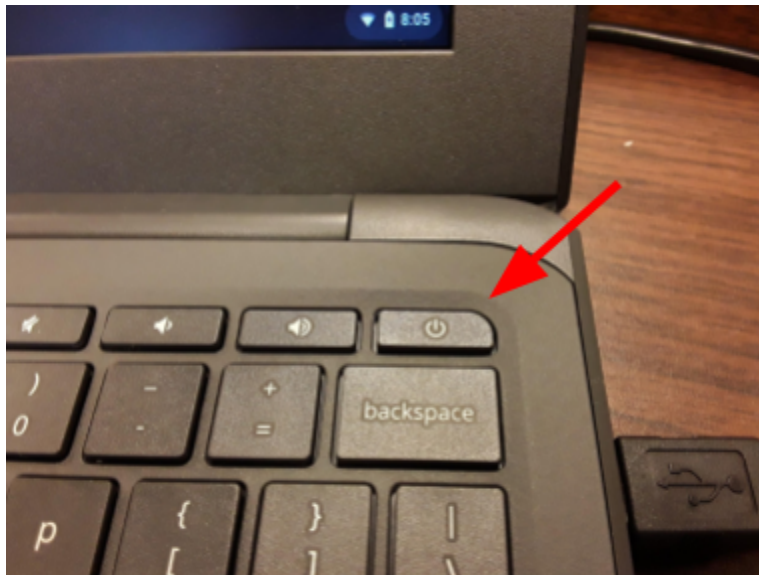
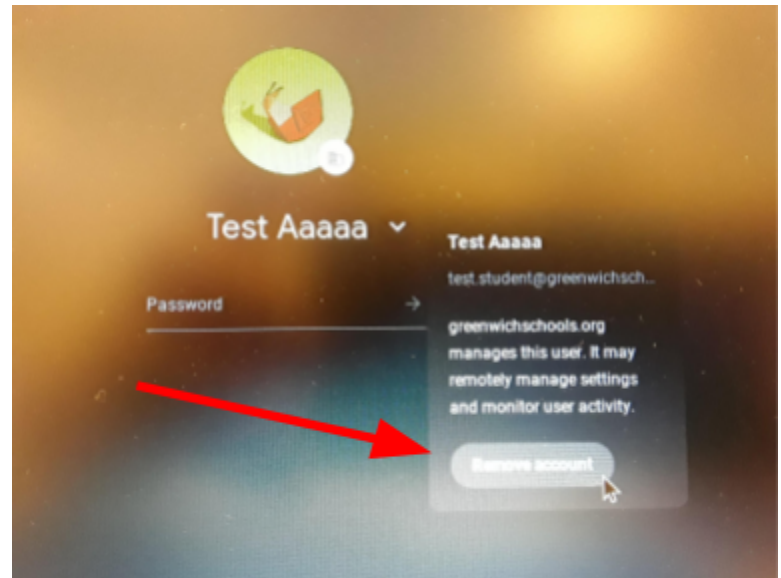


# My Chromebook keeps restarting when I try to log in.

Restart your Chromebook, but DO NOT enter your password.

To the right of your name you will see a down arrow. Click on that down arrow and select "Remove Account" then confirm.

You will be brought to a new login screen asking for your e-mail address. DO NOT yet log in.



Press and HOLD the power button until the computer shuts down. Wait 20 seconds, then press the power button once to restart the computer.

You can now log in normally.