

What is a video visit – and how do I schedule one?

Video visits are a personal visit between your primary care provider at the Employee Wellness Clinic – and you, along with anyone else in your family that you may want present for the visit.

Visits can be scheduled in the same way that a face-to-face visit is scheduled- by calling the clinic at 608-825-6977. Once you have seen one of the Nurse Practitioners at the clinic, appointments may be scheduled on line via your My Chart account.

Do I need special equipment to have a video visit?

What type of appointment can be scheduled as a video visit – versus having to come in to the clinic in person?

Appointments that do not require the provider to perform hand's-on assessments are eligible for video visits. These may include:

- Well child visits when the parent is able to weigh and measure their child – and when there are no vaccinations due.
- Mental health visits
- Rashes (pictures sent in are helpful)
- Vaginitis (depending on patient scenario)
- Follow up visits after a face-to face visit as the provider monitors your health condition
- Other visits designated by your provider as eligible for video communication



Your My Chart portal will help you connect with your provider when a video visit is scheduled. You may use your smartphone or a personal computer device such as a desktop PC with a monitor, a laptop or a tablet.

Call today to talk to your care team for more information:

608-825-6977

