MANSFIELD INDEPENDENT SCHOOL DISTRICT

PARENT QUICKSTART

A Guide to District Technology Platforms

START HERE

Your student's MISD username: first initial + last initial + student ID

EX: John Smith, Student ID 12345 → MISD username: js12345

The student's email address is *@misdmail.net*. (EX: js12345@misdmail.net).

Note: The student ID is often referred to as a "lunch number".

Student's passwords have been changed for the upcoming school year. Student's new password is their birthday in this format:

3 digit Month	April = Apr
2 digit Date	02
4 digit Year	2005

Full example password is Apr022005.

! Please make sure the first letter of your month is capitalized.

ACCESSING ClassLink

Most district platforms can be accessed through ClassLink.
ClassLink can be accessed through the district website or at the URL logon.mansfieldisd.org.

Once on ClassLink, students can access Canvas, Teams, Google Drive, and many other resources. Sometimes on platforms like Teams and Google Drive, an extra layer of security will require your student to **log in again**, even though they have logged in through ClassLink. If you are prompted to enter a username and password for Teams or Google Drive - it is the student's full email address and their MISD password. (See "Start Here" section).

MICROSOFT TEAMS

PLEASE NOTE: If you are using a mobile device (phone, tablet, etc.) Microsoft Teams can only be used through the app - NOT the browser. If you do not have Microsoft Teams as an app on your mobile device you will need to install it. On a computer or Chromebook, Microsoft Teams can be accessed through the browser.

! **If you are having any issues with accessing a platform, your password may need to be reset. For all password issues please call: 817-299-2799 or email: TechHelp@misdmail.org**

GRADES PK-2

Seesaw is the Learning Management System for grades PK-2. You can access Seesaw through Classlink or login with your MISD Google account and password. If you are using a mobile device (phone, tablet, etc.) **the Seesaw Class App can only be used through the app - NOT the browser.** If you do not have the Seesaw Class app on your mobile device you will need to install it. On a computer or Chromebook, Seesaw can be accessed through the browser.

GRADES 3-12

Canvas is the Learning Management System for grades 3-12. You can access Canvas through ClassLink or at mansfieldisd.instructure.com. Please, login with your MISD username and password (see "Start Here" section). If you have questions about specific questions about assignments or course content, please contact your student's teacher.

For information about navigating learning management systems, please call 682-422-9505.

For information about accessing textbooks and other curriculum resources please use the information below.

CURRICULUM RESOURCES

HMH

For questions regarding help with any HMH textbook or resource please use the customer care support page below.

HMH Customer Care Online Services

Below are links to basic HMH tutorial videos. Use the links provided to access the videos.

- Student Tutorial Video
- Parent Tutorial Video
- Navigating to HMH from Classlink for K-2 Literacy (English)
- Navigating to HMH from Classlink for K-2 Literacy (Español)

Istation

For questions regarding help with iStation please use the number below or use the customer support provided email.

866-883-7323 | support@istation.com

Support is available 7:00 a.m. - 6:30 p.m. M-F CST

The guide linked below will assist you in setting up and using Istation Home, which will allow your child to access the Istation curriculum.

- Istation Home Directions for Parents
- Istation Home Directions for Parents (Español)

Pearson

For questions regarding help with any Pearson textbook or resources please use the number below or use the customer support page.

800-234-5832 | support.pearson.com/getsupport/s/contactsupport

STEMscopes™

If you have trouble logging into STEMscopes through ClassLink, first notify your teacher. If you still unable to access after contacting the teacher, support can be found using the number and email below.

800-531-0864 | stemscopes@acceleratelearning.com

BIG IDEAS LEARNING

If you have trouble logging into Big Ideas through ClassLink, first notify your teacher. If you still unable to access after contacting the teacher, support can be found using the number and email below.

877-552-7766 | bil_support@bigideaslearning.com

CENGAGE

For questions regarding help with any Cengage textbook or resources please use the number below or use the customer support page.

800-354-9706 | cengage.force.com/s/contact-us

Mansfield ISD is committed to providing a world-class education no matter which mode of instruction families choose. More information about Fall Reopening 2020 can be found on the Mansfield ISD District Webpage: www.mansfieldisd.org/parents-students/covid-19/fallreopening