

How to Clean a Device

Turn the computer off and unplug all accessories and the power adapter.

Cleaning a screen that's in use can result in permanent damage, so be on the safe side and turn everything off. Don't just put it to sleep.

Get a microfiber cloth or ringed out disinfectant wipe. Never use a napkin, paper towel, toilet paper, or another paper product, since it could scratch the screen. A microfiber cloth is handy for cleaning all sorts of screens and lenses. If you use a ringed out disinfectant wipe with alcohol in the product, be sure it's less than 70% alcohol.

Use a small amount of pressure to remove any fingerprints or smudges on the screen, but not too much since this could damage the device.

After everything is dry, use a dry microfiber to buff the screen to remove any haze that might be lingering on the display from the disinfecting process. If you aren't comfortable using this cleaning solution on the screen, you can buy disinfectant wipes specifically designed for LCD and laptop screens from most stores' electronic sections.

Things to Avoid

- Do not spray your device with disinfectant; spray a solution (less than 70% alcohol) on the microfiber cloth
- Do not use regular cleaning supplies on your screen
- Do not use harsh cleaning supplies like bleach to clean your electronics since they can damage the device
- Do not use any abrasive cleaning brushes or cleaning pads that might scratch the surfaces
- Never scrub your screen or use excessive pressure
- Never clean any of the ports (HDMI, USB, thunderbolt, card readers, etc.)