 - Drawing their attention to the online safety policy and expectations in newsletters, letters, our prospectus and on our website.
 - Requesting that they read online safety information as part of joining our community, for example, within our home school agreement.
 - Requiring them to read our acceptable use policies and discuss the implications with their children.

6. Reducing Online Risks

- The Burgess Hill Academy recognises that the internet is a constantly changing environment with new apps, devices, websites and material emerging at a rapid pace.
- We will:
 - Regularly review the methods used to identify, assess and minimise online risks.
 - Examine emerging technologies for educational benefit and undertake appropriate risk assessments before use in the academy is permitted.

- Ensure that appropriate filtering and monitoring is in place and take all reasonable precautions to ensure that users can only access appropriate material.
- All members of the community are made aware of our expectations regarding safe and appropriate behaviour online and the importance of not posting any content, comments, images or videos which could cause harm, distress or offence to members of the community. This is clearly outlined in our acceptable use policies and highlighted through a variety of education and training approaches.
- Due to the global and connected nature of the internet, it is not possible to guarantee that unsuitable material cannot be accessed via our computers or devices.

7. Safer Use of Technology

7.1 Classroom Use

- The Burgess Hill Academy uses a wide range of technology. This includes access to:
 - Computers, laptops and other digital devices
 - Internet which may include search engines and educational websites
 - Learning platform/intranet
 - Email
 - Games consoles and other games-based technologies
 - Digital cameras, web cams and video cameras
- All academy owned devices will be used in accordance with our acceptable use policies and with appropriate safety and security measures in place.
- Members of staff will always evaluate websites, tools and apps fully before use in the classroom or recommending for use at home.
- The academy will use age appropriate search tools following an informed risk assessment, to identify which tool best suits the needs of our community.
- We will ensure that the use of internet-derived materials, by staff and students complies with copyright law and acknowledge the source of information.
- Supervision of pupils/students will be appropriate to their age and ability.
 - **Key Stage 3, 4**
 - Students will be appropriately supervised when using technology, according to their ability and understanding.

7.2 Managing Internet Access

- We will maintain a written record of users who are granted access to our devices and systems.
- All staff, students and visitors will read an acceptable use policy before being given access to our computer system, IT resources or internet.

7.3 Filtering and Monitoring

7.3.1 Decision Making

- The University of Brighton Academies Trust have ensured that our academy has age and ability appropriate filtering and monitoring in place, to limit learner's exposure to online risks.
- The Trust is aware of the need to prevent "over blocking", as that may unreasonably restrict what can be taught, with regards to online activities and safeguarding.
- The decision regarding filtering and monitoring has been informed by a risk assessment, considering our specific needs and circumstances.
- Changes to the filtering and monitoring approach will be risk assessed by staff with educational and technical experience and, where appropriate, with consent from the leadership team; all changes to the filtering policy are logged and recorded.
- The Trust ICT Team will ensure that regular checks are made to ensure that the filtering and monitoring methods are effective and appropriate.

- All members of staff are aware that they cannot rely on filtering and monitoring alone to safeguard students; effective classroom management and regular education about safe and responsible use is essential.

7.3.2 Filtering

- Education broadband connectivity is provided through Schools Broadband.
- We use Netsweeper which blocks sites which can be categorised as: pornography, racial hatred, extremism, gaming and sites of an illegal nature.
- The filtering system blocks all sites on the [Internet Watch Foundation](#) (IWF) list.
- The Trust ICT Team works with Netsweeper to ensure that our filtering policy is continually reviewed.
- If students discover unsuitable sites, they will be required to:
 - Inform a member of staff immediately
 - The member of staff will report the concern (including the URL of the site if possible) to the DSL (or deputies) and the ICT Support department where they will manually block access to that URL
 - The breach will be recorded and escalated as appropriate.
 - Parents/carers will be informed of filtering breaches involving their child.
- Any material believed to be illegal will be reported immediately to the appropriate agencies, such as the IWF, Sussex Police or CEOP.

7.3.3 Monitoring

- We will appropriately monitor internet use on all academy owned or provided internet enabled devices. This is achieved by:
 - Our web filter actively logs all internet traffic within the academy and will flag any attempt to access inappropriate content.
 - If a concern is identified via monitoring, we will respond in line with the academy Child Protection and Safeguarding policy.
- All users will be informed that use of our systems can be monitored and that all monitoring will be in line with data protection, human rights and privacy legislation

7.4 Managing Personal Data Online

- Personal data will be recorded, processed, transferred and made available online in accordance with General Data Protection Regulations and Data Protection legislation.
 - Full information can be found in our Data Protection policy on the [Trust website](#)

7.5 Security and Management of Information Systems

- We take appropriate steps to ensure the security of our information systems, including:
 - Cloud virus protection which is constantly updating and will scan external media devices such as USB drives when connected to a computer/laptop.
 - Encryption for personal data sent over the Internet or taken off site (such as via portable media storage) or access via appropriate secure remote access systems.
 - Not downloading unapproved software to work devices or opening unfamiliar email attachments.
 - Regularly checking files held on our network,
 - The appropriate use of user logins and passwords to access our network.
 - Specific user logins and passwords will be enforced for all¹
 - All users are expected to log off or lock their screens/devices if systems are unattended.

¹ this should be in place for all except Early Years and Foundation Stage children and some pupils/students with SEND

- Further information about technical environment safety and security can be found in Acceptable Use policies.

7.5.1 Password policy

- All members of staff will have their own unique username and private passwords to access our systems; members of staff are responsible for keeping their password private.
- From year 7, all students are provided with their own unique username and private passwords to access our systems; pupils/students are responsible for keeping their password private.
- We require all users to:
 - Use strong passwords for access into our system – these are a minimum of 10 characters and in line with Microsoft security recommendations
 - Always keep their password private; users must not share it with others or leave it where others can find it.
 - Not to login as another user at any time.

7.6 Managing the Safety of our Website

- We will ensure that information posted on our website meets the requirements as identified by the Department for Education (DfE).
- We will ensure that our website complies with guidelines for publications including accessibility, data protection, respect for intellectual property rights, privacy policies and copyright.
- Staff or learner's personal information will not be published on our website; the contact details on the website will be our academy address, email and telephone number.
- The administrator account for our website will be secured with an appropriately strong password.
- We will post appropriate information about safeguarding, including online safety, on our website for members of the community.

7.7 Publishing Images and Videos Online

- We will ensure that all images and videos shared online are used in accordance with the associated policies, including (but not limited to) the: Photography and image sharing policy, Data Protection policy, Acceptable Use policies, Staff Code of Conduct, Academy Behaviour and Anti-Bullying policies and Social Media policy.

7.8 Managing Email

- Access to our email systems will always take place in accordance with data protection legislation and in line with other policies, including Acceptable Use policies and the Code of Conduct and academy behaviour policy.
 - The forwarding of any chain messages/emails is not permitted.
 - Spam or junk mail will be blocked and reported to the email provider.
 - Any electronic communication which contains sensitive or personal information will only be sent using secure and encrypted email.
- Members of the community will immediately inform (Ms A McGeough DSL) if they receive offensive communication, and this will be recorded in our safeguarding files/records.
- Excessive social email use can interfere with teaching and learning and will be restricted; access to external personal email accounts may be blocked on site if inappropriate use is detected.
- We will have a dedicated email for reporting wellbeing and pastoral issues. This inbox will be managed by designated and trained staff.

7.8.1 Staff email

- The use of personal email addresses by staff for any official academy business is not permitted.

- All members of staff are provided with an email address to use for all official communication.
- Members of staff are encouraged to have an appropriate work life balance when responding to email, especially if communication is taking place between staff, students and parents.

7.8.2 Pupil/student email

- Students will use provided email accounts for educational purposes.
- Students will sign an acceptable use policy and will receive education regarding safe and appropriate email etiquette before access is permitted.
- Student email addresses cannot be contacted by any email address outside of the Trust.

7.9 Live Stream Lessons for Remote Learning

- Live stream is a somewhat broad term and, in some cases, can refer to a platform where the teacher and the children are all linked into a video call/conference and see one another. In other cases, it may refer to a live broadcast, where only the teacher, or whoever is providing the content, is visible and the children are viewing the content, without being seen themselves. In the latter example, although not linked into the broadcast with their images, the children may be able to interact through a live chat function and it is this type of platform that will be used in the academy.
- When planning the use of live stream platforms within remote learning our academy will:
 - Consider whether the technology is available to children/families and make alternative arrangements for provision where necessary.
 - Ensure that staff are trained to use the technology.
 - Ensure that children's behaviour/interactions are managed in line with the expectations of the school behaviour policy.
 - Risk assess the platform being used and consider whether there are functions, such as live chat, pupil's use of video camera, or the recording of the session, which need to be disabled or which require further measures to support their appropriate use.

Protocols for the use of live streaming is included as **Annexes A and B**.

7.10 Management of Applications (apps) used to Record Children's Progress

- We use Class Charts to track students progress and share appropriate information with parents and carers.
- The Principal is ultimately responsible for the security of any data or images held of children. As such, they will ensure that the use of tracking systems is appropriately risk assessed prior to use, and that they are used in accordance with data protection legislation, including the General Data Protection Regulations (GDPR) and Data Protection legislation.
- To safeguard learner's data:
 - Only learner issued devices will be used for apps that record and store pupils/students' personal details, attainment or photographs.
 - Personal staff mobile phones or devices will not be used to access or upload content to any apps which record and store pupils/students' personal details, attainment or images.
 - Devices will be appropriately encrypted if taken off site, to reduce the risk of a data security breach, in the event of loss or theft.
 - All users will be advised regarding safety measures, such as using strong passwords and logging out of systems.
 - Parents and carers will be informed of the expectations regarding safe and appropriate use, prior to being given access; for example, not sharing passwords or images.

8. Social Media

Detailed information regarding the use of Social Media can be found in Acceptable Use policies, Staff Code of Conduct and the Social Media policy

9. Use of Personal Devices and Mobile Phones

- The Burgess Hill Academy recognises that personal communication through mobile technologies is an accepted part of everyday life for students, staff and parents/carers, but technologies need to be used safely and appropriately within the academy.

9.1 Expectations

- All use of personal devices (including but not limited to; tablets, games consoles and 'smart' watches) and mobile phones will take place in accordance with the law and other appropriate policies, such as anti-bullying, behaviour and child protection.
- Electronic devices of any kind that are brought onto site are the responsibility of the user.
 - All members of The Burgess Hill Academy community are advised to take steps to protect their mobile phones or devices from loss, theft or damage; we accept no responsibility for the loss, theft or damage of such items on our premises.
 - All members of The Burgess Hill Academy community are advised to use passwords/pin numbers to ensure that unauthorised calls or actions cannot be made on their phones or devices; passwords and pin numbers should be kept confidential and mobile phones and personal devices should not be shared.
- Mobile phones and personal devices are not permitted to be used in specific areas within the site such as changing rooms and toilets.
- The sending of abusive or inappropriate messages or content via mobile phones or personal devices is forbidden by any member of the community; any breaches will be dealt with as part of our behaviour policy.
- All members of The Burgess Hill Academy community are advised to ensure that their mobile phones and personal devices do not contain any content which may be offensive, derogatory or would otherwise contravene our behaviour or child protection policies.
- Further information on the use of personal devices is available in Acceptable Use policies, the Academy behaviour policy and the Staff Code of Conduct.

9.5 Officially provided mobile phones and devices

- Members of staff will be issued with a work phone number and email address, where contact with students or parents/ carers is required.
- Academy mobile phones and devices will be suitably protected via a passcode/password/pin and must only be accessed or used by members of staff.
- Academy mobile phones and devices will always be used in accordance with the acceptable use policy and other relevant policies.

10. Responding to Online Safety Incidents and Concerns

- All members of the community will be made aware of the reporting procedure for online safety concerns, including, but not limited to, breaches of filtering, youth produced sexual imagery (sexting), cyberbullying and illegal content. Detailed information can be found in the Academy Child Protection and safeguarding policy and procedure.

11. Useful Links

Pan-Sussex Safeguarding Children Partnership

- www.sussexchildprotection.procedures.org.uk/

Sussex Police:

www.sussex.police.uk

For non-urgent Police contact 101 or 01273 470101

If you think the child is in immediate danger, you should call the police on 999.

National Links and Resources for Educational settings

- CEOP:
 - www.thinkuknow.co.uk
 - www.ceop.police.uk
- Childnet: www.childnet.com
- Internet Matters: www.internetmatters.org
- Internet Watch Foundation (IWF): www.iwf.org.uk
- Lucy Faithfull Foundation: www.lucyfaithfull.org
- NSPCC: www.nspcc.org.uk/onlinesafety
 - ChildLine: www.childline.org.uk
 - Net Aware: www.net-aware.org.uk
- The Marie Collins Foundation: www.mariecollinsfoundation.org.uk
- UK Safer Internet Centre: www.saferinternet.org.uk
 - Professional Online Safety Helpline: www.saferinternet.org.uk/about/helpline
- 360 Safe Self-Review tool for schools: www.360safe.org.uk

National Links and Resources for Parents/Carers

- Action Fraud: www.actionfraud.police.uk
- CEOP:
 - www.thinkuknow.co.uk
 - www.ceop.police.uk
- Childnet: www.childnet.com
- Get Safe Online: www.getsafeonline.org
- Internet Matters: www.internetmatters.org
- Internet Watch Foundation (IWF): www.iwf.org.uk
- Lucy Faithfull Foundation: www.lucyfaithfull.org
- NSPCC: www.nspcc.org.uk/onlinesafety
 - ChildLine: www.childline.org.uk
 - Net Aware: www.net-aware.org.uk
- The Marie Collins Foundation: www.mariecollinsfoundation.org.uk
- UK Safer Internet Centre: www.saferinternet.org.uk

[There is a wealth of information available to support schools and parents/carers to keep children safe online. See Keeping Children Safe in Education 2020 \(Annex C\) for more resources.](#)

12. Policy status and review

Written by:	Head of Governance and Admissions
Owner:	Executive Director of School Improvement
Status:	Approved
Approval date:	UoBAT – Board of Directors 10/12/15 HAT – Board of Directors 17/12/15 Merger editorial changes 1 September 2017 Chair of EAS – 23-09-2020
Review Date:	Annually

Using Office 365 for remote learning

Guidance for Parents and Pupils

Dear parent/carer,

In response to COVID-19 and the possible local or national lockdowns, school closures or the need for isolation, the academy will continue to provide education. This may include remote streamed live lessons.

This use of technology is an important new development, and something we're really excited about. It means we can be confident teaching and learning can continue in an engaging way, and we hope act to minimise the educational impact of any further Covid-19 measures.

This new way of working will require all staff and pupils to think carefully about how they interact with one another virtually, in order to make sure learning is as safe and effective as it can be. In order to facilitate that, please find below is a list of expectations of all pupils taking part in live lessons. Please support us by ensuring that you read this guidance carefully and talk to your child about it.

- Please ensure your child joins their session in a shared space where you can monitor them. Ideally a living or dining room, they must not be joining Microsoft Teams from their bedroom.
- Please ensure your child is dressed appropriately, in clothing that may be worn on a home clothes day. No pyjamas.
- Be mindful that other students might see or hear anything in the background. Encourage your child to have a plain background, blur or set their background to an appropriate still picture.
- Your child may be asked to mute their microphone or turn their cameras off. This will be decided on a lesson by lesson basis; please follow the requests of the teachers.
- Your child must not instigate a call with any teachers.
- Your child is not permitted to record or screenshot sessions.
- Parents and children should not be using a student login to gain access to the contact details of teachers or other students.
- The University of Brighton Academy Trust will only use Microsoft Teams to deliver live lessons to your child.
- Student attendance will be recorded during these sessions.
- Parents and children must not use Microsoft Teams for anything other than the scheduled sessions/lessons. It is not to be used for any non-school related activity.
- When asked to participate via voice or text chat, your child should always use appropriate language making sure not to cause offence to others.
- Microsoft Teams is not to be used if your child wishes to 'chat' online to a friend outside of the scheduled sessions/lessons.
- Any misuse of any of our online services will be seen as a serious breach of the Academy's behaviour policy and referred directly to the Designated Safeguarding Leads, including the Principal.

If you do not consent for your child taking part in live streaming lessons, then please contact the academy immediately.

Annex B

Using Office 365 for remote learning

Guidance for Staff

1 Introduction

The University of Brighton Academies Trust provides Microsoft Office 365 access for staff and pupils across all Academies. This service offers exciting opportunities for remote learning that have not been previously possible.

With opportunities there are new risks that this guide will help you manage.

The office 365 suite offers the following services: -

Microsoft Teams – Channels and Files (Video/Audio/Text Chat/Resources)	Allows staff to setup controlled Teams (groups of pupils) and collaborate in a number of ways. This includes the use of text chat, video and/or voice as well as the sharing of resources (including Word, Excel and PowerPoint documents)
Microsoft Stream	Allows staff to pre-record lesson content and upload it to the Academy website or share direct links to pupils to watch.
Microsoft Teams – assignments (This currently only applies to secondary sites)	Allows staff to set work for students to complete it and send it back for marking and feedback. This also includes quizzes and an online gradebook.

This document focuses on Microsoft Teams and sets out guidance to ensure you and your pupils remain safe whilst using the video/audio and text chat elements of this technology.

First and foremost, it is important to think of your Class Team as a traditional classroom. Any files that you upload can be viewed by all of the students. Any posts that are shared in the feed can also be viewed by all students. Therefore, do not upload or share anything that you would not normally do so in your classroom. Also, please note that Office documents will be editable by all users when you upload them. If you want to upload material that is simply for reference either set the file to 'view only' or upload a PDF version instead.

In terms of live streamed lesson:

As a staff member you can do the following easily during a session: -

- Choose which pupils you allow to enter your Team.
- Remove a pupil from a Team.
- Mute one or all pupils so they cannot speak.
- Delete unwanted posts or files that have been created by pupils.

By default, we have restricted pupils: -

- Students cannot turn on their camera (this can be adjusted as staff gain confidence)
- Students cannot share their screen.
- Students have no access to control the meeting including muting anyone other than themselves.
- They can post or comment within a class/meeting, but they cannot delete or edit the post or comment.
- Students accounts can also post comments and replies to posts in the main feed unless you have set your post to not accept replies. As above students cannot edit or delete their posts but you as the Team Owner can. Any comments or replies that do not adhere to the

Academy code of conduct should be treated in the same way as they would be in a normal classroom.

- They can upload work for assignments that you have set as the teacher. They can see their individual feedback and grades but will not see the class gradebook.

Full training videos can be found in ICT services on the Office 365 Intranet

2 Protocols to keep you and your pupils safe

- Two members of staff will be 'within the Team (in the same room at school, or if working remotely, in the video call) when conducting a live stream session with pupils. Both should be present before the pupils start to join.
- The second member of staff is there to provide a safeguard for both the pupils and the teacher, so does not need to be a curriculum specialist.
- The second member of staff could act additionally as technical/behaviour support, in terms of monitoring pupils' interactions and ensuring they are not using chat or other functions inappropriately.
- Sessions will be planned and scheduled for during school hours. If you need to run a session outside of normal school hours you will need to seek approval from a member of your academy leadership team.
- Parents will be contacted to advise that the session is taking place and they and the pupil should consent to abide to an acceptable use agreement covering issues such as not recording the session and being appropriately dressed etc.
- Only school contact numbers/emails will be used for communications and running the session i.e. staff should never issue their personal contact details.
- The only live streaming platforms approved is Microsoft Teams from the University of Brighton Academies Trust Office 365 tenant.
- Live streaming sessions should not be recorded.
- Live events should not occur with other members of your household present.
- Where inviting students as guests (via a link), ensure settings are set to 'admit from the lobby' therefore pupils cannot join without your knowledge. note - this is set by default.
- Staff should be aware of open applications including website tabs if using the screenshare functionality.
- Staff will dress professionally and choose a neutral background for their video stream.
- 1:1 video call sessions to support interventions with pupils such as mental health support or counselling will only be provided where they have been risk assessed and approved by SLT.
- Where the communication with an individual pupil does not require the confidentiality of a counselling session, there will be two adults involved; this will provide a safeguard for the adults and the pupil.
- These two adults will either be physically in the same room, with the second member of staff being referenced to the pupil so that they are aware, or, where staff are working remotely, they will both be within the Team of the meeting.
- In either case both adults will be present before pupils are admitted to the online session.
- At the end of the class, a member of staff should end the meeting to ensure all pupils are removed from the call rather than hang-up.
- Staff behaviour and language will be entirely in line with the staff code of conduct.
- Staff should read the Using Office 365 for remote learning guidance for pupils, so you fully understand the expectations of them during a session.
- All other school policies/practices should be followed, notably the safeguarding and pupil protection policy so should there be any welfare concerns about the pupil these should be brought to the attention of the DSL without delay.
- In most circumstances' attendance will need to be recorded :-

Primary – record on an excel spreadsheet for any lessons attended from home. – There is a template available for this for each Infant & Primary Academy.

Secondary – use SIMS for each lesson attended via Teams (B code for attending from home, N if absent, this would be for an individual lesson only, but the am and pm marks would remain as X).