

COVID – 19 Daily Screening Magnus Health Login Faqs

Please do not wait to access your mobile app. Your son's COVID-19 screening tool is available now via your mobile device.

Directives to set up your Magnus Mobile v2 APP and user credentials are [here](#). Reminder: You must login via MyBackpack and access the Magnus Health portal first to create your Mobile App username and password. Hover over YOUR name and choose "CHANGE Credentials". Use the created credentials to login to the Magnus Mobile v2 App.

Once logged into the mobile App, tap the COVID 19 icon. Tap the link for the incomplete COVID 19 assignment and the assessment will populate the questions for the daily screening. You will receive a "Pass" or "Stop" related to the answers provided.

Important Magnus Updates or Known Issues

Creating Your Magnus Mobile credentials

You must first login via MyBackpack and access the Magnus Health portal with your MyBackpack Credentials ([Magnus Health Login](#)). Once logged in hover over YOUR name and follow the prompt to "CHANGE Credentials" – these are the credentials for your Mobile APP only.

If you are having issues resetting your password please make sure that the password meets the requirements.

The requirements are:

- 10 characters at least
- 1 uppercase
- 1 lowercase

- 1 number
- 1 special character

We are aware of an issue that causes the number of characters to state (0) even after inputting 10 characters please add 1 or 2 more characters to fix this, as our development team works to resolve this issue. If you are still having issues, please feel free to contact the parent help desk at 877-461-6831.

Parents Require Mobile App Update to See New Features

Parents will need to update the app to the latest Version **20.08.26**. Parents using an iPhone can do this by installing the [update within the Apple Store](#), or by deleting and reinstalling the app. Android users are able to perform the same update by [updating via Google Play Store](#), or by deleting and reinstalling the app.

Parents with additional Student Accounts

If you have a student at Haverford and other schools using Magnus Health for student information or COVID-19 screening (i.e. Baldwin, AIS,...anyone using Magnus Health)..you must log out of the account created for your son's account for the MOBILE APP and log into your parent account for your other child with the username and password created to access their health information and surveillance tool.

A student health record account has separate usernames via the web versus the Mobile APP.

A parent tutorial is accessible here: [Parent Tutorial - COVID APP](#)

Saving Credentials

Your login credentials from MyBackpack are the same for the Magnus Health portal via the web. If autosaving your credentials, create a system to know which username is for which person and which account you are trying to access (web or mobile).

[Mobile APP](#)

[Keychain](#)

Thank you,

Health Services