

Merging Accounts

You might have more than one account. If that is the case, you are in luck! Remind just opened up the option to merge your own accounts. To get started with merging your accounts now please follow these steps:

1. If you are using the app, you must be on the most updated 11.11 version. If you are an Android user who does not yet see the 11.11 version of the Remind app available, you can still merge your accounts by logging into Remind.com from a web computer browser (this is recommended).
2. Log into Remind using either of your accounts. Navigate to your notification preferences within your account settings, and add the cell phone number or email address currently associated with your other account there.
3. Follow the steps which prompt you to confirm that the existing account found is yours and whether you want it merged, or if you just want the device moved onto the account you're logged into.
4. If you see any errors, please reply to rmd.me/help with any and all cell phone numbers and email addresses you may have used on Remind along with a screenshot of where you got stuck.

If you complete the steps but are not seeing your new contact point reflected in your settings, you may need to refresh your app. Please refresh by force quitting or logging out and logging back.

Still Have Questions?

If you are needing to know what contact information we have on file for you with Remind, or if you need support with any component of Remind, don't hesitate to reach out to Kelley Stone at stonek@wsd3.org.