

Contact Tracing

The following information is provided by the [NYS Website](#)¹.

What is Contact Tracing?

Contact tracing is the process of contacting all people who've had contact with someone who tested positive for COVID-19. Contact Tracers have been hired and trained to work with state-of-the-art software to gather information on the spread of the infection. Your participation is confidential.

How the Contact Tracing Program Works

If you test positive, a COVID Contact Tracer will connect you with the support and resources you may need through quarantine, such as help getting groceries or household supplies, child care, medical care or supplies. The Tracer will work with you to identify and reach out via phone and text to anyone you've been in contact with while you were infectious to trace and contain the spread of the virus.

People who have come in close contact with someone who is positive are asked to stay home and limit their contact with others. By staying home during this time, IF you become sick yourself, you have not infected many others along the way. This is how we stop the spread!

Testing, medical and quarantine support for yourself and your loved ones will be arranged. We will not release your name to anyone. Your information is strictly confidential and will be treated as a private medical record.

This nation-leading program will place emphasis on areas with the highest rates of infection and on regions ready to open. The program will operate through the next flu season. It will be implemented in coordination with New Jersey and Connecticut.

Your caller ID will say **"NYS Contact Tracing" (518-387-9993)**.

Please answer the phone so we can keep NY moving forward and stop the spread of COVID-19.

¹ <https://coronavirus.health.ny.gov/new-york-state-contact-tracing>

Contact Tracing at Bronx Excellence

Bronx Excellence will follow CDC and DOH recommendations for contact tracing. Contact tracing is a public health function performed by local public health departments to trace all persons who had contact with a confirmed case of COVID-19. This allows public health officials to put in place isolation or other measures to limit the spread of the virus. Bronx Excellence will cooperate with state and local health departments for contact tracing. Schools can assist public health departments in knowing who may have had contact at school with a confirmed case by:

- keeping accurate attendance records of students and staff members.
- ensuring student schedules are up to date.
- keeping a log of any visitors which includes date, time and where in the school they visited; and
- Assist local health departments in tracing all contacts of the individual at school in accordance with the protocol, training, and tools provided through the New York State Contact Tracing Program.

More detailed scenarios will be directed to the local health department. Bronx Excellence will maintain strict confidentiality as required by federal and state laws and regulations.

Bronx Excellence will rely on the DOH to support community tracing, and will coordinate with the Department to support tracing measures within the school community. Principals will be designated as the primary COVID-19 Coordinator for each site. S/he will be fully supported by the CMO, leader residents, administrative staff, assigned licensed nurse, Operations Director/Manager, Board, parents, local safety officials, and instructional support specialists in making integral and informed decisions that impact the school community.

Bronx Excellence will maintain ongoing communication with our families and will keep them abreast of any new updates or notices. As significant policy, operational, or health data changes, Bronx Excellence has the capacity to notify parents through mass email, phone calls, and its dedicated parent communication platform, School Messenger. We will leverage this platform, as well as our social media accounts and website, for real-time updates and any changes in our COVID-19 response. Parents will be notified immediately via phone, School Messenger, or email should any sudden changes or restrictions occur. In the event a child may have been exposed, Bronx Excellence will follow the CDC and DOH recommendations for communication with exposed individuals' families.

We encourage you to visit the [NYS website](#) for further information. Additional information is also available in our Reopening Plan posted on our website.