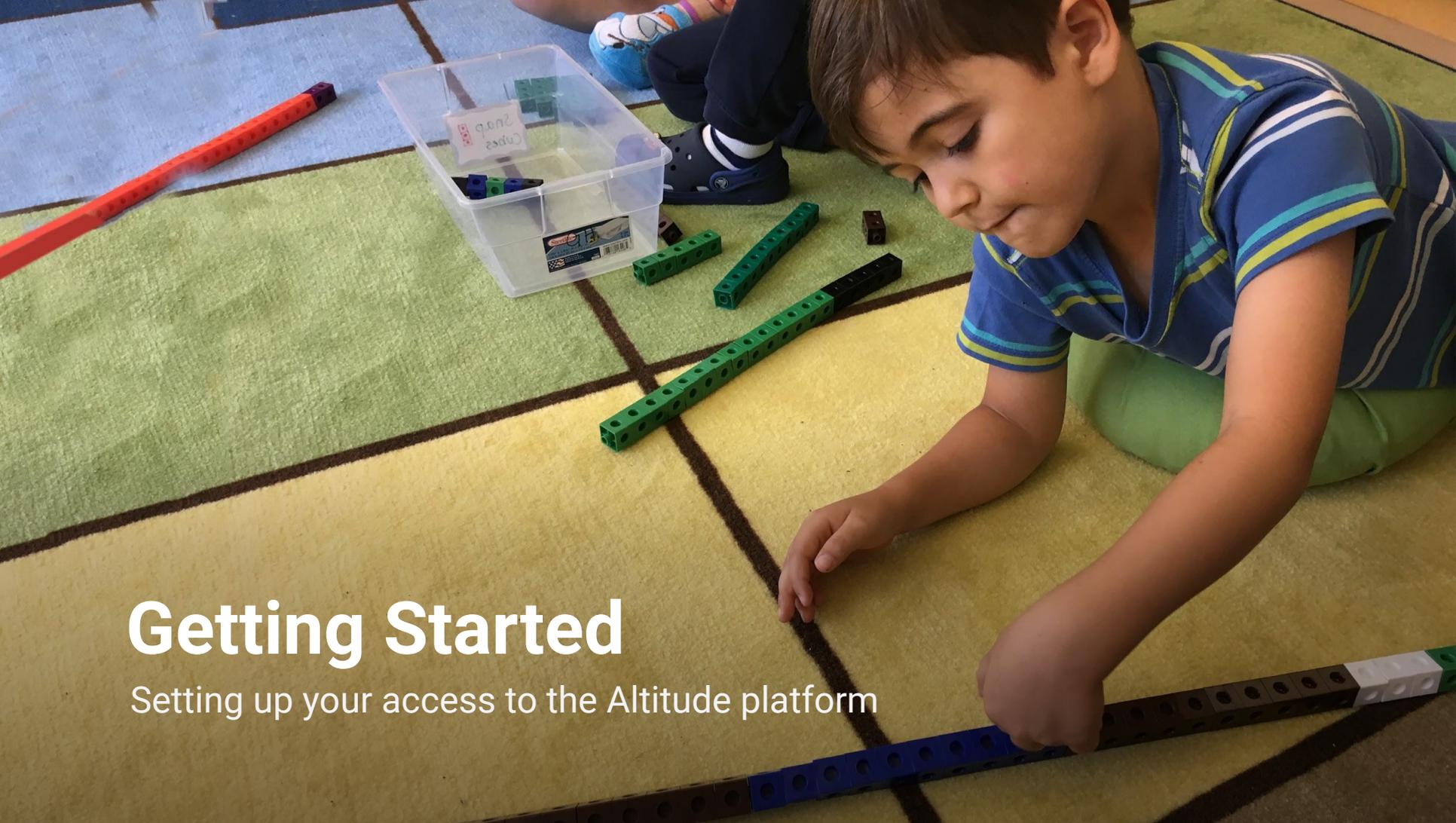


Altitude Learning Family Experience User Guide



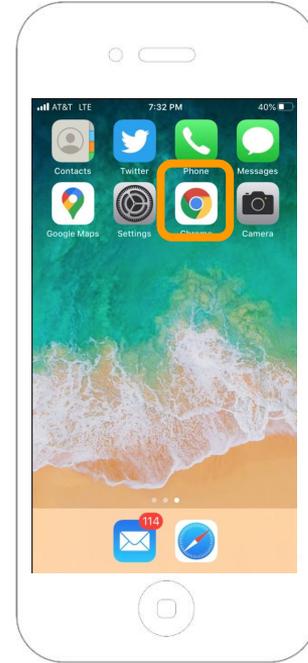


Getting Started

Setting up your access to the Altitude platform

Accessing the platform on your phone or computer

- You can access the Altitude platform from your phone or computer.
- Open one of the following browser apps to get started:
 - **Chrome** on iPhone
 - **Chrome** on Android phones
 - **Chrome** on your computer



Signing in

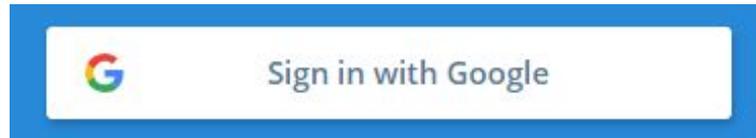
We have set up your account with the email you shared with the school district.

Go to:

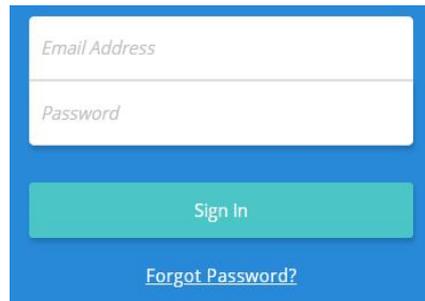
thediscoveryschool.altitudelearning.com

Logging in with Google:

- If you have a Gmail account, you can login without entering a password by selecting the Google icon.



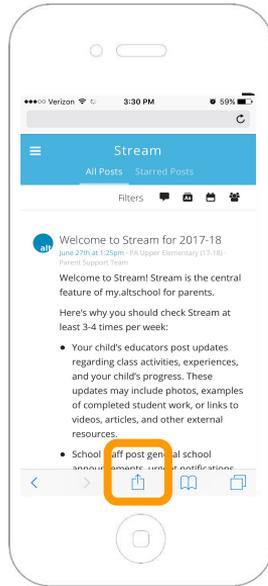
- If you do not have a Gmail account, you will need to reset your password. You will get an email with a password reset link. Please be sure to check your spam!

A sign-in form with a blue border. It contains two input fields: the top one is labeled 'Email Address' and the bottom one is labeled 'Password'. Below the fields is a teal 'Sign in' button. At the bottom of the form, there is a link that says 'Forgot Password?'.

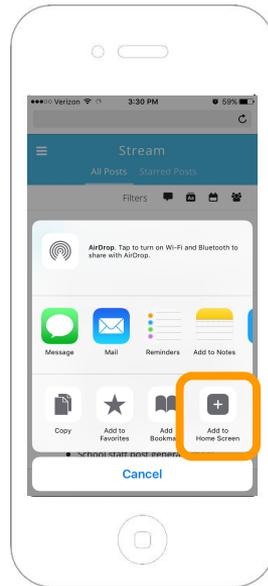
↩ Click “forgot password”

Adding the platform to your home screen (iPhone)

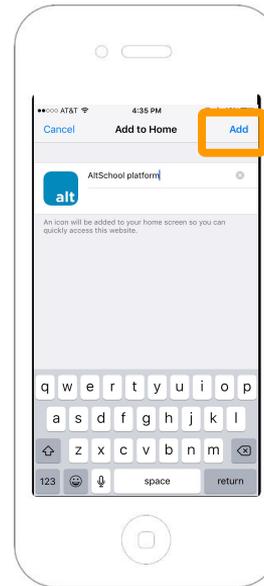
For quick access to the Altitude platform on your mobile device, we recommend following the steps below.



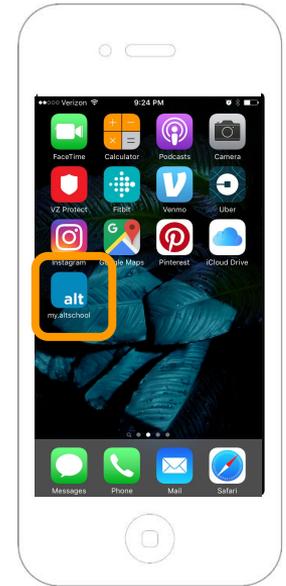
On the bottom bar of Safari, tap the **Share** icon in the middle.



You should now see a menu of actions. Tap **Add to Home Screen**.



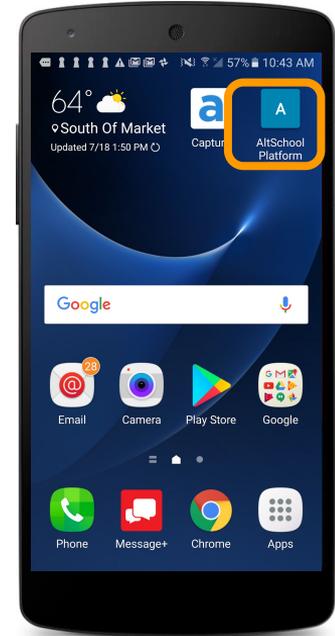
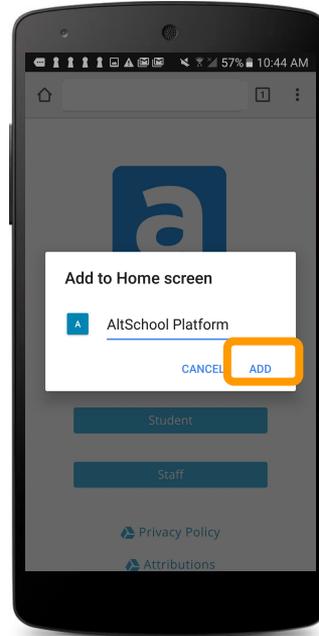
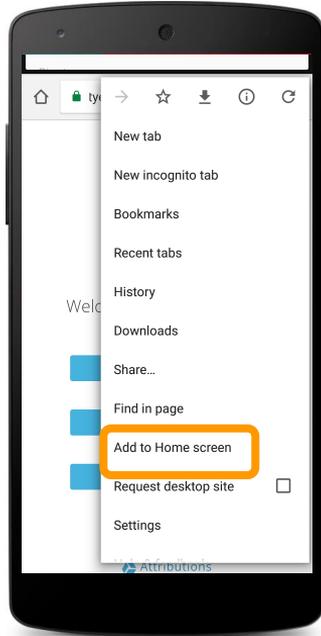
Tap **Add** to finish.



Now you can tap this icon to easily access the Altitude platform.

Adding the platform to your home screen (Android)

For quick access to the Altitude platform on your mobile device, we recommend following the steps below.



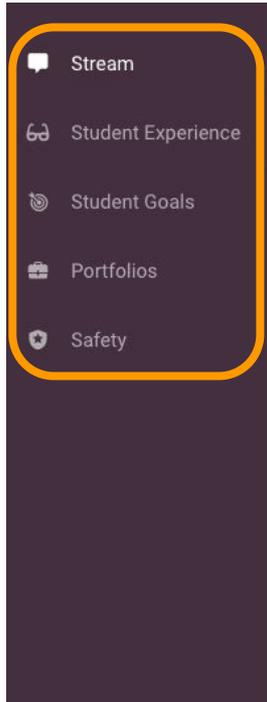
If you are using Chrome on an Android phone, tap the **Menu** icon in the top right corner. Then tap **Add to homescreen**.

Tap **Add** to finish.

Now you can tap this icon to easily access the Altitude platform.

Navigating the Altitude platform

You can use the side menu or the tabs across the top to access different parts of the Altitude platform. We'll walk you through each of these tabs in the following sections.



All Posts Starred Posts

Filters    

 Look at my "Super Duper Card"
Test Student Eng · August 5th at 4:38pm · Guardians & Student

 **Anna Andresian**
February 11, 2020

Super Duper Card

Math
7/8 Modeling Change (Algebraic Functions, Patterns, and Relationships)

 The learner exceeds defined mastery and shows a deeper application of the target.

IMPORTANT:
For families with multiple children enrolled, use the menu on the top right:  to switch between students.

A photograph of a classroom scene. A teacher with blonde hair, wearing a black top, is sitting on the floor in a circle with several young children. The children are also sitting on the floor, some with their hands raised. The background shows a classroom with colorful posters on the wall and a bookshelf. The lighting is warm and focused on the group.

Stream

Get regular updates from your school

What is Stream?

Stream is the primary communication tool used by teachers and staff to keep you informed about what's happening in your child's classroom and school.

Stream posts include classroom updates, specific details on your child's progress and highlights of their work, Cards they've completed, school news, important events, and more.

Tip:

On days you receive Stream posts, you'll get a summary email at the end of the day with direct links to each post.

Types of Stream posts

Post Type	Description
Update	General news and info from the classroom.
Alert	Urgent update or alert, families get an email immediately.
Reminder	Reminder for an upcoming event or task
Action Item	Communicates you have an action item. The Post stays locked at top of screen until you click "Got It."
Newsletter	Class-wide newsletters
Highlight	Your child's work (Like the example post above!). Only YOU can see your child's work!

See your child's work

Educators send periodic updates on your child's work via Stream by highlighting a Playlist Card and any assessments associated with the activity. Students are also able to add comments to their teacher as they work on the assignment.

Tap or click on the Playlist Card to see more details of the activity (e.g., student reflections, photos of student work, and assessments).

 **Kay Reynolds**
July 14, 2017

Animals of India Study: Writing and Research



As we move deeper into the life science portion of our project-based learning arc this trimester, we are going to look more deeply at the kinds of habitats that are in India and what kinds of animals...

[16-17] Resilience
[16-17] Persist

Consistently

2 more assessments



 **Steps**

-  Go to this [WEBSITE](#) and read the definition of HABITAT. What kind of habitat do you think is in INDIA?
-  Use this [WEBSITE](#) to check out 12 animals from India. Click on the links and do some research about these animals by clicking and reading. If you want to research an animal you don't find on this website, you can ask a teacher to help you with an internet search.

 **Questions**

1. Did you enjoy this assignment?

 **Assessments**

 **Kay Reynolds**
July 14, 2017

"Really nice job."

Curiosity
Respond with wonderment & awe
Notice and respond with wonderment and awe. Have fun figuring it out! Find the world awesome, mysterious, intriguing, and beautiful. Venture out! Be adventuresome.

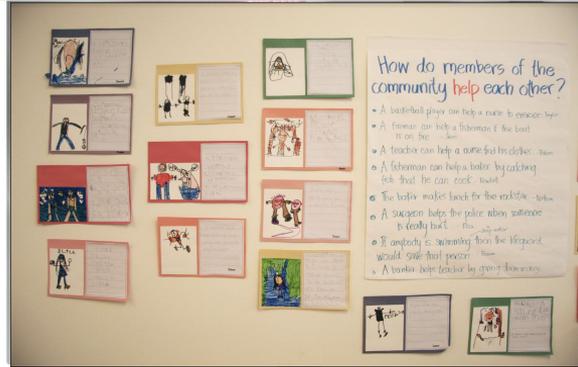
Consistently

 **Comments**

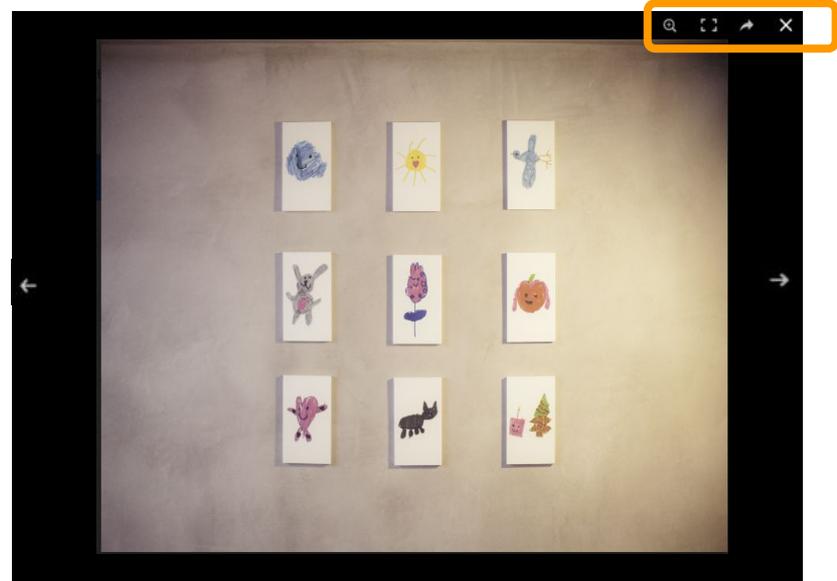
 **Ginny Weasley**
7 months ago
comment from student to teacher.

View and save photos, videos, and PDFs

Some Stream posts include photos, videos, or PDFs. You can click or tap on the thumbnail image to view it.



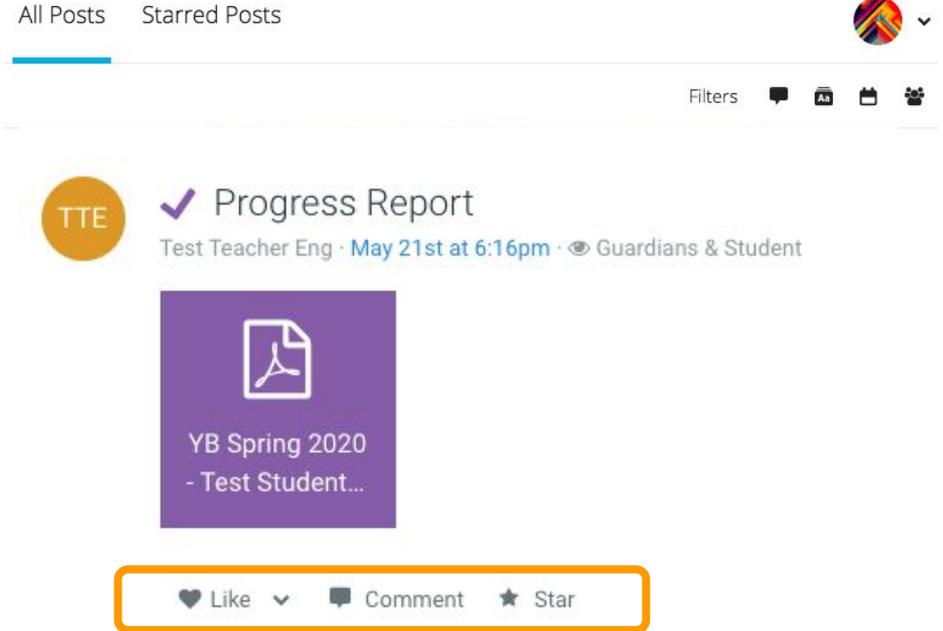
- To view a file in full-screen mode, click on the [] icon.
- To download a file, click on the ↵ icon.
- To go to the next or previous item in the gallery, click on the left and right arrow icons on your computer, or swipe left/right on your phone.



Engage with posts

- Below each post, you can tap on the  icon to leave an emoji
- On posts about your child, you can tap on the  con to respond to your child's educators. Comments are visible to your child's full teaching team.

Note: If your comment requires a response, educators will get back to you as soon as they can.



The screenshot shows a social media interface with two tabs at the top: 'All Posts' (selected) and 'Starred Posts'. A user profile picture is visible in the top right corner. Below the tabs, there are icons for 'Filters', a comment bubble, a document icon, a calendar icon, and a group of people icon. The main post is titled 'Progress Report' with a purple checkmark icon. The author is 'Test Teacher Eng', dated 'May 21st at 6:16pm', and is visible to 'Guardians & Student'. The post content is a purple document icon with the text 'YB Spring 2020 - Test Student...'. At the bottom, there is an orange-bordered box containing three interaction options: 'Like' with a heart icon and a dropdown arrow, 'Comment' with a comment bubble icon, and 'Star' with a star icon.

Filter your posts



Each filter provides a customized view:

-  ➔ Posts for all your children enrolled at Altitude or only posts for one child
-  ➔ Posts with recent comments
-  ➔ Posts by type (e.g., Action Items only)
-  ➔ Posts up to a specific month
-  ➔ Search for posts

Bookmark your posts

We recommend starring important posts using the ★ icon to save them for later. You may view all of these in chronological order in the Starred Posts tab at the top of the page.

All Posts Starred Posts



Welcome to Stream for 2017-18

June 27th at 1:22pm · FM Lower Elementary (17-18) · Parent Support Team

Welcome to Stream! Stream is the central feature of my.altschool for parents.

Here's why you should check Stream at least 3-4 times per week:

- Your child's educators post updates regarding class activities, experiences, and your child's progress. These updates may include photos, examples of completed student work, or links to videos, articles, and other external resources.
- School staff post general school announcements, urgent notifications, field trip reminders, calls for volunteers, and much more.

Read More

♥ Thank

★ Starred

A photograph of two young girls with dark hair, wearing bright green safety vests over white long-sleeved shirts, smiling from inside a green play tunnel. The tunnel is made of a shiny, reflective material and has several oval-shaped openings along its length. In the background, other children and adults are visible, suggesting a playground setting. The overall scene is bright and cheerful.

Student Experience

View your child's Altitude Learning platform experience

Experience the platform as your student

Sometimes, you may want to directly access your child's platform experience, as they see it, to contextualize information from Stream or more deeply support them in their work. You can easily access their experience in a "view-only" mode using the steps below.

Student Experience

We know it's important that you have visibility into your learner's work and progress. By clicking below, you can view their workflow and have access to all their content. You will be able to view their data but not able to edit it.

Aaron Edwards
[Let's Go!](#)

Brooklyn Ellamae
[Let's Go!](#)

Ginger Robins
[Let's Go!](#)

Ginny Weasley
[Let's Go!](#)

A photograph of two young girls with dark hair, wearing bright green safety vests over white long-sleeved shirts. They are smiling and looking towards the camera from inside a large, green, cylindrical play tunnel. The tunnel has several oval-shaped openings along its length. In the background, other children and a playground setting are visible through the tunnel's opening.

Student Goals

View your child's learning goals and check on their progress

Student Goals

To learn more about goals your child has set, click on **Student Goals**. From there, you can see detailed information about the strategies and approaches your child is using to progress toward his or her goals, as well as examples of work related to a specific goal.

- Stream
- Student Experience
- Student Goals**
- Portfolios
- Safety

Goals

Annabeth's Active Goals

Past Target Date

I will set goals for myself.

AC Check in **biweekly** until **January 29, 2019**

Marked as Met

Apply my grit strategies in learning situations inside and outside of school

AC Submitted **May 9, 2019**

Past Target Date

I will use my grit strategies to make sense of math problems and persevere in solving them.

Check in **weekly** until **July 24, 2019**

Goals

Apply my grit strategies in learning situations inside and outside of school

Created by Annabeth Chase Practice, Submitted May 9

Description
example

What is the plan?
example

Objectives
Stays committed to goals (Grit)

Workstream

Jim Liu
April 30, 2019

Design Thinking Deep Dive

The resources linked below will help you dig deeper into Design Thinking. Be sure to take note of the stages of the Design Thinking Process!

Habits
Sticks with a project or activity for more than a few weeks (Grit)

3 Often

A photograph of two young girls with dark hair, wearing bright green safety vests over white long-sleeved shirts. They are smiling and looking towards the camera from inside a large, green, cylindrical play tunnel. The tunnel has several oval-shaped openings along its length. In the background, other children and a playground setting are visible through the tunnel's opening.

Student Portfolio

Here you can see your child's curated evidence of learning.

Student Portfolio

To see your child's evidence of learning, select **Portfolios**. From here, you can explore the exemplars your child selected to highlight their learning over the course of the school year.

Student Portfolios

Annabeth's portfolios

My Best Work
Created June 17th at 5:06pm

Building My Skills
Created April 21st at 2:34pm

I'm a lifelong learner. This portfolio will track the new skills I'm developing

Growing as an Artist
Created February 13th at 11:10am



Building My Skills

I'm a lifelong learner. This portfolio will track the new skills I'm developing

In our current state, I want to grow my skillset and further help my family.



Cooking at Home.
Assigned: Apr 4
For the next two weeks, work toward creating an entire...

Setting Goals is one thing, practicing them is another.



L2: Proportional Relationships
Assigned: Oct 20



Troubleshooting

Tips to help solve common technical issues with the Altitude platform

Common Technical Issues

I forgot my login info

- Validate that you are using the same email address that you used during the admissions process. Send an email to support@altitudelearning.com if you forgot which one we have on file.

I am prompted to enter my password each time I log in

- Confirm that you are not in private browsing mode (Safari) or an incognito window (Chrome).

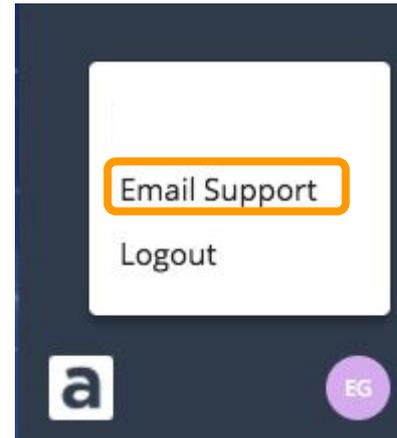
I receive an error message while trying to log in or perform an action within the app

1. Please ensure that you are using a compatible browser:
 - **Safari or Chrome** on iPhone
 - **Chrome** on Android phones
 - **Chrome** on your computer
2. Clear your browser cache, close the browser, and try to log back in again.

Contact support for feedback or help

Please reach out with any suggestions, concerns, or general feedback about your experience with the Altitude platform.

You can find the **Email Support** link by clicking on your initials at the bottom of the side menu. You can also email us directly at support@altitudelearning.com.



You're all set!

Have questions or feedback?

Contact support@altitudelearning.com