



Coachella Valley Unified School District

87225 Church Street Thermal, CA 92274

iPad Security Updates

August 21, 2020

To: Parents/Guardians

From: Technology Services

This letter is to inform you of three important updates from Technology Services.

1. We updated iPad Security settings to allow for the deletion of iPad apps. Please take a moment to shut down the iPad, turn it back on, and connect it to Wi-Fi so the changes can be installed.
2. We updated the iPad Security settings to allow for the use of Bluetooth devices with all CVUSD iPads.
3. We added a shortcut on all student iPads called "Tech Support". This will make it easier for you to submit IT student support requests.



The purpose for now allowing the deletion of apps is to provide a solution to those that are experiencing problems with apps not downloading properly. Apps that are experiencing problems downloading can now be deleted and redownloaded using the CVUSD App Catalog.



For those that continue to experience challenges with downloading apps at home, we suggest that you visit your nearest school and connect to CVUSD-LEARN Wi-Fi, which is accessible from outside of the school and most school parking lots. The school Wi-Fi connection will grant you faster access to download the required apps.

A video was uploaded to Facebook on how to delete and download apps that will guide students and parents through the process.

Thank you,
Technology Services