Remind.com
Parent Support

Do you have an Infinite Campus Parent Portal AND is it active?

YES

NO

Please contact ichelpdesk@wsd3.org to get your Parent Portal setup and active. Information for Remind comes from Infinite Campus. This information should be updated with most current email and phone number. It takes 48 hours for your information to move from Infinite Campus to Remind.

Have you used Remind in the past or did you create an account to try and access your child's information?

YES

NO

When you log in, do you see your child's classes and information?

NO

Most likely, you have more than one account. Follow the directions below.

If you have not logged into Remind and do not know your login information, you can reach out to Stonek@wsd3.org to find out your username information. Please include your first and last name, your child's name and the school they attend.

YES

You are good to go!

*Log into Remind.com on a browser through a computer, not your phone. Log in using the phone number (or email) that you usually log into the app using. If you don't remember the password, please click "Forgot" and then follow the directions.

*Once you are in using your phone number or email address, make sure this is not the account connected to your children's classes. Click on your name on the top left corner, click Account Settings, and then scroll to the bottom and delete the account. Uninstall the app from your phone.

*Then log into Remind.com from a computer using the email or phone number provided in Infinite Campus Parent Portal. If don't remember your password, click on Forgot and follow the directions. Once you are in, you can click on your name in the top left corner, click on Account Settings, click on Notification Preferences and then add your phone number and other contact information. Reinstall the app on your phone and then log in using your email and you should be good to go.