

TRS-ActiveCare Primary(+) & Blue Essentials HMO Plans

Primary Care Physician (PCP) Code

One of the ways to manage your health most effectively is through a personal relationship with a Primary Care Physician (PCP). If you enroll in the BCBS Primary or Primary+ plan, you will be required to have a PCP on file for yourself and your covered family members before seeking medical coverage.

Keeping Your Current Primary Care Physician (PCP) Code

You may have seen a pre-populated PCP; this pre-selected PCP is a physician you have seen in the past. If you accept this PCP, you do not need to do anything. You will receive a new ID card with the PCP's name on it. You will begin using this new ID card as soon as the coverage starts.

If you would like to view who your pre-selected PCP is, please follow the instructions below:

- Copy the ten-digit PIN within the Primary Care Provider (PCP) Code field.
- [CLICK HERE](#) to view the TRS Provider Lookup by PIN website.
- Paste the **10 CHARACTER PCP #** in the Input Provider PIN field.
- Once entered, your PCP's information will display below the Provider PIN field.

Selecting a New Primary Care Physician (PCP) Code

If you do not accept this PCP, you may choose another participating PCP by following the instructions below:

- Click on the Provider Website link below to view the provider search website.
 - [TRS ActiveCare Primary Plan](#)
 - [TRS ActiveCare Primary+ Plan](#)
 - [West Texas Blue Essentials HMO Plan](#)
 - [South Texas Blue Essentials HMO Plan](#)
- Search by the **doctor** in the desired **Zip Code**.
- Select the "View Profile" button for your doctor of choice
- Then find the **10 CHARACTER PCP #** for your physician.
- Copy and paste the ten-digit number into the Primary Care Provider (PCP) Code field.
- Repeat the steps above as needed for all dependents.

Please note: the ActiveCare HD and ActiveCare 2 plan options do not require a Primary Care Physician (PCP) selection. You can search for available providers by clicking on the Provider Website link below.

- [TRS ActiveCare HD](#)
- [TRS ActiveCare 2](#)



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Changing Your PCP After Enrollment

If you need to change your PCP after your enrollment is complete, you have two options:

Option 1

- Contact TRS-ActiveCare customer service at:
 - TRS ActiveCare Primary & Primary+ Plans: **866-355-5999**
 - West & South Texas Blue Essentials HMO Plan: **888-378-1633**

Option 2

- Go to:
 - TRS ActiveCare Primary & Primary+ Plans: www.bcbstx.com/trsactivecare
 - West & South Texas Blue Essentials HMO Plan: <https://www.bcbstx.com/trshmo/>
- Log in to Blue Access for Members
- Click on the Doctors and Hospitals tab
- Click Change Primary Care Physician (Provider)
- Use the drop-down menu to choose the reason for your change and then click on PCP request change
- Search for a new PCP by name, specialty, location, or all
- Click on the circle next to the name of the PCP you chose

TRS ActiveCare Primary & Primary+ Plan Card Example

Luis C Palacios, MD

PCP ID: H08KJ55701

LOCATION
9255 Dallas Parkway Suite 120, Frisco, TX 75033
[Get directions](#)

CONTACT INFORMATION
Phone: 469-518-5580

✓ Accepting New Patients

West & South Texas Blue Essentials HMO Plan Card Example

Provider Highlights

Steven B Dobberfuhl, MD

PCP ID: H08001K201

LOCATION
7201 Manchaca Rd Ste B, Austin, TX 78745
[Get directions](#)

CONTACT INFORMATION
Phone: 512-443-3577