

SJCP – COMMUNITY SERVICE INFORMATION FOR NEW STUDENTS

mobileserve.com

GENERAL:

- Community service is a part of our graduation requirement
 - 80 hours, 40 must be outside of school
 - We use an online platform – Mobile Serve - to keep track of hours (mobileserve.com)

INITIAL SET-UP:

- All new students must be able to login to their school email accounts (Microsoft Outlook) in order to activate their community service accounts.
(e.g., Astudent123456@saintjohnsprep.org)
- All new students will receive an email message to their school account from **Team Mobile Serve**, the site we used to track hours. This email will provide instructions on how to activate their accounts.
PLEASE CHECK THE JUNK FOLDER FOR THE ACTIVATION EMAIL.
- To activate account, students will need to:
 - Verify graduation year
 - Set a password to be used when logging into Mobile serve
 - Select Affiliation – Saint John’s Catholic Prep
- Transfer students who have hours from a prior school will have those hours entered manually from their prior school transcript. Please let Mrs. Ryczko know if you have hours that need to be entered. These hours need to be verified via a school transcript or an email sent to Mrs. Ryczko from the supervisor.

LOGGING VOLUNTEER HOURS:

- Students should go to **mobileserve.com** or download the free Mobile Serve App.
- When entering information regarding volunteer experiences, **ALL** of this information must be provided:
 - Date of volunteering
 - Number of hours worked
 - Volunteer location
 - Select “in school” or “out of school”
 - Brief description of what you did
 - Supervisor name (not a parent or guardian)
 - Supervisor email
 - Supervisor signature (if using App, supervisor signs on the phone)
- Once information has been entered online and verified by the supervisor, Mrs. Ryczko will be able to “approve” the hours.

REMINDERS:

- Remind supervisors to check their email accounts (sometime JUNK folder) to verify your hours.
- A parent or guardian cannot verify hours unless given permission by Mrs.Ryczko
- Keep track of your password for Mobile Serve – **MRS. RYCZKO DOES NOT HAVE ACCESS TO YOUR PASSWORD!**
- Questions: See Mrs. Ryczko in room 139 or email – jryczko@saintjohnsprep.org