

NYPL Resource and Summer Reading Frequently Asked Questions

Q: What's the difference between Simply E and Libby?

A: SimplyE is a library-developed, open source eBook/eAudiobook app that simplifies the experience of finding, borrowing and accessing library eBooks and eAudiobooks. Libby is an app released by OverDrive. It has the same collection of titles as the OverDrive and Simply E app - it's just a different way to access the same digital library collection. Libby is a fast and attractive digital browsing experience. You can have titles and content sent to your Kindle device or app via the Libby app.

Q: Can I use my Kindle App or Kindle device?

A: Yes, you can use either the Kindle device or app on your smartphone or tablet. You can find the directions for how to have your borrowed library books sent to your Kindle device/app [here](#).

Q: I already have a card- how can I use that with these resources?

A:

How to Log In with Your Library Card

1. Tap the Settings tab at the bottom right of the screen.
2. Tap Accounts.
3. Select your library.
4. Tap and enter your barcode number or your username.
5. Tap the PIN field and enter your PIN.
6. Tap Catalog tab at the bottom left of the screen to start browsing and searching for e-books.



Q: How do I begin using my library card once I have signed up via Simply E?

A: When you sign up for your library card via SimplyE you will receive your library card number via email one day later. Sign out of Simply E and then sign back in using the library card number you received via email..

Q: I signed up for a library card via Simply E but I did not receive an email with my library card number. What should I do?

A: If you do not receive your library card number you can find it by signing in with your email and pin number using [this link](#).

Q: I had a library card but it seems like it has expired. What should I do?

A: Even if your library card has expired, New York residents can get a library card through the [SimplyE app](#) and gain access to an array of digital resources. Please check the instructions for Android [here](#) and for iOS [here](#).

Children 13 years and older can apply for their own library cards through SimplyE. Children 12 and under will need a parent or caregiver to create an account but *please note, these accounts cannot be restricted to only children's materials.*

When the NYPL reopens, new applicants can visit their local library to obtain and validate their physical library card.

