

Wingate University Health Center Operational Plans for Remote Learning-Fall 2020

- The Health Center will operate under normal business hours: Monday-Friday from 8-4.
- We will be accessible by **appointment only**, no walk in appts will be accepted.
- All patients, visitors, and staff will be wearing appropriate PPE at all times including but not limited to: a face mask, face shield, eye glasses, gowns, & gloves.
- We will be providing telemedicine visits when appropriate & in-office visits when appropriate, however, most of the visits will be provided virtually. This will be provided as an option for all Wingate students and staff regardless of their state of residency, and the visits will be filed with insurance companies we have credentialed with.
- The counselors will most likely work remotely providing virtual counseling sessions to their clients.
- Any patient that requires an in-person assessment will be screened at the door and their temperature will be checked before being brought back to their exam room for their appt.
- There will be a set traffic flow and signage throughout the clinic directing patients and visitors in & out of the office, as well as reminding them to practice social distancing.
- The Wingate University Mobile Bus is stationed in our parking lot and will be used for patients suspected of Covid19 & for anyone receiving Covid19 testing. Depending on the situation, Covid19 testing may occur while the patient is sitting in their vehicle in the health center parking lot.
- We will have the ability to perform Covid19 testing with a 24-48-hour turnaround time for results if required to send out the lab; otherwise, we will perform rapid on-site Covid19 testing as long as we receive the rapid machine and testing supplies as planned.