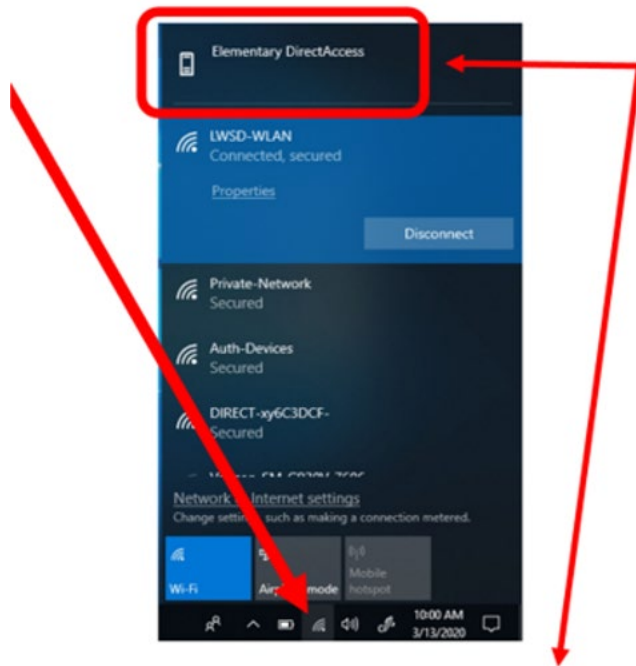



Check Student Laptops for Safe Internet Search and System Updates

The Lake Washington School District student laptops use a solution called DirectAccess in order to provide a secure Internet connection to the district network. This connection helps ensure the laptop receives software updates, system policies, and uses safe web-filtering while online. A recommended best practice is to check the DirectAccess connection is active on student laptops with these steps:

- Log onto the laptop with your District Username and Password.
 - Allow time for your profile to completely load.
- Click on the wireless icon in the systray (bottom-right corner of the desktop).



- At the top of the menu it should have the **Elementary DirectAccess** (or Secondary DirectAccess) box.
- If that does not show, press the Windows key. 
- Then type: **gpupdate /force** (note there is a **space** between gpupdate and /force)
- Press the “Enter” key.
- Windows Group Policy will begin to update (this may take a minute or two).
- When the process is complete the Command Prompt window will close itself.
- Check the wireless icon again for the DirectAccess connection.
- If it is still not showing, restart the computer and check again.

If there is still no DirectAccess connection showing in the laptop’s wireless networks, please contact your school’s Family Tech Liaison or the Family Technology Access support @ 425-936-1322 or ftaccess@lwsd.org .