

Mercy's Alert

System Enrollment

If you have not previously enrolled in Mercy's alert system, the information needed to do so is below. We use the REACH Alert management system. If you previously registered, you do not need to register again.

If you currently have a REACH Alert account with another organization, you will need to add Mercy's network to your account. Log in to your account, click JOIN NETWORK, and follow steps 4-6 below. Please check your phone numbers and/or e-mail addresses for any necessary updates.

Each family can have up to four e-mails and four phone numbers registered. Encourage your student to use her cell phone as one of the numbers.

Early in the school year, we will send a test alert, which we will announce in the Monday parent e-mail updates. If you do not receive the Monday parent e-mails, please contact Andrea Mattingly at amattingly@mercyjaguars.com.

Directions to enroll:

1. Go to www.reachalert.com.
2. Click on MY ACCOUNT.
3. Click on CREATE ACCOUNT.
4. Follow the prompts, entering 'Mercy Academy' when asked which network you want to join.
5. Select your role (Parent, Student, or Staff)
6. Role Passcode: enter '40228'

In addition, if your student is a bus rider, you will want to sign in and add the network 'Mercy and DeSales Bus Riders' in order to receive separate alerts pertaining to busses only.

If you have any questions, feel free to contact customer service at Reach Alert. Their contact information is:

Reach Alert [\(877\) 307-9313](tel:8773079313))

As always, the safety of our student(s) is the number one priority of our faculty and staff. Thank you for trusting us with them each day.